# Bid Tabulation Packet for Solicitation GEN2116476P1

**Advertising Agency Services** 

**Bid Designation: Public** 



#### Bid #GEN2116476P1 - Advertising Agency Services

Start Date Feb 1, 2019 3:25:33 PM EST Awarded Date Not Yet Awarded

GEN2116476P101-01 Flat Fee Se Supplier	Unit Price	Qty/Unit	Total Price	Attch.	Docs
Zimmerman Agency [Ad] Product Code: Agency Notes:	First Offer - \$74,689.00	12 / month  Supplier Product Cod Supplier Notes: Unit price is monthly fee	\$896,268.00 de:	Y	<u> </u>
Cactus Marketing Communications	First Offer - \$80,000.00	12 / month	\$960,000.00	Y	Υ
Product Code: Agency Notes:		Supplier Product Coc Supplier Notes: Propo- including all creative dev copy writing, digital med etc. Total Annual Hours: 6,899 Total Monthly Hours: 575	osed monthly fee (Fla relopment fees, proje ia and content strate	ect manag	ement,
MMGY Global	First Offer - \$83,245.00	12 / month	\$998,940.00	Υ	Υ
Product Code: Agency Notes:		Supplier Product Coo Supplier Notes: MMG and 3 of the stated contra	Y Global's submissio		ears 1, 2
Metropolitan Public Strategies	First Offer - \$99,083.00	12 / month	\$1,188,996.00	Υ	Υ
Product Code: Agency Notes:		Supplier Product Coo Supplier Notes:	de:		
&Barr	First Offer - \$99,500.00	12 / month	\$1,194,000.00	Υ	Υ
Product Code: Agency Notes:		Supplier Product Coo Supplier Notes:	de:		
PPK	First Offer - \$103,335.00	12 / month	\$1,240,020.00	Υ	Υ
Product Code: Agency Notes:		Supplier Product Coo Supplier Notes:	de:		
Aqua [Ad]	First Offer - \$123,916.00	12 / month	\$1,486,992.00	Υ	Υ
Product Code: Agency Notes:		Supplier Product Coo Supplier Notes:	de:		
Starmark	First Offer - \$147,940.00	12 / month	\$1,775,280.00	Υ	Υ
Product Code: Agency Notes:		Supplier Product Coo Supplier Notes: See PDF for Evaluation C See Excel Sheet for Pricin	Criteria		
 Fuseideas	First Offer - \$161,667.00	12 / month	\$1,940,004.00	Υ	Υ
Product Code: Agency Notes:	[]	Supplier Product Coc Supplier Notes: Pleas document for Pricing Su	de: e see Fuseideas' uplo		

		County Com	111001011010			
Relebrand	First Offer -	\$200,000.00	12 / month	\$2,400,000.00	Υ	Υ
Product Code:			Supplier Product (	Code:		
Agency Notes:			Supplier Notes:			•
Pace Communications Group, Inc.	First Offer -	\$231,450.00	12 / month	\$2,777,400.00	Υ	Υ
Product Code: Agency Notes:			been filled out and ac additional required fo that required further a	forms in the documents cepted within that designms or forms from the cition are included as uption for evaluation criter	nated are document ploads in	ea. All section this
ModOp	First Offer -	\$264.148.00	12 / month	\$3,169,776.00	Υ	У
Product Code: Agency Notes:			on the services to be pestimated costs of all include Optional Servi	code: e attached monthly flat to provided by our team mannual deliverables. This ces such as initial Brance/APP design and devel	embers a s pricing d Strategy	s well as does not
Nobox Marketing	First Offer -	\$268,197.00	12 / month	\$3,218,364.00	Υ	Υ
Product Code: Agency Notes:			Supplier Product ( Supplier Notes:	Code:		
BVK	First Offer -	\$291,666.66	12 / month	\$3,499,999.92	Υ	Υ
Product Code: Agency Notes:			Supplier Product ( Supplier Notes:			
Paradise Advertising	First Offer -	\$291,666.66	12 / month	\$3,499,999.92	Υ	Υ
Product Code: Agency Notes:			Supplier Product ( Supplier Notes:	code:		
Lightship Studios	First Offer -	\$660,475.00	12 / month	\$7,925,700.00	Υ	Υ
Product Code: Agency Notes:			Supplier Product ( Supplier Notes:	Code:		

Supplier		Unit Price	Qty/Unit	Total Price	Attch.	Docs
Cactus Marketing Communications	First Offer -	\$70,000.00	12 / month	\$840,000.00		Υ
Agency Notes:			Supplier Product Code: Supplier Notes: Total Annual Hours: 6,022 Total Monthly Hours: 502			
Zimmerman Agency [Ad]	First Offer -	\$74,689.00	12 / month	\$896,268.00		Υ
Product Code: Agency Notes:			Supplier Product C Supplier Notes: Unit price is monthly f			

	,	
MMGY Global	First Offer - \$75,712.00	12 / month \$908,544.00 Y Y
Product Code: Agency Notes:		Supplier Product Code: GEN2116476P101-02 Supplier Notes: MMGY Global's submission covers years 1, 2 and 3 of the stated contract.
Metropolitan Public Strategies	First Offer - \$99,083.00	12 / month \$1,188,996.00 Y
Product Code: Agency Notes:		Supplier Product Code: Supplier Notes:
&Barr	First Offer - \$102,485.00	12 / month \$1,229,820.00 Y
Product Code: Agency Notes:		Supplier Product Code: Supplier Notes:
Aqua [Ad]	First Offer - \$102,850.00	12 / month \$1,234,200.00 Y Y
Product Code:		Supplier Product Code:
Agency Notes:	TI	Supplier Notes:
PPK	First Offer - \$106,435.00	12 / month
Product Code: Agency Notes:	11	Supplier Product Code: Supplier Notes:
Starmark	First Offer - \$147,940.00	12 / month
Product Code: Agency Notes:		Supplier Product Code: Supplier Notes: See PDF for Evaluation Criteria See Excel Sheet for Pricing Support
Fuseideas	First Offer - \$161,667.00	12 / month \$1,940,004.00 Y
Product Code: Agency Notes:		Supplier Product Code: Supplier Notes:
Relebrand	First Offer - \$170,000.00	12 / month \$2,040,000.00 Y Y
Product Code: Agency Notes:		Supplier Product Code: Supplier Notes:
Pace Communications Group, Inc.	First Offer - \$231,450.00	12 / month \$2,777,400.00 Y
Product Code: Agency Notes:		Supplier Product Code: Supplier Notes:
ModOp	First Offer - \$263,440.00	12 / month \$3,161,280.00 Y
Product Code: Agency Notes:		Supplier Product Code: Supplier Notes: We have used estimates based on expected deliverables, increasing video production and digital experiences.
Nobox Marketing	First Offer - \$268,197.00	12 / month \$3,218,364.00 Y Y
Product Code: Agency Notes:		Supplier Product Code: Supplier Notes:
BVK	First Offer - \$291,666.66	12 / month \$3,499,999.92 Y
Product Code: Agency Notes:		Supplier Product Code: Supplier Notes:
Paradise Advertising	First Offer - \$291,666.66	12 / month \$3,499,999.92 Y Y
Product Code: Agency Notes:		Supplier Product Code: Supplier Notes:
Lightship Studios	First Offer - \$644,758.00	12 / month \$7,737,096.00 Y
Product Code: Agency Notes:		Supplier Product Code: Supplier Notes:

GEN2116476P101-03 Flat Fee Services	s - Year 3				
Supplier	Unit Price	Qty/Unit	Total Price	Attch.	Docs

Cactus Marketing Communications	First Offer - \$70,000.00	12 / month	\$840,000.00		γ
Product Code: Agency Notes:	, , , , , , , , , , , , , , , , , , , ,	Supplier Product C	Code: tal Annual Hours: 6,022		
Zimmerman Agency [Ad]	First Offer - \$74,689.00	12 / month	\$896,268.00		Υ
Product Code: Agency Notes:		Supplier Product C Supplier Notes: Unit price is monthly f			
MMGY Global	First Offer - \$75,712.00	12 / month	\$908,544.00	Υ	Υ
Product Code: Agency Notes:			Code: GEN2116476P1 MGY Global's submissior ntract.		ears 1, 2
Metropolitan Public Strategies	First Offer - \$99,083.00	12 / month	\$1,188,996.00		Υ
Product Code: Agency Notes:		Supplier Product C Supplier Notes:	Code:		
Aqua <b>[Ad]</b>	First Offer - \$102,850.00	12 / month	\$1,234,200.00	Υ	Υ
Product Code: Agency Notes:		Supplier Product C Supplier Notes:	Code:		
&Barr	First Offer - \$105,560.00	12 / month	\$1,266,720.00		Υ
Product Code: Agency Notes:		Supplier Product C Supplier Notes:	Code:		
PPK	First Offer - \$109,628.00	12 / month	\$1,315,536.00		Υ
Product Code: Agency Notes:		Supplier Product C Supplier Notes:	Code:		
Starmark	First Offer - \$147,940.00	12 / month	\$1,775,280.00	Υ	γ
Product Code: Agency Notes:		Supplier Product C Supplier Notes: See PDF for Evaluation See Excel Sheet for Pr	n Criteria		
Fuseideas	First Offer - \$161,666.00	12 / month	\$1,939,992.00		γ
Product Code: Agency Notes:	11	Supplier Product C Supplier Notes:			
Relebrand	First Offer - \$170,000.00	12 / month	\$2,040,000.00	Υ	Υ
Product Code: Agency Notes:		Supplier Product C Supplier Notes:	Code:		
Pace Communications Group, Inc.	First Offer - \$231,450.00	12 / month	\$2,777,400.00		Υ
Product Code: Agency Notes:		Supplier Product C Supplier Notes:	Code:		
ModOp	First Offer - \$262,440.00	12 / month	\$3,149,280.00		Υ
Product Code: Agency Notes:			Code: e have used estimates b ng video production and		xpected
Nobox Marketing	First Offer - \$268,197.00	12 / month	\$3,218,364.00	Υ	Υ

BVK	First Offer - \$291,666.66	12 / month	\$3,499,999.92		Υ
Product Code: Agency Notes:		Supplier Product ( Supplier Notes:	Code:		
Paradise Advertising	First Offer - \$291,666.66	12 / month	\$3,499,999.92	Υ	Υ
Product Code: Agency Notes:		Supplier Product ( Supplier Notes:	Code:		
Lightship Studios	First Offer - \$654,349.00	12 / month	\$7,852,188.00		Υ
Product Code: Agency Notes:		Supplier Product ( Supplier Notes:	Code:		

#### Supplier Totals

Supplier 1	otuis		
f Cactus	Marketing Communications	\$2,640,000.00 (3/3 items	)
Bid Contact	Kristen Taylor Smith kristen@cactusinc.com Ph 303-455-7545	Address 2128 15th. Street Denver, CO 80202	
Bid Notes	Thank you, please enjoy!		
Agency No	otes:	<b>Supplier Notes:</b> Thank you, please enjoy!	Head Attch:
f Zimmer	man Agency [Ad]	\$2,688,804.00 (3/3 ite	ms)
Bid Contact	Angela Meredith ameredith@brightredagency.com Ph 850-668-2222	Address TALLAHASSEE, FL 32308	
Agency No	otes:	Supplier Notes:	Head Attch:
f MMGY (	Global	\$2,816,028.00 (3	3/3 items)

Bid Contact Hawley Montgomery

**Bid Notes** 

hmontgomery@mmgyglobal.com

Ph 816-471-5988

Address 4601 Madison Avenue Kansas City, MO 64112

Thank you for including MMGY Global in your RFP process. Our team is excited and ready to hit the ground running. We are confident that our industry knowledge and expertise in advertising agency services for travel and hospitality brands will make us an ideal partner for Greater Fort Lauderdale.

Our comprehensive proposal covers each year of the stated contract length and addresses the full scope of work. If you have any questions while reviewing please feel free to reach out to our team. Thank you again for the opportunity, we look forward to hearing from you!

Agency Notes: Supplier Notes: Head
Thank you for including MMGY Global in your RFP Attch:

Thank you for including MMGY Global in your RFP process. Our team is excited and ready to hit the ground running. We are confident that our industry knowledge and expertise in advertising agency services for travel and hospitality brands will make us an ideal partner for Greater Fort Lauderdale. Our comprehensive proposal covers each year of the stated contract length and addresses the full scope of work. If you have any questions while reviewing please feel free to reach out to our team. Thank you again for the opportunity, we look forward to hearing from you!

Metropolitan Public Strategies

Bid Contact Jason Heard

\$3,566,988.00 (3/3 items)

Address 1677 Lexington Avenue 2nd FI

	County Com	missioners	
	jasonheard@gmail.com Ph 415-642-9970	New York, NY 10029	
	Please find attached the following items:  * RFP Response  * JV Agreement  * CBE Letter of Intent  * Workload history for MPS and SPARK  * Vendor Reference forms for MPS and SPARK  These documents apply to the entire bid.		
Agency Not	es:	Supplier Notes: Please find attached the following items: * RFP Response * JV Agreement * CBE Letter of Intent * Workload history for MPS and SPARK * Vendor Reference forms for MPS and SPARK These documents apply to the entire bid.	Head Attch:
f &Barr		\$3,690,540.00 (3/3 items)	
	Douglas White douglas.white@andbarr.co Ph 407-758-6509	Address 600 E Washington Street Orlando, FL 32801	
Agency Not	es:	Supplier Notes:	Head Attch:
f PPK		\$3,832,776.00 (3/3 items)	
	tom kenney tkenney@uniteppk.com Ph 813-393-8564	Address 1102 N. Florida Ave. Tampa, FL 33602	
Agency Not	es:	Supplier Notes: He	ead Attch
f Aqua [Ad]		\$3,955,392.00 (3/3 items	s)
	Dave DiMaggio NewBiz@welcometoaqua.com Ph 727-687-4670	Address SAINT PETERSBURG, FL 33701	
Agency Not	es:	Supplier Notes:	Head Attch:
f Starmark		\$5,325,840.00 (3/3 items	)
Bid Contact	Jacqui Hartnett  puente@starmark.com  Ph 954-874-9000	Address 210 S. Andrews Fort Lauderdale, FL 33301	
Supplier Code	e VC0000039094		
Agency Not	es:	Supplier Notes:	Head Attch:
f Fuseidea	s	\$5,820,000.00 (3/3 items)	
Bid Contact	Dennis Franczak dfranczak@fuseideas.com Ph 617-776-5800 Fax 617-776-5821	Address 8 Winchester Place Suite 303 Winchester, MA 01890	

Qualification	s SB				
Agency No	tes:	Supplier Notes: Head			
f Relebrar	nd	\$6,480,000.00 (3/3 items)			
Bid Contact	Roberto S Schaps roberto@relebrand.com Ph 305-476-3536	Address 800 Douglas Road La Puerta del Sol, Suite 230 Coral Gables, FL 33134			
Agency No	tes:	Supplier Notes: He Att			
f Pace Co	mmunications Group, Inc.	\$8,332,200.00 (3/3 items)			
Bid Contact	Julie Bricker julie@paceadv.com Ph 561-931-2639	Address 7301 North Federal Highway Studio B Boca Raton, FL 33487			
Bid Notes	All monthly flat fee pricing includes GFLCVB will not be billed for agenc	costs for agency time and production costs. The y hours that are not utilized.			
Agency Notes:		Supplier Notes: All monthly flat fee pricing includes costs for agency time and production costs. The GFLCVB will not be billed for agency hours that are not utilized.	Head Attch		
f ModOp		\$9,480,336.00 (3/3 items)			
Bid Contact	Nicole Taic nicole.taic@modop.com Ph 786-615-6720	Address 444 Brickell Ave Suite 900 Miami, FL 33131			
Bid Notes	Please note: Under the Year 1 field years.	, we attached our response that will cover all three			
Agency No	tes:	<b>Supplier Notes:</b> Please note: Under the Year 1 field, we attached our response that will cover all three years.	Head Attch		
f Nobox M	Marketing	\$9,655,092.00 (3/3 items)			
	Santiago Mas santiagomas@nobox.com Ph 786-427-5900	Address 3390 Mary Street MIAMI, FL 33129			
Bid Notes	Hello GFLCVB team, Thank you for the opportunity to participate in this first round of the RFP! As South Florida locals and passionate advertising professionals, it would be an honor and a pleasure to work in partnership with you.  After we got a positive response in the Q&A section, we decided to prepare a deck as our reply to the Evaluation points instead of a Word or Excel file, as we thought it would better illustrate our capabilities. The file is called: "NOBOX PROPOSAL I GFLCVB Bid #GEN2116476P1 - Advertising Agency Services.pdf"  As requested in the Q&A section, we uploaded the Local Presence Form as one of the check boxes didn't exist in the digital form (BidSync).  Looking forward to receiving your comments and next steps. Feel free to reach out with any questions or additional request.  Warm Regards and Miles of Blessings, The Nobox Team.				
Agency No		Supplier Notes: Hello GFLCVB team, Thank you for the opportunity to participate in this firs	Head Attch		

		County Commissioners	
f BVK	Mary DeLong	round of the RFP! As South Florida locals and passionate advertising professionals, it would be honor and a pleasure to work in partnership with After we got a positive response in the Q&A sective we decided to prepare a deck as our reply to the Evaluation points instead of a Word or Excel file, thought it would better illustrate our capabilities file is called: "NOBOX PROPOSAL I GFLCVB Bid #GEN2116476P1 - Advertising Agency Services As requested in the Q&A section, we uploaded to Local Presence Form as one of the check boxes exist in the digital form (BidSync).  Looking forward to receiving your comments an steps. Feel free to reach out with any questions additional request.  Warm Regards and Miles of Blessings, The Nobox Team.  \$10,499,999.76 (3/3 items)	n you. tion, e as we The .pdf" he didn't
r	Mary DeLong mary.delong@bvk.com Ph 813-251-0398	Address TAMPA, FL 33606	
Agency Note	es:	Supplier Notes:	ead Attch:
f Paradise	Advertising	\$10,499,999.76 (3/3 items	)
	Rudy Webb rwebb@paradiseadv.com Ph 727-821-5155	Address Saint Petersburg, FL 33701	
Agency Note	es:	Supplier Notes:	Head Attch:
f Lightship	Studios	\$23,514,984.00 (3/3 items)	
	Andrew Perrott andy@lightshipstudios.com Ph 954-621-1350	Address 4030 NE 6th Avenue Oakland Park, FL 33334	
Qualifications			I
Agency Note	es:	Supplier Notes:	Head Attch:

#### **Nobox Marketing**

Bid Contact Santiago Mas

Address 3390 Mary Street santiagomas@nobox.com MIAMI, FL 33129

Ph 786-427-5900

Bid Notes Hello GFLCVB team,

> Thank you for the opportunity to participate in this first round of the RFP! As South Florida locals and passionate advertising professionals, it would be an honor and a pleasure to work in partnership with you.

After we got a positive response in the Q&A section, we decided to prepare a deck as our reply to the Evaluation points instead of a Word or Excel file, as we thought it would better illustrate our capabilities. The file is called: "NOBOX PROPOSAL I GFLCVB Bid #GEN2116476P1 - Advertising Agency Services.pdf"

As requested in the Q&A section, we uploaded the Local Presence Form as one of the check boxes didn't exist in the digital form (BidSync).

Looking forward to receiving your comments and next steps. Feel free to reach out with any questions or additional request.

Warm Regards and Miles of Blessings,

The Nobox Team.

Item #	Line Item	Notes	Unit Price	Qty/Unit	Attch.	Docs
GEN2116476P101-01	Flat Fee Services - Year 1	Supplier Product Code:	First Offer - \$268,197.00	12 / month <b>\$3,218,364.00</b>	Υ	Υ
GEN2116476P101-02	Flat Fee Services - Year 2	Supplier Product Code:	First Offer - \$268,197.00	12 / month \$3,218,364.00	Υ	Υ
GEN2116476P101-03	Flat Fee Services - Year 3	Supplier Product Code:	First Offer - \$268,197.00	12 / month \$3,218,364.00	Υ	Υ
				Supplier Total \$0	455 NO2	00

Supplier Total \$9,655,092.00

#### Nobox Marketing

Item: Flat Fee Services - Year 1

#### Attachments

GFL CVB\_BID\_Breakdown - Flat Fee Services\_year1.pdf

GFL CVB\_BID\_Breakdown - Optional Services\_year1.pdf

CBE\_Letter\_Of\_Intent\_FPM\_Nobox Signed.pdf

Nobox\_Proof\_Of\_Insurance.pdf

 $\textbf{Local\_Preference\_and} \cdot \textbf{tie} \cdot \textbf{breaker\_certification\_form.pdf}$ 

MARRIOTT\_Vendor\_Reference\_Verification\_Form,\_GEN2116476P1 copy.pdf

PEPSICO\_Vendor\_Reference\_Verification\_Form,\_GEN2116476P1.pdf

SONY\_Vendor\_Reference\_Verification\_Form,\_GEN2116476P1.pdf

GFL CVB\_BID\_Salaries\_.pdf

NOBOX PROPOSAL I GFLCVB Bid GEN2116476P1 - Advertising Agency Services.pdf

	GFL CVB	ADVERTISING SERVICES AGENCY / FLAT SERVICE	SFEE Y	'ear I			
Department	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total / Year
	VP Client Services	- II III -	30	\$160	\$4,800	12	\$57,600
ACCOUNT	Account Director	Delivery + TDC and MAC Meetings + Status +  Monthly Reports	160	\$120	\$19,200	12	\$230,400
	Account Manager	Monthly Reports	160	\$95	\$15,200	12	\$182,400
DM	Sr. Project Manager	Drainet management related to production work	160	\$110	\$17,600	12	\$211,200
PM	Project Manager	Project management related to production work.	160	\$85	\$13,600	12	\$163,200
	Sr. Strategic Planner		14	\$130	\$1,820	12	\$21,840
	Brand Strategist		14	\$100	\$1,400	12	\$16,800
STRATEGY	Media Strategist	Strategy Year 1 + Communications Plan	14	\$100	\$1,400	12	\$16,800
	Research Analyst		14	\$75	\$1,050	12	\$12,600
	Travel Marketing Specialist		14	\$215	\$3,010	12	\$36,120
	Chief Creative Officer		30	\$180	\$5,400	12	\$64,800
	<b>Creative Director</b>		160	\$130	\$20,800	12	\$249,600
	Art Director	Concepts + Design & Graphic Services + Editorial	160	\$95	\$15,200	12	\$182,400
	Art Director	+ Photo & Video Direction + Design, artwork,	80	\$95	\$7,600	12	\$91,200
CREATIVE	Copywriter	templates, typography, illustrations &	160	\$105	\$16,800	12	\$201,600
	Copywriter	photography + Copywriting, fact-checking,	160	\$105	\$16,800	12	\$201,600
	Video Editor	proofreading.	80	\$95	\$7,600	12	\$91,200
	Proofreader		160	\$75	\$12,000	12	\$144,000
	Translations		80	\$85	\$6,800	12	\$81,600
DIOITAL	HTML Developer	Digital vacation planner + Email Program + Web	160	\$100	\$16,000	12	\$192,000
DIGITAL	Digital Quality Assurance	Development + App Development	80	\$85	\$6,800	12	\$81,600
MEDIA	Media Supervisor	Media Strategy, Plan, Buy and optimization + Co-	30	\$110	\$3,300	12	\$39,600
MEDIA	Media Planner	Op	160	\$85	\$13,600	12	\$163,200
					Agency Fee	12 Months	\$2,733,360
					Agency Fe	e 1 Month	\$227,780
	Printing				\$20,000	12	\$240,000
DDODUGTION	PhotoShoot	Promo materials + trade shows booths			\$15,000	2	\$30,000
PRODUCTION	Video Production	+Collaterals production + Translations + Talent fees. (up tp 4)			\$55,000	2	\$110,000
	Trade Show Booth	1665. (up tp 4)			\$7,500	14	\$105,000
	·				Production	12 Months	\$485,000
					Productio	n 1 Month	\$40,417
				Total	Flat Service	Fee Yearly	\$3,218,360
				, otal		. Co rearry	¥5,2.5,500

	GFL CVB	- ADVERTISING SERVICES AGENCY / OPTIONA	L SERVI	CES Year	1		
Item	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total
	GFL CVB	- ADVERTISING SERVICES AGENCY / OPTIONA	L SERVI	CES Year	1		
ltem	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total
	Chief Creative Officer		40	\$180	\$7,200	1	\$7,200
	Creative Director	Services relating to the development,	80	\$130	\$10,400	1	\$10,400
BRANDING	Art Director	implementation, and publication of new branding for the GFLCVB.	80	\$95	\$7,600	1	\$7,600
	Copywriter	ONE TIME.	80	\$105	\$8,400	1	\$8,400
	Proofreader	1	16	\$75	\$1,200	1	\$1,200
				1		•	\$34,800
	Chief Creative Officer		8	\$180	\$1,440	1	\$1,440
	Creative Director	Services relating to a unique occurrence impacting the South Florida area that has a	8	\$130	\$1,040	1	\$1,040
ADVERSE IMPACT	Art Director	significant material adverse impact on	16	\$95	\$1,520	1	\$1,520
ADVERSE IMPACT	Copywriter	tourism in Broward County (e.g. post-	16	\$105	\$1,680	1	\$1,680
	Video Editor	hurricane, regional public health crisis, etc.) PER OCCURRENCE.	24	\$95	\$2,280	1	\$2,280
	Proofreader		8	\$75	\$600	1	\$600
	•						\$8,560
	Social Media Manager	Creation and posting of organic content.	80	\$100	\$8,000	1	\$8,000
	Community Manager	Developing and executing campaigns and	160	\$75	\$12,000	1	\$12,000
SOCIAL MEDIA	Art Director	daily organic content; providing 24 hrs monitoring of owned social media channels.	80	\$95	\$7,600	1	\$7,600
	Copywriter	Assuming similar current frequence.	40	\$105	\$4,200	1	\$4,200
	Video Editor	MONTHLY.	80	\$95	\$7,600	1	\$7,600
							\$39,400
	HTML Developer	Developing and insulance atting a cool of the short	320	\$100	\$32,000	1	\$32,000
	Art Director	Developing and implementing a website that reflects new branding based in current	160	\$95	\$15,200	1	\$15,200
WEB	Copywriter	complexity and volume. Non branded content	160	\$105	\$16,800	1	\$16,800
	Sr. Project Manager	provided by client. ONE TIME.	160	\$110	\$17,600	1	\$17,600
	Digital Quality Assurance	ONE HIVE.	160	\$85	\$13,600	1	\$13,600
	•			•		•	\$95,200



#### LETTER OF INTENT

#### BETWEEN BIDDER/OFFEROR AND COUNTY BUSINESS ENTERPRISE (CBE) FIRM/SUPPLIER

This form is to be completed and signed for each CBE firm. If the PRIME is a CBE firm, please indicate the percentage performing with your own forces.

So	olicitation No.: N/A			_
Pr	oject Title: Printing Support			_
Bi	dder/Offeror Name: Nobox Marketing	LLC		
	Idress: 3390 Mary Street Suite 310	City: Miami	State: FL Zip: 33133	1
Au	thorized Representative: Sergio Montes	8	Phone: +1 305 571 2008	_
CE	BE Firm/Supplier Name: Fresh Prints N	/liami, LLC		
Ad	Idress: 1464 SW 28th Terrace	City: Fort Lauderda	lale State: FL Zip: 33312	-
	thorized Representative: Jarrod J. Urre		Phone: 305-903-1939	
A.	This is a letter of intent between the bidd project.	er/offeror on this project and a CBE firm	for the CBE to perform work on this	j
B.	By signing below, the bidder/offeror is co below.	mmitting to utilize the above-named CBE	to perform the work described	
C.	By signing below, the above-named CBE	is committing to perform the work descri	ribed below.	
D.	By signing below, the bidder/offeror and may only subcontract that work to another	er CBE.		
	Work t	o be performed by CBE Fire		
	Description		CBE Percentage of Total Project Value	
	Printing Support	323111 ~\$	150,000 6	9
				9
				9
Sig Bio	FIRMATION: I hereby affirm that the information of the second of the sec	Title: Jarrod Urrely (President)	Date: 3/13/2019	
SIC	gnature:	Title: Solgio Montos	Date: Or O	

In the event the bidder/offeror does not receive award of the prime contract, any and all representations in this Letter of Intent and Affirmation shall be null and void.

Rev.: June 2018

Compliance Form No. 004

<sup>&</sup>lt;sup>1</sup> Visit <u>Census.gov</u> and select <u>NAICS</u> to search and identify the correct codes. Match type of work with NAICS code as closely as possible.

<sup>&</sup>lt;sup>2</sup> To be provided only when the solicitation requires that bidder/offeror include a dollar amount in its bid/offer.

This **Spectrum Policy** consists of the Decignation of the Policy Common Policy Conditions and any other Forms and Endorsements issued to be a part of the Policy. This insurance is provided by the stock 02 38

RS insurance company of The Hartford Insurance Group shown below.

SBM

**INSURER:** SENTINEL INSURANCE COMPANY, LIMITED

ONE HARTFORD PLAZA, HARTFORD, CT 06155

COMPANY CODE: A

Policy Number: 21 SBM RS3802



#### SPECTRUM POLICY DECLARATIONS

Named Insured and Mailing Address: NOBOX MARKETING, LLC

(No., Street, Town, State, Zip Code)

3390 MARY ST STE 310

IMAIM  $_{\mathrm{FL}}$ 33133

06/17/18 06/17/19 YEAR **Policy Period:** From To 1 12:01 a.m., Standard time at your mailing address shown above. Exception: 12 noon in New Hampshire.

Name of Agent/Broker: BROWN & BROWN OF FLORIDA INC/PHS

Code: 227176

Previous Policy Number: 21 SBM RS3802

Named Insured is: LIMITED LIAB CORP

Audit Period: NON-AUDITABLE

Type of Property Coverage: NONE

Insurance Provided: In return for the payment of the premium and subject to all of the terms of this policy, we

agree with you to provide insurance as stated in this policy.

**TOTAL ANNUAL PREMIUM IS:** \$1,693

FLORIDA FC SURCHARGE: 1.69 FL EMERG MGMT SURCH: 4.00

Sugar S. Castaneda Countersigned by

Authorized Representative

04/17/18 Date

Form SS 00 02 12 06 Page 001 (CONTINUED ON NEXT PAGE) **Process Date:** 04/17/18

Policy Expiration Date: 06/17/19

#### **SPECTRUM POLICY DECLARATIONS (Continued)**

POLICY NUMBER: 21 SBM RS3802

Location(s), Building(s), Business of Named Insured and Schedule of Coverages for Premises as designated by Number below.

Location: 001 Building: 001

3390 MARY ST STE 310

MIAMI FL 33133

#### **Description of Business:**

Advertising Agency

Deductible: NO COVERAGE

#### BUILDING AND BUSINESS PERSONAL PROPERTY LIMITS OF INSURANCE

**BUILDING** 

NO COVERAGE

#### **BUSINESS PERSONAL PROPERTY**

REPLACEMENT COST NO COVERAGE

#### PERSONAL PROPERTY OF OTHERS

REPLACEMENT COST NO COVERAGE

MONEY AND SECURITIES

INSIDE THE PREMISES NO COVERAGE OUTSIDE THE PREMISES NO COVERAGE

Form SS 00 02 12 06 Page 002 (CONTINUED ON NEXT PAGE)
Process Date: 04/17/18 Policy Expiration Date: 06/17/19

3/27/2019 BidSync p. 16

#### SPECTRUM POLICY DECLARATIONS (County Board of County Board of

POLICY NUMBER: 21 SBM RS3802

BUSINESS LIABILITY	LIMITS OF INSURANCE
LIABILITY AND MEDICAL EXPENSES	\$1,000,000
MEDICAL EXPENSES - ANY ONE PERSON	\$ 10,000
PERSONAL AND ADVERTISING INJURY ADV INJ EXCL	\$1,000,000
DAMAGES TO PREMISES RENTED TO YOU ANY ONE PREMISES	\$1,000,000
AGGREGATE LIMITS PRODUCTS-COMPLETED OPERATIONS	\$2,000,000
GENERAL AGGREGATE	\$2,000,000
EMPLOYMENT PRACTICES LIABILITY COVERAGE: FORM SS 09 01	

COVERAGE: FORM SS 09 01

**EACH CLAIM LIMIT** \$ 10,000

**DEDUCTIBLE - EACH CLAIM LIMIT** 

NOT APPLICABLE

AGGREGATE LIMIT \$ 10,000

**RETROACTIVE DATE:** 06172015

This **Employment Practices Liability Coverage** contains claims made coverage. Except as may be otherwise provided herein, specified coverages of this insurance are limited generally to liability for injuries for which claims are first made against the insured while the insurance is in force. Please read and review the insurance carefully and discuss the coverage with your Hartford Agent or Broker.

The Limits of Insurance stated in this Declarations will be reduced, and may be completely exhausted, by the payment of "defense expense" and, in such event, The Company will not be obligated to pay any further "defense expense" or sums which the insured is or may become legally obligated to pay as "damages".

BUSINESS LIABILITY OPTIONAL COVERAGES

HIRED/NON-OWNED AUTO LIABILITY \$1,000,000

UMBRELLA LIABILITY - SEE SCHEDULE ATTACHED

3/27/2019 BidSync p. 17

#### **SPECTRUM POLICY DECLARATIONS (Continued)**

POLICY NUMBER: 21 SBM RS3802

#### BUSINESS LIABILITY OPTIONAL COVERAGES LIMITS OF INSURANCE (Continued)

EMPLOYEE BENEFITS LIABILITY COVERAGE: FORM SS 40 50 EACH CLAIM

**EACH CLAIM** \$1,000,000 **AGGREGATE** \$2,000,000

WAIVER OF SUBROGATION: FORM SS 12 15 LOCATION: 001 BUILDING: 001 SEE FORM IH 12 00

UNMANNED AIRCRAFT LIABILITY FORM: SS 42 06

Form SS 00 02 12 06

p. 18

p. 19

#### **SPECTRUM POLICY DECLARATIONS (Continued)**

POLICY NUMBER: 21 SBM RS3802

#### ADDITIONAL INSUREDS: THE FOLLOWING ARE ADDITIONAL INSUREDS FOR BUSINESS LIABILITY COVERAGE IN THIS POLICY.

LOCATION 001 BUILDING 001

TYPE MANAGER LESSOR

Form SS 00 02 12 06

NAME SEE FORM IH 12 00

p. 20

#### **SPECTRUM POLICY DECLARATIONS (Continued)**

POLICY NUMBER: 21 SBM RS3802

#### Form Numbers of Forms and Endorsements that apply:

SS	00	01	03	14		SS	00	05	10	80		SS	00	08	04	05	SS	00	60	09	15
SS	00	64	09	16		SS	01	58	09	16		SS	42	06	03	17	SS	04	38	09	09
SS	40	50	10	80		SS	41	63	06	11		SS	05	47	09	15	SS	09	01	12	14
SS	09	67	09	14		SS	09	70	12	14		SS	09	71	12	14	SS	09	85	12	14
SS	12	15	03	00		SS	50	19	01	15		ΙH	99	40	04	09	SX	80	01	06	97
SS	83	76	01	15		SS	89	93	07	16											
	ΙH	12	00	11	85	ADD]	TIC	NAL	ı Il	NSURE:	D -	MZ	NAG	SER/	LES	SOR					
	TH	12	$\cap \cap$	11	85	7 T & W.	ÆR	$\bigcirc$ F	SITE	RDGZ	TTO	M									

Page 006

#### **Supplier Response Form**

#### RFP-RLI-RFQ LOCAL PREFERENCE AND TIE BREAKER CERTIFICATION FORM

The completed and signed form should be returned with the Vendor's submittal to determine Local Preference eligibility, however it must be returned at time of solicitation submittal to qualify for the Tie Break criteria. If not provided with submittal, the Vendor must submit within three business days of County's request for evaluation of Local Preference. Proof of a local business tax should be submitted with this form. Failure to timely submit this form or local business tax receipt may render the business ineligible for application of the Local Preference or Tie Break Criteria.

In accordance with Section 21.31.d. of the E  The Vendor is a local Vendor in Browa	rd County and:	e, to qualify for the Tie Break Criteria, the u	undersigned Vendor hereby certifies that	(check box if applicable):
<ul><li>a. has a valid Broward County loc</li><li>b. has been in existence for at least</li></ul>	st six-months prior to the solicitation	n opening;		
<ul><li>c. at a business address physicall</li><li>d. in an area zoned for such busin</li></ul>	ess;			
	tion are a substantial component o	of the services offered in the Vendor's prop		
In accordance with Local Preference, Section Local Preference, the undersigned Vendor in The Vendor is a local Vendor in Browa	nereby certifies that (check box if a		eting the below requirements is eligible	for Local Preference. To qualify for the
a. has a valid Broward County I	ocal business tax receipt issued at	least one year prior to solicitation opening	j;	
<ul> <li>c. provides services on a day-to</li> </ul>		physically located within the Broward Cou		iness; and
d. the services provided from the	is location are a substantial compo	onent of the services offered in the Vendor	's proposal.	
Local Business Address:		The second secon		tradebase & continue to V. The Monday to
Vendor does not qualify for Tie Break Criteri not a local Vendor in Broward County.	a or Local Preference, in accordan	nce with the above requirements. The und	ersigned vendor nereby certifies that (ci	neck box if applicable): The vendor is
Sergio Montes	CFO	Nobox Marketing LLC	3/12/19	
AUTHORIZED SIGNATURE/NAME	TITLE	COMPANY	DATE	
Please enter your password below and click S	ave to update your response.			
Please be aware that typing in your password act	s as your electronic signature, which is	just as legal and binding as an original signature	e. (See Electronic Signatures in Global and Na	ational Commerce Act for more information.)
To take exception:				
Click Take Exception.     Create a Word document detailing your except	ons			
Upload exceptions as an attachment to your of				
By completing this form, your bid has not yet been	submitted. Please click on the place offe	er button to finish filling out your bid.		
Username santiagomas@nobox.com				
Password *				
Save Take Exception Close				
* Required fields				



#### **Vendor Reference Verification Form**

Broward County Solicitation No. and Title: GEN2116476P1, Advertising Agency Services Reference for: **Nobox Marketing LLC** Organization/Firm Name providing reference: **MARRIOTT International** Contact Name: Reference date: Title: Brand Manager Norma Alvarez 3/06/19 Contact Email: Contact Phone: norma.a.graham@marriott.com Name of Referenced Project: Digital - Social Agency Date Services Provided: Contract No. Project Amount: N/A 1/01/2018 1/01/2019 \$1,300,000.00 to Vendor's role in Project: **▶** Prime Vendor Subconsultant/Subcontractor If No, please specify in Additional Comments (below). Would you use this vendor again? ΠNο **Description of services provided by Vendor:** Please rate your experience with the Needs Satisfactory **Excellent** Not **Applicable** Improvement referenced Vendor: 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization: a. Staff expertise b. Professionalism c. Turnover Timeliness of: a. Project b. Deliverables 4. Project completed within budget 5. Cooperation with: a. Your Firm b. Subcontractor(s)/Subconsultant(s) c. Regulatory Agency(ies) Additional Comments: (provide on additional sheet if needed) \*\*\*THIS SECTION FOR COUNTY USE ONLY\*\*\* **EMAIL VERBAL** Verified by: \_ Division: Date:

All information provided to Broward County is subject to verification. Vendor acknowledges that inaccurate, untruthful, or incorrect statements made in support of this response may be used by the 3/2 South as a basis for rejection, rescission of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 22 Procurement Code.



#### **Vendor Reference Verification Form**

Broward County Solicitation No. and Title: GEN2116476P1, Advertising Agency Services Reference for: **Nobox Marketing LLC** Organization/Firm Name providing reference: **PepsiCo** Contact Name: Reference date: Title: Brand Manager **Tiago Pinto** 3/06/19 Contact Email: Contact Phone: tiago.pinto@pepsico.com Name of Referenced Project: Digital - Social Agency Contract No. Date Services Provided: Project Amount: N/A 1/01/2018 1/01/2019 160,000.00 to Vendor's role in Project: **▶** Prime Vendor |Subconsultant/Subcontractor If No, please specify in Additional Comments (below). Would you use this vendor again? ΠNο **Description of services provided by Vendor:** Please rate your experience with the Needs Satisfactory **Excellent** Not **Applicable** Improvement referenced Vendor: 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization: a. Staff expertise b. Professionalism c. Turnover Timeliness of: a. Project b. Deliverables 4. Project completed within budget 5. Cooperation with: a. Your Firm b. Subcontractor(s)/Subconsultant(s) c. Regulatory Agency(ies) Additional Comments: (provide on additional sheet if needed) \*\*\*THIS SECTION FOR COUNTY USE ONLY\*\*\* **EMAIL VERBAL** Verified by: \_ Division: Date:

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#### **Vendor Reference Verification Form**

Broward County Solicitation No. and Title: GEN2116476P1, Advertising Agency Services Reference for: Nobox Marketing LLC Organization/Firm Name providing reference: Sony Interactive Entertainment LLC Contact Name: Jaime Casis Title: Sr. Regional Manag Reference date: 03/06/2018 Contact Phone: Contact Email: jaime.casis@sony.com Name of Referenced Project: UCL Promo Activation 2018 Date Services Provided: Contract No. Project Amount: N/A 12/01/2017 to 06/30/2018 \$ 120,000.00 Vendor's role in Project: **✓** Prime Vendor Subconsultant/Subcontractor If No, please specify in Additional Comments (below). Would you use this vendor again? ∃No **Description of services provided by Vendor:** Strategy, Conceptualization, Execution, Logistics, Brand Support, Design, Copywritting, Community Managment, Reporting, B2B support, Website Development Please rate your experience with the Needs Satisfactory **Excellent** Not Improvement **Applicable** referenced Vendor: 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization: a. Staff expertise b. Professionalism c. Turnover 3. Timeliness of: a. Project b. Deliverables 4. Project completed within budget 5. Cooperation with: a. Your Firm b. Subcontractor(s)/Subconsultant(s) c. Regulatory Agency(ies) Additional Comments: (provide on additional sheet if needed) \*\*\*THIS SECTION FOR COUNTY USE ONLY\*\*\* **EMAIL VERBAL** Verified by: \_ Division: Date:

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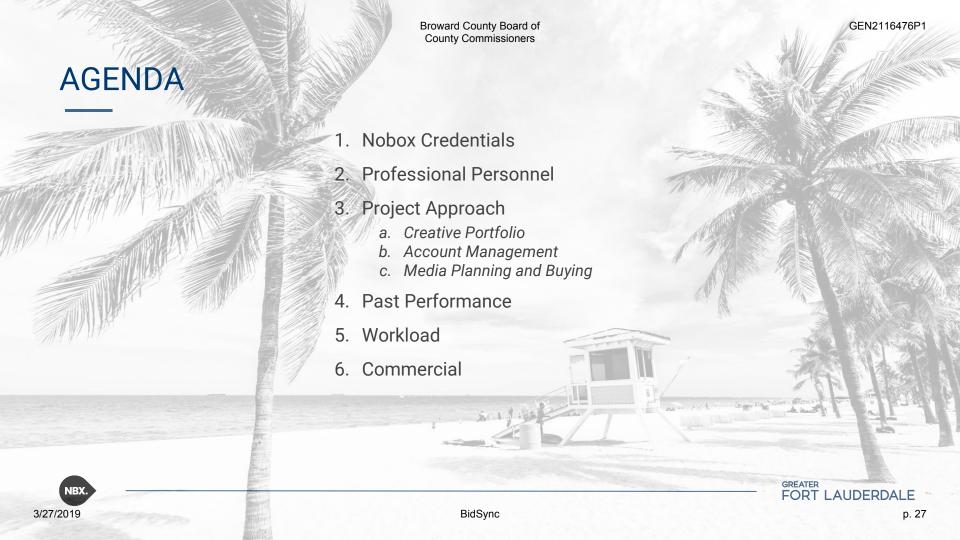
	STAFF RATE CARD								
	#	STAFF	\$/ Hrs	Anual Salary					
ျှ	1	VP Client Services	\$160	\$150,000	\$161.54				
ACCOUNTS	2	Account Director	\$120	\$110,000	\$118.46				
00	3	Account Manager	\$95	\$90,000	\$96.92				
AC	4	Account Executive	\$85	\$80,000	\$86.15				
Σ	5	Sr. Project Manager	\$110	\$100,000	\$107.69				
₫	6	Project Manager	\$85	\$80,000	\$86.15				
	7	Sr. Strategic Planner	\$130	\$120,000	\$129.23				
PLANNING	8	Brand Strategist	\$100	\$95,000	\$102.31				
Z	9	Media Strategist	\$100	\$95,000	\$102.31				
۲	10	Research Analyst	\$75	\$70,000	\$75.38				
	11	Travel Marketing Specialist	\$215	\$200,000	\$215.38				
	12	Chief Creative Officer	\$180	\$170,000	\$183.08				
	13	Creative Director	\$130	\$120,000	\$129.23				
Щ	14	Art Director	\$95	\$90,000	\$96.92				
CREATIVE	15	Copywriter	\$105	\$100,000	\$107.69				
REA	16	Video Editor	\$95	\$90,000	\$96.92				
ਠ	17	Illustrator	\$95	\$90,000	\$96.92				
	18	Editorial Copy	\$105	\$95,000	\$102.31				
	19	Proofreader	\$75	\$70,000	\$75.38				
MEDIA	20	Media Supervisor	\$110	\$105,000	\$113.08				
ME	21	Media Planner	\$85	\$80,000	\$86.15				
	22	Social Media Manager	\$100	\$95,000	\$102.31				
SM	23	Social Media Supervisor	\$90	\$85,000	\$91.54				
	24	Community Manager	\$75	\$70,000	\$75.38				
	25	HTML Developer	\$100	\$93,000	\$100.15				
B	26	Webmaster	\$75	\$70,000	\$75.38				
WEB	27	Digital Quality Assurance	\$85	\$80,000	\$86.15				
	28	Translations	\$85	\$80,000	\$86.15				



### GREATER FORT LAUDERDALE

Greater Fort Lauderdale Convention & Visitors Bureau Advertising Agency Services RFP

March 20t, 2019



#### **EXECUTIVE SUMMARY**

As travelers continue to redefine the way they get inspired, plan, and book for travel, it has become more and more complex for brands to keep up. As an independent agency, our teams of geeks, creatives, executives, and digital pioneers continue to focus their attention on cracking that code. We test new technologies, optimize them for best results, and surprise users with meaningful brand moments along the way. As we think about this three-year project and how much the sector will evolve over that time, having that ability to pivot and adapt along the way will be key. This – combined with our extensive experience in applying this approach to travel brands, services, and destinations over the last decade and a half – creates the perfect environment for delivering and exceeding all your goals ahead.

As you will see in the subsequent slides, we could not be more excited about the opportunity to apply all that knowledge to promote a destination we feel we are so much a part of. The idea of collaborating with your team to develop a world-class marketing platform to promote our own backyard feels great, and we are confident about being the right partner.

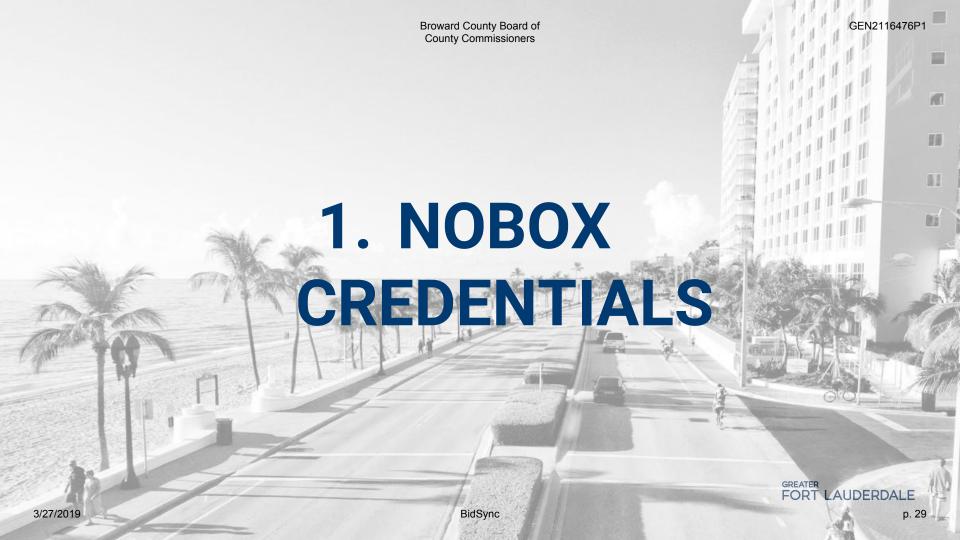
Thank you again for considering our involvement.

Diego Fernandez, General Manager

Jayson Fittipaldi, Co-Founder and CIO









### WE ARE AN INDEPENDENT ADVERTISING AGENCY BASED IN MIAMI, FLORIDA

We are very close to Broward. ;)

# WE CRAFT RELEVANT EXPERIENCES ON PLATFORMS THAT CONNECT BRANDS AND CONSUMERS



## BY COMBINING CREATIVITY, TECHNOLOGY, AND BUSINESS PRAGMATISM TO CRAFT

IDEAS THAT PERFORM.



# THE PEOPLE BEHIND THE IDEAS

We are a collection of diverse people united by the belief that empathy is the key to delivering ideas that perform.



ALEXANDRE HOHAGEN

Ex-CEO of Facebook and Google for LATAM and USH. Expert in performance media.



**DIEGO FERNANDEZ**GENERAL MANAGER

Former head of media for Burger King, with global experience (Europe, LATAM,, US). Managing Director for Starcom.



TANIA SANJURJO
CLIENT PARTNER

10 years of experience in US general and Hispanic markets, leading teams in multiple categories.



PEDRO CABRAL CHAIRMAN

Founder and former CEO of Agency Click in Brazil. Former Chairman of Isobar Global.



MILETTE ROSARIO
VP CLIENT SERVICES

Digital marketing strategist with experience in leading large teams of professionals.



JAYSON FITTIPALDI
CO-FOUNDER / CHIEF INNOVATION OFFICER

Award-winning creative leader with over 17 years of experience.



# THE PEOPLE BEHIND THE IDEAS



LIZZY PETTIGREW
CREATIVE DIRECTOR

9 years of experience in the travel and hospitality industry focused on the Caribbean.



MARCUS KAWAMURA
CHIEF CREATIVE OFFICER

20 years of experience delivering big strategic ideas for Fortune 500 clients.



ANGEL VAN DER BIEST

A creative leader focused on entertainment advertising. 100 million combined views in his pocket.



WILMARIE VELEZ SOCIAL MEDIA SUPERVISOR

Award-winning communications specialist focused on social media and influencer strategies for US and LATAM brands.



SANTIAGO MAS
CHIEF BUSINESS OFFICER

Former Omnicom lead for Fortune 100 brands in the US & LATAM. MasterCard Account Global Head for 4 years.



CARLOS RANGEL VP OPERATIONS

Marketing professional with 15 years of experience executing marketing & advertising campaigns.



ENTERTAINMENT TECHNOLOGY HEALTHCARE FINANCE

CPG



















































## NOBOX TRAVEL INDUSTRY EXPERTISE GOES BEYOND MARRIOTT













10 years being their agency of record for digital and branding

2 years leading their creative and digital efforts for their primary tourism campaign Developed co-op campaigns in partnership with Copa Airlines to promote the destination Developed co-op campaigns in partnership with Copa Airlines to promote the destination Developed digital campaigns to promote the destination and business travel related to their convention center Developed digital campaign to promote cruising to millennials. Heavy content development in collaboration with influencers along with paid media



## OUR CAPABILITIES ARE BROAD, BUT CENTERED ON DIGITAL

#### **Branding & Communications**

Building brands and driving sales with a digitally-led approach to marketing and communications

Brand Research
Brand Strategy
Brand Communication Design
Marketing Strategy
Social Strategy
Campaign Creative Development
Content Strategy and Production
Campaign Production
Campaign Management
Influencer Management

#### **Platforms**

Constructing digital experiences and platforms that transform businesses for the connected age

Media Strategy & Amplification SEM Programmatic UX and UI Ecommerce Development Mobile Application Development Web Application Development CRM Implementation API Development and Integration Optimization and Management

#### **Business Intelligence**

Designing innovative products and services to create sustainable, scalable, and commercially viable enterprises

Innovation Consulting Business Consulting Data Strategy Real-Time Dashboards Business Intelligence Competitive Benchmarking Market Research Qual/Quant Studies



## HOW DO IT

We collaborate with you throughout this process from discovery to delivery and measurement.

#### Discover

Research and Observe Findings and Stories

#### Define

Strategy Insights and Problems

#### Develop

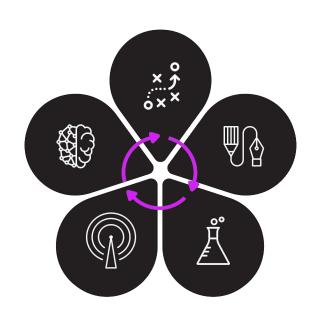
Ideation and Testing Prototypes and Concepts

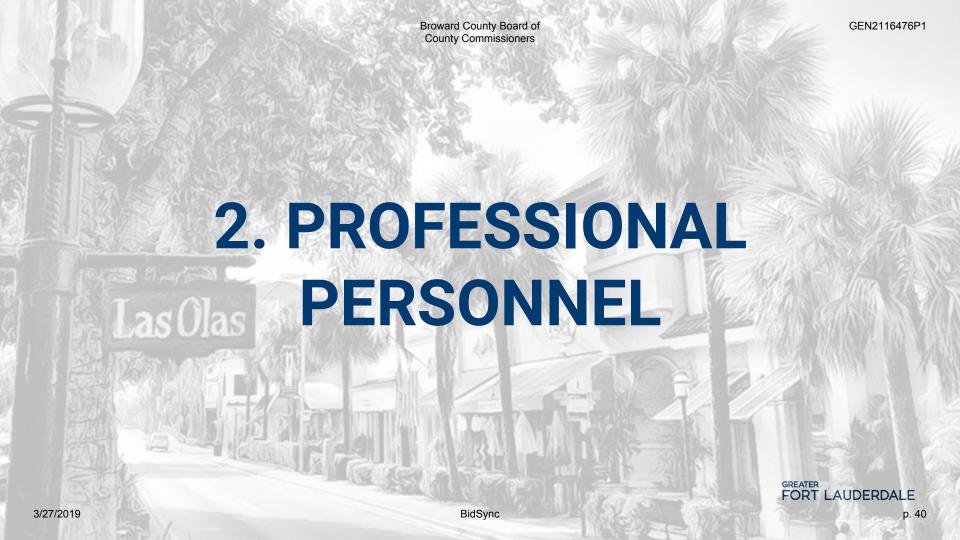
#### Deliver

Implementation Plans

#### Measure/Data

Analytics





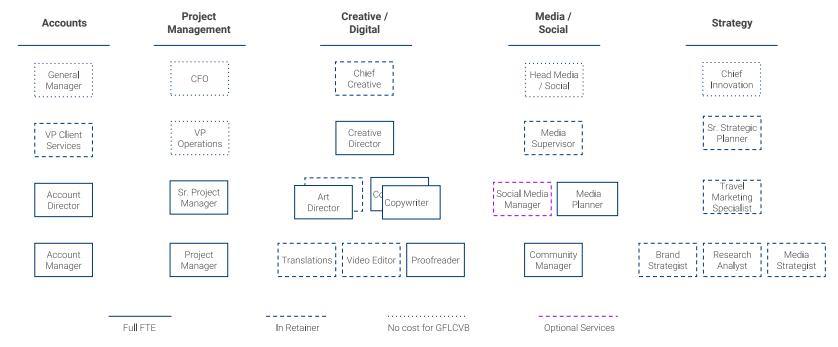
Our biggest asset is our **people**.

At Nobox, we all **understand our mission** and approach with a lot of respect for every project.

**Cultivating empathy** for our colleagues, our client partners, and the projects that we work on is how we do it every day.

The **diversity** of our team – a big part of our **culture** – fosters creativity and triggers a broader range of perspectives and ideas.

#### **Team Structure**



GREATER FORT LAUDERDALE

#### Account Team

We will ask a lot of questions so that we become GFLCVB experts and are aware of all pain points that need to be solved.

We will overcommunicate internally and with the client.

Our commitment to the brand and the travel and tourism industry will be our full-time agenda.

#### Accounts



Manager

VP Client

DIEGO F LinkedIn



MILETTE R. LinkedIn



Account Director

TANIA S. LinkedIn

Account Manager Although Diego is responsible for all areas, he will stay very close to the Accounts Team to make sure the partnership with GFLCVB runs smoothly and efficiently at all times.

Experience and Support. Millette has been working with the travel industry for over 4 years and has extensive experience leading large teams.

The Account Team members will be hired understanding the specific needs regarding communications and management required by the GFLCVB. Nobox works with a large South Florida network that makes the hiring process effective.

Full ETE

In Retainer

No cost for GELCVB

Optional Services



**GREATER** FORT LAUDERDALE

#### **Project Management Team**

We are able to successfully develop, manage, and optimize projects at a highly efficient speed because we work in a flexible organizational structure with minimal hierarchy. This ensures smooth communications and dynamic approaches.

We optimize as we go along as opposed to when a project is completed. It helps us optimize our day-to-day work processes as well as the quality of our projects.

#### **Project** Management



VP. Operations

LinkedIn







Sr. Project Manager

Project Manager Sergio has been overseeing the finances of marketing projects for over 8 years. His budget control skills permit us to work in a complete safe and healthy environment no matter how creative our staff gets. Larger negotiations with vendors are his expertise.

With vast experience working at global top agencies, Carlos leads our Operations department making sure all project managers are trained and up to date with tools and knowledge.

Full ETE

In Retainer

No cost for GELCVB

Optional Services

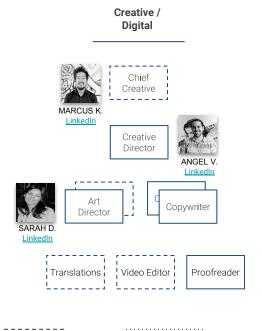


FORT LAUDERDALE

#### **Creative Team**

Lead by Kawa, our highly-awarded creative team understands that every great idea comes from a precise insight and takes planning to be executed optimally.

We do create amazing award-winning pieces, but we also understand that sometimes the speed of delivery or the volume are the priority.



Kawamura has extensive experience working at large **global creative agencies** such as BBDO and Crispin Porter Bogusky, where he was Global Creative Director at the agency's Boulder headquarters and Executive Creative Director at its Miami office

Kawamura's focus will be to **elevate the GFLCVB brand** while helping integrate big-idea thinking into all levels of work.

We are a proven team with a passion for creative excellence. Our collaborative team of marketing strategists, creative talent, and social/mobile experts will create engaging custom programs that generate **lasting connections** to the GFLCVB with measurable results.

Fu**ll** FTE

In Retainer

No cost for GELCVB

Optional Services

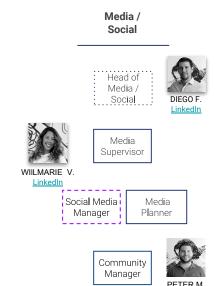


GREATER FORT LAUDERDALE

#### Media / Social Team

Rooted in the background of our leadership team and their vast experience in planning and buying media in the US for many years, we craft our media plans in a way that guarantees every dollar has a clear objective.

We are obsessed with monitoring and optimizing; as a result, our media campaigns will always be efficient.



Diego Fernandez, our General Manager, led the media buying for Burger King in the United States for ten years. After that, he took on the role of General Manager at Starcom Latin America, which is among the largest media networks in the world and part of France's Publicis Groupe, the third-largest communications group globally.

With his vision and strategic approach, our team of media geeks and social media experts will execute campaigns that meet the right audience through the right channels; we will try multiple messages and focus on the ones that resonate more.

Full FTE

In Retainer

No cost for GFLCVB

LinkedIn

Optional Services



GREATER FORT LAUDERDALE

#### Strategy Team

We rarely start executing, writing, or designing without going through a **discovery** of the situation.

Our approach to strategy resides on finding the right insights that will be converted into relevant experiences with the brand.

# Chief Innovation JAYSON F. LinkedIn Sr. Strategic Planner LUDWIG F. LinkedIn Specialist INIDIRA B. LinkedIn

Research

Media Strategist With all the great research that GFLCVB already has and its marketing plan as a reference, we will work on the creative strategy and the communications plan with the involvement of all our key people and leadership team.

After that initial strategic boost at the beginning of each year, we will continue to add strategic sessions to our execution to make sure we are up to date in terms of message, channels, and platforms.

Full FTE In Retainer No cost for GFLCVB Optional Services

Strategist

## 3. PROJECT APPROACH

#### Our Approach



#### **STRATEGY**

Audience Insights Strategic Approach Long-Term Vision Social Media Plan



#### **EXECUTION**

Creative Approach References Content Ideas Media Amplification Community Management Influencer Strategy



#### **MEASUREMENT**

Key Metrics ROI Tools

## How do we stay top-of-mind as the main tourist destination?

#### Our Objective

#### WHAT

Make Greater Fort Lauderdale the #1 tourist destination within our target group.

#### HOW

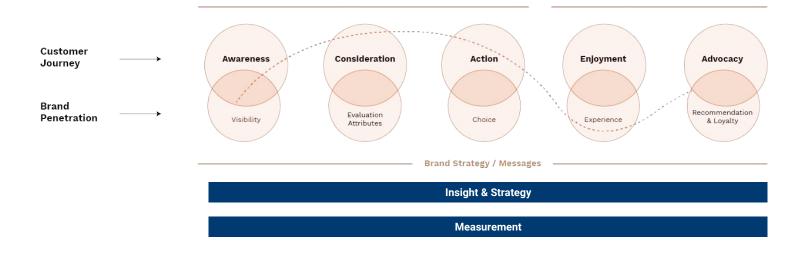
By leveraging what makes it unique and a top travel destination: it's year-round sunny beaches.

#### WHERE

And giving travelers a taste of it, wherever they may be.

#### **Content Strategy**

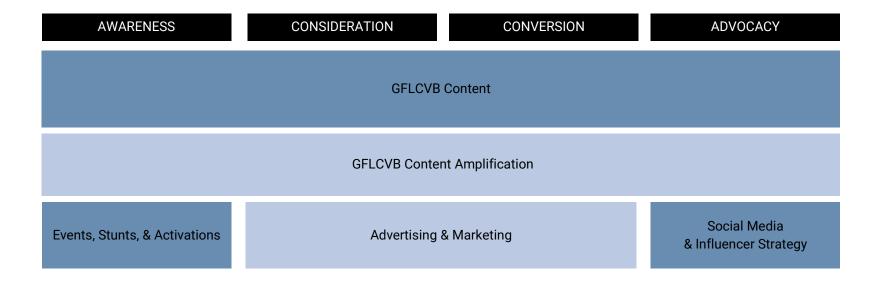
### Understanding Each Step to Bring the Consumer Through the Journey to Conversion and Beyond



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## With the Right Mix of Content and Amplification to Drive Results at Each Step of the Funnel





#### Within the Right Content Framework

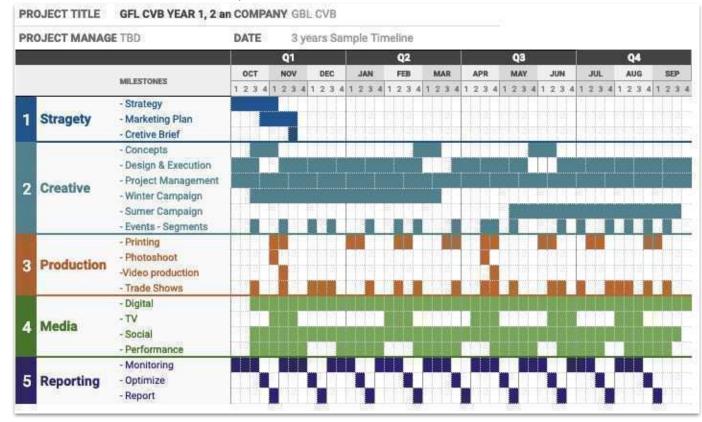
#### **Scaled Content Structure**

Support GFLCVB Objectives Generate GFLCVB awareness and build on positioning with monthly calendar of evergreen content.	Always-on	_
Seasonal Campaigns Drive consideration and booking by pushing special events during key moments of the year.	Hub Hub Hub	
High Impact Activations Increase top-of-mind awareness, engagement, and GFLCVB relevance.	Hero	



#### Broward County Board of County Commissioners

## Sample Timeline – 3 Years





GREATER FORT LAUDERDALE

#### **Optimizing Processes**

Step 1 - Creative

#### GFLCVB CAR (Creative Asset Request)

Client fills out GFLCVB CAR with all the necessary project information.

Once all information is entered, user will be able to submit request.

Once submitted, email will be sent confirming and Nobox (Acct) will receive request.

#### MAIN PLAYERS

GFLCVB (Client) Nobox (Account)

#### TRIGGER:

Nobox (Acct) open Task (include Google Drive dest. QA Checklist and GFLCVB CAR)

GFLCVB to approve execution of request

#### Step 2 - Testing

#### **NBX Factory**

Nobox (PM) receives task and confirms (within 2 hrs) resource avails and delivery date.

Nobox (Acct) confirms Delivery date to region / client.

Nobox (Creative) kicks off asset creation.

#### **MAIN PLAYERS**

Nobox (Account) Nobox (PM) Nobox (Creative)

#### TRIGGER:

Nobox Acct and PM perform overall QA to clear assets (Using QA checklist as initial reference).

GFLCVB to approve final assets (if applicable)

#### Step 3 - Production & Traffic

#### Delivery

Once QA is completed, Nobox (PM) to create FINAL ASSETS folder and upload final deliverables.

Nobox (Acct) to share FINAL ASSETS folder with requestor.

Requestor to confirm receipt and final validation.

#### MAIN PLAYERS

Nobox (Account) Nobox (PM)



GREATER FORT LAUDERDALE

#### **Creative Portfolio**

OOH I PRINT I DIGITAL I BROADCAST I COLLATERAL

## Use of New Platforms

J Balvin + Musical.ly - Pepsi

**Objective:** Engage with younger demographic to generate positive brand and product association and increase intent to purchase.

**Strategy:** We developed a look and feel and campaign concept that would leverage J Balvin's success and affinity with the younger demographic to create a music-driven participatory activation offered by Pepsi.

"Show your moves through the <u>musical.ly</u> app for a chance to appear in J Balvin's next big music video. Do you have what it takes?"

**Results:** The campaign is still running, but with over 40K submissions by fans during the first part of the campaign, we anticipate huge success.

View Promo Video

#### Case Study - Digital Content Content That Performs

#### The Ultimate Narcos Roast

People really hate to talk about Pablo Escobar in Latin America. The memories left behind and the current problems of the famous drug cartels are sensitive subjects. So, to promote Narcos Season 3, we gave them the chance to SING their frustrations away.

6M Organic Views 30.8K Shares on Facebook 128K Likes on Instagram

View Case Study





#### Storytelling That Breaks the Internet

What happens when take the most iconic meme-worthy telenovela villain of all time and lock her up in the Orange is the New Black prison? Spoiler alert... SHE CRIES IN SPANISH!



View Case Study







Case Study - Digital Media Transforming MHS & JDCH into South Florida's **Favorites Hospitals** 

We delivered a solid content strategy –amplified by a precise media plan - that anchored on the purpose of influencing and improving the patient's journey and relationship with the brands.

Utilizing sophisticated targeting tactics and analysis, we measured the impact of the media amplification at a county level based on geographical priorities and efficiencies.

During 2018, we achieved over 2.4M engagements by reaching 56% of the potential audience with a 22% engagement rate vs. the 15% industry benchmark and a \$0.56 CPC vs. the \$1.32 industry benchmark.

View Quick Tips Video





### Case Study - Broadcast/00H/Print Relaunch of a Legend

By collaborating and coordinating with retailers across the country on an Amazon.com strategy, we delivered a full-blown online and offline campaign to bring a legend back to US core markets.

The similarity with GFLCVB is the number of internal clients that we had to deal with, especially during the initial launch at the beginning of 2017.

View Video of Part of the Process





## New Brand, New Sales Strategies

From Apoyo Seguros to Lifefy, we developed the branding and go-to-market strategy for a financial startup that had to start converting from the very beginning.

As a local South Florida player, the client knew exactly how to address this market but wasn't sure how to talk to the rest of the general market in the US; that's where we came in with a universal, straightforward campaign amd message structure.

Watch Our 30" Spot





#### **Creative Portfolio**

TOURISM, TRAVEL, AND ROI CASE STUDIES

### Case Study - ROI

Promote Tourism, Big ROI

Objective: We needed to increase visits to Panama and position it as a world-class tourism destination. 65% of the budget was dedicated to an online campaign to encourage sales through a display and search media strategy. We also leveraged social platforms through earned, owned, and paid media.

Strategy: How do we encourage travelers to visit Panama and fly with Copa Airlines to get there? Intrigue them with creative and messaging that is specific to their interests deployed via a strong digital-centric 360 campaign. Considering every market has different knowledge of Panama, we devised a strategy to expose each one to their specific interests as a gateway to discovering all the country has to offer.

**Results:** The results went beyond our expectations! Throughout the span of six months of the campaign, this massive effort involved a team of 30 people and brought in amazing results not only for Copa Airlines but for the country as well. The highlight was over 43K tickets being sold as a direct result of this effort.

#### View Case Study















#### Only in Panama

Panama's geography, history and economy, proposes the unique contrasts you can find here. A place where you can explore the rainforest, the ocean, and the city, all in one day. Walk through streets of cobblestones, while overlooking the most modern skyline in Latin America. Shop in world-class stores, and find the only place in the world where you can see the sun rise from the Atlantic and set in the Pacific



















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## Case Study - Tourism Brand Architecture for a Destination

#### **Marriott Augmented Reality App**

**Objective:** Promote bookings for Marriott properties in the Caribbean and Mexico after a negative year from hurricanes and crime-related bad PR.

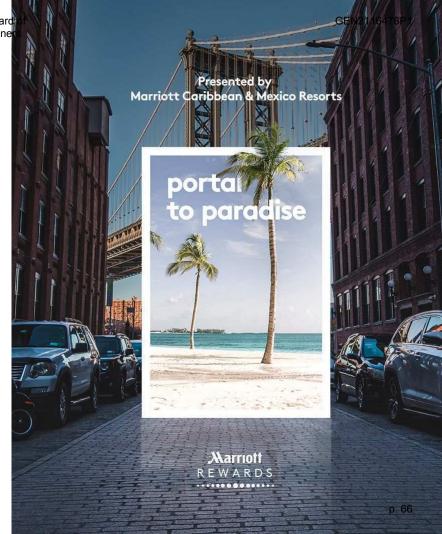
**Strategy:** Using Apple Augmented Reality Kit technology, we developed an app that opens a portal right into your living room, allowing you to step into paradise.

It highlights eight unique properties to explore, giving users the chance to sit by the pool or walk by the beach and see with their own eyes that all is now great in paradise.

**Results:** The campaign recently launched, but with over 25 publications writing about the app, we know it will generate strong impact and that it's an *Idea that Performs*.

View Case Study





#### Case Study - ROI Marketing Groups With Influencers

**Royal Caribbean Marketing Campaign** 

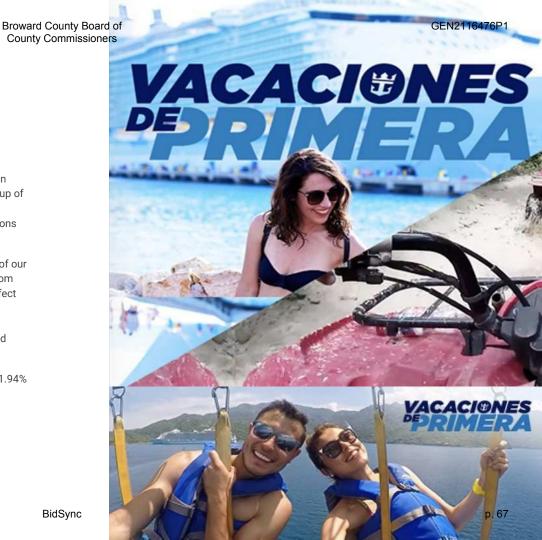
Objective: Royal Caribbean wanted to get first-time millennial cruisers in Latin America to book their first voyage on Royal Caribbean. How do you get a group of South American millennials to try cruising for the first time? Show them the unique experiences Royal has to offer aboard their ships and at the destinations directly on their social media timelines.

Strategy: We created an influencer campaign that captured the experiences of our social stars. From Chile, we had comedians and YouTube stars Woki Toki: from Colombia, we had lifestyle Influencer Pau Tips. This content became the perfect bank of assets for service videos, social posts, and paid media including Facebook News Feed and Promoted posts. We then tapped into the Sales Representatives (Travel Agencies) of each of our target countries and created personalized landing pages per country to drive conversions.

**Results:** 1,626,425 Video Views | 2,509,531 Engagements | 1,127,355 Clicks 1.94% CTR | \$0.04 CPC | 89,787 Page Likes

Watch Influencer Video





#### Case Study - Tourism & Travel The World's First Luxury Hotel Instagram Magazine

#### **Marriott JW Instagram Magazine**

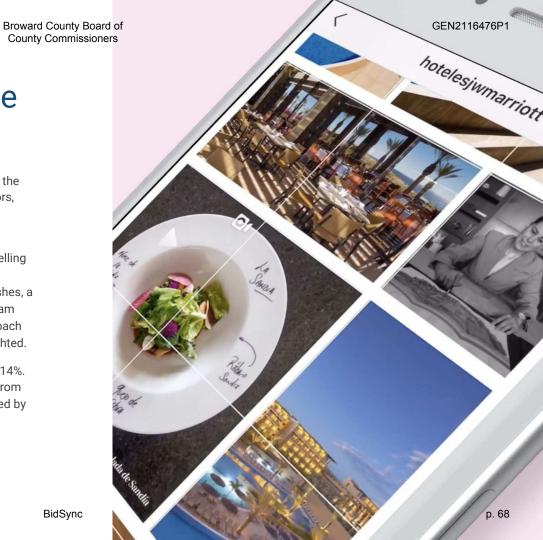
**Objective:** Create a connection and engage users while showcasing the essence of JW Marriott Hotels by highlighting our main differentiators, service quality, gastronomy, and architecture.

Strategy: Inspired by the popularity of luxury magazines, we deconstructed our properties through an innovative, high-end storytelling approach that transformed our Instagram page into a magazine-like profile. Specially crafted videos showcased the artistic details of dishes, a new approach we now call "The Artistry Behind the Plating." Instagram Stories were also used to drive traffic by showcasing this new approach and providing awareness around which locations were being highlighted.

**Results:** The magazine-style feed helped increase profile views by 314%. The average number of video views increased by 212% vs. content from 2017. Our followers increased by 20%. Social referral traffic increased by 102% for the first two hotels featured.

View Case Study





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#### Case Study - ROI Performance Media 3x More Downloads **Outstanding Media ROI**

Stanley Black & Decker's last innovation investment needed critical mass of *Tracemen* in Mexico to start interacting with them. The objective for the first month based on industry benches was 3K downloads.

Through daily optimization of media bidding and creative assets, we achieved 11K+ downloads in the same time period.







#### **Media Planning and Buying**

#### Making a Difference

Planning Based on Full Consumer Journey

Implement insight-driven strategic plans to forecast needs at every level and prepare an always-on approach that is also flexible to the needs of the markets. Test, Validate, and Optimize

Increase local relevance while maintaining global alignment by pretesting and confirming theories in the planning phase using primary research and tools. Real-Time Performance Measurement

Enabled by innovation and an improved discovery process with local markets, we will optimize based on real-time data to meet KPIs and expectations at every level. Media Economics

Increase GFLCVB's share of voice in key markets through more beneficial media deals by implementing a trading desk media buy approach.

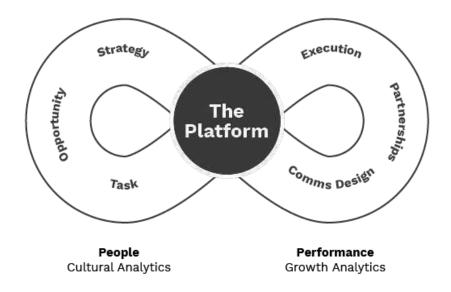
#### Enabled By:

#### **Process**

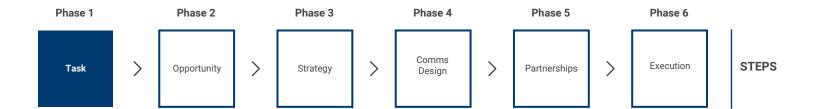
An improved and efficient process for planning, executing, and optimizing media plans that allows us to launch campaigns with high agility while ensuring goals are met.

#### **Innovation**

Implementing the right tools will enhance our planning capabilities to increase local relevance, improve our media buying value, and track performance through all touchpoints.

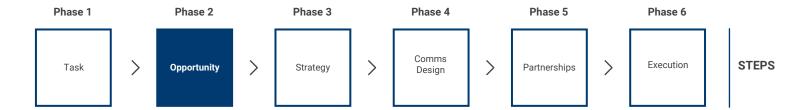






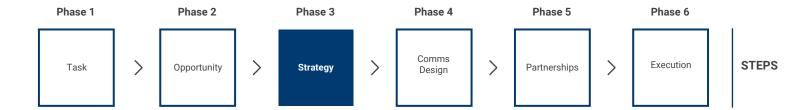
Discovery process with global directives, regional team, and local markets.

Building brief with GFLCVB team, following new requirements and requests that will allow us to ensure our plans are effective.



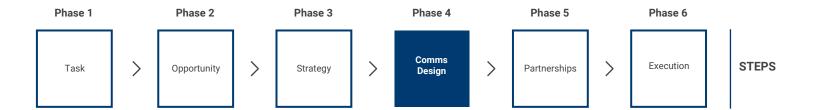
With a clear business goal, we will proceed to take on a local deep dive to the consumer journey per local market.

In this phase, we will look also to industry and competitive data to define the best way to win in the category.



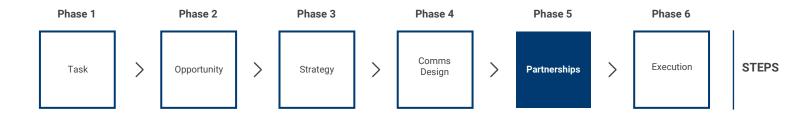
Building a platform with a clear definition of channel strategy, KPIs, and optimization tactics.

Validation of strategy with global and local teams to ensure alignment of expectations in terms of results and local visibility.

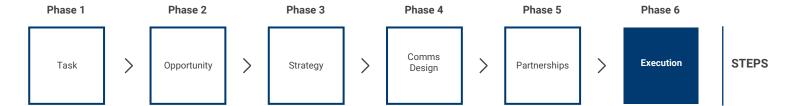


Consumer experience design that defines all interactions the user will have with the brand.

Crafting plans with local vendors, looking to increase efficiencies and visibility.



To increase media value, we will pursue partnerships that provide additional visibility and opportunities to creatively impact our audience.



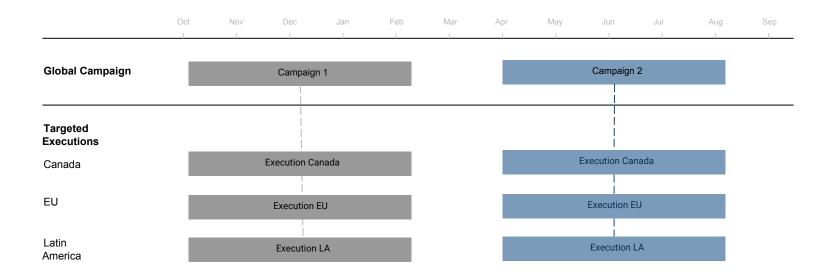
By establishing dedicated resources for media buying and implementation, we will become more agile to launch campaigns.

Real-time optimization in-platform will ensure efficiencies and tracking of results.

Reporting will also have a capacity to be real-time with KPI tracking and an AI for predictive insights to inform the optimizations to the campaign.

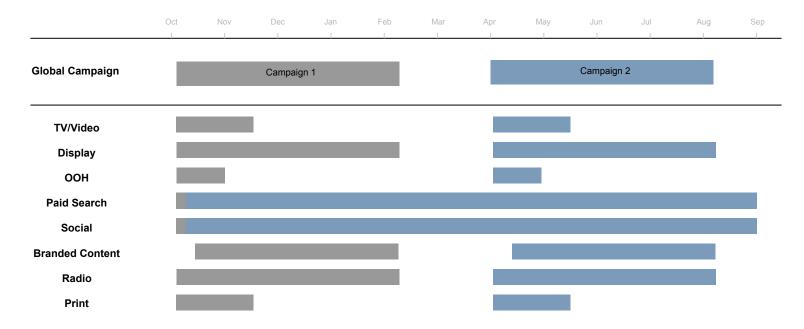
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## Addressing Multiple Markets and Different Priorities





### With the Most Efficient Channel Mix





### Optimizing Targeted Reach by Market

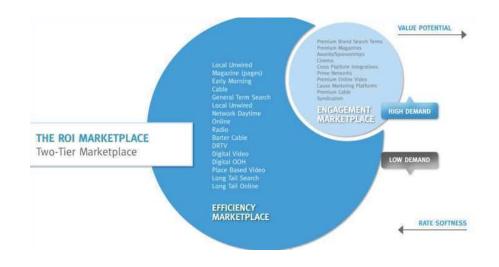
Trading practices vary, and every market requires its own approach. However, some common themes across our network include:

Nobox group agreements with key digital vendors delivering unique trading benefits such as first access to NPD and best-in-market pricing.

Combinations of local vendor trading agreements encompassing to achieve the best trading results.

Nobox digital RTB media buying exchanges, which provide our clients with improved targeting, lower costs, and substantially improved ROI.

Media market segmentation analyses, which enable us to negotiate and allocate budgets more efficiently by vendor. An example is identifying the engagement and efficiency marketplaces.



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# Leveraging Value-Added Opportunities Beyond TV

Savings are normally defined as follows:

Direct Cost Reductions: Lower media costs achieved as a result of negotiated price reductions.

Value-Added: Cost savings achieved through improved planning, improvements in booking procedures and booking flexibility, improvements in targeting, optimization of budgets by channel, modeling, and optimizing ROI.

Free additional brand exposure (e.g., promotions, sponsorships, content, and editorials).

Some examples of added value as part of our media negotiations are:

- Marriott and Discovery Channel partnering with Jason Silva Link to content
- Nokia MTV sponsorship Link to the Capsule
- The Innocents Netflix influencers Link to the case



# How can we sell Greater Fort Lauderdale as a top destination in a cohesive way across all markets?

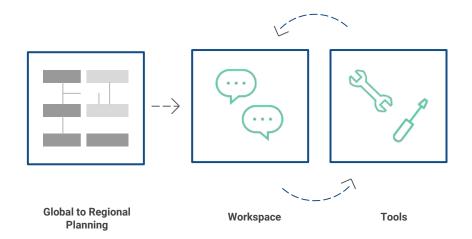
# By creating a centralized workspace.

### The Right Framework

#### **Creating a Centralized Workspace**

To us, handling a global campaign across multiple regions and countries needs to be done in a coordinated way.

Information needs to flow seamlessly from the marketing team to the agency and back with as little friction as possible; stakeholders should also be able to monitor and stay in the loop of everything relevant to them.



### The Right Tools

### AUDIENCE AND CULTURAL INSIGHTS



Understanding the cultural drivers and behaviors of our markets.



#### **SOCIAL LISTENING**



Qualifying the sentiment of our interactions will provide a higher sensibility to content performance and audience preference.

Benchmark against your competition and within your industry to see where you stand in terms of media and social metrics to set better targets.



### REAL-TIME PERFORMANCE TRACKING



Integrated reporting for all digital and social channels, offline channels, and business results to ensure meeting performance goals and establishing clear ROI attribution.

Optimizing content to ensure our audience is continuously engaged.



# SOCIAL METRICS & COMPETITIVE BENCHMARKING



From fan growth to media boosting, we will be able to understand and optimize our strategy based on what our competition is doing.





# GEN2116476P

### Real-Time Performance Tracking

Integrated reporting for all digital and social channels, offline channels, and business results to ensure meeting performance goals and establishing clear ROI attribution.

Optimizing content to ensure our audience is continuously engaged.





- GFLCVB and NBX to align before starting engagement to define the different levels of reporting and details before setting up campaigns.
- BI resource dedicated to analyzing and integrating campaign performance with business results.
- Access to real-time custom dashboards with monthly meetings to go over insights and optimizations with the GFLCVB analytics team.
- Quarterly business reviews with high-level stakeholders to ensure we're looking at performance over time.





### Relevant KPIs

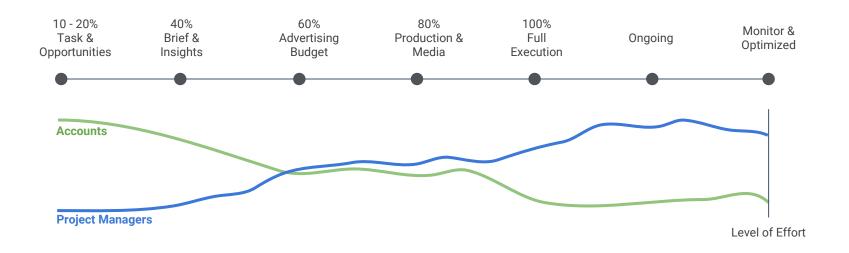
GOAL	AWARENESS	CONSIDERATION	CONVERSION	LOYALTY
TOUCHPOINTS	Social Media Video Display / Programmatic Spot TV / Radio / Print	Social Media Digital / Programmatic SEM Geofencing Website	SEM Digital / Programmatic Social Media Website	Social Media Digital
KPIs	Reach and Frequency % of Potential Audience Video Views Unique Impacted Audience Clicks, CTR Time Spent Engagements Registers	Reach and Frequency % of Potential Audience Clicks, CTR Time Spent Views Engagements Email Metrics	Reach Views Steps to Conversion Conversion Rate Time Spent Conversions ROI	Reach Return visitors Engagements Cross-Selling Rate Email metrics Sentiment / Satisfaction Rates

When mapping out our tactics, we establish the communication plan based on the phases of the consumer journey. Each phase has a set of KPIs customized to the category and benchmarked against competitors and total potential audiences.



# **Account Management**

### Account Management Flow





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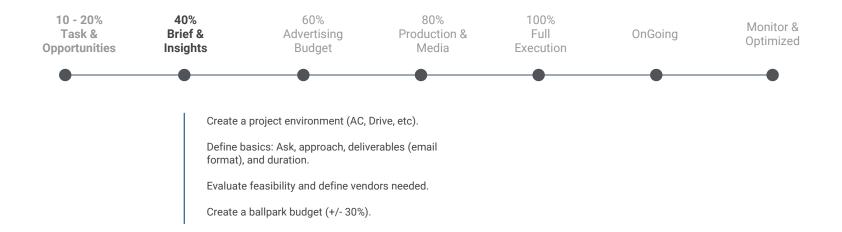
Define level of investment for potential project with GFLCVB team.

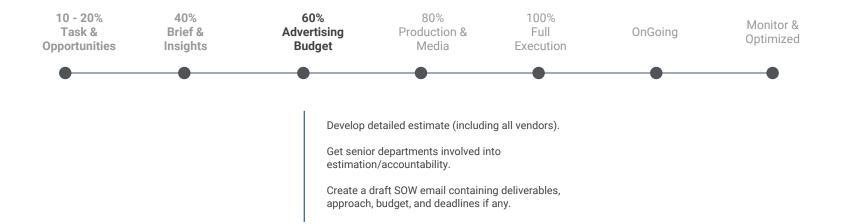
Define client service efforts.

Identify potential additional subcontractors and/or talent to be allocated.

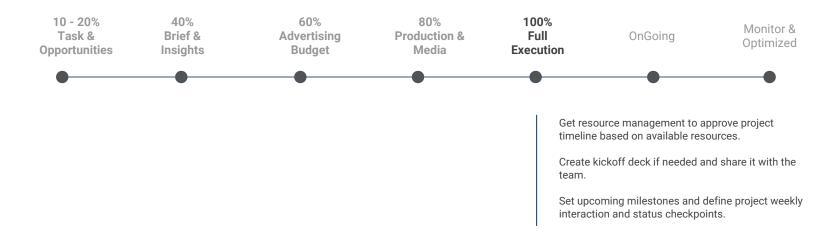


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### Tourism Industry

We have conducted **primary research** for Marriott International to validate a concept before the launch of the campaign.

We manage research tools **GWI** and **Comscore** to surface key insights on the travel and tourism industry.

Combining our research with client-provided **business intelligence** on customer behavior and booking windows, we deliver on the marketing strategy for each brand.

#### **Destination Marketing Organization**

We collaborated with our past client **Copa Airlines** and the Panamá Tourism Association to build a performance campaign that leveraged data of the decision drivers and type of travel interest per market to create the messaging, creative, and media targeting of the campaign.







### Project: Management of Brand and Social Efforts for Portfolio of Brands

Objective: Develop and execute marketing campaigns to promote specific properties and initiatives, incentivizing booking conversion and brand awareness for LATAM.

Scope: Develop brand marketing campaigns and manage social platforms for entire brand portfolio.

Duration: 5+ years

Results: Delivered campaigns and projects on time and on budget, allowing the Marriott + Nobox partnership to grow year after year.

Budget: > \$1.5MM





### **Project: Management of Promotional Efforts** for Portfolio of Brands

Objective: Develop and execute promotions and activations campaigns to promote Pepsi brands, incentivizing participation and brand awareness for LATAM.

Scope: Develop promotional marketing campaigns and manage social platforms for brand portfolio.

Duration: 5+ years

Results: Delivered campaigns and promotions on time and on budget, allowing the Pepsi + Nobox partnership to grow year after year.

Budget: < \$1MM



3/27/2019 BidSync



### Project: Management of Promotional Efforts for Portfolio of Brands

Objective: Develop and execute promotions and activations campaigns to promote Playstation properties, incentivizing participation and brand awareness for LATAM.

Scope: Develop promotional marketing campaigns and manage social platforms for brand portfolio.

Duration: 5+ years

Results: Delivered campaigns and promotions on time and on budget, allowing the Playstation + Nobox partnership to grow year after year.

Budget: < \$1MM



#### NOKIA

### Project: Management of Brand and Social Efforts for Portfolio of Products

Objective: Develop and execute marketing campaigns to promote the launch of Nokia's handheld devices in LATAM, incentivizing activations and brand awareness.

Scope: Develop brand marketing campaigns and manage social platforms for the entire product portfolio.

Duration: 1+ years

Results: Delivered campaigns and projects on time and on budget.

Budget: > \$1.5MM

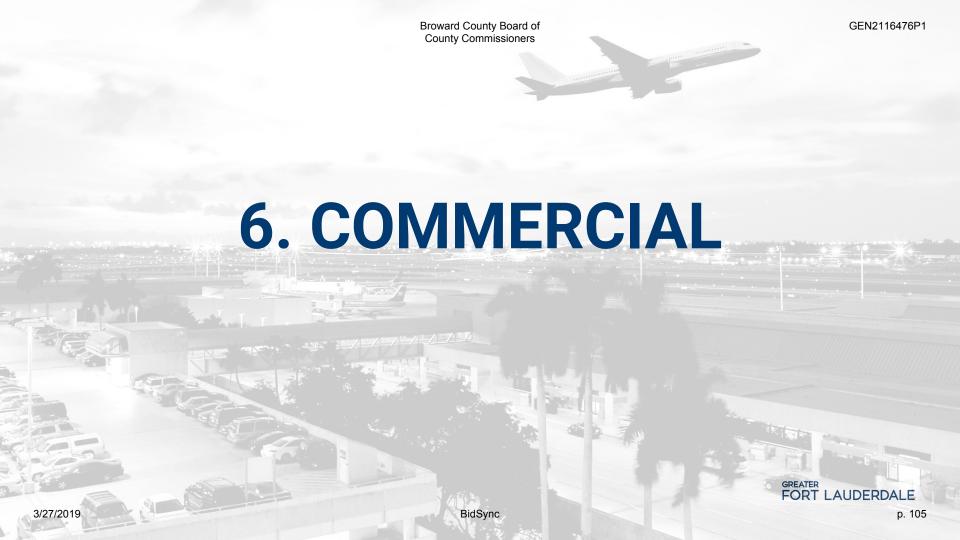
Initiatives: Develop assets (collateral, OOH, print) to support co-op initiatives in the region. Provide optimal support to retailers, operators, and other partners by proposing an online request process to centralize all requests and expedite delivery.



# 5. WORKLOAD

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Client	Project
Copa Airlines	Co-Op Marketing Campaigns for Panama (Panama Tourism Association), Curacao (Curacao Tourist Board), and Bahamas (Atlantis Paradise Island Resort)
Marriott	Portal to Paradise / Bon Voy Launch / TED Talk Medellin / JW Magazine / Management of Brand Portfolio's Social Platforms
Pepsi	Gatorade 5v5 (2015 – 2019) / J Balvin + MusicalJy / UEFA Champions League Experience / Management of Brand Portfolio's Social Platforms
Amerant	Launch Campaign for New Brand Image (US)
Nokia	Launch Campaign for New Line of Handheld Devices (LATAM)
Joe DiMaggio Children's Hospital	Launch campaign for New Wellington Location, Management of Brand's Social Platforms
Netflix	Launch Social Campaign for the Following Properties: ROMA, Made in Mexico, The Innocents, Orange is the New Black, and Narcos / Management of Brand Portfolio's Social Platforms
Playstation	UEFA Champions League Promotion, Management of Brand's Social Platforms (LATAM)



### Agency Fees

#### As requested:

All services have been annualized in order to visualize a consistent monthly cost, although some deliverables (i.e., "strategy") will be worked on a yearly basis.

County Commissioners GFL CVB ADVERTISING SERVICES AGENCY / FLAT SERVICES FEE Year							
Department	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total / Year 1
ACCOUNT	VP Client Services	Delivery + TDC and MAC Meetings + Status + Monthly Report	30	\$160	\$4,800	12	\$57,600
	Account Director		160	\$120	\$19,200	12	\$230,400
	Account Manager		160	\$95	\$15,200	12	\$182,400
PM	Sr. Project Manager	Project Management Related to Production Work	160	\$110	\$17,600	12	\$211,200
PIVI	Project Manager	Project Management Related to Production Work	160	\$85	\$13,600	12 12 12	\$163,200
	Sr. Strategic Planner		14	\$130	\$1,820	12	\$21,840
STRATEGY	Brand Strategist		14	\$100	\$1,400	12	\$16,800
	Media Strategist	Strategy Year 1 + Communications Plan	14	\$100	\$1,400	12	\$16,800
	Research Analyst		14	\$75	\$1,050	12	\$12,600
	Travel Marketing Specialist		14	\$215	\$3,010	12	\$36,120
	Chief Creative Officer	Concepts + Design & Graphic Services + Editorial + Photo & Video Direction + Design, Artwork, Templates, Typography, illustrations & Photography + Copywriting, Fact-Checking, Proofreading	30	\$180	\$5,400	12	\$64,800
	Creative Director		160	\$130	\$20,800	12	\$249,600
	Art Director		160	\$95	\$15,200	12	\$182,400
	Art Director		80	\$95	\$7,600	12	\$91,200
CREATIVE	Copywriter		160	\$105	\$16,800	12	\$201,600
	Copywriter		160	\$105	\$16,800	12	\$201,600
	Video Editor		80	\$95	\$7,600	12	\$91,200
	Proofreader		160	\$75	\$12,000	12	\$144,000
	Translations		80	\$85	\$6,800	12	\$81,600
DIGITAL	HTML Developer	Digital Vacation Planner + Email Program + Web	160	\$100	\$16,000	12	\$192,000
DIGITAL	Digital Quality Assurance	Development + App Development	80	\$85	\$6,800	12	\$81,600
MEDIA	Media Supervisor		30	\$110	\$3,300	12	\$39,600
IVIEDIA	Media Planner	Media Strategy, Plan, Buy and Optimization + Co-Op	160	\$85	\$13,600	12 12 12	\$163,200
					Annual	Agency Fee	\$2,733,360

Monthly Agency Fee \$227,780



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### **Production Budget**

#### As requested:

Production costs are estimated based on the information given by GFLCVB in the RFP and will be accrued and reported on a monthly basis to properly track budget expenditure.

Production Budget							
PRODUCTION	Printing		\$20,000	\$20,000 12			
	Photoshoot	Promo Materials + Trade Shows Booths + Collateral Production Translations + Talent Fees (up to 4)	\$15,000	2	\$30,000		
	Video Production		\$55,000	2	\$110,000		
	Trade Show Booth	,	\$7,500	14	\$105,000		
			Production 12 Months		\$485,000		
			Production 1 Months				

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### **Optional Services**

GFL CVB ADVERTISING SERVICES AGENCY / OPTIONAL SERVICES Year 3							
Item	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total
BRANDING	Chief Creative Officer	Services relating to the development, implementation, and publication of new branding for the GFLCVB.  ONE TIME	40	\$180	\$7,200	1	\$7,200
	Creative Director		80	\$130	\$10,400	1	\$10,400
	Art Director		80	\$95	\$7,600	1	\$7,600
	Copywriter		80	\$105	\$8,400	1	\$8,400
	Proofreader		16	\$75	\$1,200	1	\$1,200
							\$34,800
	Chief Creative Officer	Services relating to a unique occurrence impacting the South Florida area that has a significant material adverse impact on tourism in Broward County (e.g., post-hurricane, regional public health crisis, etc.)  PER OCCUR	8	\$180	\$1,440	1	\$1,440
	Creative Director		8	\$130	\$1,040	1	\$1,040
ADVERSE IMPACT	Art Director		16	\$95	\$1,520	1	\$1,520
ADVERSE IMPACT	Copywriter		16	\$105	\$1,680	1	\$1,680
	Video Editor		24	\$95	\$2,280	1	\$2,280
	Proofreader		8	\$75	\$600	1	\$600
							\$8,560
	Social Media Manager	Creation and posting of organic content. Developing and executing campaigns and daily organic content; providing 24-hour monitoring of owned social media channels. Assuming similar current frequence. MONTHLY	80	\$100	\$8,000	1	\$8,000
	Community Manager		160	\$75	\$12,000	1	\$12,000
SOCIAL MEDIA	Art Director		80	\$95	\$7,600	1	\$7,600
	Copywriter		40	\$105	\$4,200	1	\$4,200
	Video Editor		80	\$95	\$7,600	1	\$7,600
							\$39,400
	HTML Developer	Developing and implementing a website that reflects new branding based on current complexity and volume. Non-branded content provided by client.  ONE TIME	320	\$100	\$32,000	1	\$32,000
	Art Director		160	\$95	\$15,200	1	\$15,200
WEB	Copywriter		160	\$105	\$16,800	1	\$16,800
	Sr. Project Manager		160	\$110	\$17,600	1	\$17,600
	Digital Quality Assurance		160	\$85	\$13,600	1	\$13,600
							\$95,200



GREATER FORT LAUDERDALE

#### **Salaries**

	County Commission Page CARD								
	#	STAFF	\$/ Hrs	Annual Salary					
	1	VP Client Services	\$160	\$150,000					
ACCOUNTS	2	Account Director	\$120	\$110,000					
ACCOUNTS	3	Account Manager	\$95	\$90,000					
	4	Account Executive	\$85	\$80,000					
PM	5	Sr. Project Manager	\$110	\$100,000					
FIVI	6	Project Manager	\$85	\$80,000					
	7	Sr. Strategic Planner	\$130	\$120,000					
	8	Brand Strategist	\$100	\$95,000					
PLANNING	9	Media Strategist	\$100	\$95,000					
	10	Research Analyst	\$75	\$70,000					
	11	Travel Marketing Specialist	\$215	\$200,000					
	12	Chief Creative Officer	\$180	\$170,000					
	13	Creative Director	\$130	\$120,000					
	14	Art Director	\$95	\$90,000					
CREATIVE	15	Copywriter	\$105	\$100,000					
CKLATIVE	16	Video Editor	\$95	\$90,000					
	17	Illustrator	\$95	\$90,000					
	18	Editorial Copy	\$105	\$95,000					
	19	Proofreader	\$75	\$70,000					
MEDIA	20	Media Supervisor	\$110	\$105,000					
WILDIA	21	Media Planner	\$85	\$80,000					
	22	Social Media Manager	\$100	\$95,000					
SM	23	Social Media Supervisor	\$90	\$85,000					
	24	Community Manager	\$75	\$70,000					
	25	HTML Developer	\$100	\$93,000					
WEB	26	Webmaster	\$75	\$70,000					
VVED	27	Digital Quality Assurance	\$85	\$80,000					
	28	Translations	\$85	\$80,000					

Broward County Board of



GREATER FORT LAUDERDALE

#### Summary

	SUMMARY	
	A. Brand Strategy & Creative Services	
Flat Fee Services (Yearly)	B. Account Maintenance	\$3,218,360
	C. Media Planning	
Commissioned Media	Flat Fee Services (Yearly)	5%
Services	B. Assets Production	On Demand
	A. Initial Branding Services	\$34,800
Optional Services	B. Adverse Impact Services	\$8,560
Optional Services	C. Social Media Services	\$39,400
	D. Website Design Services	\$95,200

#### WHY NOBOX?

Full-service agency with a focus on driving performance.

Expertise harnessing the power of media in the tourism and travel industry

Miami-based with an in-depth understanding of the South Florida culture



#### Nobox Marketing

Item: Flat Fee Services - Year 2

#### Attachments

GFL CVB\_BID\_Breakdown - Flat Fee Services\_year2.pdf

GFL CVB\_BID\_Breakdown - Optional Services\_year2.pdf

GFL CVB\_BID\_Salaries\_.pdf

CBE\_Letter\_Of\_Intent\_FPM\_Nobox Signed.pdf

Nobox\_Proof\_Of\_Insurance.pdf

Local\_Preference\_and-tie-breaker\_certification\_form.pdf

MARRIOTT\_Vendor\_Reference\_Verification\_Form,\_GEN2116476P1 copy.pdf

PEPSICO\_Vendor\_Reference\_Verification\_Form,\_GEN2116476P1.pdf

SONY\_Vendor\_Reference\_Verification\_Form,\_GEN2116476P1.pdf

NOBOX PROPOSAL I GFLCVB Bid GEN2116476P1 - Advertising Agency Services.pdf

	GFL CVB	ADVERTISING SERVICES AGENCY / FLAT SERVICE	SFEE Y	ear 2			
Department	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total / Year
	VP Client Services	- II III -	30	\$160	\$4,800	12	\$57,600
ACCOUNT	Account Director	Delivery + TDC and MAC Meetings + Status +  Monthly Reports	160	\$120	\$19,200	12	\$230,400
	Account Manager	Monthly Reports	160	\$95	\$15,200	12	\$182,400
РМ	Sr. Project Manager	Project management related to production work.	160	\$110	\$17,600	12	\$211,200
	Project Manager	Project management related to production work.	160	\$85	\$13,600	12	\$163,200
	Sr. Strategic Planner		14	\$130	\$1,820	12	\$21,840
	Brand Strategist		14	\$100	\$1,400	12	\$16,800
STRATEGY	Media Strategist	Strategy Year 1 + Communications Plan	14	\$100	\$1,400	12	\$16,800
	Research Analyst		14	\$75	\$1,050	12	\$12,600
	Travel Marketing Specialist		14	\$215	\$3,010	12	\$36,120
	Chief Creative Officer		30	\$180	\$5,400	12	\$64,800
	<b>Creative Director</b>		160	\$130	\$20,800	12	\$249,600
	Art Director	Concepts + Design & Graphic Services + Editorial	160	\$95	\$15,200	12	\$182,400
	Art Director	+ Photo & Video Direction + Design, artwork, templates, typography, illustrations & photography + Copywriting, fact-checking, proofreading.	80	\$95	\$7,600	12	\$91,200
CREATIVE	Copywriter		160	\$105	\$16,800	12	\$201,600
	Copywriter		160	\$105	\$16,800	12	\$201,600
	Video Editor		80	\$95	\$7,600	12	\$91,200
	Proofreader		160	\$75	\$12,000	12	\$144,000
	Translations	7	80	\$85	\$6,800	12	\$81,600
DIOITAL	HTML Developer	Digital vacation planner + Email Program + Web	160	\$100	\$16,000	12	\$192,000
DIGITAL	Digital Quality Assurance	Development + App Development	160 80 nner + Email Program + Web 160 Development 80	\$85	\$6,800	12	\$81,600
MEDIA	Media Supervisor	Media Strategy, Plan, Buy and optimization + Co-	30	\$110	\$3,300	12	\$39,600
MEDIA	Media Planner	Op	160	\$85	\$13,600	12	\$163,200
					Agency Fee	12 Months	\$2,733,360
					Agency Fe	e 1 Month	\$227,780
	Printing				\$20,000	12	\$240,000
DDOD!!OT!ON!	PhotoShoot	Promo materials + trade shows booths			\$15,000	2	\$30,000
PRODUCTION	Video Production	+Collaterals production + Translations + Talent fees. (up tp 4)			\$55,000	2	\$110,000
	Trade Show Booth	1665. (up tp 4)			\$7,500	14	\$105,000
	'				Production	12 Months	\$485,000
					Productio	n 1 Month	\$40,417
				Total	Flat Service	Fee Yearly	\$3,218,360
				, otal		. Jo . curry	70,210,000

	GFL CVB	- ADVERTISING SERVICES AGENCY / OPTIONA	AL SERVIO	CES Year 2	2		
ltem	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total
BRANDING	Chief Creative Officer		40	\$180	\$7,200	1	\$7,200
	Creative Director	Services relating to the development,	80	\$130	\$10,400	1	\$10,400
	Art Director	implementation, and publication of new branding for the GFLCVB.	80	\$95	\$7,600	1	\$7,600
	Copywriter	ONE TIME.	80	\$105	\$8,400	1	\$8,400
	Proofreader		16	\$75	\$1,200	1	\$1,200
Chief Creative Officer 8 \$180 \$1.440 1							\$34,800
	Chief Creative Officer		8	\$180	\$1,440	1	\$1,440
	Creative Director	Services relating to a unique occurrence impacting the South Florida area that has a	8	\$130	\$1,040	1	\$1,040
ADVERSE IMPACT	Art Director	significant material adverse impact on	16	\$95	\$1,520	1	\$1,520
ADVERSE IIVIPACT	Copywriter	tourism in Broward County (e.g. post-	16	\$105	\$1,680	1	\$1,680
	Video Editor	hurricane, regional public health crisis, etc.)  PER OCCURRENCE.	24	\$95	\$2,280	1	\$2,280
	Proofreader		8	\$75	\$600	1	\$600
	•						\$8,560
	Social Media Manager	Creation and posting of organic content.	80	\$100	\$8,000	1	\$8,000
	Community Manager	Developing and executing campaigns and	160	\$75	\$12,000	1	\$12,000
SOCIAL MEDIA	Art Director	daily organic content; providing 24 hrs monitoring of owned social media channels.	80	\$95	\$7,600	1	\$7,600
	Copywriter	Assuming similar current frequence.	40	\$105	\$4,200	1	\$4,200
	Video Editor	MONTHLY.	80	\$95	\$7,600	1	\$7,600
							\$39,400
	HTML Developer		320	\$100	\$32,000	1	\$32,000
	Art Director	Developing and implementing a website that reflects new branding based in current	160	\$95	\$15,200	1	\$15,200
WEB	Copywriter	complexity and volume. Non branded content	160	\$105	\$16,800	1	\$16,800
	Sr. Project Manager	provided by client.  ONE TIME.	160	\$110	\$17,600	1	\$17,600
	Digital Quality Assurance	ONE TIME.	160	\$85	\$13,600	1	\$13,600
	•					•	\$95,200

	STAFF RATE CARD								
	#	STAFF	\$/ Hrs	Anual Salary					
S	1	VP Client Services	\$160	\$150,000	\$161.				
ACCOUNTS	2	Account Director	\$120	\$110,000	\$118.4				
S	3	Account Manager	\$95	\$90,000	\$96.9				
AC	4	Account Executive	\$85	\$80,000	\$86.1				
Δ	5	Sr. Project Manager	\$110	\$100,000	\$107.6				
귭	6	Project Manager	\$85	\$80,000	\$86.1				
	7	Sr. Strategic Planner	\$130	\$120,000	\$129.2				
N N	8	Brand Strategist	\$100	\$95,000	\$102.3				
PLANNING	9	Media Strategist	\$100	\$95,000	\$102.3				
۲	10	Research Analyst	\$75	\$70,000	\$75.3				
ш	11	Travel Marketing Specialist	\$215	\$200,000	\$215.3				
	12	Chief Creative Officer	\$180	\$170,000	\$183.0				
	13	Creative Director	\$130	\$120,000	\$129.2				
ш	14	Art Director	\$95	\$90,000	\$96.9				
CREATIVE	15	Copywriter	\$105	\$100,000	\$107.6				
Æ	16	Video Editor	\$95	\$90,000	\$96.9				
2	17	Illustrator	\$95	\$90,000	\$96.9				
	18	Editorial Copy	\$105	\$95,000	\$102.3				
	19	Proofreader	\$75	\$70,000	\$75.3				
AIC.	20	Media Supervisor	\$110	\$105,000	\$113.0				
MEDIA	21	Media Planner	\$85	\$80,000	\$86.1				
	22	Social Media Manager	\$100	\$95,000	\$102.3				
SK	23	Social Media Supervisor	\$90	\$85,000	\$91.5				
,	24	Community Manager	\$75	\$70,000	\$75.3				
	25	HTML Developer	\$100	\$93,000	\$100.1				
æ	26	Webmaster	\$75	\$70,000	\$75.3				
WEB	27	Digital Quality Assurance	\$85	\$80,000	\$86.1				
	28	Translations	\$85	\$80,000	\$86.1				



#### **LETTER OF INTENT**

### BETWEEN BIDDER/OFFEROR AND COUNTY BUSINESS ENTERPRISE (CBE) FIRM/SUPPLIER

This form is to be completed and signed for each CBE firm. If the PRIME is a CBE firm, please indicate the percentage performing with your own forces.

So	olicitation No.: N/A			_
Pr	oject Title: Printing Support			_
Bi	dder/Offeror Name: Nobox Marketing	LLC		
	Idress: 3390 Mary Street Suite 310	City: Miami	State: FL Zip: 33133	1
Au	thorized Representative: Sergio Montes	8	Phone: +1 305 571 2008	_
CE	BE Firm/Supplier Name: Fresh Prints N	/liami, LLC		
Ad	Idress: 1464 SW 28th Terrace	City: Fort Lauderda	ale State: FL Zip: 33312	-
	thorized Representative: Jarrod J. Urre		Phone: 305-903-1939	
A.	This is a letter of intent between the bidd project.	er/offeror on this project and a CBE firm	for the CBE to perform work on this	j
B.	By signing below, the bidder/offeror is co below.	mmitting to utilize the above-named CBE	to perform the work described	
C.	By signing below, the above-named CBE	is committing to perform the work descri	ribed below.	
D.	By signing below, the bidder/offeror and may only subcontract that work to another	er CBE.		
	Work t	o be performed by CBE Fire		
	Description		CBE Percentage of Total Project Value	
	Printing Support	323111 ~\$	150,000 6	9
				9
				9
Sig Bio	FIRMATION: I hereby affirm that the information of the second of the sec	Title: Jarrod Urrely (President)	Date: 3/13/2019	
SIC	gnature:	Title: Solgio Montos	Date: Or O	

In the event the bidder/offeror does not receive award of the prime contract, any and all representations in this Letter of Intent and Affirmation shall be null and void.

Rev.: June 2018

Compliance Form No. 004

<sup>&</sup>lt;sup>1</sup> Visit <u>Census.gov</u> and select <u>NAICS</u> to search and identify the correct codes. Match type of work with NAICS code as closely as possible.

<sup>&</sup>lt;sup>2</sup> To be provided only when the solicitation requires that bidder/offeror include a dollar amount in its bid/offer.

This **Spectrum Policy** consists of the Decignation of the Policy Common Policy Conditions and any other Forms and Endorsements issued to be a part of the Policy. This insurance is provided by the stock 02 38

RS insurance company of The Hartford Insurance Group shown below.

SBM

**INSURER:** SENTINEL INSURANCE COMPANY, LIMITED

ONE HARTFORD PLAZA, HARTFORD, CT 06155

COMPANY CODE: A

Policy Number: 21 SBM RS3802

#### SPECTRUM POLICY DECLARATIONS

Named Insured and Mailing Address: NOBOX MARKETING, LLC

(No., Street, Town, State, Zip Code)

3390 MARY ST STE 310

IMAIM  $_{\mathrm{FL}}$ 33133

06/17/18 06/17/19 YEAR **Policy Period:** From To 1 12:01 a.m., Standard time at your mailing address shown above. Exception: 12 noon in New Hampshire.

Name of Agent/Broker: BROWN & BROWN OF FLORIDA INC/PHS

Code: 227176

Previous Policy Number: 21 SBM RS3802

Named Insured is: LIMITED LIAB CORP

Audit Period: NON-AUDITABLE

Type of Property Coverage: NONE

Insurance Provided: In return for the payment of the premium and subject to all of the terms of this policy, we

agree with you to provide insurance as stated in this policy.

**TOTAL ANNUAL PREMIUM IS:** \$1,693

FLORIDA FC SURCHARGE: 1.69 FL EMERG MGMT SURCH: 4.00

Sugar S. Castaneda Countersigned by

Authorized Representative

04/17/18 Date

Form SS 00 02 12 06 **Process Date:** 04/17/18 Page 001 (CONTINUED ON NEXT PAGE) Policy Expiration Date: 06/17/19

3/27/2019 BidSync p. 118

#### **SPECTRUM POLICY DECLARATIONS (Continued)**

POLICY NUMBER: 21 SBM RS3802

Location(s), Building(s), Business of Named Insured and Schedule of Coverages for Premises as designated by Number below.

Location: 001 Building: 001

3390 MARY ST STE 310

MIAMI FL 33133

#### **Description of Business:**

Advertising Agency

Deductible: NO COVERAGE

#### BUILDING AND BUSINESS PERSONAL PROPERTY LIMITS OF INSURANCE

**BUILDING** 

NO COVERAGE

#### **BUSINESS PERSONAL PROPERTY**

REPLACEMENT COST NO COVERAGE

#### PERSONAL PROPERTY OF OTHERS

REPLACEMENT COST NO COVERAGE

MONEY AND SECURITIES

INSIDE THE PREMISES NO COVERAGE OUTSIDE THE PREMISES NO COVERAGE

Form SS 00 02 12 06

Page 002 (CONTINUED ON NEXT PAGE)

Process Date: 04/17/18

Policy Expiration Date: 06/17/19

3/27/2019 BidSync p. 119

p. 120

#### SPECTRUM POLICY DECLARATION COUNTY Board of SPECTRUM POLICY DECLAR

POLICY NUMBER: 21 SBM RS3802

BUSINESS LIABILITY	LIMITS OF INSURANCE
LIABILITY AND MEDICAL EXPENSES	\$1,000,000
MEDICAL EXPENSES - ANY ONE PERSON	\$ 10,000
PERSONAL AND ADVERTISING INJURY ADV INJ EXCL	\$1,000,000
DAMAGES TO PREMISES RENTED TO YOU ANY ONE PREMISES	\$1,000,000
AGGREGATE LIMITS PRODUCTS-COMPLETED OPERATIONS	\$2,000,000
GENERAL AGGREGATE	\$2,000,000
EMPLOYMENT PRACTICES LIABILITY	

**EACH CLAIM LIMIT** \$ 10,000

**DEDUCTIBLE - EACH CLAIM LIMIT** 

NOT APPLICABLE

COVERAGE: FORM SS 09 01

AGGREGATE LIMIT \$ 10,000

**RETROACTIVE DATE:** 06172015

This **Employment Practices Liability Coverage** contains claims made coverage. Except as may be otherwise provided herein, specified coverages of this insurance are limited generally to liability for injuries for which claims are first made against the insured while the insurance is in force. Please read and review the insurance carefully and discuss the coverage with your Hartford Agent or Broker.

The Limits of Insurance stated in this Declarations will be reduced, and may be completely exhausted, by the payment of "defense expense" and, in such event, The Company will not be obligated to pay any further "defense expense" or sums which the insured is or may become legally obligated to pay as "damages".

BUSINESS LIABILITY OPTIONAL COVERAGES

HIRED/NON-OWNED AUTO LIABILITY \$1,000,000

UMBRELLA LIABILITY - SEE SCHEDULE ATTACHED

Form SS 00 02 12 06 Page 003 (CONTINUED ON NEXT PAGE)

Process Date: 04/17/18

3/27/2019 BidSync Page 003 (CONTINUED ON NEXT PAGE)

Policy Expiration Date: 06/17/19

p. 121

#### **SPECTRUM POLICY DECLARATIONS (Continued)**

POLICY NUMBER: 21 SBM RS3802

#### BUSINESS LIABILITY OPTIONAL COVERAGES LIMITS OF INSURANCE (Continued)

EMPLOYEE BENEFITS LIABILITY COVERAGE: FORM SS 40 50 EACH CLAIM

**EACH CLAIM** \$1,000,000 **AGGREGATE** \$2,000,000

WAIVER OF SUBROGATION: FORM SS 12 15 LOCATION: 001 BUILDING: 001 SEE FORM IH 12 00

UNMANNED AIRCRAFT LIABILITY FORM: SS 42 06

Form SS 00 02 12 06

Process Date: 04/17/18 Policy Expiration Date: 06/17/19 BidSync

p. 122

#### **SPECTRUM POLICY DECLARATIONS (Continued)**

POLICY NUMBER: 21 SBM RS3802

#### ADDITIONAL INSUREDS: THE FOLLOWING ARE ADDITIONAL INSUREDS FOR BUSINESS LIABILITY COVERAGE IN THIS POLICY.

LOCATION 001 BUILDING 001

TYPE MANAGER LESSOR

NAME SEE FORM IH 12 00

Form SS 00 02 12 06 Page 005 (CONTINUED ON NEXT PAGE)

**Process Date:** 04/17/18
3/27/2019 **Policy Expiration Date:** 06/17/19
BidSync

#### **SPECTRUM POLICY DECLARATIONS (Continued)**

POLICY NUMBER: 21 SBM RS3802

#### Form Numbers of Forms and Endorsements that apply:

SS	00	01	03	14		SS	00	05	10	80	SS	00	80	04	05	SS	00	60	09	15
SS	00	64	09	16		SS	01	58	09	16	SS	42	06	03	17	SS	04	38	09	09
SS	40	50	10	80		SS	41	63	06	11	SS	05	47	09	15	SS	09	01	12	14
SS	09	67	09	14		SS	09	70	12	14	SS	09	71	12	14	SS	09	85	12	14
SS	12	15	03	00		SS	50	19	01	15	ΙH	99	40	04	09	SX	80	01	06	97
SS	83	76	01	15		SS	89	93	07	16										
	IH	12	00	11	85	ADD]	TIC	NAL	ı II	ISURED	– M <i>Z</i>	NAC	ER/	LES	SOR					
	IH	12	00	11	85	/IAW	/ER	OF	SUE	BROGAT	'ION									

BidSync

Page 006

#### **Supplier Response Form**

#### RFP-RLI-RFQ LOCAL PREFERENCE AND TIE BREAKER CERTIFICATION FORM

The completed and signed form should be returned with the Vendor's submittal to determine Local Preference eligibility, however it must be returned at time of solicitation submittal to qualify for the Tie Break criteria. If not provided with submittal, the Vendor must submit within three business days of County's request for evaluation of Local Preference. Proof of a local business tax should be submitted with this form. Failure to timely submit this form or local business tax receipt may render the business ineligible for application of the Local Preference or Tie Break Criteria.

In accordance with Section 21.31.d. of the E The Vendor is a local Vendor in Browa a. has a valid Broward County loca	rd County and:	o qualify for the Tie Break Criteria, the	undersigned Vendor hereby certifies that (ch	eck box if applicable):
	st six-months prior to the solicitation o y located within Broward County;	ppening;		
<ul> <li>e. provides services from this local</li> <li>f. services provided from this local</li> </ul>	tion on a day-to-day basis, and tion are a substantial component of th on 1-74, et. seq., Broward County Co		posal. eeting the below requirements is eligible for	Local Preference. To qualify for the
<ul> <li>The Vendor is a local Vendor in Browa</li> </ul>	rd and:			
<ul><li>b. has been in existence for at l</li><li>c. provides services on a day-to</li></ul>	east one-year prior to the solicitation of b-day basis, at a business address ph		ounty limits in an area zoned for such busines	ss; and
Local Business Address: Vendor does not qualify for Tie Break Criterinot a local Vendor in Broward County.	a or Local Preference, in accordance	with the above requirements. The un	dersigned Vendor hereby certifies that (chec	k box if applicable): The Vendor is
Sergio Montes	CFO	Nobox Marketing LLC	3/12/19	
AUTHORIZED SIGNATURE/NAME	TITLE	COMPANY	DATE	
Please enter your password below and click S Please be aware that typing in your password act		t as legal and binding as an original signatu	re. (See Electronic Signatures in Global and Nation	nal Commerce Act for more information.)
To take exception: 1) Click Take Exception. 2) Create a Word document detailing your except 3) Upload exceptions as an attachment to your of				
By completing this form, your bid has not yet been	submitted. Please click on the place offer b	utton to finish filling out your bid.		
Usemame santiagomas@nobox.com				
Password *				
Save Take Exception Close				
* Required fields				



#### **Vendor Reference Verification Form**

Broward County Solicitation No. and Title: GEN2116476P1, Advertising Agency Services Reference for: **Nobox Marketing LLC** Organization/Firm Name providing reference: **MARRIOTT International** Contact Name: Reference date: Title: Brand Manager 3/06/19 Norma Alvarez Contact Email: Contact Phone: norma.a.graham@marriott.com Name of Referenced Project: Digital - Social Agency Date Services Provided: Contract No. Project Amount: N/A 1/01/2018 1/01/2019 \$1,300,000.00 to Vendor's role in Project: **▶** Prime Vendor Subconsultant/Subcontractor If No, please specify in Additional Comments (below). Would you use this vendor again? ΠNο **Description of services provided by Vendor:** Please rate your experience with the Needs Satisfactory **Excellent** Not **Applicable** Improvement referenced Vendor: 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization: a. Staff expertise b. Professionalism c. Turnover Timeliness of: a. Project b. Deliverables 4. Project completed within budget 5. Cooperation with: a. Your Firm b. Subcontractor(s)/Subconsultant(s) c. Regulatory Agency(ies) Additional Comments: (provide on additional sheet if needed) \*\*\*THIS SECTION FOR COUNTY USE ONLY\*\*\* **VERBAL** Verified by: Date:

All information provided to Broward County is subject to verification. Vendor acknowledges that inaccurate, untruthful, or incorrect statements made in support of this response may be used by the 3/25 as a basis for rejection, rescission of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 25 periodic memory of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 25 periodic memory of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 25 periodic memory of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 25 periodic memory of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 25 periodic memory of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 25 periodic memory of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 25 periodic memory of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 25 periodic memory of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 25 periodic memory of the award and the section 21.119 of the Broward County 25 periodic memory of the award and the section 21.119 of the Broward County 25 periodic memory of the award and the section 21.119 of the Broward County 25 periodic memory of the award and the section 21.119 of the Broward Count



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Broward County Solicitation No. and Title: GEN2116476P1, Advertising Agency Services Reference for: **Nobox Marketing LLC** Organization/Firm Name providing reference: **PepsiCo** Contact Name: Reference date: Title: Brand Manager **Tiago Pinto** 3/06/19 Contact Email: Contact Phone: tiago.pinto@pepsico.com Name of Referenced Project: Digital - Social Agency Contract No. Date Services Provided: Project Amount: N/A 1/01/2018 1/01/2019 160,000.00 to Vendor's role in Project: **▶** Prime Vendor Subconsultant/Subcontractor If No, please specify in Additional Comments (below). Would you use this vendor again? ΠNο **Description of services provided by Vendor:** Please rate your experience with the Needs Satisfactory **Excellent** Not **Applicable** Improvement referenced Vendor: 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization: a. Staff expertise b. Professionalism c. Turnover Timeliness of: a. Project b. Deliverables 4. Project completed within budget 5. Cooperation with: a. Your Firm b. Subcontractor(s)/Subconsultant(s) c. Regulatory Agency(ies) Additional Comments: (provide on additional sheet if needed) \*\*\*THIS SECTION FOR COUNTY USE ONLY\*\*\* **EMAIL VERBAL** Verified by: \_ Division: Date:

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#### **Vendor Reference Verification Form**

Broward County Solicitation No. and Title: GEN2116476P1, Advertising Agency Services Reference for: Nobox Marketing LLC Organization/Firm Name providing reference: Sony Interactive Entertainment LLC Contact Name: Jaime Casis Title: Sr. Regional Manag Reference date: 03/06/2018 Contact Phone: Contact Email: jaime.casis@sony.com Name of Referenced Project: UCL Promo Activation 2018 Date Services Provided: Contract No. Project Amount: N/A 12/01/2017 to 06/30/2018 \$ 120,000.00 Vendor's role in Project: **✓** Prime Vendor Subconsultant/Subcontractor If No, please specify in Additional Comments (below). Would you use this vendor again? ∃No **Description of services provided by Vendor:** Strategy, Conceptualization, Execution, Logistics, Brand Support, Design, Copywritting, Community Managment, Reporting, B2B support, Website Development Please rate your experience with the Needs Satisfactory **Excellent** Not Improvement **Applicable** referenced Vendor: 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization: a. Staff expertise b. Professionalism c. Turnover 3. Timeliness of: a. Project b. Deliverables 4. Project completed within budget 5. Cooperation with: a. Your Firm b. Subcontractor(s)/Subconsultant(s) c. Regulatory Agency(ies) Additional Comments: (provide on additional sheet if needed) \*\*\*THIS SECTION FOR COUNTY USE ONLY\*\*\* **EMAIL VERBAL** Verified by: Division: Date:

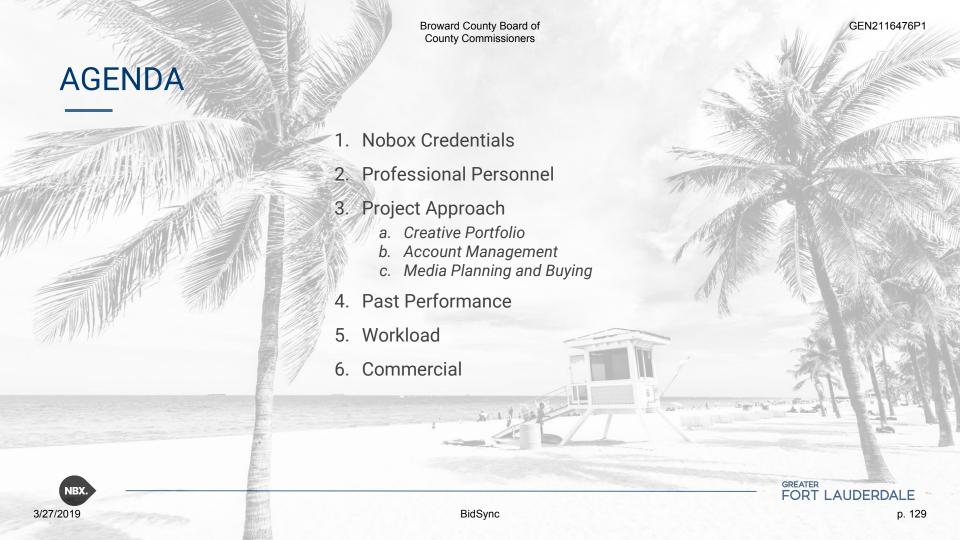
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### GREATER FORT LAUDERDALE

Greater Fort Lauderdale Convention & Visitors Bureau Advertising Agency Services RFP

March 20t, 2019



#### **EXECUTIVE SUMMARY**

As travelers continue to redefine the way they get inspired, plan, and book for travel, it has become more and more complex for brands to keep up. As an independent agency, our teams of geeks, creatives, executives, and digital pioneers continue to focus their attention on cracking that code. We test new technologies, optimize them for best results, and surprise users with meaningful brand moments along the way. As we think about this three-year project and how much the sector will evolve over that time, having that ability to pivot and adapt along the way will be key. This – combined with our extensive experience in applying this approach to travel brands, services, and destinations over the last decade and a half – creates the perfect environment for delivering and exceeding all your goals ahead.

As you will see in the subsequent slides, we could not be more excited about the opportunity to apply all that knowledge to promote a destination we feel we are so much a part of. The idea of collaborating with your team to develop a world-class marketing platform to promote our own backyard feels great, and we are confident about being the right partner.

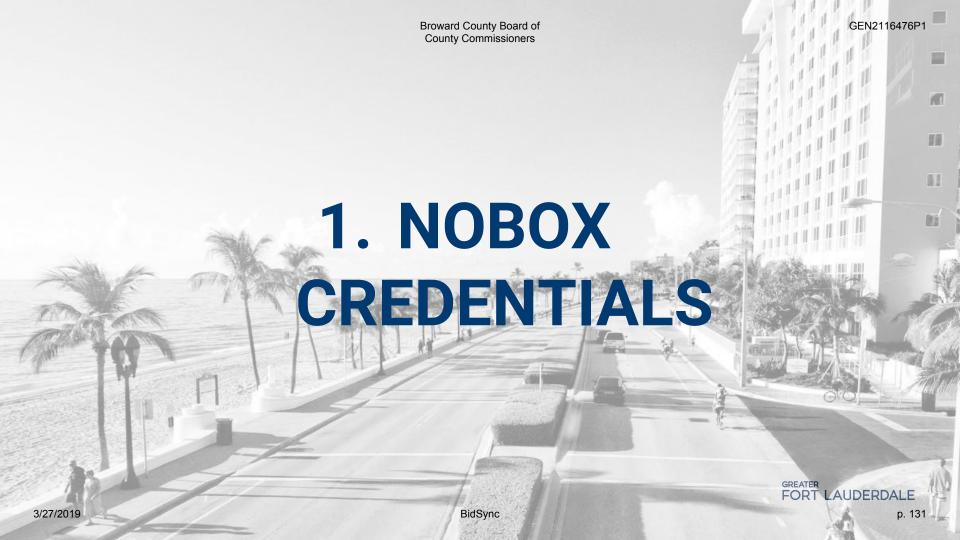
Thank you again for considering our involvement.

Diego Fernandez, General Manager

Jayson Fittipaldi, Co-Founder and CIO









### WE ARE AN INDEPENDENT ADVERTISING AGENCY BASED IN MIAMI, FLORIDA

We are very close to Broward. :)



# WE CRAFT RELEVANT EXPERIENCES ON PLATFORMS THAT CONNECT BRANDS AND CONSUMERS



## BY COMBINING CREATIVITY, TECHNOLOGY, AND BUSINESS PRAGMATISM TO CRAFT

IDEAS THAT PERFORM.



# THE PEOPLE BEHIND THE IDEAS

We are a collection of diverse people united by the belief that empathy is the key to delivering ideas that perform.



ALEXANDRE HOHAGEN

Ex-CEO of Facebook and Google for LATAM and USH. Expert in performance media.



**DIEGO FERNANDEZ**GENERAL MANAGER

Former head of media for Burger King, with global experience (Europe, LATAM,, US). Managing Director for Starcom.



TANIA SANJURJO
CLIENT PARTNER

10 years of experience in US general and Hispanic markets, leading teams in multiple categories.



PEDRO CABRAL CHAIRMAN

Founder and former CEO of Agency Click in Brazil. Former Chairman of Isobar Global.



MILETTE ROSARIO

VP CLIENT SERVICES

Digital marketing strategist with experience in leading large teams of professionals.



JAYSON FITTIPALDI
CO-FOUNDER / CHIEF INNOVATION OFFICER

Award-winning creative leader with over 17 years of experience.



# THE PEOPLE BEHIND THE IDEAS



LIZZY PETTIGREW
CREATIVE DIRECTOR

9 years of experience in the travel and hospitality industry focused on the Caribbean.



MARCUS KAWAMURA
CHIEF CREATIVE OFFICER

20 years of experience delivering big strategic ideas for Fortune 500 clients.



ANGEL VAN DER BIEST

A creative leader focused on entertainment advertising. 100 million combined views in his pocket.



WILMARIE VELEZ SOCIAL MEDIA SUPERVISOR

Award-winning communications specialist focused on social media and influencer strategies for US and LATAM brands.



SANTIAGO MAS CHIEF BUSINESS OFFICER

Former Omnicom lead for Fortune 100 brands in the US & LATAM. MasterCard Account Global Head for 4 years.



CARLOS RANGEL VP OPERATIONS

Marketing professional with 15 years of experience executing marketing & advertising campaigns.



ENTERTAINMENT TECHNOLOGY HEALTHCARE FINANCE

CPG

















JW MARRIOTT































**NMERANT** 





# NOBOX TRAVEL INDUSTRY EXPERTISE GOES BEYOND MARRIOTT













10 years being their agency of record for digital and branding

2 years leading their creative and digital efforts for their primary tourism campaign Developed co-op campaigns in partnership with Copa Airlines to promote the destination Developed co-op campaigns in partnership with Copa Airlines to promote the destination Developed digital campaigns to promote the destination and business travel related to their convention center Developed digital campaign to promote cruising to millennials. Heavy content development in collaboration with influencers along with paid media



# OUR CAPABILITIES ARE BROAD, BUT CENTERED ON DIGITAL

#### **Branding & Communications**

Building brands and driving sales with a digitally-led approach to marketing and communications

Brand Research
Brand Strategy
Brand Communication Design
Marketing Strategy
Social Strategy
Campaign Creative Development
Content Strategy and Production
Campaign Production
Campaign Management
Influencer Management

#### **Platforms**

Constructing digital experiences and platforms that transform businesses for the connected age

Media Strategy & Amplification SEM Programmatic UX and UI Ecommerce Development Mobile Application Development Web Application Development CRM Implementation API Development and Integration Optimization and Management

#### **Business Intelligence**

Designing innovative products and services to create sustainable, scalable, and commercially viable enterprises

Innovation Consulting Business Consulting Data Strategy Real-Time Dashboards Business Intelligence Competitive Benchmarking Market Research Qual/Quant Studies



### HOW WE DO IT

We collaborate with you throughout this process from discovery to delivery and measurement.

Discover

Research and Observe Findings and Stories

Define

Strategy Insights and Problems

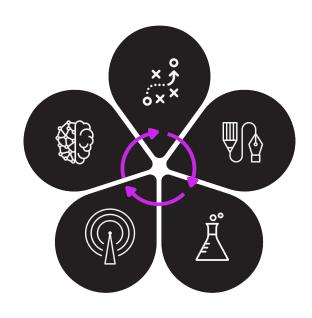
Develop

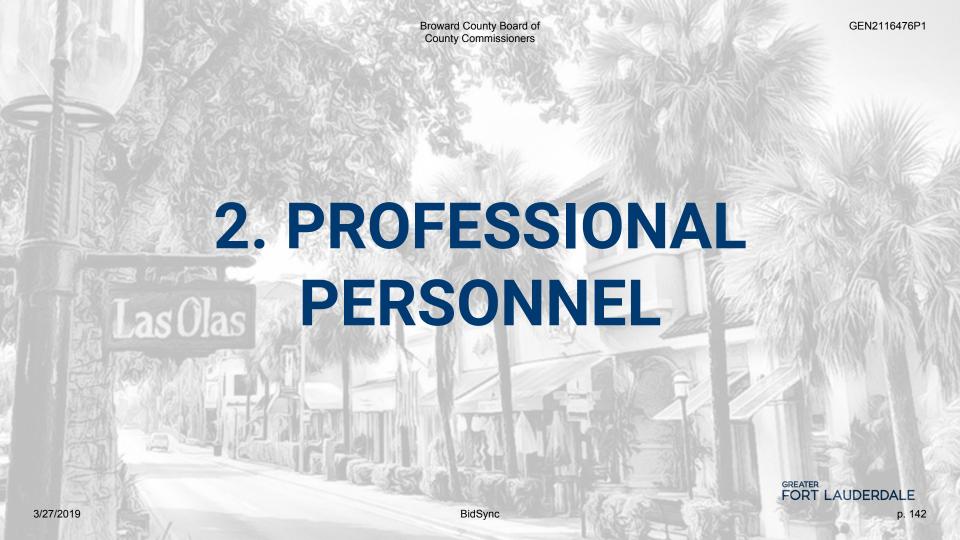
Ideation and Testing Prototypes and Concepts

Deliver

Implementation Plans

**Measure/Data**Analytics





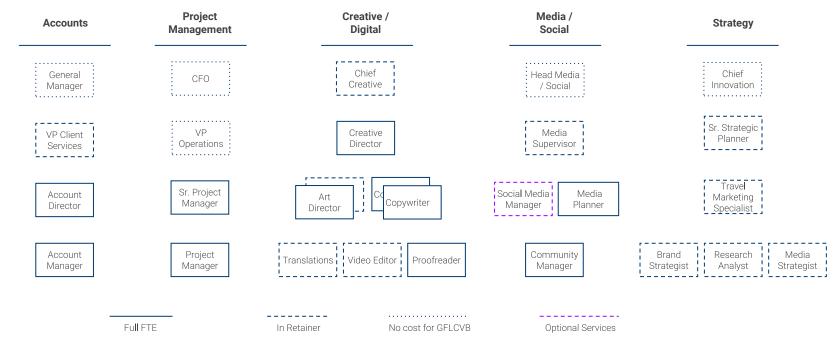
Our biggest asset is our **people**.

At Nobox, we all **understand our mission** and approach with a lot of respect for every project.

**Cultivating empathy** for our colleagues, our client partners, and the projects that we work on is how we do it every day.

The **diversity** of our team – a big part of our **culture** – fosters creativity and triggers a broader range of perspectives and ideas.

#### **Team Structure**



GREATER FORT LAUDERDALE

### **Account Team**

We will ask a lot of questions so that we become GFLCVB experts and are aware of all pain points that need to be solved.

We will overcommunicate internally and with the client.

Our commitment to the brand and the travel and tourism industry will be our full-time agenda.

#### Accounts



General Manager

DIEGO F.

VP Client Services

MILETTE R. <u>LinkedIn</u>



Account Director

TANIA S. LinkedIn

Account Manager Although Diego is responsible for all areas, he will stay very close to the Accounts Team to make sure the partnership with GFLCVB **runs smoothly and efficiently** at all times.

**Experience and Support.** Millette has been working with the travel industry for over 4 years and has extensive experience leading large teams.

The Account Team members will be hired understanding the specific needs regarding **communications and management** required by the GFLCVB. Nobox works with a large South Florida network that makes the hiring process effective.

Full FTF

In Retainer

No cost for GFLCVB

Optional Services



## **Project Management Team**

We are able to successfully develop, manage, and optimize projects at a highly efficient speed because we work in a flexible organizational structure with minimal hierarchy. This ensures smooth communications and dynamic approaches.

We optimize as we go along as opposed to when a project is completed. It helps us optimize our day-to-day work processes as well as the quality of our projects.

#### **Project** Management



VP.

LinkedIn



Sr. Project Manager

Project Manager Sergio has been overseeing the finances of marketing projects for over 8 years. His budget control skills permit us to work in a complete safe and healthy environment no matter how creative our staff gets. Larger negotiations with vendors are his expertise.

With vast experience working at global top agencies, Carlos leads our Operations department making sure all project managers are trained and up to date with tools and knowledge.

Full ETE

In Retainer

No cost for GELCVB

Optional Services

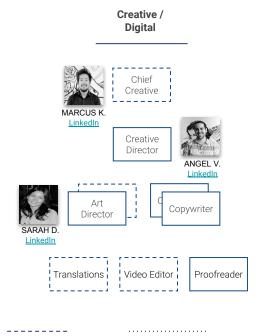


FORT LAUDERDALE

### **Creative Team**

Lead by Kawa, our highly-awarded creative team understands that every great idea comes from a precise insight and takes planning to be executed optimally.

We do create amazing award-winning pieces, but we also understand that sometimes the speed of delivery or the volume are the priority.



Kawamura has extensive experience working at large **global creative agencies** such as BBDO and Crispin Porter Bogusky, where he was Global Creative Director at the agency's Boulder headquarters and Executive Creative Director at its Miami office

Kawamura's focus will be to **elevate the GFLCVB brand** while helping integrate big-idea thinking into all levels of work.

We are a proven team with a passion for creative excellence. Our collaborative team of marketing strategists, creative talent, and social/mobile experts will create engaging custom programs that generate **lasting connections** to the GFLCVB with measurable results.

Fu**ll** FTE

In Retainer

No cost for GFLCVB

Optional Services



## Media / Social Team

Rooted in the background of our leadership team and their vast experience in planning and buying media in the US for many years, we craft our media plans in a way that guarantees every dollar has a clear objective.

We are obsessed with monitoring and optimizing; as a result, our media campaigns will always be efficient.

#### Media / Social Head of Media / Social LinkedIn Media Supervisor WIILMARIE V. Linkedli Social Media Media Manager Planner Community Manager

LinkedIn

Diego Fernandez, our General Manager, led the media buying for Burger King in the United States for ten years. After that, he took on the role of General Manager at Starcom Latin America, which is among the largest media networks in the world and part of France's Publicis Groupe, the third-largest communications group globally.

With his vision and strategic approach, our team of media geeks and social media experts will execute campaigns that meet the right audience through the right channels; we will try multiple messages and focus on the ones that resonate more.

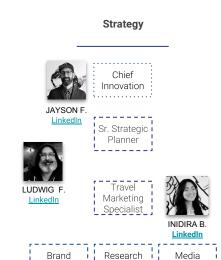
Full FTE In Retainer No cost for GFLCVB Optional Services

NBX. 3/27/2019

## Strategy Team

We rarely start executing, writing, or designing without going through a **discovery** of the situation.

Our approach to strategy resides on finding the right insights that will be converted into relevant experiences with the brand.



Strategist

With all the great research that GFLCVB already has and its marketing plan as a reference, we will work on the creative strategy and the communications plan with the involvement of all our key people and leadership team.

After that initial strategic boost at the beginning of each year, we will continue to add strategic sessions to our execution to make sure we are up to date in terms of message, channels, and platforms.

Full FTE In Retainer No cost for GFLCVB Optional Services

Strategist

# 3. PROJECT APPROACH

## Our Approach



#### **STRATEGY**

Audience Insights Strategic Approach Long-Term Vision Social Media Plan



#### **EXECUTION**

Creative Approach References Content Ideas Media Amplification Community Management Influencer Strategy



#### **MEASUREMENT**

Key Metrics ROI Tools



# How do we stay top-of-mind as the main tourist destination?

## Our Objective

#### **WHAT**

Make Greater Fort Lauderdale the #1 tourist destination within our target group.

#### HOW

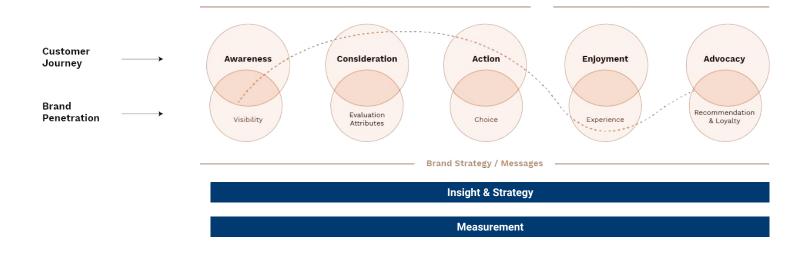
By leveraging what makes it unique and a top travel destination: it's year-round sunny beaches.

#### **WHERE**

And giving travelers a taste of it, wherever they may be.

## **Content Strategy**

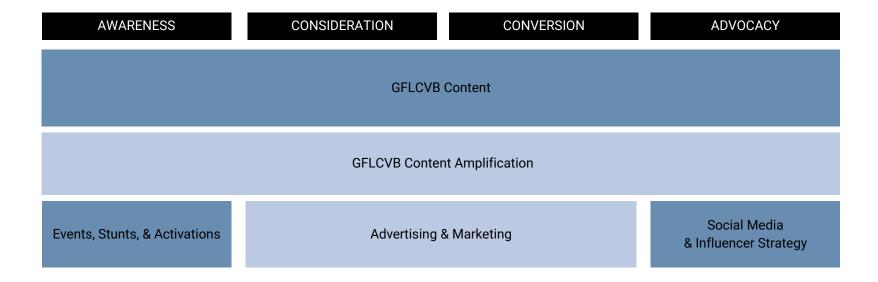
## Understanding Each Step to Bring the Consumer Through the Journey to Conversion and Beyond



**Broward County Board of** 



## With the Right Mix of Content and Amplification to Drive Results at Each Step of the Funnel





## Within the Right Content Framework

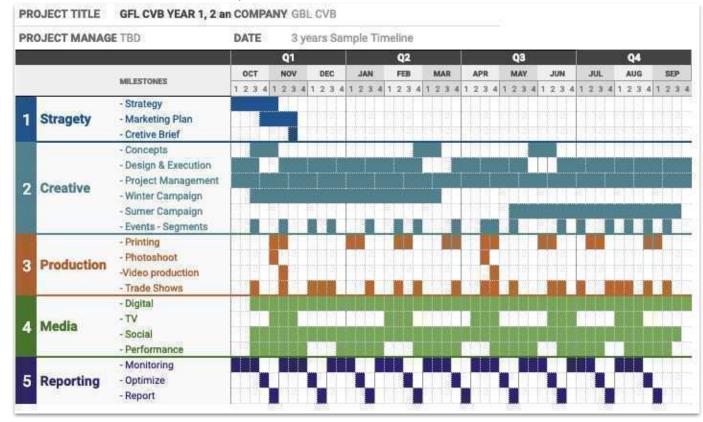
#### **Scaled Content Structure**

Support GFLCVB Objectives Generate GFLCVB awareness and build on positioning with monthly calendar of evergreen content.	Always-on
Seasonal Campaigns Drive consideration and booking by pushing special events during key moments of the year.	Hub Hub Hub
High Impact Activations Increase top-of-mind awareness, engagement, and GFLCVB relevance.	Hero



### Broward County Board of County Commissioners

## Sample Timeline – 3 Years





## **Optimizing Processes**

Step 1 - Creative

## GFLCVB CAR (Creative Asset Request)

Client fills out GFLCVB CAR with all the necessary project information.

Once all information is entered, user will be able to submit request.

Once submitted, email will be sent confirming and Nobox (Acct) will receive request.

#### MAIN PLAYERS

GFLCVB (Client) Nobox (Account)

#### TRIGGER:

Nobox (Acct) open Task (include Google Drive dest. QA Checklist and GFLCVB CAR)

GFLCVB to approve execution of request

#### Step 2 - Testing

#### **NBX Factory**

Nobox (PM) receives task and confirms (within 2 hrs) resource avails and delivery date.

Nobox (Acct) confirms Delivery date to region / client.

Nobox (Creative) kicks off asset creation.

#### **MAIN PLAYERS**

Nobox (Account) Nobox (PM) Nobox (Creative)

#### TRIGGER:

Nobox Acct and PM perform overall QA to clear assets (Using QA checklist as initial reference).

GFLCVB to approve final assets (if applicable)

#### Step 3 - Production & Traffic

#### Delivery

Once QA is completed, Nobox (PM) to create FINAL ASSETS folder and upload final deliverables.

Nobox (Acct) to share FINAL ASSETS folder with requestor.

Requestor to confirm receipt and final validation.

#### MAIN PLAYERS

Nobox (Account) Nobox (PM)



## **Creative Portfolio**

OOH | PRINT | DIGITAL | BROADCAST | COLLATERAL

## Use of New Platforms

J Balvin + Musical.ly - Pepsi

**Objective:** Engage with younger demographic to generate positive brand and product association and increase intent to purchase.

**Strategy:** We developed a look and feel and campaign concept that would leverage J Balvin's success and affinity with the younger demographic to create a music-driven participatory activation offered by Pepsi.

"Show your moves through the <u>musical.ly</u> app for a chance to appear in J Balvin's next big music video. Do you have what it takes?"

**Results:** The campaign is still running, but with over 40K submissions by fans during the first part of the campaign, we anticipate huge success.

View Promo Video

## Case Study - Digital Content Content That Performs

## The Ultimate

People really hate to talk about Pablo Escobar in Latin America. The memories left behind and the current problems of the famous drug cartels are sensitive subjects. So, to promote Narcos Season 3, we gave them the chance to SING their frustrations away.

6M Organic Views 30.8K Shares on Facebook 128K Likes on Instagram

View Case Study





## Storytelling That Breaks the Internet

What happens when take the most iconic meme-worthy telenovela villain of all time and lock her up in the Orange is the New Black prison? Spoiler alert... SHE CRIES IN SPANISH!



View Case Study







Case Study - Digital Media Transforming MHS & JDCH into South Florida's **Favorites Hospitals** 

We delivered a solid content strategy –amplified by a precise media plan - that anchored on the purpose of influencing and improving the patient's journey and relationship with the brands.

Utilizing sophisticated targeting tactics and analysis, we measured the impact of the media amplification at a county level based on geographical priorities and efficiencies.

During 2018, we achieved over 2.4M engagements by reaching 56% of the potential audience with a 22% engagement rate vs. the 15% industry benchmark and a \$0.56 CPC vs. the \$1.32 industry benchmark.

View Quick Tips Video





## Case Study - Broadcast/00H/Print Relaunch of a Legend

By collaborating and coordinating with retailers across the country on an Amazon.com strategy, we delivered a full-blown online and offline campaign to bring a legend back to US core markets.

The similarity with GFLCVB is the number of internal clients that we had to deal with, especially during the initial launch at the beginning of 2017.

View Video of Part of the Process





# New Brand, New Sales Strategies

From Apoyo Seguros to Lifefy, we developed the branding and go-to-market strategy for a financial startup that had to start converting from the very beginning.

As a local South Florida player, the client knew exactly how to address this market but wasn't sure how to talk to the rest of the general market in the US; that's where we came in with a universal, straightforward campaign amd message structure.

Watch Our 30" Spot





## **Creative Portfolio**

TOURISM, TRAVEL, AND ROI CASE STUDIES

## Case Study - ROI

Promote Tourism, Big ROI

**Objective:** We needed to increase visits to Panama and position it as a world-class tourism destination. 65% of the budget was dedicated to an online campaign to encourage sales through a display and search media strategy. We also leveraged social platforms through earned, owned, and paid media.

Strategy: How do we encourage travelers to visit Panama and fly with Copa Airlines to get there? Intrigue them with creative and messaging that is specific to their interests deployed via a strong digital-centric 360 campaign. Considering every market has different knowledge of Panama, we devised a strategy to expose each one to their specific interests as a gateway to discovering all the country has to offer.

**Results:** The results went beyond our expectations! Throughout the span of six months of the campaign, this massive effort involved a team of 30 people and brought in amazing results not only for Copa Airlines but for the country as well. The highlight was over 43K tickets being sold as a direct result of this effort.

#### View Case Study















#### Only in Panama

Panama's geography, history and economy, proposes the unique contrasts you can find here. A place where you can explore the rainforest, the ocean, and the city, all in one day. Walk through streets of cobblestones, while overlooking the most modern skyline in Latin America. Shop in world-class stores, and find the only place in the world where you can see the sun rise from the Atlantic and set in the Pacific











#### Special Deals









**Case Study - Tourism Brand Architecture** for a Destination

**Marriott Augmented Reality App** 

**Objective:** Promote bookings for Marriott properties in the Caribbean and Mexico after a negative year from hurricanes and crime-related bad PR.

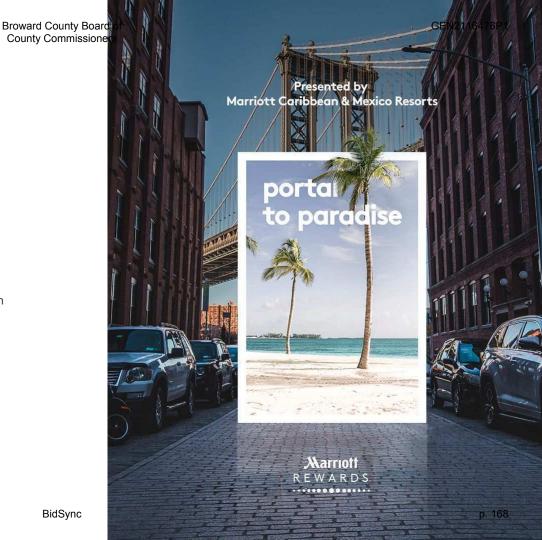
Strategy: Using Apple Augmented Reality Kit technology, we developed an app that opens a portal right into your living room, allowing you to step into paradise.

It highlights eight unique properties to explore, giving users the chance to sit by the pool or walk by the beach and see with their own eyes that all is now great in paradise.

Results: The campaign recently launched, but with over 25 publications writing about the app, we know it will generate strong impact and that it's an Idea that Performs.

View Case Study





## Case Study - ROI Marketing Groups With Influencers

**Royal Caribbean Marketing Campaign** 

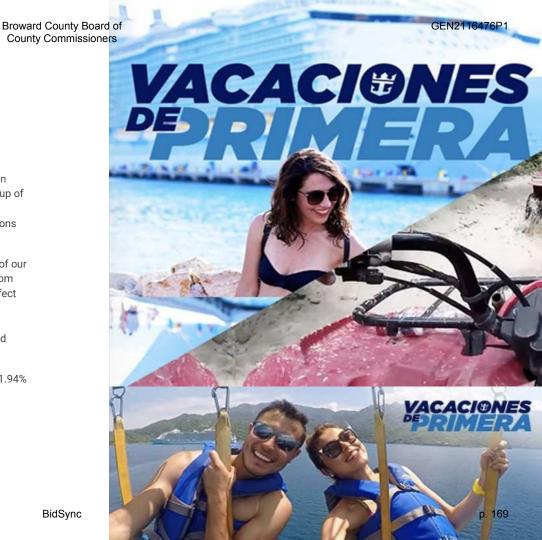
Objective: Royal Caribbean wanted to get first-time millennial cruisers in Latin America to book their first voyage on Royal Caribbean. How do you get a group of South American millennials to try cruising for the first time? Show them the unique experiences Royal has to offer aboard their ships and at the destinations directly on their social media timelines.

Strategy: We created an influencer campaign that captured the experiences of our social stars. From Chile, we had comedians and YouTube stars Woki Toki: from Colombia, we had lifestyle Influencer Pau Tips. This content became the perfect bank of assets for service videos, social posts, and paid media including Facebook News Feed and Promoted posts. We then tapped into the Sales Representatives (Travel Agencies) of each of our target countries and created personalized landing pages per country to drive conversions.

**Results:** 1,626,425 Video Views | 2,509,531 Engagements | 1,127,355 Clicks 1.94% CTR | \$0.04 CPC | 89,787 Page Likes

Watch Influencer Video





## Case Study - Tourism & Travel The World's First Luxury Hotel Instagram Magazine

#### **Marriott JW Instagram Magazine**

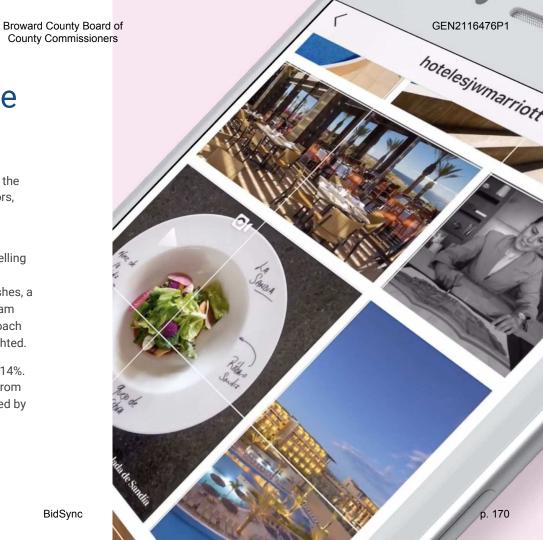
**Objective:** Create a connection and engage users while showcasing the essence of JW Marriott Hotels by highlighting our main differentiators, service quality, gastronomy, and architecture.

Strategy: Inspired by the popularity of luxury magazines, we deconstructed our properties through an innovative, high-end storytelling approach that transformed our Instagram page into a magazine-like profile. Specially crafted videos showcased the artistic details of dishes, a new approach we now call "The Artistry Behind the Plating." Instagram Stories were also used to drive traffic by showcasing this new approach and providing awareness around which locations were being highlighted.

**Results:** The magazine-style feed helped increase profile views by 314%. The average number of video views increased by 212% vs. content from 2017. Our followers increased by 20%. Social referral traffic increased by 102% for the first two hotels featured.

View Case Study





Broward County Board of County Commissioners

# Performance Media 3x More Downloads Outstanding Media ROI

Stanley Black & Decker's last innovation investment needed critical mass of *Tracemen* in Mexico to start interacting with them. The objective for the first month based on industry benches was 3K downloads.

Through daily optimization of media bidding and creative assets, we achieved 11K+ downloads in the same time period.







## **Media Planning and Buying**

## Making a Difference

Planning Based on Full Consumer Journey

Implement insight-driven strategic plans to forecast needs at every level and prepare an always-on approach that is also flexible to the needs of the markets.

Test, Validate, and Optimize

Increase local relevance while maintaining global alignment by pretesting and confirming theories in the planning phase using primary research and tools. Real-Time Performance Measurement

Enabled by innovation and an improved discovery process with local markets, we will optimize based on real-time data to meet KPIs and expectations at every level. Media Fconomics

Increase GFLCVB's share of voice in key markets through more beneficial media deals by implementing a trading desk media buy approach.

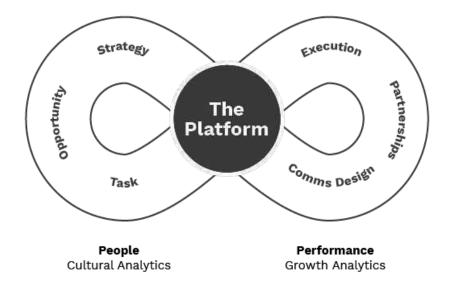
## Enabled By:

#### **Process**

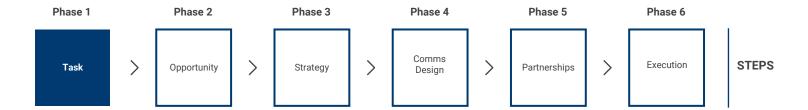
An improved and efficient process for planning, executing, and optimizing media plans that allows us to launch campaigns with high agility while ensuring goals are met.

#### **Innovation**

Implementing the right tools will enhance our planning capabilities to increase local relevance, improve our media buying value, and track performance through all touchpoints.

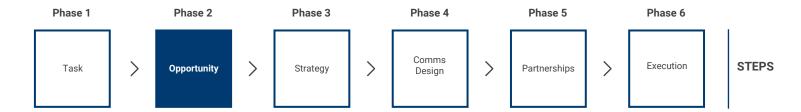






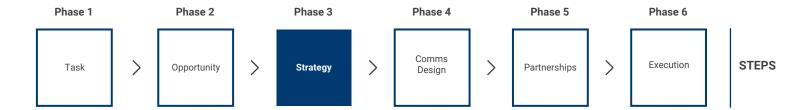
Discovery process with global directives, regional team, and local markets.

Building brief with GFLCVB team, following new requirements and requests that will allow us to ensure our plans are effective.



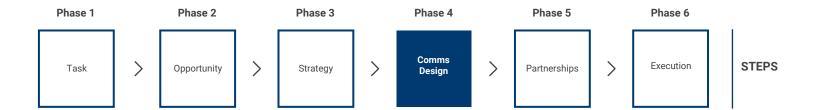
With a clear business goal, we will proceed to take on a local deep dive to the consumer journey per local market.

In this phase, we will look also to industry and competitive data to define the best way to win in the category.



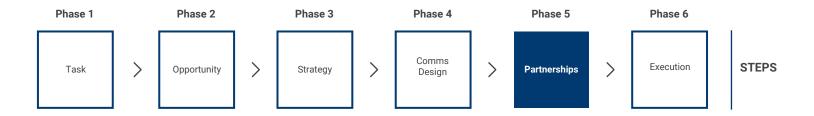
Building a platform with a clear definition of channel strategy, KPIs, and optimization tactics.

Validation of strategy with global and local teams to ensure alignment of expectations in terms of results and local visibility.



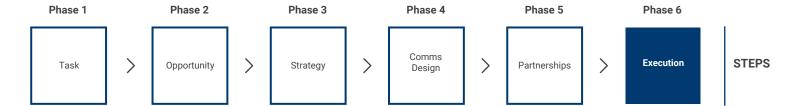
Consumer experience design that defines all interactions the user will have with the brand.

Crafting plans with local vendors, looking to increase efficiencies and visibility.



To increase media value, we will pursue partnerships that provide additional visibility and opportunities to creatively impact our audience.

#### **Media Process**



By establishing dedicated resources for media buying and implementation, we will become more agile to launch campaigns.

Real-time optimization in-platform will ensure efficiencies and tracking of results.

Reporting will also have a capacity to be real-time with KPI tracking and an AI for predictive insights to inform the optimizations to the campaign.

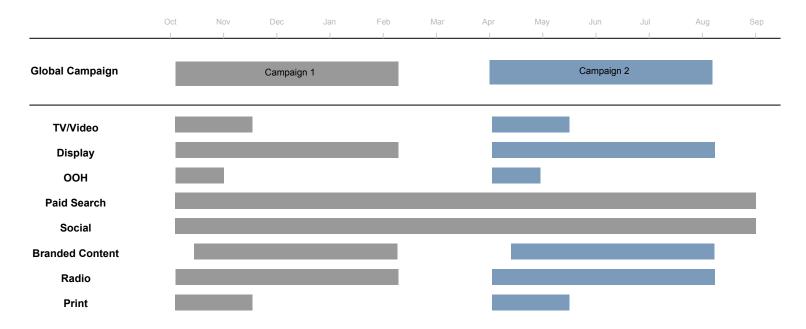
#### Broward County Board of

# Addressing Multiple Markets and Different Priorities





#### With the Most Efficient Channel Mix





### Optimizing Targeted Reach by Market

Trading practices vary, and every market requires its own approach. However, some common themes across our network include:

Nobox group agreements with key digital vendors delivering unique trading benefits such as first access to NPD and best-in-market pricing.

Combinations of local vendor trading agreements encompassing to achieve the best trading results.

Nobox digital RTB media buying exchanges, which provide our clients with improved targeting, lower costs, and substantially improved ROI.

Media market segmentation analyses, which enable us to negotiate and allocate budgets more efficiently by vendor. An example is identifying the engagement and efficiency marketplaces.



Broward County Board of County Commissioners

# Leveraging Value-Added Opportunities Beyond TV

Savings are normally defined as follows:

Direct Cost Reductions: Lower media costs achieved as a result of negotiated price reductions.

Value-Added: Cost savings achieved through improved planning, improvements in booking procedures and booking flexibility, improvements in targeting, optimization of budgets by channel, modeling, and optimizing ROI.

Free additional brand exposure (e.g., promotions, sponsorships, content, and editorials).

Some examples of added value as part of our media negotiations are:

- Marriott and Discovery Channel partnering with Jason Silva Link to content
- Nokia MTV sponsorship Link to the Capsule
- The Innocents Netflix influencers Link to the case



# How can we sell Greater Fort Lauderdale as a top destination in a cohesive way across all markets?

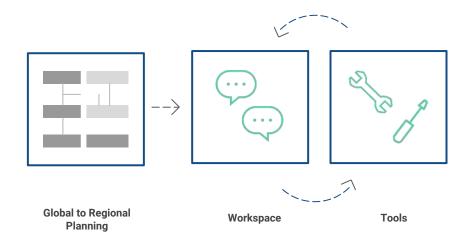
# By creating a centralized workspace.

#### The Right Framework

#### **Creating a Centralized Workspace**

To us, handling a global campaign across multiple regions and countries needs to be done in a coordinated way.

Information needs to flow seamlessly from the marketing team to the agency and back with as little friction as possible; stakeholders should also be able to monitor and stay in the loop of everything relevant to them.



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#### The Right Tools

#### AUDIENCE AND CULTURAL INSIGHTS



Understanding the cultural drivers and behaviors of our markets.



#### **SOCIAL LISTENING**



Qualifying the sentiment of our interactions will provide a higher sensibility to content performance and audience preference.

Benchmark against your competition and within your industry to see where you stand in terms of media and social metrics to set better targets.



#### REAL-TIME PERFORMANCE TRACKING



Integrated reporting for all digital and social channels, offline channels, and business results to ensure meeting performance goals and establishing clear ROI attribution.

Optimizing content to ensure our audience is continuously engaged.



# SOCIAL METRICS & COMPETITIVE BENCHMARKING



From fan growth to media boosting, we will be able to understand and optimize our strategy based on what our competition is doing.





# GEN2116476P1 Google Data Studio

#### Real-Time Performance Tracking

Integrated reporting for all digital and social channels, offline channels, and business results to ensure meeting performance goals and establishing clear ROI attribution.

Optimizing content to ensure our audience is continuously engaged.





- GFLCVB and NBX to align before starting engagement to define the different levels of reporting and details before setting up campaigns.
- BI resource dedicated to analyzing and integrating campaign performance with business results.
- Access to real-time custom dashboards with monthly meetings to go over insights and optimizations with the GFLCVB analytics team.
- Quarterly business reviews with high-level stakeholders to ensure we're looking at performance over time.





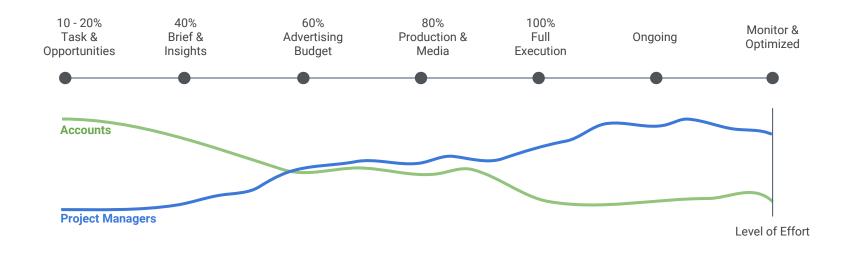
#### Relevant KPIs

GOAL	AWARENESS	CONSIDERATION	CONVERSION	LOYALTY
TOUCHPOINTS	Social Media Video Display / Programmatic Spot TV / Radio / Print	Social Media Digital / Programmatic SEM Geofencing Website	SEM Digital / Programmatic Social Media Website	Social Media Digital
KPIs	Reach and Frequency % of Potential Audience Video Views Unique Impacted Audience Clicks, CTR Time Spent Engagements Registers	Reach and Frequency % of Potential Audience Clicks, CTR Time Spent Views Engagements Email Metrics	Reach Views Steps to Conversion Conversion Rate Time Spent Conversions ROI	Reach Return visitors Engagements Cross-Selling Rate Email metrics Sentiment / Satisfaction Rates

When mapping out our tactics, we establish the communication plan based on the phases of the consumer journey. Each phase has a set of KPIs customized to the category and benchmarked against competitors and total potential audiences.

# **Account Management**

### Account Management Flow





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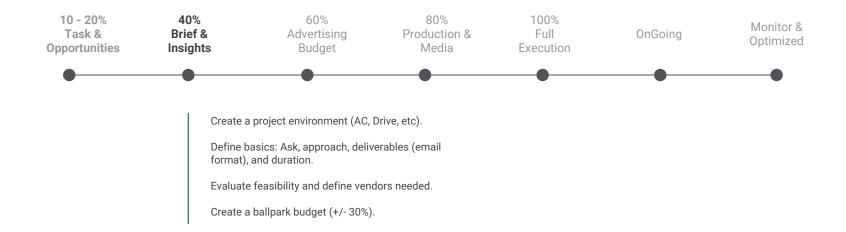
Define level of investment for potential project with GFLCVB team.

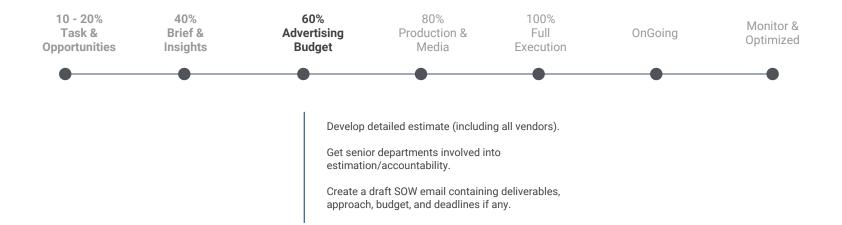
Define client service efforts.

Identify potential additional subcontractors and/or talent to be allocated.

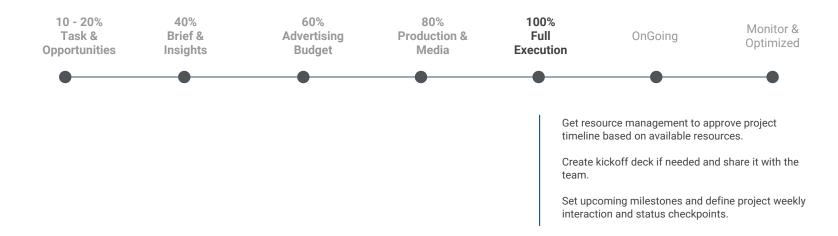












#### Tourism Industry

We have conducted **primary research** for Marriott International to validate a concept before the launch of the campaign.

We manage research tools **GWI** and **Comscore** to surface key insights on the travel and tourism industry.

Combining our research with client-provided **business intelligence** on customer behavior and booking windows, we deliver on the marketing strategy for each brand.

#### **Destination Marketing Organization**

We collaborated with our past client **Copa Airlines** and the Panamá Tourism Association to build a performance campaign that leveraged data of the decision drivers and type of travel interest per market to create the messaging, creative, and media targeting of the campaign.

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### Project: Management of Brand and Social Efforts for Portfolio of Brands

Objective: Develop and execute marketing campaigns to promote specific properties and initiatives, incentivizing booking conversion and brand awareness for LATAM.

Scope: Develop brand marketing campaigns and manage social platforms for entire brand portfolio.

Duration: 5+ years

Results: Delivered campaigns and projects on time and on budget, allowing the Marriott + Nobox partnership to grow year after year.

Budget: > \$1.5MM



3/27/2019 BidSync



### **Project: Management of Promotional Efforts** for Portfolio of Brands

Objective: Develop and execute promotions and activations campaigns to promote Pepsi brands, incentivizing participation and brand awareness for LATAM.

Scope: Develop promotional marketing campaigns and manage social platforms for brand portfolio.

Duration: 5+ years

Results: Delivered campaigns and promotions on time and on budget, allowing the Pepsi + Nobox partnership to grow year after year.

Budget: < \$1MM



3/27/2019 BidSync



## Project: Management of Promotional Efforts for Portfolio of Brands

Objective: Develop and execute promotions and activations campaigns to promote Playstation properties, incentivizing participation and brand awareness for LATAM.

Scope: Develop promotional marketing campaigns and manage social platforms for brand portfolio.

Duration: 5+ years

Results: Delivered campaigns and promotions on time and on budget, allowing the Playstation + Nobox partnership to grow year after year.

Budget: < \$1MM



3/27/2019 BidSync

#### NOKIA

### Project: Management of Brand and Social Efforts for Portfolio of Products

Objective: Develop and execute marketing campaigns to promote the launch of Nokia's handheld devices in LATAM, incentivizing activations and brand awareness.

Scope: Develop brand marketing campaigns and manage social platforms for the entire product portfolio.

Duration: 1+ years

Results: Delivered campaigns and projects on time and on budget.

Budget: > \$1.5MM

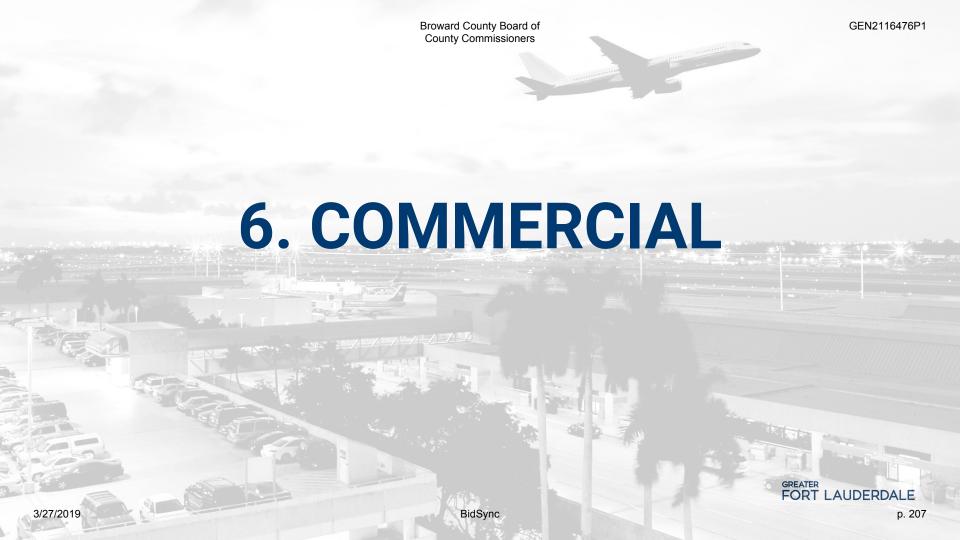
Initiatives: Develop assets (collateral, OOH, print) to support co-op initiatives in the region. Provide optimal support to retailers, operators, and other partners by proposing an online request process to centralize all requests and expedite delivery.



# 5. WORKLOAD

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Client	Project
Copa Airlines	Co-Op Marketing Campaigns for Panama (Panama Tourism Association), Curacao (Curacao Tourist Board), and Bahamas (Atlantis Paradise Island Resort)
Marriott	Portal to Paradise / Bon Voy Launch / TED Talk Medellin / JW Magazine / Management of Brand Portfolio's Social Platforms
Pepsi	Gatorade 5v5 (2015 – 2019) / J Balvin + Musical Jy / UEFA Champions League Experience / Management of Brand Portfolio's Social Platforms
Amerant	Launch Campaign for New Brand Image (US)
Nokia	Launch Campaign for New Line of Handheld Devices (LATAM)
Joe DiMaggio Children's Hospital	Launch campaign for New Wellington Location, Management of Brand's Social Platforms
Netflix	Launch Social Campaign for the Following Properties: ROMA, Made in Mexico, The Innocents, Orange is the New Black, and Narcos / Management of Brand Portfolio's Social Platforms
Playstation	UEFA Champions League Promotion, Management of Brand's Social Platforms (LATAM)



#### Agency Fees

#### As requested:

All services have been annualized in order to visualize a consistent monthly cost, although some deliverables (i.e., "strategy") will be worked on a yearly basis.

	County Commissioners  GFL CVB - ADVERTISING SERVICES AGENCY / FLAT SERVICES FEE - Year							
Department	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total / Year 1	
	VP Client Services		30	\$160	\$4,800	12	\$57,600	
ACCOUNT	Account Director	Delivery + TDC and MAC Meetings + Status + Monthly Report	160	\$120	\$19,200	12	\$230,400	
	Account Manager		160	\$95	\$15,200	12	\$182,400	
PM	Sr. Project Manager	Designat Management Deleted to Description Work	160	\$110	\$17,600	12	\$211,200	
PIVI	Project Manager	Project Management Related to Production Work	160	\$85	\$13,600	12	\$163,200	
	Sr. Strategic Planner		14	\$130	\$1,820	12	\$21,840	
	Brand Strategist		14	\$100	\$1,400	12	\$16,800	
STRATEGY	Media Strategist	Strategy Year 1 + Communications Plan	14	\$100	\$1,400	12	\$16,800	
	Research Analyst		14	\$75	\$1,050	12	\$12,600	
	Travel Marketing Specialist		14	\$215	\$3,010	12	\$36,120	
	Chief Creative Officer		30	\$180	\$5,400	12	\$64,800	
	Creative Director		160	\$130	\$20,800	12	\$249,600	
	Art Director		160	\$95	\$15,200	12	\$182,400	
	Art Director	Concepts + Design & Graphic Services + Editorial + Photo &	80	\$95	\$7,600	12	\$91,200	
CREATIVE	Copywriter	Video Direction + Design, Artwork, Templates, Typography, illustrations & Photography + Copywriting, Fact-Checking,	160	\$105	\$16,800	12	\$201,600	
	Copywriter	Proofreading	160	\$105	\$16,800	12	\$201,600	
	Video Editor		80	\$95	\$7,600	12	\$91,200	
	Proofreader		160	\$75	\$12,000	12	\$144,000	
	Translations		80	\$85	\$6,800	12	\$81,600	
DIGITAL	HTML Developer	Digital Vacation Planner + Email Program + Web	160	\$100	\$16,000	12	\$192,000	
DIGITAL	Digital Quality Assurance	Development + App Development	80	\$85	\$6,800	12	\$81,600	
MEDIA	Media Supervisor	Media Strategy, Plan, Buy and Optimization + Co-Op	30	\$110	\$3,300	12	\$39,600	
IVIEDIA	Media Planner	месна энатеду, Plan, виу апи ориппіzaцоп + Co-Op	160	\$85	\$13,600	12	\$163,200	
					Annual	Agency Fee	\$2,733,360	

Annual Agency Fee \$2,733,360

Monthly Agency Fee \$227,780

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### **Production Budget**

#### As requested:

Production costs are estimated based on the information given by GFLCVB in the RFP and will be accrued and reported on a monthly basis to properly track budget expenditure.

Production Budget								
PRODUCTION	Printing		\$20,000	12	\$240,000			
	Photoshoot	Promo Materials + Trade Shows Booths + Collateral Production Translations + Talent Fees (up to 4)	\$15,000	2	\$30,000			
	Video Production		\$55,000	2	\$110,000			
	Trade Show Booth	,	\$7,500	14	\$105,000			
		Production 1	\$485,000					
		Production 1	\$40,417					

#### Broward County Board of County Commissioners

# **Optional Services**

	GFL C'	VB - ADVERTISING SERVICES AGENCY / OPTIO	NAL SERVIC	ES Year 3			
Item	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total
	Chief Creative Officer		40	\$180	\$7,200	1	\$7,200
	Creative Director	Services relating to the development,	80	\$130	\$10,400	1	\$10,400
BRANDING	Art Director	Staff Deliverable Hrs. Hrs./\$ Cost Mos. / #  ief Creative Officer Creative Director Art Director Copywriter Proofreader  Creative Director  Services relating to the development, implementation, and publication of new branding for the GFLCVB.  Copywriter ONE TIME  Services relating to a unique occurrence impacting the South Florida area that has a significant material adverse impact on tourism in Broward County (e.g., post-hurricane, regional public health crisis, etc.)  Proofreader  Creation and posting of organic content. Developing and executing campaigns and daily organic content, providing 24-hour monitoring of owned social media channels. Assuming similar current frequence. Wideo Editor  Prover Copywriter  Art Director  Creation and posting of organic content. Developing and executing campaigns and daily organic content, providing 24-hour monitoring of owned social media channels. Assuming similar current frequence. Wideo Editor  HTML Developer Art Director  Art Director  Art Director  Copywriter  Developing and implementing a website that reflects new branding based on current complexity and volume. Non-branded content provided by client.  ONE TIME  Hrs. 40  \$180 \$180 \$130 \$10,400 1  \$80 \$105 \$8,400 1  1  6 \$95 \$1,520 1  6 \$105 \$1,680 1  6 \$105 \$1,680 1  6 \$95 \$2,280 1  6 \$105 \$3,600 1  6 \$95 \$3,600 1  6 \$105 \$3,600 1  6 \$105 \$3,600 1  6 \$105 \$3,600 1  6 \$105 \$1,680 1  6	\$7,600				
	Copywriter		\$8,400				
	Proofreader		16	\$75	\$1,200	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	\$1,200
							\$34,800
	Chief Creative Officer	Services relating to a unique occurrence	8	\$180	\$1,440	1	\$1,440
	Creative Director	impacting the South Florida area that has a	8	\$130	\$1,040	1	\$1,040
ADVERSE IMPACT	Art Director	,	16	\$95	\$1,520	1	\$1,520
ADVERSE IIVIFACT	Copywriter	, , , , , ,	16	Hrs. Hrs./\$ Cost Mos. / #  40 \$180 \$7,200 1  80 \$130 \$10,400 1  80 \$95 \$7,600 1  80 \$105 \$8,400 1  16 \$75 \$1,200 1  8 \$180 \$1,440 1  8 \$130 \$1,040 1  16 \$95 \$1,520 1  16 \$105 \$1,680 1  24 \$95 \$2,280 1  8 \$75 \$600 1  80 \$100 \$8,000 1  160 \$75 \$12,000 1  80 \$95 \$7,600 1  40 \$105 \$4,200 1  80 \$95 \$7,600 1  320 \$100 \$32,000 1  160 \$95 \$15,200 1  160 \$95 \$15,200 1  160 \$95 \$15,200 1	\$1,680		
	Video Editor		24	\$95	Cost   Mos. / #   Total	\$2,280	
	Proofreader	PER OCCURRENCE	8	\$75	\$600	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	\$600
							\$8,560
	Social Media Manager	Creation and posting of organic content.	80	\$100	\$8,000	1	\$8,000
	Community Manager		160	\$75	\$12,000	1	\$12,000
SOCIAL MEDIA	Art Director	, ,	80	\$95	\$7,600	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	\$7,600
	Copywriter	9	40	\$105	\$4,200		\$4,200
	Video Editor	MONTHLY	80	\$95	\$7,600	1	\$7,600
							\$39,400
	HTML Developer	Davalaning and implementing a wahaita that	320	\$100	\$32,000	1	\$32,000
	Art Director		160	\$95	\$15,200	1	\$15,200
WEB	Copywriter		160	\$105	\$16,800		\$16,800
	Sr. Project Manager		160	\$110	\$17,600	1	\$17,600
	Digital Quality Assurance	ONE THE	160	\$85	\$13,600	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	\$13,600
							\$95,200



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#### **Salaries**

		County Commissioners Co	ARD	
	#	STAFF	\$/ Hrs	Annual Salary
	1	VP Client Services	\$160	\$150,000
ACCOUNTS	2	Account Director	\$120	\$110,000
ACCOUNTS	3	Account Manager	\$95	\$90,000
	4	Account Executive	\$85	\$80,000
PM	5	Sr. Project Manager	\$110	\$100,000
FIVI	6	Project Manager	\$85	\$80,000
	7	Sr. Strategic Planner	\$130	\$120,000
	8	Brand Strategist	\$100	\$95,000
PLANNING	9	Media Strategist	\$100	\$95,000
	10	Research Analyst	\$75	\$70,000
	11	Travel Marketing Specialist	\$215	\$200,000
	12	Chief Creative Officer	\$180	\$170,000
	13	Creative Director	\$130	\$120,000
	14	Art Director	\$95	\$90,000
CREATIVE	15	Copywriter	\$105	\$100,000
CKLATIVE	16	Video Editor	\$95	\$90,000
	17	Illustrator	\$95	\$90,000
	18	Editorial Copy	\$105	\$95,000
	19	Proofreader	\$75	\$70,000
MEDIA	20	Media Supervisor	\$110	\$105,000
WILDIA	21	Media Planner	\$85	\$80,000
	22	Social Media Manager	\$100	\$95,000
SM	23	Social Media Supervisor	\$90	\$85,000
	24	Community Manager	\$75	\$70,000
	25	HTML Developer	\$100	\$93,000
WEB	26	Webmaster	\$75	\$70,000
VVED	27	Digital Quality Assurance	\$85	\$80,000
	28	Translations	\$85	\$80,000

Broward County Board of



### Summary

SUMMARY					
	A. Brand Strategy & Creative Services				
Flat Fee Services (Yearly)	B. Account Maintenance	\$3,218,360			
	C. Media Planning				
Commissioned Media	Flat Fee Services (Yearly)	5%			
Services	B. Assets Production	On Demand			
	A. Initial Branding Services	\$34,800			
Optional Services	B. Adverse Impact Services	\$8,560			
Optional Services	C. Social Media Services	\$39,400			
	D. Website Design Services	\$95,200			

#### WHY NOBOX?

Full-service agency with a focus on driving performance.

Expertise harnessing the power of media in the tourism and travel industry

Miami-based with an in-depth understanding of the South Florida culture



#### Nobox Marketing

Item: Flat Fee Services - Year 3

#### Attachments

GFL CVB\_BID\_Breakdown - Flat Fee Services\_year3.pdf

GFL CVB\_BID\_Breakdown - Optional Services\_year3.pdf

GFL CVB\_BID\_Salaries\_.pdf

CBE\_Letter\_Of\_Intent\_FPM\_Nobox Signed.pdf

Nobox\_Proof\_Of\_Insurance.pdf

Local\_Preference\_and-tie-breaker\_certification\_form.pdf

MARRIOTT\_Vendor\_Reference\_Verification\_Form,\_GEN2116476P1 copy.pdf

PEPSICO\_Vendor\_Reference\_Verification\_Form,\_GEN2116476P1.pdf

SONY\_Vendor\_Reference\_Verification\_Form,\_GEN2116476P1.pdf

NOBOX PROPOSAL I GFLCVB Bid GEN2116476P1 - Advertising Agency Services.pdf

	GFL CVB	- ADVERTISING SERVICES AGENCY / FLAT SERVICE	S FEE - Y	ear 3			
Department	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total / Year
ACCOUNT	VP Client Services	- II	30	\$160	\$4,800	12	\$57,600
	Account Director	Delivery + TDC and MAC Meetings + Status +  Monthly Reports	160	\$120	\$19,200	12	\$230,400
	Account Manager	Monthly Reports	160	\$95	\$15,200	12	\$182,400
	Sr. Project Manager	Project management related to production work.	160	\$110	\$17,600	12	\$211,200
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	Brand Strategist		14	\$100	\$1,400	12	\$16,800
STRATEGY	Media Strategist	Strategy Year 1 + Communications Plan	14	\$100	\$1,400	12	\$16,800
	Research Analyst		14	\$75	\$1,050	12	\$12,600
	Travel Marketing Specialist		14	\$215	\$3,010	12	\$36,120
	Chief Creative Officer	Concepts + Design & Graphic Services + Editorial + Photo & Video Direction + Design, artwork, templates, typography, illustrations & photography + Copywriting, fact-checking, proofreading.	30	\$180	\$5,400	12	\$64,800
	Creative Director		160	\$130	\$20,800	12	\$249,600
	Art Director		160	\$95	\$15,200	12	\$182,400
	Art Director		80	\$95	\$7,600	12	\$91,200
CREATIVE	Copywriter		160	\$105	\$16,800	12	\$201,600
	Copywriter		160	\$105	\$16,800	12	\$201,600
	Video Editor		80	\$95	\$7,600	12	\$91,200
	Proofreader		160	\$75	\$12,000	12	\$144,000
	Translations		80	\$85	\$6,800	12	\$81,600
DIOLTAL	HTML Developer	Digital vacation planner + Email Program + Web	160	\$100	\$16,000	12	\$192,000
DIGITAL	Digital Quality Assurance	Development + App Development	80	\$85	\$6,800	12	\$81,600
MEDIA	Media Supervisor	Media Strategy, Plan, Buy and optimization + Co-	30	\$110	\$3,300	12	\$39,600
MEDIA	Media Planner	Op	160	\$85	\$13,600	12	\$163,200
					Agency Fee	12 Months	\$2,733,360
					Agency Fe	e 1 Month	\$227,780
	Printing				\$20,000	12	\$240,000
	PhotoShoot	Promo materials + trade shows booths +Collaterals production + Translations + Talent fees. (up tp 4)			\$15,000	2	\$30,000
PRODUCTION	Video Production				\$55,000	2	\$110,000
	Trade Show Booth				\$7,500	14	\$105,000
	1				Production	12 Months	\$485,000
					Productio	n 1 Month	\$40,417
				Total	Flat Service	Foo Voorly	\$3,218,360
					Tat Service	i de l'early	95,210,300

	GFL CVB	- ADVERTISING SERVICES AGENCY / OPTIONA	AL SERVI	CES Year 3	3		
ltem	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total
	Chief Creative Officer		40	\$180	\$7,200	1	\$7,200
	Creative Director	Services relating to the development,	80	\$130	\$10,400	1	\$10,400
BRANDING	Art Director	implementation, and publication of new branding for the GFLCVB.	80	\$95	\$7,600	1	\$7,600
	Copywriter	ONE TIME.	80	\$105	\$8,400	1	\$8,400
	Proofreader		16	\$75	\$1,200	1	\$1,200
	1			'			\$34,800
	Chief Creative Officer		8	\$180	\$1,440	1	\$1,440
	Creative Director	Services relating to a unique occurrence impacting the South Florida area that has a	8	\$130	\$1,040	1	\$1,040
A DVEDOE IMADA OT	Art Director	significant material adverse impact on	16	\$95	\$1,520	1	\$1,520
ADVERSE IMPACT	Copywriter	tourism in Broward County (e.g. post-	16	\$105	\$1,680	1	\$1,680
	Video Editor	hurricane, regional public health crisis, etc.) <b>PER OCCURRENCE.</b>	24	\$95	\$2,280	1	\$2,280
	Proofreader	TEN GOGGINENGE.	8	\$75	\$600	1	\$600
	•						\$8,560
	Social Media Manager	Creation and posting of organic content.	80	\$100	\$8,000	1	\$8,000
	Community Manager	Developing and executing campaigns and	160	\$75	\$12,000	1	\$12,000
SOCIAL MEDIA	Art Director	daily organic content; providing 24 hrs monitoring of owned social media channels.	80	\$95	\$7,600	1	\$7,600
	Copywriter	Assuming similar current frequence.	40	\$105	\$4,200	1	\$4,200
	Video Editor	MONTHLY.	80	\$95	\$7,600	1	\$7,600
							\$39,400
	HTML Developer		320	\$100	\$32,000	1	\$32,000
	Art Director	Developing and implementing a website that reflects new branding based in current	160	\$95	\$15,200	1	\$15,200
WEB	Copywriter	complexity and volume. Non branded content	160	\$105	\$16,800	1	\$16,800
	Sr. Project Manager	provided by client.  ONE TIME.	160	\$110	\$17,600	1	\$17,600
	Digital Quality Assurance	ONE TIME.	160	\$85	\$13,600	1	\$13,600
	,						\$95,200

		STAFF RATE	CARD		
	#	STAFF	\$/ Hrs	Anual Salary	
ည	1	VP Client Services	\$160	\$150,000	\$161.
ACCOUNTS	2	Account Director	\$120	\$110,000	\$118.4
O O	3	Account Manager	\$95	\$90,000	\$96.9
AC	4	Account Executive	\$85	\$80,000	\$86.1
Σ	5	Sr. Project Manager	\$110	\$100,000	\$107.6
급	6	Project Manager	\$85	\$80,000	\$86.1
45	7	Sr. Strategic Planner	\$130	\$120,000	\$129.2
PLANNING	8	Brand Strategist	\$100	\$95,000	\$102.3
Z	9	Media Strategist	\$100	\$95,000	\$102.3
۲	10	Research Analyst	\$75	\$70,000	\$75.3
	11	Travel Marketing Specialist	\$215	\$200,000	\$215.3
	12	Chief Creative Officer	\$180	\$170,000	\$183.0
	13	Creative Director	\$130	\$120,000	\$129.2
Щ	14	Art Director	\$95	\$90,000	\$96.9
CREATIVE	15	Copywriter	\$105	\$100,000	\$107.6
₹	16	Video Editor	\$95	\$90,000	\$96.9
ਠ	17	Illustrator	\$95	\$90,000	\$96.9
	18	Editorial Copy	\$105	\$95,000	\$102.3
	19	Proofreader	\$75	\$70,000	\$75.3
MEDIA	20	Media Supervisor	\$110	\$105,000	\$113.0
ME	21	Media Planner	\$85	\$80,000	\$86.1
	22	Social Media Manager	\$100	\$95,000	\$102.3
SM	23	Social Media Supervisor	\$90	\$85,000	\$91.5
	24	Community Manager	\$75	\$70,000	\$75.3
	25	HTML Developer	\$100	\$93,000	\$100.
e.	26	Webmaster	\$75	\$70,000	\$75.3
WEB	27	Digital Quality Assurance	\$85	\$80,000	\$86.1
	28	Translations	\$85	\$80,000	\$86.1



### LETTER OF INTENT

### BETWEEN BIDDER/OFFEROR AND COUNTY BUSINESS ENTERPRISE (CBE) FIRM/SUPPLIER

This form is to be completed and signed for each CBE firm. If the PRIME is a CBE firm, please indicate the percentage performing with your own forces.

So	licitation No.: N/A				
Pro	oject Title: Printing Support				
Bio	dder/Offeror Name: Nobox Marketing	LLC	4		
Ad	dress: 3390 Mary Street Suite 310	City: Mia	mi	State: FL	Zip: 33133
Au	thorized Representative: Sergio Montes			Phone: +1 30	5 571 2008
CE	BE Firm/Supplier Name: Fresh Prints N	/liami, LLC			
Ad	dress: 1464 SW 28th Terrace	City: For	Lauderdale	State: FL	Zip: 33312
	thorized Representative: Jarrod J. Urrel			03-1939	
A.	This is a letter of intent between the bidde project.	er/offeror on this project and	a CBE firm for th	ne CBE to perform	n work on this
B.	By signing below, the bidder/offeror is co below.	mmitting to utilize the above-	named CBE to p	erform the work	described
C.	By signing below, the above-named CBE	is committing to perform the	work described	below.	
D.	By signing below, the bidder/offeror and of may only subcontract that work to another		bcontracts any o	of the work descri	bed below, it
	Work to	o be performed by (	CBE Firm	*	
	Description	NAICS1	CBE Con		Percentage of Project Value
	Printing Support	323111	~ \$ 150	,000	6 %
					9
					9
CB Sig Bio	FIRMATION: I hereby affirm that the information of	ative <sub>Title:</sub> Jarrod Urrely (Pro		Date: 3/13/20	119
Sig	gnature:	<sub>Title:</sub> Sergio Montes		_ Date: CFO	

In the event the bidder/offeror does not receive award of the prime contract, any and all representations in this Letter of Intent and Affirmation shall be null and void.

**Rev.: June 2018** 

Compliance Form No. 004

<sup>&</sup>lt;sup>1</sup> Visit <u>Census.gov</u> and select <u>NAICS</u> to search and identify the correct codes. Match type of work with NAICS code as closely as possible.

<sup>&</sup>lt;sup>2</sup> To be provided only when the solicitation requires that bidder/offeror include a dollar amount in its bid/offer.

This **Spectrum Policy** consists of the Decignation of the Policy Common Policy Conditions and any other Forms and Endorsements issued to be a part of the Policy. This insurance is provided by the stock 02 38

insurance company of The Hartford Insurance Group shown below.

RS SBM

> **INSURER:** SENTINEL INSURANCE COMPANY, LIMITED

> > ONE HARTFORD PLAZA, HARTFORD, CT 06155

COMPANY CODE: A

Policy Number: 21 SBM RS3802

### SPECTRUM POLICY DECLARATIONS

Named Insured and Mailing Address: NOBOX MARKETING, LLC

(No., Street, Town, State, Zip Code)

3390 MARY ST STE 310

IMAIM  $_{\mathrm{FL}}$ 33133

06/17/18 06/17/19 YEAR **Policy Period:** From To 1 12:01 a.m., Standard time at your mailing address shown above. Exception: 12 noon in New Hampshire.

Name of Agent/Broker: BROWN & BROWN OF FLORIDA INC/PHS

Code: 227176

Previous Policy Number: 21 SBM RS3802

Named Insured is: LIMITED LIAB CORP

Audit Period: NON-AUDITABLE

Type of Property Coverage: NONE

Insurance Provided: In return for the payment of the premium and subject to all of the terms of this policy, we

agree with you to provide insurance as stated in this policy.

**TOTAL ANNUAL PREMIUM IS:** \$1,693

FLORIDA FC SURCHARGE: 1.69 FL EMERG MGMT SURCH: 4.00

Sugar S. Castaneda Countersigned by

Authorized Representative

04/17/18 Date

Form SS 00 02 12 06 Page 001 (CONTINUED ON NEXT PAGE) **Process Date:** 04/17/18 Policy Expiration Date: 06/17/19

3/27/2019 BidSync p. 220

POLICY NUMBER: 21 SBM RS3802

Location(s), Building(s), Business of Named Insured and Schedule of Coverages for Premises as designated by Number below.

Location: 001 Building: 001

3390 MARY ST STE 310

MIAMI FL 33133

### **Description of Business:**

Advertising Agency

Deductible: NO COVERAGE

### BUILDING AND BUSINESS PERSONAL PROPERTY LIMITS OF INSURANCE

**BUILDING** 

NO COVERAGE

### **BUSINESS PERSONAL PROPERTY**

REPLACEMENT COST NO COVERAGE

### PERSONAL PROPERTY OF OTHERS

REPLACEMENT COST NO COVERAGE

MONEY AND SECURITIES

INSIDE THE PREMISES NO COVERAGE OUTSIDE THE PREMISES NO COVERAGE

Form SS 00 02 12 06

Page 002 (CONTINUED ON NEXT PAGE)

Process Date: 04/17/19

 Process Date:
 04/17/18
 Policy Expiration Date:
 06/17/19

 3/27/2019
 BidSync
 p. 221

### SPECTRUM POLICY DECLARATION COUNTY BOARD OF SPECTRUM POLICY DECLAR

POLICY NUMBER: 21 SBM RS3802

BUSINESS LIABILITY	LIMITS OF INSURANCE
LIABILITY AND MEDICAL EXPENSES	\$1,000,000
MEDICAL EXPENSES - ANY ONE PERSON	\$ 10,000
PERSONAL AND ADVERTISING INJURY  ADV INJ EXCL	\$1,000,000
DAMAGES TO PREMISES RENTED TO YOU ANY ONE PREMISES	\$1,000,000
AGGREGATE LIMITS PRODUCTS-COMPLETED OPERATIONS	\$2,000,000
GENERAL AGGREGATE	\$2,000,000
EMPLOYMENT PRACTICES LIABILITY COVERAGE: FORM SS 09 01	
EACH CLAIM LIMIT	\$ 10,000
DEDUCTIBLE - EACH CLAIM LIMIT	

**RETROACTIVE DATE:** 06172015

NOT APPLICABLE

AGGREGATE LIMIT

This **Employment Practices Liability Coverage** contains claims made coverage. Except as may be otherwise provided herein, specified coverages of this insurance are limited generally to liability for injuries for which claims are first made against the insured while the insurance is in force. Please read and review the insurance carefully and discuss the coverage with your Hartford Agent or Broker.

10,000

The Limits of Insurance stated in this Declarations will be reduced, and may be completely exhausted, by the payment of "defense expense" and, in such event, The Company will not be obligated to pay any further "defense expense" or sums which the insured is or may become legally obligated to pay as "damages".

BUSINESS LIABILITY OPTIONAL COVERAGES

HIRED/NON-OWNED AUTO LIABILITY \$1,000,000

UMBRELLA LIABILITY - SEE SCHEDULE ATTACHED

3/27/2019 BidSync p. 222

POLICY NUMBER: 21 SBM RS3802

### BUSINESS LIABILITY OPTIONAL COVERAGES LIMITS OF INSURANCE (Continued)

EMPLOYEE BENEFITS LIABILITY COVERAGE: FORM SS 40 50 EACH CLAIM

**EACH CLAIM** \$1,000,000 **AGGREGATE** \$2,000,000

WAIVER OF SUBROGATION: FORM SS 12 15 LOCATION: 001 BUILDING: 001 SEE FORM IH 12 00

UNMANNED AIRCRAFT LIABILITY FORM: SS 42 06

p. 223

Policy Expiration Date: 06/17/19
BidSync

POLICY NUMBER: 21 SBM RS3802

### ADDITIONAL INSUREDS: THE FOLLOWING ARE ADDITIONAL INSUREDS FOR BUSINESS LIABILITY COVERAGE IN THIS POLICY.

LOCATION 001 BUILDING 001

> MANAGER LESSOR TYPE

Form SS 00 02 12 06

SEE FORM IH 12 00 NAME

Page 005 (CONTINUED ON NEXT PAGE)

**Process Date:** 04/17/18 **Policy Expiration Date:** 06/17/19 3/27/2019 BidSync

POLICY NUMBER: 21 SBM RS3802

### Form Numbers of Forms and Endorsements that apply:

SS	00	01	03	14		SS	00	05	10	08		SS	00	08	04	05	SS	00	60	09	15
SS	00	64	09	16		SS	01	58	09	16		SS	42	06	03	17	SS	04	38	09	09
SS	40	50	10	80		SS	41	63	06	11		SS	05	47	09	15	SS	09	01	12	14
SS	09	67	09	14		SS	09	70	12	14		SS	09	71	12	14	SS	09	85	12	14
SS	12	15	03	00		SS	50	19	01	15		ΙH	99	40	04	09	SX	80	01	06	97
SS	83	76	01	15		SS	89	93	07	16											
	ΙH	12	00	11	85	ADD]	TIC	NAL	ı Il	NSURE:	D -	MZ	NAG	SER/	LES	SOR					
	TH	12	0.0	11	85	$TT\Delta W$	/FR	$\bigcirc$ F	SHE	RROGA	TTO	N									

BidSync

#### GEN2116476P1

### **Supplier Response Form**

#### RFP-RLI-RFQ LOCAL PREFERENCE AND TIE BREAKER CERTIFICATION FORM

The completed and signed form should be returned with the Vendor's submittal to determine Local Preference eligibility, however it must be returned at time of solicitation submittal to qualify for the Tie Break criteria. If not provided with submittal, the Vendor must submit within three business days of County's request for evaluation of Local Preference. Proof of a local business tax should be submitted with this form. Failure to timely submit this form or local business tax receipt may render the business ineligible for application of the Local Preference or Tie Break Criteria.

In accordance with Section 21.31.d. of the E The Vendor is a local Vendor in Browa a. has a valid Broward County loca	rd County and:	to qualify for the Tie Break Criteria, the	undersigned Vendor hereby certifies that (c	heck box if applicable):
	st six-months prior to the solicitation o y located within Broward County;	ppening;		
e. provides services from this local	tion on a day-to-day basis, and tion are a substantial component of th on 1-74, et. seq., Broward County Co			r Local Preference. To qualify for the
The Vendor is a local Vendor in Browa	rd and:			
<ul><li>b. has been in existence for at le</li><li>c. provides services on a day-to</li></ul>	east one-year prior to the solicitation of b-day basis, at a business address ph		ounty limits in an area zoned for such busine	ess; and
Local Business Address: Vendor does not qualify for Tie Break Criteri not a local Vendor in Broward County.	a or Local Preference, in accordance	with the above requirements. The un	dersigned Vendor hereby certifies that (che	ck box if applicable): The Vendor is
Sergio Montes	CFO	Nobox Marketing LLC	3/12/19	
AUTHORIZED SIGNATURE/NAME	TITLE	COMPANY	DATE	
Please enter your password below and click S Please be aware that typing in your password acts		it as legal and binding as an original signatur	re. (See Electronic Signatures in Global and Natio	onal Commerce Act for more information.)
To take exception: 1) Click Take Exception. 2) Create a Word document detailing your exception. 3) Upload exceptions as an attachment to your off				
By completing this form, your bid has not yet been	submitted. Please click on the place offer b	outton to finish filling out your bid.		
Usemame santiagomas@nobox.com				
Password *				
Save Take Exception Close				
* Required fields				



**EMAIL** 

**VERBAL** 

Verified by: \_

### **Vendor Reference Verification Form**

Broward County Solicitation No. and Title: GEN2116476P1, Advertising Agency Services Reference for: **Nobox Marketing LLC** Organization/Firm Name providing reference: **MARRIOTT International** Contact Name: Reference date: Title: Brand Manager Norma Alvarez 3/06/19 Contact Email: Contact Phone: norma.a.graham@marriott.com Name of Referenced Project: Digital - Social Agency Date Services Provided: Contract No. Project Amount: N/A 1/01/2018 1/01/2019 \$1,300,000.00 to Vendor's role in Project: **▶** Prime Vendor Subconsultant/Subcontractor If No, please specify in Additional Comments (below). Would you use this vendor again? ΠNο **Description of services provided by Vendor:** Please rate your experience with the Needs Satisfactory **Excellent** Not **Applicable** Improvement referenced Vendor: 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization: a. Staff expertise b. Professionalism c. Turnover Timeliness of: a. Project b. Deliverables 4. Project completed within budget 5. Cooperation with: a. Your Firm b. Subcontractor(s)/Subconsultant(s) c. Regulatory Agency(ies) Additional Comments: (provide on additional sheet if needed) \*\*\*THIS SECTION FOR COUNTY USE ONLY\*\*\*

All information provided to Broward County is subject to verification. Vendor acknowledges that inaccurate, untruthful, or incorrect statements made in support of this response may be used by the 3/2 county as a basis for rejection, rescission of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 227 procurement Code.

Division:

Date:



### **Vendor Reference Verification Form**

Broward County Solicitation No. and Title: GEN2116476P1, Advertising Agency Services Reference for: **Nobox Marketing LLC** Organization/Firm Name providing reference: **PepsiCo** Contact Name: Reference date: Title: Brand Manager **Tiago Pinto** 3/06/19 Contact Email: Contact Phone: tiago.pinto@pepsico.com Name of Referenced Project: Digital - Social Agency Contract No. Date Services Provided: Project Amount: N/A 1/01/2018 1/01/2019 160,000.00 to Vendor's role in Project: **▶** Prime Vendor Subconsultant/Subcontractor If No, please specify in Additional Comments (below). Would you use this vendor again? ΠNο **Description of services provided by Vendor:** Please rate your experience with the Needs Satisfactory **Excellent** Not **Applicable** Improvement referenced Vendor: 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization: a. Staff expertise b. Professionalism c. Turnover Timeliness of: a. Project b. Deliverables 4. Project completed within budget 5. Cooperation with: a. Your Firm b. Subcontractor(s)/Subconsultant(s) c. Regulatory Agency(ies) Additional Comments: (provide on additional sheet if needed) \*\*\*THIS SECTION FOR COUNTY USE ONLY\*\*\* **EMAIL VERBAL** Verified by: \_ Division: Date:

All information provided to Broward County is subject to verification. Vendor acknowledges that inaccurate, untruthful, or incorrect statements made in support of this response may be used by the 3/2 South as a basis for rejection, rescission of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 228 Procurement Code.



#### **Vendor Reference Verification Form**

Broward County Solicitation No. and Title: GEN2116476P1, Advertising Agency Services Reference for: Nobox Marketing LLC Organization/Firm Name providing reference: Sony Interactive Entertainment LLC Contact Name: Jaime Casis Title: Sr. Regional Manag Reference date: 03/06/2018 Contact Phone: Contact Email: jaime.casis@sony.com Name of Referenced Project: UCL Promo Activation 2018 Date Services Provided: Contract No. Project Amount: N/A 12/01/2017 to 06/30/2018 \$ 120,000.00 Vendor's role in Project: **✓** Prime Vendor Subconsultant/Subcontractor If No, please specify in Additional Comments (below). Would you use this vendor again? ∃No **Description of services provided by Vendor:** Strategy, Conceptualization, Execution, Logistics, Brand Support, Design, Copywritting, Community Managment, Reporting, B2B support, Website Development Please rate your experience with the Needs Satisfactory **Excellent** Not Improvement **Applicable** referenced Vendor: 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization: a. Staff expertise b. Professionalism c. Turnover 3. Timeliness of: a. Project b. Deliverables 4. Project completed within budget 5. Cooperation with: a. Your Firm b. Subcontractor(s)/Subconsultant(s) c. Regulatory Agency(ies) Additional Comments: (provide on additional sheet if needed) \*\*\*THIS SECTION FOR COUNTY USE ONLY\*\*\* **EMAIL VERBAL** Verified by: \_ Division: Date:

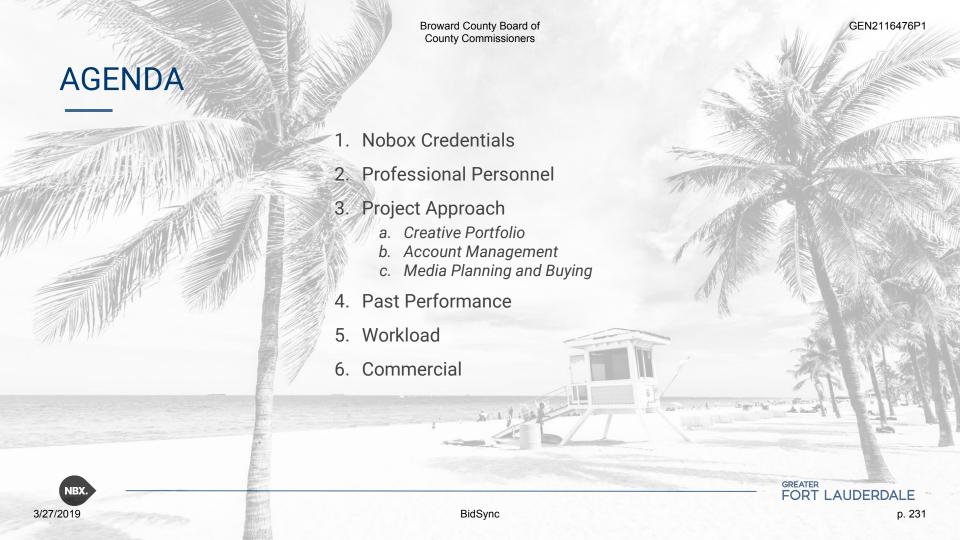
All information provided to Broward County is subject to verification. Vendor acknowledges that inaccurate, untruthful, or incorrect statements made in support of this response may be used by the 3/250 unity as a basis for rejection, rescission of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County 229 Procurement Code.



### GREATER FORT LAUDERDALE

Greater Fort Lauderdale Convention & Visitors Bureau Advertising Agency Services RFP

March 20t, 2019



### **EXECUTIVE SUMMARY**

As travelers continue to redefine the way they get inspired, plan, and book for travel, it has become more and more complex for brands to keep up. As an independent agency, our teams of geeks, creatives, executives, and digital pioneers continue to focus their attention on cracking that code. We test new technologies, optimize them for best results, and surprise users with meaningful brand moments along the way. As we think about this three-year project and how much the sector will evolve over that time, having that ability to pivot and adapt along the way will be key. This – combined with our extensive experience in applying this approach to travel brands, services, and destinations over the last decade and a half – creates the perfect environment for delivering and exceeding all your goals ahead.

As you will see in the subsequent slides, we could not be more excited about the opportunity to apply all that knowledge to promote a destination we feel we are so much a part of. The idea of collaborating with your team to develop a world-class marketing platform to promote our own backyard feels great, and we are confident about being the right partner.

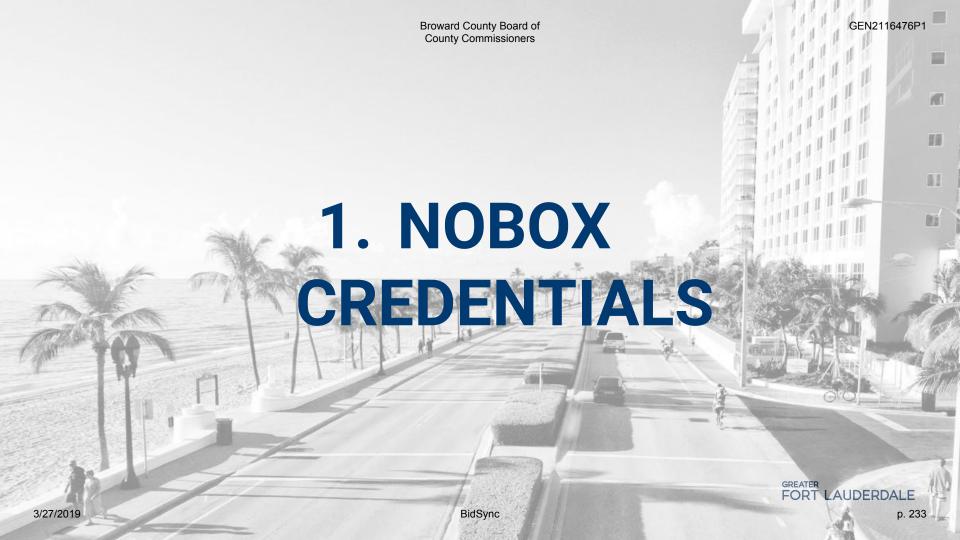
Thank you again for considering our involvement.

Diego Fernandez, General Manager

Jayson Fittipaldi, Co-Founder and CIO









### WE ARE AN INDEPENDENT ADVERTISING AGENCY BASED IN MIAMI, FLORIDA

We are very close to Broward. :)



# WE CRAFT RELEVANT EXPERIENCES ON PLATFORMS THAT CONNECT BRANDS AND CONSUMERS



### BY COMBINING CREATIVITY, TECHNOLOGY, AND BUSINESS PRAGMATISM TO CRAFT

IDEAS THAT PERFORM.



## THE PEOPLE BEHIND THE IDEAS

We are a collection of diverse people united by the belief that empathy is the key to delivering ideas that perform.



ALEXANDRE HOHAGEN

Ex-CEO of Facebook and Google for LATAM and USH. Expert in performance media.



**DIEGO FERNANDEZ**GENERAL MANAGER

Former head of media for Burger King, with global experience (Europe, LATAM,, US). Managing Director for Starcom.



TANIA SANJURJO
CLIENT PARTNER

10 years of experience in US general and Hispanic markets, leading teams in multiple categories.



PEDRO CABRAL CHAIRMAN

Founder and former CEO of Agency Click in Brazil. Former Chairman of Isobar Global.



MILETTE ROSARIO

VP CLIENT SERVICES

Digital marketing strategist with experience in leading large teams of professionals.



JAYSON FITTIPALDI
CO-FOUNDER / CHIEF INNOVATION OFFICER

Award-winning creative leader with over 17 years of experience.



# THE PEOPLE BEHIND THE IDEAS



LIZZY PETTIGREW
CREATIVE DIRECTOR

9 years of experience in the travel and hospitality industry focused on the Caribbean.



MARCUS KAWAMURA
CHIEF CREATIVE OFFICER

20 years of experience delivering big strategic ideas for Fortune 500 clients.



ANGEL VAN DER BIEST

A creative leader focused on entertainment advertising. 100 million combined views in his pocket.



WILMARIE VELEZ SOCIAL MEDIA SUPERVISOR

Award-winning communications specialist focused on social media and influencer strategies for US and LATAM brands.



SANTIAGO MAS
CHIEF BUSINESS OFFICER

Former Omnicom lead for Fortune 100 brands in the US & LATAM. MasterCard Account Global Head for 4 years.



CARLOS RANGEL VP OPERATIONS

Marketing professional with 15 years of experience executing marketing & advertising campaigns.



ENTERTAINMENT TECHNOLOGY HEALTHCARE FINANCE

CPG

TRAVEL



JW MARRIOTT

























**NMERANT** 





# NOBOX TRAVEL INDUSTRY EXPERTISE GOES BEYOND MARRIOTT













10 years being their agency of record for digital and branding

2 years leading their creative and digital efforts for their primary tourism campaign Developed co-op campaigns in partnership with Copa Airlines to promote the destination Developed co-op campaigns in partnership with Copa Airlines to promote the destination Developed digital campaigns to promote the destination and business travel related to their convention center Developed digital campaign to promote cruising to millennials. Heavy content development in collaboration with influencers along with paid media



### OUR CAPABILITIES ARE BROAD, BUT CENTERED ON DIGITAL

### **Branding & Communications**

Building brands and driving sales with a digitally-led approach to marketing and communications

Brand Research
Brand Strategy
Brand Communication Design
Marketing Strategy
Social Strategy
Campaign Creative Development
Content Strategy and Production
Campaign Production
Campaign Management
Influencer Management

### **Platforms**

Constructing digital experiences and platforms that transform businesses for the connected age

Media Strategy & Amplification SEM Programmatic UX and UI Ecommerce Development Mobile Application Development Web Application Development CRM Implementation API Development and Integration Optimization and Management

### **Business Intelligence**

Designing innovative products and services to create sustainable, scalable, and commercially viable enterprises

Innovation Consulting Business Consulting Data Strategy Real-Time Dashboards Business Intelligence Competitive Benchmarking Market Research Qual/Quant Studies



### HOW DO IT

We collaborate with you throughout this process from discovery to delivery and measurement.

### Discover

Research and Observe Findings and Stories

### Define

Strategy Insights and Problems

### Develop

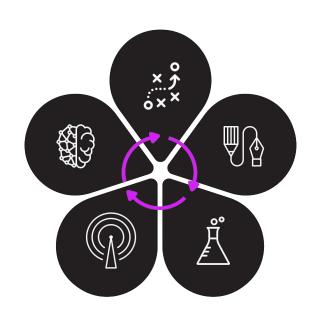
Ideation and Testing Prototypes and Concepts

### Deliver

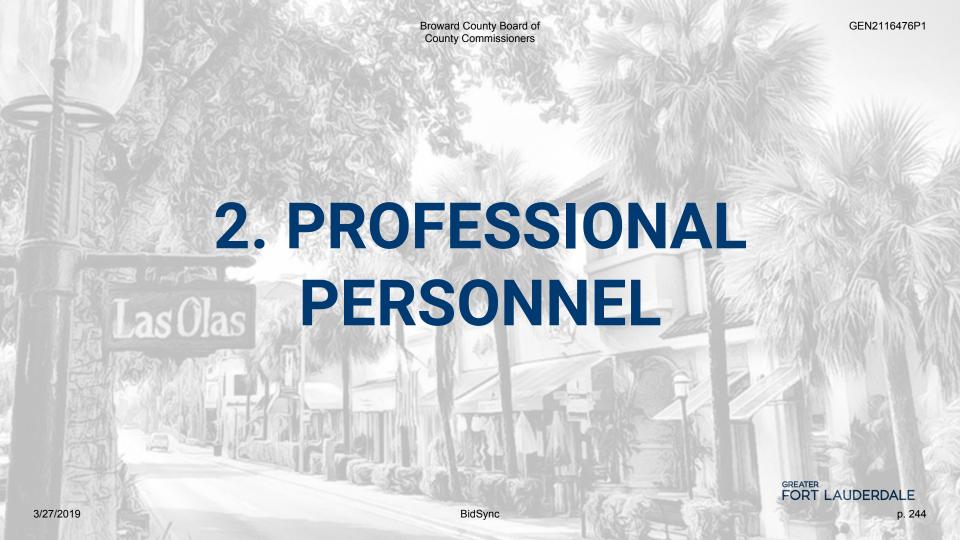
Implementation Plans

#### Measure/Data

Analytics







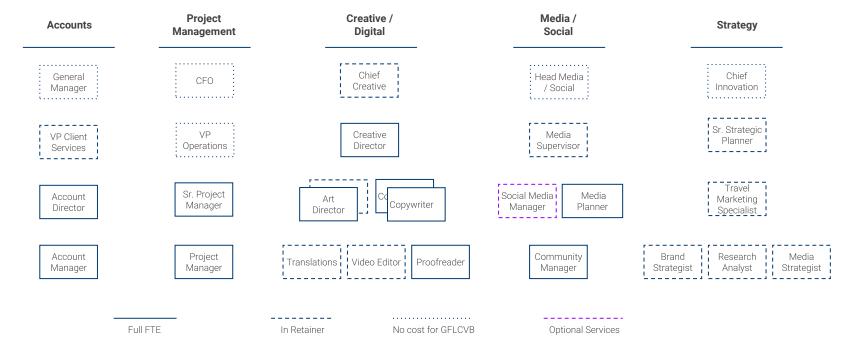
Our biggest asset is our **people**.

At Nobox, we all **understand our mission** and approach with a lot of respect for every project.

**Cultivating empathy** for our colleagues, our client partners, and the projects that we work on is how we do it every day.

The **diversity** of our team – a big part of our **culture** – fosters creativity and triggers a broader range of perspectives and ideas.

### **Team Structure**



GREATER FORT LAUDERDALE

### **Account Team**

We will ask a lot of questions so that we become GFLCVB experts and are aware of all pain points that need to be solved.

We will overcommunicate internally and with the client.

Our commitment to the brand and the travel and tourism industry will be our full-time agenda.

#### Accounts



General Manager

DIEGO F.

VP Client Services

MILETTE R.



Account Director

TANIA S. LinkedIn

Account Manager Although Diego is responsible for all areas, he will stay very close to the Accounts Team to make sure the partnership with GFLCVB **runs smoothly and efficiently** at all times.

**Experience and Support.** Millette has been working with the travel industry for over 4 years and has extensive experience leading large teams.

The Account Team members will be hired understanding the specific needs regarding **communications and management** required by the GFLCVB. Nobox works with a large South Florida network that makes the hiring process effective.

**Full FTF** 

In Retainer

No cost for GFLCVB

Optional Services



GREATER FORT LAUDERDALE

### Project Management Team

We are able to successfully develop, manage, and optimize projects at a highly efficient speed because we work in a flexible organizational structure with minimal hierarchy. This ensures smooth communications and dynamic approaches.

We optimize as we go along as opposed to when a project is completed. It helps us optimize our day-to-day work processes as well as the quality of our projects.

#### **Project** Management



VΡ Operations

LinkedIn







Sr. Project Manager

Project Manager Sergio has been overseeing the finances of marketing projects for over 8 years. His budget control skills permit us to work in a complete safe and healthy environment no matter how creative our staff gets. Larger negotiations with vendors are his expertise.

With vast experience working at global top agencies, Carlos leads our Operations department making sure all project managers are trained and up to date with tools and knowledge.

Full FTF

In Retainer

No cost for GELCVB

Optional Services

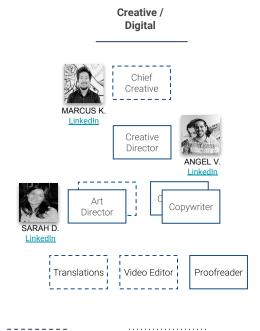


FORT LAUDERDALE

### **Creative Team**

Lead by Kawa, our highly-awarded creative team understands that every great idea comes from a precise insight and takes planning to be executed optimally.

We do create amazing award-winning pieces, but we also understand that sometimes the speed of delivery or the volume are the priority.



Kawamura has extensive experience working at large **global creative agencies** such as BBDO and Crispin Porter Bogusky, where he was Global Creative Director at the agency's Boulder headquarters and Executive Creative Director at its Miami office

Kawamura's focus will be to **elevate the GFLCVB brand** while helping integrate big-idea thinking into all levels of work.

We are a proven team with a passion for creative excellence. Our collaborative team of marketing strategists, creative talent, and social/mobile experts will create engaging custom programs that generate **lasting connections** to the GFLCVB with measurable results

Full FTE

In Retainer

No cost for GELCVB

Optional Services



GREATER FORT LAUDERDALE

### Media / Social Team

Rooted in the background of our leadership team and their vast experience in planning and buying media in the US for many years, we craft our media plans in a way that guarantees every dollar has a clear objective.

We are obsessed with monitoring and optimizing; as a result, our media campaigns will always be efficient.

### Media / Social Head of Media / Social LinkedIn Media Supervisor WIILMARIE V. Linkedli Social Media Media Manager Planner Community Manager

LinkedIn

Optional Services

Diego Fernandez, our General Manager, led the media buying for Burger King in the United States for ten years. After that, he took on the role of General Manager at Starcom Latin America, which is among the largest media networks in the world and part of France's Publicis Groupe, the third-largest communications group globally.

With his vision and strategic approach, our team of media geeks and social media experts will execute campaigns that meet the right audience through the right channels; we will try multiple messages and focus on the ones that resonate more.

Full FTE In Retainer No cost for GFLCVB



### Strategy Team

We rarely start executing, writing, or designing without going through a discovery of the situation.

Our approach to strategy resides on finding the right insights that will be converted into relevant experiences with the brand.

### Strategy Chief Innovation LinkedIn Sr. Strategic i Planner Travel LUDWIG F. Marketing LinkedIn Specialist ! INIDIRA B LinkedIn Brand Media

Research

Strategist

With all the great research that GFLCVB already has and its marketing plan as a reference, we will work on the creative strategy and the communications plan with the involvement of all our key people and leadership team.

After that initial strategic boost at the beginning of each year, we will continue to add strategic sessions to our execution to make sure we are up to date in terms of message, channels, and platforms.

Full FTF In Retainer No cost for GFLCVB Optional Services

Strategist

# 3. PROJECT APPROACH

# Our Approach



### **STRATEGY**

Audience Insights Strategic Approach Long-Term Vision Social Media Plan



### **EXECUTION**

Creative Approach References Content Ideas Media Amplification Community Management Influencer Strategy



### **MEASUREMENT**

Key Metrics ROI Tools

# How do we stay top-of-mind as the main tourist destination?

# Our Objective

#### WHAT

Make Greater Fort Lauderdale the #1 tourist destination within our target group.

### HOW

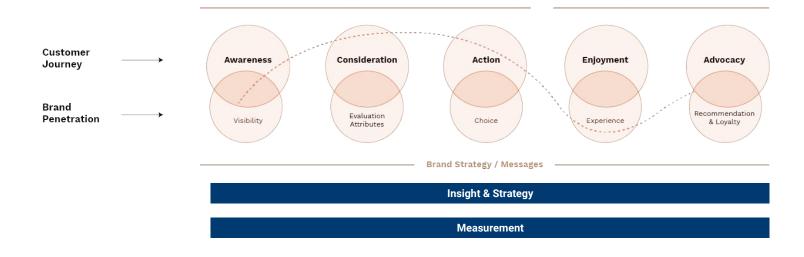
By leveraging what makes it unique and a top travel destination: it's year-round sunny beaches.

#### WHERE

And giving travelers a taste of it, wherever they may be.

# **Content Strategy**

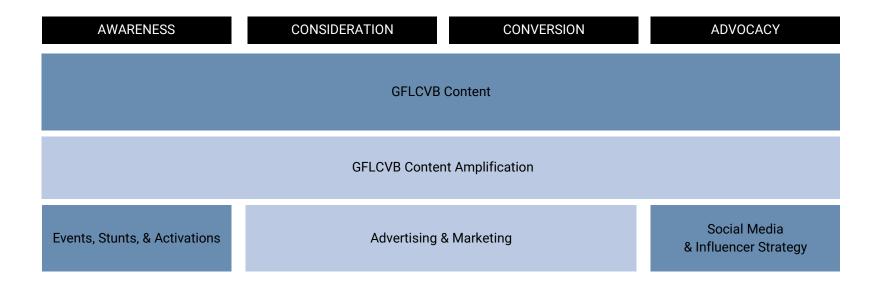
# Understanding Each Step to Bring the Consumer Through the Journey to Conversion and Beyond



**Broward County Board of** 



# With the Right Mix of Content and Amplification to Drive Results at Each Step of the Funnel





# Within the Right Content Framework

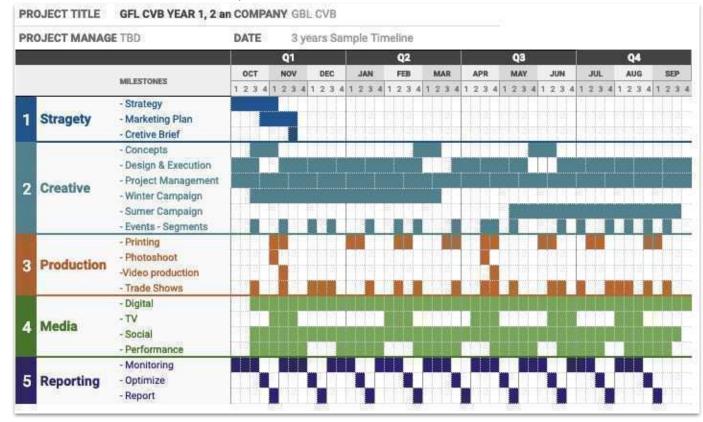
### **Scaled Content Structure**

Support GFLCVB Objectives Generate GFLCVB awareness and build on positioning with monthly calendar of evergreen content.	Always-on
Seasonal Campaigns Drive consideration and booking by pushing special events during key moments of the year.	Hub Hub Hub
High Impact Activations Increase top-of-mind awareness, engagement, and GFLCVB relevance.	Hero



### Broward County Board of County Commissioners

# Sample Timeline – 3 Years





## **Optimizing Processes**

Step 1 - Creative

### GFLCVB CAR (Creative Asset Request)

Client fills out GFLCVB CAR with all the necessary project information.

Once all information is entered, user will be able to submit request.

Once submitted, email will be sent confirming and Nobox (Acct) will receive request.

### MAIN PLAYERS

GFLCVB (Client) Nobox (Account)

#### TRIGGER:

Nobox (Acct) open Task (include Google Drive dest. QA Checklist and GFLCVB CAR)

GFLCVB to approve execution of request

### Step 2 - Testing

#### **NBX Factory**

Nobox (PM) receives task and confirms (within 2 hrs) resource avails and delivery date.

Nobox (Acct) confirms Delivery date to region / client.

Nobox (Creative) kicks off asset creation.

### **MAIN PLAYERS**

Nobox (Account) Nobox (PM) Nobox (Creative)

#### TRIGGER:

Nobox Acct and PM perform overall QA to clear assets (Using QA checklist as initial reference).

GFLCVB to approve final assets (if applicable)

### Step 3 - Production & Traffic

### Delivery

Once QA is completed, Nobox (PM) to create FINAL ASSETS folder and upload final deliverables.

Nobox (Acct) to share FINAL ASSETS folder with requestor.

Requestor to confirm receipt and final validation.

#### MAIN PLAYERS

Nobox (Account) Nobox (PM)



# **Creative Portfolio**

OOH | PRINT | DIGITAL | BROADCAST | COLLATERAL

Broward County Board of County Commissioners

# Case Study - Digital Use of New Platforms

J Balvin + Musical.ly - Pepsi

**Objective:** Engage with younger demographic to generate positive brand and product association and increase intent to purchase.

**Strategy:** We developed a look and feel and campaign concept that would leverage J Balvin's success and affinity with the younger demographic to create a music-driven participatory activation offered by Pepsi.

"Show your moves through the <u>musical.ly</u> app for a chance to appear in J Balvin's next big music video. Do you have what it takes?"

**Results:** The campaign is still running, but with over 40K submissions by fans during the first part of the campaign, we anticipate huge success.

View Promo Video









# Case Study - Digital Content Content That Performs

### The Ultimate

People really hate to talk about Pablo Escobar in Latin America. The memories left behind and the current problems of the famous drug cartels are sensitive subjects. So, to promote Narcos Season 3, we gave them the chance to SING their frustrations away.

6M Organic Views 30.8K Shares on Facebook 128K Likes on Instagram

View Case Study





### Storytelling That Breaks the Internet

What happens when take the most iconic meme-worthy telenovela villain of all time and lock her up in the Orange is the New Black prison? Spoiler alert... SHE CRIES IN SPANISH!



View Case Study







Case Study - Digital Media Transforming MHS & JDCH into South Florida's **Favorites Hospitals** 

We delivered a solid content strategy –amplified by a precise media plan - that anchored on the purpose of influencing and improving the patient's journey and relationship with the brands.

Utilizing sophisticated targeting tactics and analysis, we measured the impact of the media amplification at a county level based on geographical priorities and efficiencies.

During 2018, we achieved over 2.4M engagements by reaching 56% of the potential audience with a 22% engagement rate vs. the 15% industry benchmark and a \$0.56 CPC vs. the \$1.32 industry benchmark.

View Quick Tips Video





# Case Study - Broadcast/00H/Print Relaunch of a Legend

By collaborating and coordinating with retailers across the country on an Amazon.com strategy, we delivered a full-blown online and offline campaign to bring a legend back to US core markets.

The similarity with GFLCVB is the number of internal clients that we had to deal with, especially during the initial launch at the beginning of 2017.

View Video of Part of the Process





# New Brand, New Sales Strategies

From Apoyo Seguros to Lifefy, we developed the branding and go-to-market strategy for a financial startup that had to start converting from the very beginning.

As a local South Florida player, the client knew exactly how to address this market but wasn't sure how to talk to the rest of the general market in the US; that's where we came in with a universal, straightforward campaign amd message structure.

Watch Our 30" Spot





# **Creative Portfolio**

TOURISM, TRAVEL, AND ROI CASE STUDIES

# Case Study - ROI Promote Tourism, Big ROI

**Objective:** We needed to increase visits to Panama and position it as a world-class tourism destination. 65% of the budget was dedicated to an online campaign to encourage sales through a display and search media strategy. We also leveraged social platforms through earned, owned, and paid media.

**Strategy:** How do we encourage travelers to visit Panama and fly with Copa Airlines to get there? Intrigue them with creative and messaging that is specific to their interests deployed via a strong digital-centric 360 campaign. Considering every market has different knowledge of Panama, we devised a strategy to expose each one to their specific interests as a gateway to discovering all the country has to offer.

**Results:** The results went beyond our expectations! Throughout the span of six months of the campaign, this massive effort involved a team of 30 people and brought in amazing results not only for Copa Airlines but for the country as well. **The highlight was over 43K tickets being sold as a direct result of this effort.** 

### View Case Study















### Only in Panama

Panama's geography, history and economy, proposes the unique contrasts you can find here. A place where you can explore the rainforest, the ocean, and the city, all in one day. Walk through streets of cobblestones, while overlooking the most modern skyline in Latin America. Shop in world-class stores, and find the only place in the world where you can see the sun rise from the Atlantic and set in the Pacific.





















VIEW MORE

p. 269

**Case Study - Tourism Brand Architecture** for a Destination

**Marriott Augmented Reality App** 

**Objective:** Promote bookings for Marriott properties in the Caribbean and Mexico after a negative year from hurricanes and crime-related bad PR.

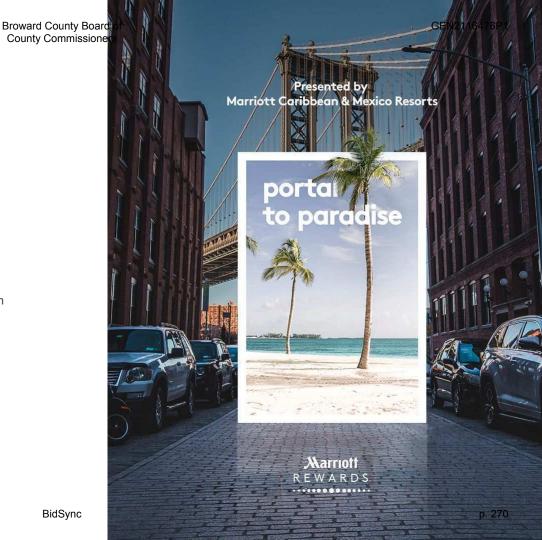
Strategy: Using Apple Augmented Reality Kit technology, we developed an app that opens a portal right into your living room, allowing you to step into paradise.

It highlights eight unique properties to explore, giving users the chance to sit by the pool or walk by the beach and see with their own eyes that all is now great in paradise.

Results: The campaign recently launched, but with over 25 publications writing about the app, we know it will generate strong impact and that it's an Idea that Performs.

View Case Study





### Case Study - ROI Marketing Groups With Influencers

**Royal Caribbean Marketing Campaign** 

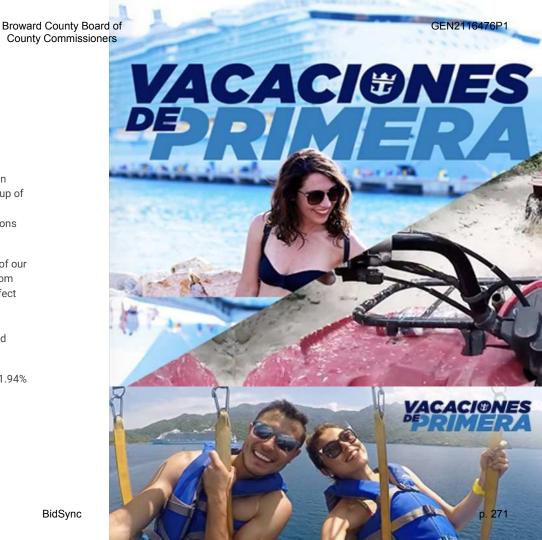
Objective: Royal Caribbean wanted to get first-time millennial cruisers in Latin America to book their first voyage on Royal Caribbean. How do you get a group of South American millennials to try cruising for the first time? Show them the unique experiences Royal has to offer aboard their ships and at the destinations directly on their social media timelines.

Strategy: We created an influencer campaign that captured the experiences of our social stars. From Chile, we had comedians and YouTube stars Woki Toki: from Colombia, we had lifestyle Influencer Pau Tips. This content became the perfect bank of assets for service videos, social posts, and paid media including Facebook News Feed and Promoted posts. We then tapped into the Sales Representatives (Travel Agencies) of each of our target countries and created personalized landing pages per country to drive conversions.

**Results:** 1,626,425 Video Views | 2,509,531 Engagements | 1,127,355 Clicks 1.94% CTR | \$0.04 CPC | 89,787 Page Likes

Watch Influencer Video





# Case Study - Tourism & Travel The World's First Luxury Hotel Instagram Magazine

#### **Marriott JW Instagram Magazine**

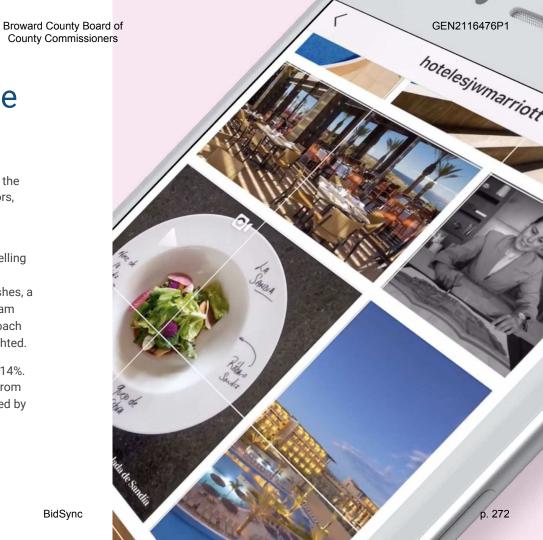
**Objective:** Create a connection and engage users while showcasing the essence of JW Marriott Hotels by highlighting our main differentiators, service quality, gastronomy, and architecture.

Strategy: Inspired by the popularity of luxury magazines, we deconstructed our properties through an innovative, high-end storytelling approach that transformed our Instagram page into a magazine-like profile. Specially crafted videos showcased the artistic details of dishes, a new approach we now call "The Artistry Behind the Plating." Instagram Stories were also used to drive traffic by showcasing this new approach and providing awareness around which locations were being highlighted.

**Results:** The magazine-style feed helped increase profile views by 314%. The average number of video views increased by 212% vs. content from 2017. Our followers increased by 20%. Social referral traffic increased by 102% for the first two hotels featured.

View Case Study





Broward County Board of County Commissioners

# Performance Media 3x More Downloads Outstanding Media ROI

Stanley Black & Decker's last innovation investment needed critical mass of *Tracemen* in Mexico to start interacting with them. The objective for the first month based on industry benches was 3K downloads.

Through daily optimization of media bidding and creative assets, we achieved 11K+ downloads in the same time period.







# **Media Planning and Buying**

# Making a Difference

Planning Based on Full Consumer Journey

Implement insight-driven strategic plans to forecast needs at every level and prepare an always-on approach that is also flexible to the needs of the markets.

Test, Validate, and Optimize

Increase local relevance while maintaining global alignment by pretesting and confirming theories in the planning phase using primary research and tools. Real-Time Performance Measurement

Enabled by innovation and an improved discovery process with local markets, we will optimize based on real-time data to meet KPIs and expectations at every level. Media Economics

Increase GFLCVB's share of voice in key markets through more beneficial media deals by implementing a trading desk media buy approach.

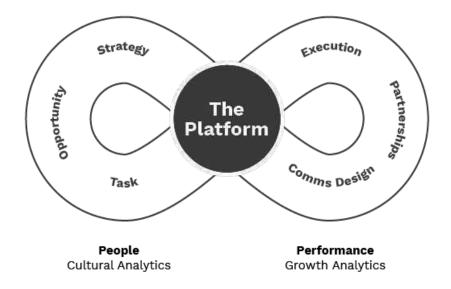
## Enabled By:

### **Process**

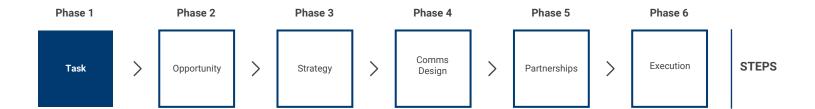
An improved and efficient process for planning, executing, and optimizing media plans that allows us to launch campaigns with high agility while ensuring goals are met.

### **Innovation**

Implementing the right tools will enhance our planning capabilities to increase local relevance, improve our media buying value, and track performance through all touchpoints.

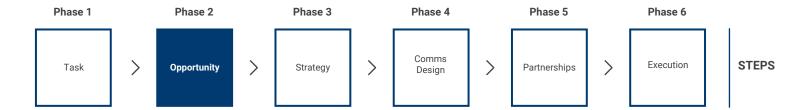






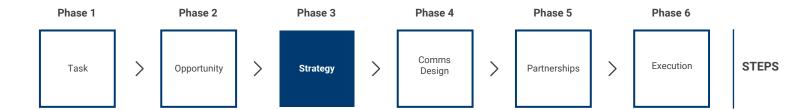
Discovery process with global directives, regional team, and local markets.

Building brief with GFLCVB team, following new requirements and requests that will allow us to ensure our plans are effective.



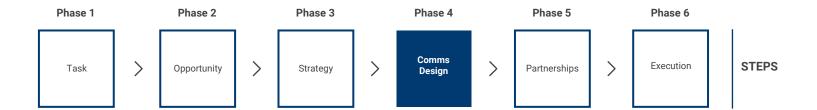
With a clear business goal, we will proceed to take on a local deep dive to the consumer journey per local market.

In this phase, we will look also to industry and competitive data to define the best way to win in the category.



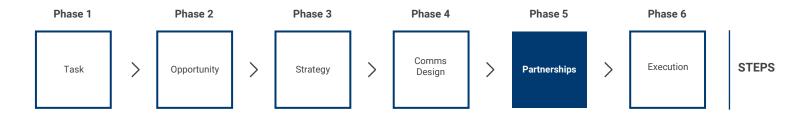
Building a platform with a clear definition of channel strategy, KPIs, and optimization tactics.

Validation of strategy with global and local teams to ensure alignment of expectations in terms of results and local visibility.

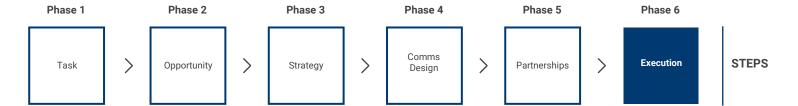


Consumer experience design that defines all interactions the user will have with the brand.

Crafting plans with local vendors, looking to increase efficiencies and visibility.



To increase media value, we will pursue partnerships that provide additional visibility and opportunities to creatively impact our audience.



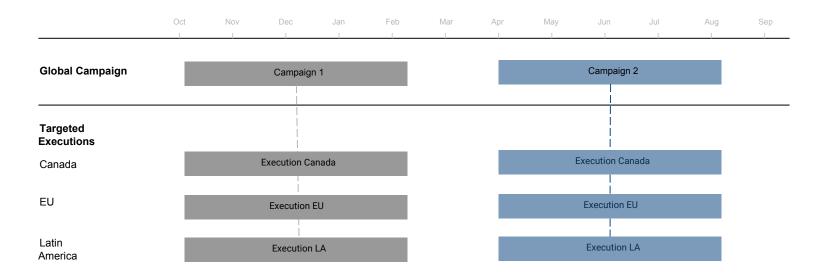
By establishing dedicated resources for media buying and implementation, we will become more agile to launch campaigns.

Real-time optimization in-platform will ensure efficiencies and tracking of results.

Reporting will also have a capacity to be real-time with KPI tracking and an AI for predictive insights to inform the optimizations to the campaign.

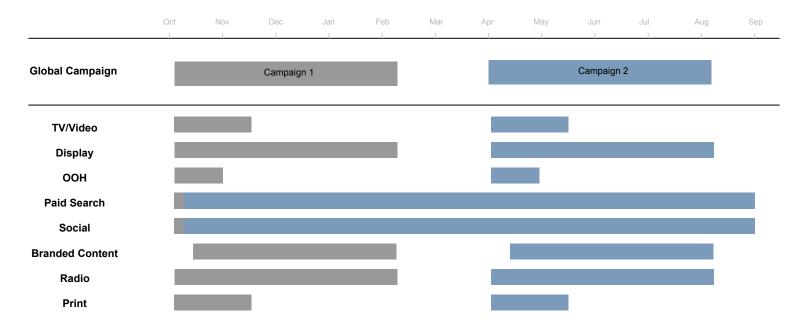
### Broward County Board of

# Addressing Multiple Markets and Different Priorities





### With the Most Efficient Channel Mix





# Optimizing Targeted Reach by Market

Trading practices vary, and every market requires its own approach. However, some common themes across our network include:

Nobox group agreements with key digital vendors delivering unique trading benefits such as first access to NPD and best-in-market pricing.

Combinations of local vendor trading agreements encompassing to achieve the best trading results.

Nobox digital RTB media buying exchanges, which provide our clients with improved targeting, lower costs, and substantially improved ROI.

Media market segmentation analyses, which enable us to negotiate and allocate budgets more efficiently by vendor. An example is identifying the engagement and efficiency marketplaces.



Broward County Board of County Commissioners

# Leveraging Value-Added Opportunities Beyond TV

Savings are normally defined as follows:

Direct Cost Reductions: Lower media costs achieved as a result of negotiated price reductions.

Value-Added: Cost savings achieved through improved planning, improvements in booking procedures and booking flexibility, improvements in targeting, optimization of budgets by channel, modeling, and optimizing ROI.

Free additional brand exposure (e.g., promotions, sponsorships, content, and editorials).

Some examples of added value as part of our media negotiations are:

- Marriott and Discovery Channel partnering with Jason Silva Link to content
- Nokia MTV sponsorship Link to the Capsule
- The Innocents Netflix influencers Link to the case



# How can we sell Greater Fort Lauderdale as a top destination in a cohesive way across all markets?

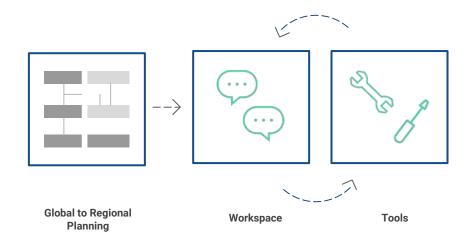
# By creating a centralized workspace.

### The Right Framework

#### **Creating a Centralized Workspace**

To us, handling a global campaign across multiple regions and countries needs to be done in a coordinated way.

Information needs to flow seamlessly from the marketing team to the agency and back with as little friction as possible; stakeholders should also be able to monitor and stay in the loop of everything relevant to them.



### The Right Tools

### AUDIENCE AND CULTURAL INSIGHTS



Understanding the cultural drivers and behaviors of our markets.



#### **SOCIAL LISTENING**



Qualifying the sentiment of our interactions will provide a higher sensibility to content performance and audience preference.

Benchmark against your competition and within your industry to see where you stand in terms of media and social metrics to set better targets.



### REAL-TIME PERFORMANCE TRACKING



Integrated reporting for all digital and social channels, offline channels, and business results to ensure meeting performance goals and establishing clear ROI attribution.

Optimizing content to ensure our audience is continuously engaged.



### SOCIAL METRICS & COMPETITIVE BENCHMARKING



From fan growth to media boosting, we will be able to understand and optimize our strategy based on what our competition is doing.





## GEN2116476P1 Google Data Studio

### Real-Time Performance Tracking

Integrated reporting for all digital and social channels, offline channels, and business results to ensure meeting performance goals and establishing clear ROI attribution.

Optimizing content to ensure our audience is continuously engaged.





- GFLCVB and NBX to align before starting engagement to define the different levels of reporting and details before setting up campaigns.
- BI resource dedicated to analyzing and integrating campaign performance with business results.
- Access to real-time custom dashboards with monthly meetings to go over insights and optimizations with the GFLCVB analytics team.
- Quarterly business reviews with high-level stakeholders to ensure we're looking at performance over time.





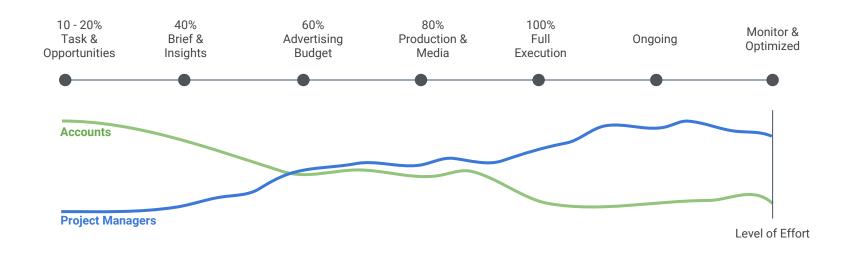
### Relevant KPIs

GOAL	AWARENESS	CONSIDERATION	CONVERSION	LOYALTY
TOUCHPOINTS	Social Media Video Display / Programmatic Spot TV / Radio / Print	Social Media Digital / Programmatic SEM Geofencing Website	SEM Digital / Programmatic Social Media Website	Social Media Digital
KPIs	Reach and Frequency % of Potential Audience Video Views Unique Impacted Audience Clicks, CTR Time Spent Engagements Registers	Reach and Frequency % of Potential Audience Clicks, CTR Time Spent Views Engagements Email Metrics	Reach Views Steps to Conversion Conversion Rate Time Spent Conversions ROI	Reach Return visitors Engagements Cross-Selling Rate Email metrics Sentiment / Satisfaction Rates

When mapping out our tactics, we establish the communication plan based on the phases of the consumer journey. Each phase has a set of KPIs customized to the category and benchmarked against competitors and total potential audiences.

### **Account Management**

### Account Management Flow





GREATER FORT LAUDERDALE



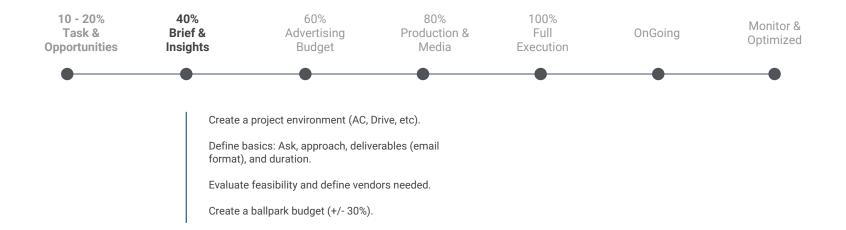
Define level of investment for potential project with GFLCVB team.

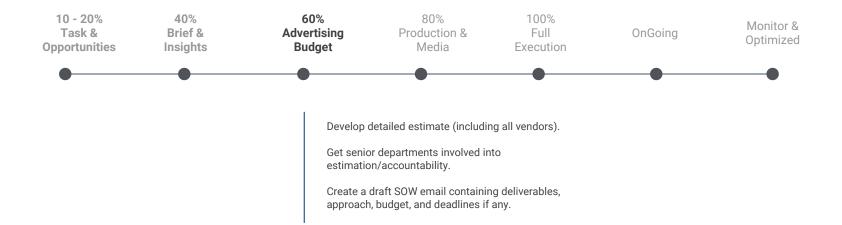
Define client service efforts.

Identify potential additional subcontractors and/or talent to be allocated.

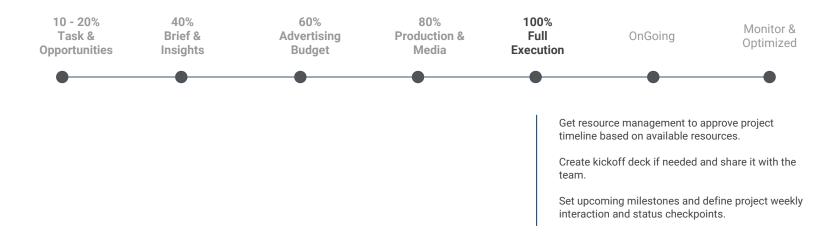


GREATER FORT LAUDERDALE









### Tourism Industry

We have conducted **primary research** for Marriott International to validate a concept before the launch of the campaign.

We manage research tools **GWI** and **Comscore** to surface key insights on the travel and tourism industry.

Combining our research with client-provided **business intelligence** on customer behavior and booking windows, we deliver on the marketing strategy for each brand.

### **Destination Marketing Organization**

We collaborated with our past client **Copa Airlines** and the Panamá Tourism Association to build a performance campaign that leveraged data of the decision drivers and type of travel interest per market to create the messaging, creative, and media targeting of the campaign.

GREATER FORT LAUDERDALE





### Project: Management of Brand and Social Efforts for Portfolio of Brands

Objective: Develop and execute marketing campaigns to promote specific properties and initiatives, incentivizing booking conversion and brand awareness for LATAM.

Scope: Develop brand marketing campaigns and manage social platforms for entire brand portfolio.

Duration: 5+ years

Results: Delivered campaigns and projects on time and on budget, allowing the Marriott + Nobox partnership to grow year after year.

Budget: > \$1.5MM





### **Project: Management of Promotional Efforts** for Portfolio of Brands

Objective: Develop and execute promotions and activations campaigns to promote Pepsi brands, incentivizing participation and brand awareness for LATAM.

Scope: Develop promotional marketing campaigns and manage social platforms for brand portfolio.

Duration: 5+ years

Results: Delivered campaigns and promotions on time and on budget, allowing the Pepsi + Nobox partnership to grow year after year.

Budget: < \$1MM



3/27/2019 BidSync



### Project: Management of Promotional Efforts for Portfolio of Brands

Objective: Develop and execute promotions and activations campaigns to promote Playstation properties, incentivizing participation and brand awareness for LATAM.

Scope: Develop promotional marketing campaigns and manage social platforms for brand portfolio.

Duration: 5+ years

Results: Delivered campaigns and promotions on time and on budget, allowing the Playstation + Nobox partnership to grow year after year.

Budget: < \$1MM



### NOKIA

### Project: Management of Brand and Social Efforts for Portfolio of Products

Objective: Develop and execute marketing campaigns to promote the launch of Nokia's handheld devices in LATAM, incentivizing activations and brand awareness.

Scope: Develop brand marketing campaigns and manage social platforms for the entire product portfolio.

Duration: 1+ years

Results: Delivered campaigns and projects on time and on budget.

Budget: > \$1.5MM

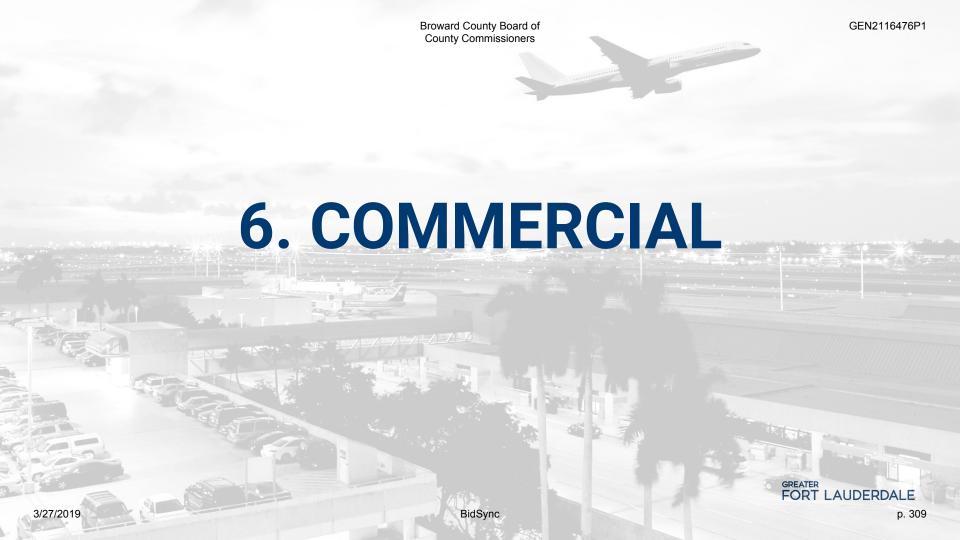
Initiatives: Develop assets (collateral, OOH, print) to support co-op initiatives in the region. Provide optimal support to retailers, operators, and other partners by proposing an online request process to centralize all requests and expedite delivery.



# 5. WORKLOAD

GREATER FORT LAUDERDALE

Client	Project
Copa Airlines	Co-Op Marketing Campaigns for Panama (Panama Tourism Association), Curacao (Curacao Tourist Board), and Bahamas (Atlantis Paradise Island Resort)
Marriott	Portal to Paradise / Bon Voy Launch / TED Talk Medellin / JW Magazine / Management of Brand Portfolio's Social Platforms
Pepsi	Gatorade 5v5 (2015 – 2019) / J Balvin + MusicalJy / UEFA Champions League Experience / Management of Brand Portfolio's Social Platforms
Amerant	Launch Campaign for New Brand Image (US)
Nokia	Launch Campaign for New Line of Handheld Devices (LATAM)
Joe DiMaggio Children's Hospital	Launch campaign for New Wellington Location, Management of Brand's Social Platforms
Netflix	Launch Social Campaign for the Following Properties: ROMA, Made in Mexico, The Innocents, Orange is the New Black, and Narcos / Management of Brand Portfolio's Social Platforms
Playstation	UEFA Champions League Promotion, Management of Brand's Social Platforms (LATAM)



### Agency Fees

#### As requested:

All services have been annualized in order to visualize a consistent monthly cost, although some deliverables (i.e., "strategy") will be worked on a yearly basis.

County Commissioners GFL CVB - ADVERTISING SERVICES AGENCY / FLAT SERVICES FEE - Year							
Department	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total / Year 1
ACCOUNT	VP Client Services		30	\$160	\$4,800	12	\$57,600
	Account Director	Delivery + TDC and MAC Meetings + Status + Monthly Report	160	\$120	\$19,200	12	\$230,400
	Account Manager		160	\$95	\$15,200	12	\$182,400
PM	Sr. Project Manager	D. C. AM.	160	\$110	\$17,600	12	\$211,200
PIVI	Project Manager	Project Management Related to Production Work	160	\$85	\$13,600	12	\$163,200
	Sr. Strategic Planner		14	\$130	\$1,820	12	\$21,840
	Brand Strategist		14	\$100	\$1,400	12	\$16,800
STRATEGY	Media Strategist	Strategy Year 1 + Communications Plan	14	\$100	\$1,400	12	\$16,800
	Research Analyst	•	14	\$75	\$1,050	12	\$12,600
	Travel Marketing Specialist		14	\$215	\$3,010	12	\$36,120
	Chief Creative Officer		30	\$180	\$5,400	12	\$64,800
	Creative Director		160	\$130	\$20,800	12	\$249,600
	Art Director	Concepts + Design & Graphic Services + Editorial + Photo & Video Direction + Design, Artwork, Templates, Typography, illustrations & Photography + Copywriting, Fact-Checking,	160	\$95	\$15,200	12	\$182,400
	Art Director		80	\$95	\$7,600	12	\$91,200
CREATIVE	Copywriter		160	\$105	\$16,800	12	\$201,600
	Copywriter	Proofreading	160	\$105	\$16,800	12	\$201,600
	Video Editor		80	\$95	\$7,600	12	\$91,200
	Proofreader		160	\$75	\$12,000	12	\$144,000
	Translations		80	\$85	\$6,800	12	\$81,600
DIGITAL	HTML Developer	Digital Vacation Planner + Email Program + Web	160	\$100	\$16,000	12	\$192,000
DIGITAL	Digital Quality Assurance	Development + App Development	80	\$85	\$6,800	12	\$81,600
MEDIA	Media Supervisor	Madia Stratogy Plan Puy and Ontimization 1 Co. On	30	\$110	\$3,300	12	\$39,600
IVIEDIA	Media Planner	Media Strategy, Plan, Buy and Optimization + Co-Op	160	\$85	\$13,600	12	\$163,200
					Annual	Agency Fee	\$2,733,360

Annual Agency Fee \$2,733,360

Monthly Agency Fee \$227,780



GREATER FORT LAUDERDALE

### **Production Budget**

#### As requested:

Production costs are estimated based on the information given by GFLCVB in the RFP and will be accrued and reported on a monthly basis to properly track budget expenditure.

Production Budget							
PRODUCTION	Printing		\$20,000	12	\$240,000		
	Photoshoot	Promo Materials + Trade Shows Booths + Collateral Production Translations + Talent Fees (up to 4)	\$15,000	2	\$30,000		
	Video Production		\$55,000	2	\$110,000		
	Trade Show Booth	,	\$7,500	14	\$105,000		
			Production 1	2 Months	\$485,000		
			Production :	1 Months	\$40,417		

#### Broward County Board of County Commissioners

### **Optional Services**

GFL CVB - ADVERTISING SERVICES AGENCY / OPTIONAL SERVICES Year 3							
Item	Staff	Deliverable	Hrs.	Hrs./\$	Cost	Mos. / #	Total
	Chief Creative Officer	Services relating to the development, implementation, and publication of new branding for the GFLCVB.	40	\$180	\$7,200	1	\$7,200
	Creative Director		80	\$130	\$10,400	1	\$10,400
BRANDING	Art Director		80	\$95	\$7,600	1	\$7,600
	Copywriter	ONE TIME	80	\$105	\$8,400	1	\$8,400
	Proofreader		16	\$75	\$1,200	1	\$1,200
							\$34,800
	Chief Creative Officer	Services relating to a unique occurrence	8	\$180	\$1,440	1	\$1,440
	Creative Director	impacting the South Florida area that has a	8	\$130	\$1,040	1	\$1,040
ADVERSE IMPACT	Art Director	significant material adverse impact on tourism in Broward County (e.g., post-hurricane, regional public health crisis, etc.)	16	\$95	\$1,520	1	\$1,520
ADVERSE IIVIFACT	Copywriter		16	\$105	\$1,680	1	\$1,680
	Video Editor		24	\$95	\$2,280	1	\$2,280
	Proofreader	PER OCCURRENCE	8	\$75	\$600	1	\$600
							\$8,560
	Social Media Manager	Creation and posting of organic content.	80	\$100	\$8,000	1	\$8,000
	Community Manager	Developing and executing campaigns and daily organic content; providing 24-hour monitoring of owned social media channels.  Assuming similar current frequence.	160	\$75	\$12,000	1	\$12,000
SOCIAL MEDIA	Art Director		80	\$95	\$7,600	1	\$7,600
	Copywriter		40	\$105	\$4,200	1	\$4,200
	Video Editor	MONTHLY	80	\$95	\$7,600	1	\$7,600
							\$39,400
	HTML Developer	Developing and implementing a website that	320	\$100	\$32,000	1	\$32,000
	Art Director	reflects new branding based on current complexity and volume. Non-branded content provided by client.  ONE TIME	160	\$95	\$15,200	1	\$15,200
WEB	Copywriter		160	\$105	\$16,800	1	\$16,800
	Sr. Project Manager		160	\$110	\$17,600	1	\$17,600
	Digital Quality Assurance	ONE THAT	160	\$85	\$13,600	1	\$13,600
							\$95,200



GREATER FORT LAUDERDALE

BidSync

### **Salaries**

	County Commission Real Card					
	#	STAFF	\$/ Hrs	Annual Salary		
	1	VP Client Services	\$160	\$150,000		
ACCOUNTS	2	Account Director	\$120	\$110,000		
ACCOUNTS	3	Account Manager	\$95	\$90,000		
	4	Account Executive	\$85	\$80,000		
PM	5	Sr. Project Manager	\$110	\$100,000		
FIVI	6	Project Manager	\$85	\$80,000		
	7	Sr. Strategic Planner	\$130	\$120,000		
	8	Brand Strategist	\$100	\$95,000		
PLANNING	9	Media Strategist	\$100	\$95,000		
	10	Research Analyst	\$75	\$70,000		
	11	Travel Marketing Specialist	\$215	\$200,000		
	12	Chief Creative Officer	\$180	\$170,000		
	13	Creative Director	\$130	\$120,000		
	14	Art Director	\$95	\$90,000		
CREATIVE	15	Copywriter	\$105	\$100,000		
CKLATIVE	16	Video Editor	\$95	\$90,000		
	17	Illustrator	\$95	\$90,000		
	18	Editorial Copy	\$105	\$95,000		
	19	Proofreader	\$75	\$70,000		
MEDIA	20	Media Supervisor	\$110	\$105,000		
WILDIA	21	Media Planner	\$85	\$80,000		
	22	Social Media Manager	\$100	\$95,000		
SM	23	Social Media Supervisor	\$90	\$85,000		
	24	Community Manager	\$75	\$70,000		
	25	HTML Developer	\$100	\$93,000		
WEB	26	Webmaster	\$75	\$70,000		
VVED	27	Digital Quality Assurance	\$85	\$80,000		
	28	Translations	\$85	\$80,000		

Broward County Board of



GREATER FORT LAUDERDALE

### Summary

	SUMMARY	
	A. Brand Strategy & Creative Services	
Flat Fee Services (Yearly)	B. Account Maintenance	\$3,218,360
	C. Media Planning	
Commissioned Media	Flat Fee Services (Yearly)	5%
Services	B. Assets Production	On Demand
	A. Initial Branding Services	\$34,800
Ontional Carriage	B. Adverse Impact Services	\$8,560
Optional Services	C. Social Media Services	\$39,400
	D. Website Design Services	\$95,200

### WHY NOBOX?

Full-service agency with a focus on driving performance.

Expertise harnessing the power of media in the tourism and travel industry

Miami-based with an in-depth understanding of the South Florida culture



### Supplier: Nobox Marketing

### Standard Instructions to Vendors Request for Proposals, Request for Qualifications, or Request for Letters of Interest

Vendors are instructed to read and follow the instructions carefully, as any misinterpretation or failure to comply with instructions may lead to a Vendor's submittal being rejected.

Vendor MUST submit its solicitation response electronically and MUST confirm its submittal in order for the County to receive a valid response through BidSync. Refer to the <a href="Purchasing Division website">Purchasing Division website</a> or contact BidSync for submittal instructions.

#### A. Responsiveness Criteria:

In accordance with Broward County Procurement Code Section 21.8.b.65, a Responsive Bidder [Vendor] means a person who has submitted a proposal which conforms in all material respects to a solicitation. The solicitation submittal of a responsive Vendor must be submitted on the required forms, which contain all required information, signatures, notarizations, insurance, bonding, security, or other mandated requirements required by the solicitation documents to be submitted at the time of proposal opening.

Failure to provide the information required below at the time of submittal opening may result in a recommendation Vendor is non-responsive by the Director of Purchasing. The Selection or Evaluation Committee will determine whether the firm is responsive to the requirements specified herein. The County reserves the right to waive minor technicalities or irregularities as is in the best interest of the County in accordance with Section 21.30.f.1(c) of the Broward County Procurement Code.

Below are standard responsiveness criteria; refer to **Special Instructions to Vendors**, for Additional Responsiveness Criteria requirement(s).

#### 1. Lobbyist Registration Requirement Certification

Refer to **Lobbyist Registration Requirement Certification**. The completed form should be submitted with the solicitation response but must be submitted within three business days of County's request. Vendor may be deemed non-responsive for failure to fully comply within stated timeframes.

#### 2. Addenda

The County reserves the right to amend this solicitation prior to the due date. Any change(s) to this solicitation will be conveyed through the written addenda process. Only written addenda will be binding. If a "must" addendum is issued, Vendor must follow instructions and submit required information, forms, or acknowledge addendum, as instructed therein. It is the responsibility of all potential Vendors to monitor the solicitation for any changing information, prior to submitting their response.

### B. Responsibility Criteria:

Definition of a Responsible Vendor: In accordance with Section 21.8.b.64 of the Broward County Procurement Code, a Responsible Vendor means a Vendor who has the capability in all respects to perform the contract requirements, and the integrity and reliability which will assure good faith performance.

The Selection or Evaluation Committee will recommend to the awarding authority a determination of

a Vendor's responsibility. At any time prior to award, the awarding authority may find that a Vendor is not responsible to receive a particular award.

Failure to provide any of this required information and in the manner required may result in a recommendation by the Director of Purchasing that the Vendor is non-responsive.

Below are standard responsibility criteria; refer to **Special Instructions to Vendors**, for Additional Responsibility Criteria requirement(s).

#### 1. Litigation History

- a. All Vendors are required to disclose to the County all "material" cases filed, pending, or resolved during the last three (3) years prior to the solicitation response due date, whether such cases were brought by or against the Vendor, any parent or subsidiary of the Vendor, or any predecessor organization. Additionally, all Vendors are required to disclose to the County all "material" cases filed, pending, or resolved against any principal of Vendor, regardless of whether the principal was associated with Vendor at the time of the "material" cases against the principal, during the last three (3) years prior to the solicitation response. A case is considered to be "material" if it relates, in whole or in part, to any of the following:
  - A similar type of work that the vendor is seeking to perform for the County under the current solicitation;
  - ii. An allegation of fraud, negligence, error or omissions, or malpractice against the vendor or any of its principals or agents who would be performing work under the current solicitation;
  - iii. A vendor's default, termination, suspension, failure to perform, or improper performance in connection with any contract;
  - iv. The financial condition of the vendor, including any bankruptcy petition (voluntary and involuntary) or receivership; or
  - A criminal proceeding or hearing concerning business-related offenses in which the vendor or its principals (including officers) were/are defendants.
- b. For each material case, the Vendor is required to provide all information identified in the Litigation History Form. Additionally, the Vendor shall provide a copy of any judgment or settlement of any material case during the last three (3) years prior to the solicitation response. Redactions of any confidential portions of the settlement agreement are only permitted upon a certification by Vendor that all redactions are required under the express terms of a pre-existing confidentiality agreement or provision.
- The County will consider a Vendor's litigation history information in its review and determination of responsibility.
- d. If the Vendor is a joint venture, the information provided should encompass the joint venture and each of the entities forming the joint venture.
- e. A vendor is required to disclose to the County any and all cases(s) that exist between the County and any of the Vendor's subcontractors/subconsultants proposed to work on this project during the last five (5) years prior to the solicitation response.
- f. Failure to disclose any material case, including all requested information in connection with each such case, as well as failure to disclose the Vendor's subcontractors/subconsultants litigation history against the County, may result in the Vendor being deemed non-responsive.

#### 2. Financial Information

a. All Vendors are required to provide the Vendor's financial statements at the time of submittal

in order to demonstrate the Vendor's financial capabilities.

- b. Each Vendor shall submit its most recent two years of financial statements for review. The financial statements are not required to be audited financial statements. The annual financial statements will be in the form of:
  - Balance sheets, income statements and annual reports; or
  - ii. Tax returns; or
  - iii. SEC filings.

If tax returns are submitted, ensure it does not include any personal information (as defined under Florida Statutes Section 501.171, Florida Statutes), such as social security numbers, bank account or credit card numbers, or any personal pin numbers. If any personal information data is part of financial statements, redact information prior to submitting a response the County.

- c. If a Vendor has been in business for less than the number of years of required financial statements, then the Vendor must disclose all years that the Vendor has been in business, including any partial year-to-date financial statements.
- d. The County may consider the unavailability of the most recent year's financial statements and whether the Vendor acted in good faith in disclosing the financial documents in its evaluation.
- e. Any claim of confidentiality on financial statements should be asserted at the time of submittal. Refer to **Standard Instructions to Vendors**, Confidential Material/ Public Records and Exemptions for instructions on submitting confidential financial statements. The Vendor's failure to provide the information as instructed may lead to the information becoming public.
- f. Although the review of a Vendor's financial information is an issue of responsibility, the failure to either provide the financial documentation or correctly assert a confidentiality claim pursuant the Florida Public Records Law and the solicitation requirements (Confidential Material/ Public Records and Exemptions section) may result in a recommendation of nonresponsiveness by the Director of Purchasing.

### 3. Authority to Conduct Business in Florida

- a. A Vendor must have the authority to transact business in the State of Florida and be in good standing with the Florida Secretary of State. For further information, contact the Florida Department of State, Division of Corporations.
- b. The County will review the Vendor's business status based on the information provided in response to this solicitation.
- c. It is the Vendor's responsibility to comply with all state and local business requirements.
- d. Vendor should list its active Florida Department of State Division of Corporations Document Number (or Registration No. for fictitious names) in the **Vendor Questionnaire**, Question No. 10.
- e. If a Vendor is an out-of-state or foreign corporation or partnership, the Vendor must obtain the authority to transact business in the State of Florida or show evidence of application for the authority to transact business in the State of Florida, upon request of the County.
- f. A Vendor that is not in good standing with the Florida Secretary of State at the time of a

submission to this solicitation may be deemed non-responsible.

g. If successful in obtaining a contract award under this solicitation, the Vendor must remain in good standing throughout the contractual period of performance.

### 4. Affiliated Entities of the Principal(s)

- a. All Vendors are required to disclose the names and addresses of "affiliated entities" of the Vendor's principal(s) over the last five (5) years (from the solicitation opening deadline) that have acted as a prime Vendor with the County. The Vendor is required to provide all information required on the Affiliated Entities of the Principal(s) Certification Form.
- b. The County will review all affiliated entities of the Vendor's principal(s) for contract performance evaluations and the compliance history with the County's Small Business Program, including CBE, DBE and SBE goal attainment requirements. "Affiliated entities" of the principal(s) are those entities related to the Vendor by the sharing of stock or other means of control, including but not limited to a subsidiary, parent or sibling entity.
- c. The County will consider the contract performance evaluations and the compliance history of the affiliated entities of the Vendor's principals in its review and determination of responsibility.

### 5. Insurance Requirements

The **Insurance Requirement Form** reflects the insurance requirements deemed necessary for this project. It is not necessary to have this level of insurance in effect at the time of submittal, but it is necessary to submit certificates indicating that the Vendor currently carries the insurance or to submit a letter from the carrier indicating it can provide insurance coverages.

#### C. Additional Information and Certifications

The following forms and supporting information (if applicable) should be returned with Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Failure to timely submit may affect Vendor's evaluation.

#### 1. Vendor Questionnaire

Vendor is required to submit detailed information on their firm. Refer to the **Vendor Questionnaire** and submit as instructed.

#### 2. Standard Certifications

Vendor is required to certify to the below requirements. Refer to the **Standard Certifications** and submit as instructed.

- a. Cone of Silence Requirement Certification
- b. Drug-Free Workplace Certification
- c. Non-Collusion Certification
- d. Public Entities Crimes Certification
- e. Scrutinized Companies List Certification

### 3. Subcontractors/Subconsultants/Suppliers Requirement

The Vendor shall submit a listing of all subcontractors, subconsultants, and major material suppliers, if any, and the portion of the contract they will perform. Vendors must follow the instructions included on the **Subcontractors/Subconsultants/Suppliers Information Form** and submit as instructed.

### D. Standard Agreement Language Requirements

- The acceptance of or any exceptions taken to the terms and conditions of the County's Agreement shall be considered a part of a Vendor's submittal and will be considered by the Selection or Evaluation Committee.
- 2. The applicable Agreement terms and conditions for this solicitation are indicated in the **Special Instructions to Vendors.**
- Vendors are required to review the applicable terms and conditions and submit the Agreement Exception Form. If the Agreement Exception Form is not provided with the submittal, it shall be deemed an affirmation by the Vendor that it accepts the Agreement terms and conditions as disclosed in the solicitation.
- 4. If exceptions are taken, the Vendor must specifically identify each term and condition with which it is taking an exception. Any exception not specifically listed is deemed waived. Simply identifying a section or article number is not sufficient to state an exception. Provide either a redlined version of the specific change(s) or specific proposed alternative language. Additionally, a brief justification specifically addressing each provision to which an exception is taken should be provided.
- Submission of any exceptions to the Agreement does not denote acceptance by the County.
   Furthermore, taking exceptions to the County's terms and conditions may be viewed unfavorably by the Selection or Evaluation Committee and ultimately may impact the overall evaluation of a Vendor's submittal.

#### E. Evaluation Criteria

- 1. The Selection or Evaluation Committee will evaluate Vendors as per the **Evaluation Criteria**. The County reserves the right to obtain additional information from a Vendor.
- Vendor has a continuing obligation to inform the County in writing of any material changes to the information it has previously submitted. The County reserves the right to request additional information from Vendor at any time.
- 3. For Request for Proposals, the following shall apply:
  - a. The Director of Purchasing may recommend to the Evaluation Committee to short list the most qualified firms prior to the Final Evaluation.
  - b. The Evaluation Criteria identifies points available; a total of 100 points is available.
  - c. If the Evaluation Criteria includes a request for pricing, the total points awarded for price is determined by applying the following formula:

(Lowest Proposed Price/Vendor's Price) x (Maximum Number of Points for Price) = Price Score

- d. After completion of scoring, the County may negotiate pricing as in its best interest.
- 4. For Requests for Letters of Interest or Request for Qualifications, the following shall apply:
  - a. The Selection or Evaluation Committee will create a short list of the most qualified firms.
  - b. The Selection or Evaluation Committee will either:

- i. Rank shortlisted firms; or
- ii. If the solicitation is part of a two-step procurement, shortlisted firms will be requested to submit a response to the Step Two procurement.

#### F. Demonstrations

If applicable, as indicated in Special Instructions to Vendors, Vendors will be required to demonstrate the nature of their offered solution. After receipt of submittals, all Vendors will receive a description of, and arrangements for, the desired demonstration. In accordance with Section 286.0113 of the Florida Statutes and pursuant to the direction of the Broward County Board of Commissioners, demonstrations are closed to only the vendor team and County staff.

#### G. Presentations

Vendors that are found to be both responsive and responsible to the requirements of the solicitation and/or shortlisted (if applicable) will have an opportunity to make an oral presentation to the Selection or Evaluation Committee on the Vendor's approach to this project and the Vendor's ability to perform. The committee may provide a list of subject matter for the discussion. All Vendor's will have equal time to present but the question-and-answer time may vary. In accordance with Section 286.0113 of the Florida Statutes and the direction of the Broward County Board of Commissioners, presentations during Selection or Evaluation Committee Meetings are closed. Only the Selection or Evaluation Committee members, County staff and the vendor and their team scheduled for that presentation will be present in the Meeting Room during the presentation and subsequent question and answer period.

#### H. Public Art and Design Program

If indicated in **Special Instructions to Vendors**, Public Art and Design Program, Section 1-88, Broward County Code of Ordinances, applies to this project. It is the intent of the County to functionally integrate art, when applicable, into capital projects and integrate artists' design concepts into this improvement project. The Vendor may be required to collaborate with the artist(s) on design development within the scope of this request. Artist(s) shall be selected by Broward County through an independent process. For additional information, contact the Broward County Cultural Division.

#### I. Committee Appointment

The Cone of Silence shall be in effect for County staff at the time of the Selection or Evaluation Committee appointment and for County Commissioners and Commission staff at the time of the Shortlist Meeting of the Selection Committee or the Initial Evaluation Meeting of the Evaluation Committee. The committee members appointed for this solicitation are available on the Purchasing Division's website under <a href="Committee Appointment">Committee Appointment</a>.

#### J. Committee Questions, Request for Clarifications, Additional Information

At any committee meeting, the Selection or Evaluation Committee members may ask questions, request clarification, or require additional information of any Vendor's submittal or proposal. It is highly recommended Vendors attend to answer any committee questions (if requested), including a Vendor representative that has the authority to bind.

Vendor's answers may impact evaluation (and scoring, if applicable). Upon written request to the Purchasing Agent prior to the meeting, a conference call number will be made available for Vendor participation via teleconference. Only Vendors that are found to be both responsive and responsible to the requirements of the solicitation and/or shortlisted (if applicable) are requested to participate in a final (or presentation) Selection or Evaluation committee meeting.

#### K. Vendor Questions

The County provides a specified time for Vendors to ask questions and seek clarification regarding solicitation requirements. All questions or clarification inquiries must be submitted through BidSync by the date and time referenced in the solicitation document (including any addenda). The County will respond to questions via Bid Sync.

#### L. Confidential Material/ Public Records and Exemptions

- 1. Broward County is a public agency subject to Chapter 119, Florida Statutes. Upon receipt, all submittals become "public records" and shall be subject to public disclosure consistent with Chapter 119, Florida Statutes. Submittals may be posted on the County's public website or included in a public records request response, unless there is a declaration of "confidentiality" pursuant to the public records law and in accordance with the procedures in this section.
- 2. Any confidential material(s) the Vendor asserts is exempt from public disclosure under Florida Statutes must be labeled as "Confidential", and marked with the specific statute and subsection asserting exemption from Public Records.
- 3. To submit confidential material, three hardcopies must be submitted in a sealed envelope, labeled with the solicitation number, title, date and the time of solicitation opening to:

Broward County Purchasing Division 115 South Andrews Avenue, Room 212 Fort Lauderdale, FL 33301

- 4. Material will not be treated as confidential if the Vendor does not cite the applicable Florida Statute (s) allowing the document to be treated as confidential.
- 5. Any materials that the Vendor claims to be confidential and exempt from public records must be marked and separated from the submittal. If the Vendor does not comply with these instructions, the Vendor's claim for confidentiality will be deemed as waived.
- 6. Submitting confidential material may impact full discussion of your submittal by the Selection or Evaluation Committee because the Committee will be unable to discuss the details contained in the documents cloaked as confidential at the publicly noticed Committee meeting.

### M. Copyrighted Materials

Copyrighted material is not exempt from the Public Records Law, Chapter 119, Florida Statutes. Submission of copyrighted material in response to any solicitation will constitute a license and permission for the County to make copies (including electronic copies) as reasonably necessary for the use by County staff and agents, as well as to make the materials available for inspection or production pursuant to Public Records Law, Chapter 119, Florida Statutes.

#### N. State and Local Preferences

If the solicitation involves a federally funded project where the fund requirements prohibit the use of state and/or local preferences, such preferences contained in the Local Preference Ordinance and Broward County Procurement Code will not be applied in the procurement process.

#### O. Local Preference

Except where otherwise prohibited by federal or state law or other funding source restrictions, a local Vendor whose submittal is within 5% of the highest total ranked Vendor outside of the preference area will become the Vendor with whom the County will proceed with negotiations for a

final contract. Refer to Local Vendor Certification Form (Preference and Tiebreaker) for further information.

#### P. Tiebreaker Criteria

In accordance with Section 21.31.d of the Broward County Procurement Code, the tiebreaker criteria shall be applied based upon the information provided in the Vendor's response to the solicitation. In order to receive credit for any tiebreaker criterion, complete and accurate information must be contained in the Vendor's submittal.

- 1. Local Vendor Certification Form (Preference and Tiebreaker);
- 2. Domestic Partnership Act Certification (Requirement and Tiebreaker);
- 3. Tiebreaker Criteria Form: Volume of Work Over Five Years

#### Q. Posting of Solicitation Results and Recommendations

The Broward County Purchasing Division's <u>website</u> is the location for the County's posting of all solicitations and contract award results. It is the obligation of each Vendor to monitor the website in order to obtain complete and timely information.

### R. Review and Evaluation of Responses

A Selection or Evaluation Committee is responsible for recommending the most qualified Vendor(s). The process for this procurement may proceed in the following manner:

- 1. The Purchasing Division delivers the solicitation submittals to agency staff for summarization for the committee members. Agency staff prepares a report, including a matrix of responses submitted by the Vendors. This may include a technical review, if applicable.
- 2. Staff identifies any incomplete responses. The Director of Purchasing reviews the information and makes a recommendation to the Selection or Evaluation Committee as to each Vendor's responsiveness to the requirements of the solicitation. The final determination of responsiveness rests solely on the decision of the committee.
- 3. At any time prior to award, the awarding authority may find that a Vendor is not responsible to receive a particular award. The awarding authority may consider the following factors, without limitation: debarment or removal from the authorized Vendors list or a final decree, declaration or order by a court or administrative hearing officer or tribunal of competent jurisdiction that the Vendor has breached or failed to perform a contract, claims history of the Vendor, performance history on a County contract(s), an unresolved concern, or any other cause under this code and Florida law for evaluating the responsibility of a Vendor.

#### S. Vendor Protest

Sections 21.118 and 21.120 of the Broward County Procurement Code set forth procedural requirements that apply if a Vendor intends to protest a solicitation or proposed award of a contract and state in part the following:

1. Any protest concerning the solicitation or other solicitation specifications or requirements must be made and received by the County within seven business days from the posting of the solicitation or addendum on the Purchasing Division's website. Such protest must be made in writing to the Director of Purchasing. Failure to timely protest solicitation specifications or requirements is a waiver of the ability to protest the specifications or requirements.

- 2. Any protest concerning a solicitation or proposed award above the award authority of the Director of Purchasing, after the RLI or RFP opening, shall be submitted in writing and received by the Director of Purchasing within five business days from the posting of the recommendation of award for Invitation to Bids or the final recommendation of ranking for Request for Letters of Interest and Request for Proposals on the Purchasing Division's website.
- 3. Any actual or prospective Vendor who has a substantial interest in and is aggrieved in connection with the proposed award of a contract that does not exceed the amount of the award authority of the Director of Purchasing, may protest to the Director of Purchasing. The protest shall be submitted in writing and received within three (3) business days from the posting of the recommendation of award for Invitation to Bids or the final recommendation of ranking for Request for Letters of Interest and Request for Proposals on the Purchasing Division's website.
- 4. For purposes of this section, a business day is defined as Monday through Friday between 8:30 a.m. and 5:00 p.m. Failure to timely file a protest within the time prescribed for a proposed contract award shall be a waiver of the Vendor's right to protest.
- 5. As a condition of initiating any protest, the protestor shall present the Director of Purchasing a nonrefundable filing fee in accordance with the table below.

Estimated Contract Amount	Filing Fee
\$30,000 - \$250,000	\$ 500
\$250,001 - \$500,000	\$1,000
\$500,001 - \$5 million	\$3,000
Over \$5 million	5,000

If no contract proposal amount was submitted, the estimated contract amount shall be the County's estimated contract price for the project. The County may accept cash, money order, certified check, or cashier's check, payable to Broward County Board of Commissioners.

## T. Right of Appeal

Pursuant to Section 21.83.d of the Broward County Procurement Code, any Vendor that has a substantial interest in the matter and is dissatisfied or aggrieved in connection with the Selection or Evaluation Committee's determination of responsiveness may appeal the determination pursuant to Section 21.120 of the Broward County Procurement Code.

- 1. The appeal must be in writing and sent to the Director of Purchasing within ten (10) calendar days of the determination by the Selection or Evaluation Committee to be deemed timely.
- As required by Section 21.120, the appeal must be accompanied by an appeal bond by a Vendor having standing to protest and must comply with all other requirements of this section.
- 3. The institution and filing of an appeal is an administrative remedy to be employed prior to the institution and filing of any civil action against the County concerning the subject matter of the appeal.

#### U. Rejection of Responses

The Selection or Evaluation Committee may recommend rejecting all submittals as in the best interests of the County. The rejection shall be made by the Director of Purchasing, except when a solicitation was approved by the Board, in which case the rejection shall be made by the Board.

### V. Negotiations

The County intends to conduct the first negotiation meeting no later than two weeks after approval of the final ranking as recommended by the Selection or Evaluation Committee. At least one of the representatives for the Vendor participating in negotiations with the County must be authorized to bind the Vendor. In the event that the negotiations are not successful within a reasonable timeframe (notification will be provided to the Vendor) an impasse will be declared and negotiations with the first-ranked Vendor will cease. Negotiations will begin with the next ranked Vendor, etc. until such time that all requirements of Broward County Procurement Code have been met. In accordance with Section 286.0113 of the Florida Statutes and the direction of the Broward County Board of Commissioners, negotiations resulting from Selection or Evaluation Committee Meetings are closed. Only County staff and the selected vendor and their team will be present during negotiations.

#### W. Submittal Instructions:

- Broward County does not require any personal information (as defined under Section 501.171, Florida Statutes), such as social security numbers, driver license numbers, passport, military ID, bank account or credit card numbers, or any personal pin numbers, in order to submit a response for ANY Broward County solicitation. DO NOT INCLUDE any personal information data in any document submitted to the County. If any personal information data is part of a submittal, this information must be redacted prior to submitting a response to the County.
- 2. Vendor MUST submit its solicitation response electronically and MUST confirm its submittal in order for the County to receive a valid response through BidSync. It is the Vendor's sole responsibility to assure its response is submitted and received through BidSync by the date and time specified in the solicitation.
- 3. The County will not consider solicitation responses received by other means. Vendors are encouraged to submit their responses in advance of the due date and time specified in the solicitation document. In the event that the Vendor is having difficulty submitting the solicitation document through Bid Sync, immediately notify the Purchasing Agent and then contact BidSync for technical assistance.
- 4. Vendor must view, submit, and/or accept each of the documents in BidSync. Web-fillable forms can be filled out and submitted through BidSync.
- 5. After all documents are viewed, submitted, and/or accepted in BidSync, the Vendor must upload additional information requested by the solicitation (i.e. Evaluation Criteria and Financials Statements) in the Item Response Form in BidSync, under line one (regardless if pricing requested).
- 6. Vendor should upload responses to Evaluation Criteria in Microsoft Word or Excel format.
- 7. If the Vendor is declaring any material confidential and exempt from Public Records, refer to Confidential Material/ Public Records and Exemptions for instructions on submitting confidential material.
- 8. After all files are uploaded, Vendor must submit and **CONFIRM** its offer (by entering password) for offer to be received through BidSync.

9. If a solicitation requires an original Proposal Bond (per Special Instructions to Vendors), Vendor must submit in a sealed envelope, labeled with the solicitation number, title, date and the time of solicitation opening to:

Broward County Purchasing Division 115 South Andrews Avenue, Room 212 Fort Lauderdale, FL 33301

A copy of the Proposal Bond should also be uploaded into Bid Sync; this does not replace the requirement to have an original proposal bond. Vendors must submit the original Proposal Bond, by the solicitation due date and time.

# VENDOR QUESTIONNAIRE AND STANDARD CERTIFICATIONS Request for Proposals, Request for Qualifications, or Request for Letters of Interest

Vendor should complete questionnaire and complete and acknowledge the standard certifications and submit with the solicitation response. If not submitted with solicitation response, it must be submitted within three business days of County's request. Failure to timely submit may affect Vendor's evaluation.

If a response requires additional information, the Vendor should upload a written detailed response with submittal; each response should be numbered to match the question number. The completed questionnaire and attached responses will become part of the procurement record. It is imperative that the person completing the Vendor Questionnaire be knowledgeable about the proposing Vendor's business and operations

the	Vendor Questionnaire be knowledgeable about the proposing Vendor's business and operations.
1.	Legal business name: Nobox Marketing LLC
2.	Doing Business As/ Fictitious Name (if applicable): <b>Nobox</b>
3.	Federal Employer I.D. no. (FEIN):45-2388269
4.	Dun and Bradstreet No.:
5.	Website address (if applicable): www.nobox.com
6.	Principal place of business address: 3390 Mary Street, Suite 310, Coconut Grove, Miami, FL, 33133.
7.	Office location responsible for this project: Coconut Grove (HQ)
8.	Telephone no.:3055712008 Fax no.:N/A
9.	Type of business (check appropriate box):
	☐ Corporation (specify the state of incorporation):
	☐ Sole Proprietor
	☑ Limited Liability Company (LLC)
	☐ Limited Partnership
	☐ General Partnership (State and County Filed In)
	College in artifership (State and County Fried in)

- List Florida Department of State, Division of Corporations document number (or registration number if fictitious name): M11000002730
- 11. List name and title of each principal, owner, officer, and major shareholder:
  - a) Alexandre Hohagen
  - b) Jayson Fittipaldi
  - c) Carlos Garcia
  - d) Pedro Cabral
- 12. AUTHORIZED CONTACT(S) FOR YOUR FIRM:

Name: Sergio Montes

Title: CFO

E-mail: sergio@nobox.com
Telephone No.: +1 954 629 2335

Name: Santiago Mas

Title: Chief Business Officer
E-mail: santiagomas@nobox.com
Telephone No.: +1 786 427 5900

13.	Has your firm, its principals, officers or predecessor organization(s) been debarred or suspended by any government entity within the last three years? If yes, specify details in an attached written response.	☐ Yes 🗹 No
14.	Has your firm, its principals, officers or predecessor organization(s) ever been debarred or suspended by any government entity? If yes, specify details in an attached written response, including the reinstatement date, if granted.	∐Yes <b>⊡</b> No
15.	Has your firm ever failed to complete any services and/or delivery of products during the last three (3) years? If yes, specify details in an attached written response.	□Yes ☑No
16.	Is your firm or any of its principals or officers currently principals or officers of another organization? If yes, specify details in an attached written response.	∐Yes <b>☑</b> No
17.	Have any voluntary or involuntary bankruptcy petitions been filed by or against your firm, its parent or subsidiaries or predecessor organizations during the last three years? If yes, specify details in an attached written response.	∐Yes <b>⊡</b> No
18.	Has your firm's surety ever intervened to assist in the completion of a contract or have Performance and/or Payment Bond claims been made to your firm or its predecessor's sureties during the last three years? If yes, specify details in an	∐Yes ☑No
19.	attached written response, including contact information for owner and surety. Has your firm ever failed to complete any work awarded to you, services and/or delivery of products during the last three (3) years? If yes, specify details in an attached written response.	∐Yes ☑No
20.	Has your firm ever been terminated from a contract within the last three years? If yes, specify details in an attached written response.	∐Yes <b>☑</b> No
21.	Living Wage solicitations only: In determining what, if any, fiscal impacts(s) are a result of the Ordinance for this solicitation, provide the following for informational purposes only. Response is not considered in determining the award of this	
	contract. Living Wage had an effect on the pricing.	□Yes ☑No □N/A
	If yes, Living Wage increased the pricing by% or decreased the pricing by%.	

#### Cone of Silence Requirement Certification:

The Cone of Silence Ordinance, Section 1-266, Broward County Code of Ordinances prohibits certain communications among Vendors, Commissioners, County staff, and Selection or Evaluation Committee members. Identify on a separate sheet any violations of this Ordinance by any members of the responding firm or its joint ventures. After the application of the Cone of Silence, inquiries regarding this solicitation should be directed to the Director of Purchasing or designee. The Cone of Silence terminates when the County Commission or other awarding authority takes action which ends the solicitation.

The Vendor hereby certifies that: (check each box)

- ☑ The Vendor has read Cone of Silence Ordinance, Section 1-266, Broward County Code of Ordinances; and
- The Vendor understands that the Cone of Silence for this competitive solicitation shall be in effect beginning upon the appointment of the Selection or Evaluation Committee, for communication regarding this

solicitation with the County Administrator, Deputy County Administrator, Assistant County Administrators, and Assistants to the County Administrator and their respective support staff or any person, including Evaluation or Selection Committee members, appointed to evaluate or recommend selection in this RFP/RLI process. For Communication with County Commissioners and Commission staff, the Cone of Silence allows communication until the initial Evaluation or Selection Committee Meeting.

▼ The Vendor agrees to comply with the requirements of the Cone of Silence Ordinance.

### **Drug-Free Workplace Requirements Certification:**

Section 21.31.a. of the Broward County Procurement Code requires awards of all competitive solicitations requiring Board award be made only to firms certifying the establishment of a drug free workplace program. The program must consist of:

- 1. Publishing a statement notifying its employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the offeror's workplace, and specifying the actions that will be taken against employees for violations of such prohibition;
- 2. Establishing a continuing drug-free awareness program to inform its employees about:
  - a. The dangers of drug abuse in the workplace;
  - b. The offeror's policy of maintaining a drug-free workplace;
  - c. Any available drug counseling, rehabilitation, and employee assistance programs; and
  - The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- 3. Giving all employees engaged in performance of the contract a copy of the statement required by subparagraph 1;
- 4. Notifying all employees, in writing, of the statement required by subparagraph 1, that as a condition of employment on a covered contract, the employee shall:
  - a. Abide by the terms of the statement; and
  - b. Notify the employer in writing of the employee's conviction of, or plea of guilty or nolo contendere to, any violation of Chapter 893 or of any controlled substance law of the United States or of any state, for a violation occurring in the workplace NO later than five days after such conviction.
- 5. Notifying Broward County government in writing within 10 calendar days after receiving notice under subdivision 4.b above, from an employee or otherwise receiving actual notice of such conviction. The notice shall include the position title of the employee;
- 6. Within 30 calendar days after receiving notice under subparagraph 4 of a conviction, taking one of the following actions with respect to an employee who is convicted of a drug abuse violation occurring in the workplace:
  - a. Taking appropriate personnel action against such employee, up to and including termination; or
  - Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a federal, state, or local health, law enforcement, or other appropriate agency; and
- 7. Making a good faith effort to maintain a drug-free workplace program through implementation of subparagraphs 1 through 6.

The Vendor hereby certifies that: (check box)

The Vendor certifies that it has established a drug free workplace program in accordance with the above requirements.

### **Non-Collusion Certification:**

Vendor shall disclose, to their best knowledge, any Broward County officer or employee, or any relative of any such officer or employee as defined in Section 112.3135 (1) (c), Florida Statutes, who is an officer or director of, or has a material interest in, the Vendor's business, who is in a position to influence this procurement. Any Broward County officer or employee who has any input into the writing of specifications or requirements, solicitation of

offers, decision to award, evaluation of offers, or any other activity pertinent to this procurement is presumed, for purposes hereof, to be in a position to influence this procurement. Failure of a Vendor to disclose any relationship described herein shall be reason for debarment in accordance with the provisions of the Broward County Procurement Code.

The Vendor hereby certifies that: (select one)

- The Vendor certifies that this offer is made independently and free from collusion; or
- The Vendor is disclosing names of officers or employees who have a material interest in this procurement and is in a position to influence this procurement. Vendor must include a list of name(s), and relationship(s) with its submittal.

#### **Public Entities Crimes Certification:**

In accordance with Public Entity Crimes, Section 287.133, Florida Statutes, a person or affiliate placed on the convicted vendor list following a conviction for a public entity crime may not submit on a contract: to provide any goods or services; for construction or repair of a public building or public work; for leases of real property to a public entity; and may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity; and may not transact business with any public entity in excess of the threshold amount provided in s. 287.017 for Category Two for a period of 36 months following the date of being placed on the convicted vendor list.

The Vendor hereby certifies that: (check box)

The Vendor certifies that no person or affiliates of the Vendor are currently on the convicted vendor list and/or has not been found to commit a public entity crime, as described in the statutes.

### **Scrutinized Companies List Certification:**

Any company, principals, or owners on the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List is prohibited from submitting a response to a solicitation for goods or services in an amount equal to or greater than \$1 million.

The Vendor hereby certifies that: (check each box)

- The Vendor, owners, or principals are aware of the requirements of Sections 287.135, 215.473, and 215.4275, Florida Statutes, regarding Companies on the Scrutinized Companies with Activities in Sudan List the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List; and
- The Vendor, owners, or principals, are eligible to participate in this solicitation and are not listed on either the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List; and
- If awarded the Contract, the Vendor, owners, or principals will immediately notify the County in writing if any of its principals are placed on the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List.

I hereby certify the information provided in the Vendor Questionnaire and Standard Certifications:

Sergio Montes	CFO	2/25/19
*AUTHORIZED SIGNATURE/NAME	TITLE	DATE

Vendor Name: Nobox Marketing LLC

<sup>\*</sup> I certify that I am authorized to sign this solicitation response on behalf of the Vendor as indicated in Certificate as to Corporate Principal, designation letter by Director/Corporate Officer, or other business authorization to bind on behalf of the Vendor. As the Vendor's authorized representative, I attest that any and all statements, oral, written or otherwise, made in support of the Vendor's response, are accurate, true and correct. I also acknowledge that inaccurate, untruthful, or incorrect statements made in support of the Vendor's response may be used by the County as a basis for rejection, rescission of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County Procurement Code. I certify that the Vendor's response is made without prior understanding, agreement, or connection with any corporation, firm or person submitting a response for the same items/services, and is in all respects fair and without collusion or fraud. I also certify that the Vendor agrees to abide by all terms and conditions of this solicitation, acknowledge and accept all of the solicitation pages as well as any special instructions sheet(s).

The Vendor hereby certifies that: (select one)

#### LOBBYIST REGISTRATION REQUIREMENT CERTIFICATION FORM

The completed form should be submitted with the solicitation response but must be submitted within three business days of County's request. Vendor may be deemed non-responsive for failure to fully comply within stated timeframes.

The Vendor certifies that it understands if it has retained a lobbyist(s) to lobby in connection with a competitive solicitation, it shall be deemed non-responsive unless the firm, in responding to the competitive solicitation, certifies that each lobbyist retained has timely filed the registration or amended registration required under Broward County Lobbyist Registration Act, Section 1-262, Broward County Code of Ordinances; and it understands that if, after awarding a contract in connection with the solicitation, the County learns that the certification was erroneous, and upon investigation determines that the error was willful or intentional on the part of the Vendor, the County may, on that basis, exercise any contractual right to terminate the contract for convenience.

It has not retained a lobbyist(s) to lobby in connection with this competitive solicitation; however, if retained after the solicitation, the County will be notified. It has retained a lobbyist(s) to lobby in connection with this competitive solicitation and certified that each lobbyist retained has timely filed the registration or amended registration required under Broward County Lobbyist Registration Act, Section 1-262, Broward County Code of Ordinances. It is a requirement of this solicitation that the names of any and all lobbyists retained to lobby in connection with this solicitation be listed below: Name of Lobbyist: Lobbyist's Firm: Phone: E-mail: Name of Lobbyist: Lobbyist's Firm: Phone: E-mail: Authorized Signature/Name: Date: Title: **Vendor Name:** 

Authorized Signature/Name

# DOMESTIC PARTNERSHIP ACT CERTIFICATION FORM (REQUIREMENT AND TIEBREAKER)

Refer to Special Instructions to identify if Domestic Partnership Act is a requirement of the solicitation or acts only as a tiebreaker. If Domestic Partnership is a requirement of the solicitation, the completed and signed form should be returned with the Vendor's submittal. If the form is not provided with submittal, the Vendor must submit within three business days of County's request. Vendor may be deemed non-responsive for failure to fully comply within stated timeframes. To qualify for the Domestic Partnership tiebreaker criterion, the Vendor must currently offer the Domestic Partnership benefit and the completed and signed form must be returned at time of solicitation submittal.

The Domestic Partnership Act, Section 16  $\frac{1}{2}$  -157, Broward County Code of Ordinances, requires all Vendors contracting with the County, in an amount over \$100,000 provide benefits to Domestic Partners of its employees, on the same basis as it provides benefits to employees' spouses, with certain exceptions as provided by the Ordinance.

For all submittals over \$100,000.00, the Vendor, by virtue of the signature below, certifies that it is aware of the requirements of Broward County's Domestic Partnership Act, Section 16-½ -157, Broward County Code of Ordinances; and certifies the following: (check only one below).

Sergio N	Montes CFO	Nobox Marketing LLC	3/10/18
	it would violate the laws, rules or re inconsistent with the terms or cond	e provisions of the Domestic Partners egulations of federal or state law or we ditions of a grant or contract with the w, statute or regulation (State the of its applicability).	ould violate or be United States or
		the cash equivalent of benefits. (Atta the efforts taken to provide such b	
	The Vendor is a religious organized educational institution.	ation, association, society, or non-p	rofit charitable or
	The Vendor is a government organization.	al entity, not-for-profit corporation	n, or charitable
☐ 4.	The Vendor does not need to compartnership Act at time of award becone below).	•	•
3.	The Vendor will not comply with the Act at time of award.	requirements of the County's Dome	estic Partnership
2.	The Vendor will comply with the requ time of contract award and provide to same basis as it provides benefits to	penefits to Domestic Partners of its e	•
<b>2</b> 1.	The Vendor currently complies of Partnership Act and provides benefit basis as it provides benefits to employed		
	oraneo are renewing. (eneck erny erre be	3.511).	

3/27/2019 BidSync p. 334

Title

**Vendor Name** 

Date



## Office of Economic and Small Business Requirements: CBE Goal Participation

- A. In accordance with the Broward County Business Opportunity Act of 2012, Section 1-81, Code of Ordinances, as amended (the "Business Opportunity Act"), the County Business Enterprise (CBE) Program is applicable to this contract. All Vendors responding to this solicitation are required to utilize CBE firms to perform the assigned participation goal for this contract.
- B. The CBE participation goal will be established based on the expected expenditure amount for the proposed scope of services for the project. The Office of Economic and Small Business Development (OESBD) will not include alternate items, optional services or allowances when establishing the CBE participation goal. If the County subsequently chooses to award any alternate items, optional services or allowances as determined by OESBD and the Contract Administrator to be related to the scope of services, OESBD may apply the established CBE participation goal. In such an instance, the County will issue a written notice to the successful Vendor that the CBE participation goal will also apply to the alternate items, optional services or allowances. Vendor shall submit all required forms pertaining to its compliance with the CBE participation goal, as applicable. Failure by Vendor to submit the required forms may result in the rejection of Vendor's solicitation submittal prior to the award or failure to comply with the contract requirements may have an impact on the vendor performance evaluation post award, as applicable.
- C. CBE Program Requirements: Compliance with CBE participation goal requirements is a matter of responsibility; Vendor should submit all required forms and information with its solicitation submittal. If the required forms and information are not provided with the Vendor's solicitation submittal, then Vendor must supply the required forms and information no later than three (3) business days after request by OESBD. Vendor may be deemed non-responsible for failure to fully comply with CBE Program Requirements within these stated timeframes.
  - 1. Vendor should include in its solicitation submittal a Letter Of Intent Between Bidder/Offeror and County Business Enterprise (CBE) Subcontractor/Supplier for each CBE firm the Vendor intends to use to achieve the assigned CBE participation goal. The form is available at the following link: http://www.broward.org/EconDev/Documents/CBELetterOfIntent.pdf
  - 2. If Vendor is unable to attain the CBE participation goal, Vendor should include in its solicitation submittal an **Application for Evaluation of Good Faith Efforts** and all of the required supporting information. The form is available at the following link: <a href="http://www.broward.org/EconDev/WhatWeDo/Documents/GoodFaithEffortEval.pdf">http://www.broward.org/EconDev/WhatWeDo/Documents/GoodFaithEffortEval.pdf</a>
- D. OESBD maintains an online directory of CBE firms. The online directory is available for use by Vendors at https://webapps4.broward.org/smallbusiness/sbdirectory.aspx.
- E. For detailed information regarding the CBE Program contact the OESBD at (954) 357-6400 or visit the website at: http://www.broward.org/EconDev/SmallBusiness/
- F. If awarded the contract, Vendor agrees to and shall comply with all applicable requirements of the Business Opportunity Act and the CBE Program in the award and administration of the contract.
  - 1. No party to this contract may discriminate on the basis of race, color, sex, religion,

- national origin, disability, age, marital status, political affiliation, sexual orientation, pregnancy, or gender identity and expression in the performance of this contract.
- 2. All entities that seek to conduct business with the County, including Vendor or any Prime Contractors, Subcontractors, and Bidders, shall conduct such business activities in a fair and reasonable manner, free from fraud, coercion, collusion, intimidation, or bad faith. Failure to do so may result in the cancellation of this solicitation, cessation of contract negotiations, revocation of CBE certification, and suspension or debarment from future contracts.
- 3. If Vendor fails to meet or make Good Faith Efforts (as defined in the Business Opportunity Act) to meet the CBE participation commitment (the "Commitment"), then Vendor shall pay the County liquidated damages in an amount equal to fifty percent (50%) of the actual dollar amount by which Vendor failed to achieve the Commitment, up to a maximum amount of ten percent (10%) of the total contract amount, excluding costs and reimbursable expenses. An example of this calculation is stated in Section 1-81.7, Broward County Code of Ordinances.
- 4. Vendor shall comply with all applicable requirements of the Business Opportunity Act in the award of this contract. Failure by Vendor to carry out any of these requirements shall constitute a material breach of the contract, which shall permit the County to terminate this contract or to exercise any other remedy provided under this contract, the Broward County Code of Ordinances, the Broward County Administrative Code, or other applicable laws, with all such remedies being cumulative.
- 5. Vendor shall pay its CBE subcontractors and suppliers, within fifteen (15) days following receipt of payment from the County, for all completed subcontracted work and supplies. If Vendor withholds an amount from CBE subcontractors or suppliers as retainage, such retainage shall be released and paid within fifteen (15) days following receipt of payment of retained amounts from the County.
- 6. Vendor understands that the County will monitor Vendor's compliance with the CBE Program requirements. Vendor must provide OESBD with a Monthly Utilization Report (MUR) to confirm its compliance with the Commitment agreed to in the contract; timely submission of the MUR every month throughout the term of the contract, including amendment and extension terms, is a condition precedent to the County's payment of Vendor under the contract.

#### LITIGATION HISTORY FORM

The completed form(s) should be returned with the Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Vendor may be deemed non-responsive for failure to fully comply within stated timeframes.

There are no materia	al cases for this Vendor; or
Material Case(s) are	disclosed below:
<b>—</b>	
Is this for a: (check type)	If Yes, name of Parent/Subsidiary/Predecessor:
☐ Parent, ☐ Subsidiary,	
or	Or No
☐ Predecessor Firm?	
Party	
Case Number, Name, and Date Filed	
Name of Court or other tribunal	
Type of Case	Bankruptcy Civil Criminal Administrative/Regulatory
Claim or Cause of Action and Brief description of each Count	
Brief description of the Subject Matter and Project Involved	
Disposition of Case	Pending
(Attach copy of any applicable Judgment, Settlement Agreement and	Judgment Vendor's Favor
Satisfaction of Judgment.)	If Judgment Against, is Judgment Satisfied? Yes No
Opposing Counsel	Name:
	Email: santiagomas@nobox.com
	Telephone Number:

**Vendor Name: Nobox Marketing LLC** 

### AFFILIATED ENTITIES OF THE PRINCIPAL(S) CERTIFICATION FORM

The completed form should be submitted with the solicitation response but must be submitted within three business days of County's request. Vendor may be deemed non-responsive for failure to fully comply within stated timeframes.

- a. All Vendors are required to disclose the names and addresses of "affiliated entities" of the Vendor's principal(s) over the last five (5) years (from the solicitation opening deadline) that have acted as a prime Vendor with the County.
- b. The County will review all affiliated entities of the Vendor's principal(s) for contract performance evaluations and the compliance history with the County's Small Business Program, including CBE, DBE and SBE goal attainment requirements. "Affiliated entities" of the principal(s) are those entities related to the Vendor by the sharing of stock or other means of control, including but not limited to a subsidiary, parent or sibling entity.
- c. The County will consider the contract performance evaluations and the compliance history of the affiliated entities of the Vendor's principals in its review and determination of responsibility.

The Vendor hereby certifies that: (select one)

☑ No principal of the proposing Vendor has prior affiliations that meet the criteria defined as "Affiliated entities"

☐ Principal(s) listed below have prior affiliations that meet the criteria defined as "Affiliated entities"

Principal's Name:

Names of Affiliated Entities:

Principal's Name:

Names of Affiliated Entities:

Principal's Name:

Names of Affiliated Entities:

Authorized Signature Name: Sergio Montes

Title: CFO

Vendor Name: Nobox Marketing LLC

Date: 3/12/19

#### AGREEMENT EXCEPTION FORM

The completed form(s) should be returned with the Vendor's submittal. If not provided with submittal, it shall be deemed an affirmation by the Vendor that it accepts the terms and conditions of the County's Agreement as disclosed in the solicitation.

The Vendor must either provide specific proposed alternative language on the form below. Additionally, a brief justification specifically addressing each provision to which an exception is taken should be provided.

<b>✓</b>	There are no exceptions to the terms and conditions of the County Agreement as reference the solicitation; or				
	The following exceptions are disclosed below: (use additional forms as needed; separa each Article/ Section number)				
Co	erm or ondition e / Section	Insert version of exception or specific proposed alternative language	Provide brief justification for change		

**Vendor Name:** Nobox Marketing LLC

#### RFP-RLI-RFQ LOCAL PREFERENCE AND TIE BREAKER CERTIFICATION FORM

The completed and signed form should be returned with the Vendor's submittal to determine Local Preference eligibility, however it must be returned at time of solicitation submittal to qualify for the Tie Break criteria. If not provided with submittal, the Vendor must submit within three business days of County's request for evaluation of Local Preference. Proof of a local business tax should be submitted with this form. Failure to timely submit this form or local business tax receipt may render the business ineligible for application of the Local Preference or Tie Break Criteria.

In accordance with Section 21.31.d. of the Broward County Procurement Code, to qualify for the Tie Break Criteria, the undersigned Vendor hereby certifies that (check box if applicable):
☐ The Vendor is a local Vendor in Broward County and:
a. has a valid Broward County local business tax receipt;
b. has been in existence for at least six-months prior to the solicitation opening;
<ul> <li>at a business address physically located within Broward County;</li> </ul>
d. in an area zoned for such business;
e. provides services from this location on a day-to-day basis, and
<ul> <li>f. services provided from this location are a substantial component of the services offered in the Vendor's proposal.</li> </ul>
In accordance with Local Preference, Section 1-74, et. seq., Broward County Code of Ordinances, a

local business meeting the below requirements is eligible for Local Preference. To qualify for the Local Preference, the undersigned Vendor hereby certifies that (check box if applicable):

- ☐ The Vendor is a local Vendor in Broward and:
  - a. has a valid Broward County local business tax receipt issued at least one year prior to solicitation opening;
  - b. has been in existence for at least one-year prior to the solicitation opening;
  - c. provides services on a day-to-day basis, at a business address physically located within the Broward County limits in an area zoned for such business; and
  - d. the services provided from this location are a substantial component of the services offered in the Vendor's proposal.

### Local Business Address:

Vendor does not qualify for Tie Break Criteria or Local Preference, in accordance with the above requirements. The undersigned Vendor hereby certifies that (check box if applicable): The Vendor is not a local Vendor in Broward County.

Sergio Montes	CFO	Nobox Marketing LLC	3/12/19
AUTHORIZED SIGNATURE/NAME	TITLE	COMPANY	DATE

## RFP-RFQ-RLI LOCATION ATTESTATION FORM (EVALUATION CRITERIA)

The completed and signed form and supporting information (if applicable, for Joint Ventures) should be returned with the Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Failure to timely submit this form and supporting information may affect the Vendor's evaluation. Provided information is subject to verification by the County.

A Vendor's principal place of business location (also known as the nerve center) within Broward County is considered in accordance with Evaluation Criteria. The County's definition of a principal place of business is:

- As defined by the Broward County Local Preference Ordinance, "Principal place of business means the nerve center or center of overall direction, control and coordination of the activities of the bidder [Vendor]. If the bidder has only one (1) business location, such business location shall be considered its principal place of business."
- 2. A principal place of business refers to the place where a corporation's officers direct, control, and coordinate the corporation's day-to-day activities. It is the corporation's 'nerve center' and in practice it should normally be the place where the corporation maintains its headquarters; provided that the headquarters is the actual center of direction, control, and coordination, i.e., the 'nerve center', and not simply an office where the corporation holds its board meetings (for example, attended by directors and officers who have traveled there for the occasion).

The Vendor's principal place of business in Broward County shall be the Vendor's "Principal Address" as indicated with the Florida Department of State Division of Corporations, for at least six months prior to the solicitation's due date.

Check one of the following:

- ☐ The Vendor certifies that it has a principal place of business location (also known as the nerve center) within Broward County, as documented in Florida Department of State Division of Corporations (Sunbiz), and attests to the following statements:
  - Vendor's address listed in its submittal is its principal place of business as defined by Broward County;
  - 2. Vendor's "Principal Address" listed with the Florida Department of State Division of Corporations is the same as the address listed in its submittal and the address was listed for at least six months prior to the solicitation's opening date. A copy of Florida Department of State Division of Corporations (Sunbiz) is attached as verification.
  - 3. Vendor must be located at the listed "nerve center" address ("Principal Address") for at least six (6) months prior to the solicitation's opening date;
  - 4. Vendor has not merged with another firm within the last six months that is not headquartered in Broward County and is not a wholly owned subsidiary or a holding company of another firm that is not headquartered in Broward County;
  - If awarded a contract, it is the intent of the Vendor to remain at the referenced address for the duration of the contract term, including any renewals, extensions or any approved

interim contracts for the services provided under this contract; and

6. The Vendor understands that if after contract award, the County learns that the attestation was erroneous, and upon investigation determines that the error was willful or intentional on the part of the Vendor, the County may, on that basis exercise any contractual right to terminate the contract. Further any misleading, inaccurate, false information or documentation submitted by any party affiliated with this procurement may lead to suspension and/or debarment from doing business with Broward County as outlined in the Procurement Code, Section 21.119.

If the Vendor is submitting a response as a Joint Venture, the following information is required to be submitted:

- a. Name of the Joint Venture Partnership
- b. Percentage of Equity for all Joint Venture Partners
- c. A copy of the executed Agreement(s) between the Joint Venture Partners
- ✓ Vendor does not have a principal place of business location (also known as the nerve center) within Broward County.

#### **Vendor Information:**

Vendor Name: Nobox

Vendor's address listed in its submittal is:

3390 Mary Street, Suite 310, Coconut Grove, Miami, FL, 33133.

The signature below must be by an individual authorized to bind the Vendor. The signature below is an attestation that all information listed above and provided to Broward County is true and accurate.

Sergio Montes	CFO	Nobox Marketing LLC	3/04/2019
Authorized Signature/Name	Title	Vendor Name	Date

# SUBCONTRACTORS/SUBCONSULTANTS/SUPPLIERS REQUIREMENT FORM Request for Proposals, Request for Qualifications, or Request for Letters of Interest

The following forms and supporting information (if applicable) should be returned with Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Failure to timely submit may affect Vendor's evaluation.

- A. The Vendor shall submit a listing of all subcontractors, subconsultants and major material suppliers (firms), if any, and the portion of the contract they will perform. A major material supplier is considered any firm that provides construction material for construction contracts, or commodities for service contracts in excess of \$50,000, to the Vendor.
- B. If participation goals apply to the contract, only non-certified firms shall be identified on the form. A non-certified firm is a firm that is not listed as a firm for attainment of participation goals (ex. County Business Enterprise or Disadvantaged Business Enterprise), if applicable to the solicitation.
- C. This list shall be kept up-to-date for the duration of the contract. If subcontractors, subconsultants or suppliers are stated, this does not relieve the Vendor from the prime responsibility of full and complete satisfactory performance under any awarded contract.
- D. After completion of the contract/final payment, the Vendor shall certify the final list of non-certified subcontractors, subconsultants, and suppliers that performed or provided services to the County for the referenced contract.
- E. The Vendor has confirmed that none of the recommended subcontractors, subconsultants, or suppliers' principal(s), officer(s), affiliate(s) or any other related companies have been debarred from doing business with Broward County or any other governmental agency.

If none, state "none" on this form. Use additional sheets as needed. Vendor should scan and upload any additional form(s) in BidSync.

Subcontracted Firm's Address:
Subcontracted Firm's Telephone Number:
Contact Person's Name and Position: Contact Person's E-Mail Address:
Estimated Subcontract/Supplies Contract Amount:

1. Subcontracted Firm's Name: NONE

2. Subcontracted Firm's Name:

Subcontracted Firm's Address:

Type of Work/Supplies Provided:

Subcontracted Firm's Telephone Number:

Contact Person's Name and Position:

Contact Person's E-Mail Address:

3

the

# Supplier: Nobox Marketing

#### **VOLUME OF PREVIOUS WORK ATTESTATION FORM**

The completed and signed form should be returned with the Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Failure to provide timely may affect the Vendor's evaluation. This completed form must be included with the Vendor's submittal at the time of the opening deadline to be considered for a Tie Breaker criterion (if applicable).

The calculation for Volume of Previous Work is all amounts paid to the prime Vendor by Broward County Board of County Commissioners at the time of the solicitation opening date within a five-year timeframe. The calculation of Volume of Previous Work for a prime Vendor previously awarded a contract as a member of a Joint Venture firm is based on the actual equity ownership of the Joint Venture firm.

In accordance with Section 21.31.d. of the Broward County Procurement Code, the Vendor with the lowest dollar volume of work previously paid by the County over a five-year period from the date of the submittal opening will receive the Tie Breaker.

Vendor must list all projects it received payment from Broward County Board of County Commissioners during the past five years. If the Vendor is submitting as a joint venture, the information provided should encompass the joint venture and each of the entities forming the joint venture. The Vendor attests to the following:

Item No.	Project Title	Solicitation/ Contract Number:	Department or Division	Date Awarded	Paid to Date Dollar Amount
1					
2					
3					
4					
5					
				Grand Total	0

Has the Vendor been a member/pa County? Yes □	artner of a Jo	nt Venture firm that was awarded a contract by							
If Yes, Vendor must submit a <b>Joint Vendor Volume of Work Attestation Form</b> .									
Vendor Name: Nobox Marketing	g LLC								
Sergio Montes Authorized Signature/ Name	CFO Title	3/10/18 Date							

#### **VOLUME OF PREVIOUS WORK ATTESTATION JOINT VENTURE FORM**

If applicable, this form and additional required documentation should be submitted with the Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Failure to timely submit this form and supporting documentation may affect the Vendor's evaluation.

The calculation of Volume of Previous Work for a prime Vendor previously awarded a contract as a member of a Joint Venture firm is based on the actual equity ownership of the Joint Venture firm. Volume of Previous Work is not based on the total payments to the Joint Venture firm.

Vendor must list all projects it received payment from Broward County Board of County Commissioners during the past five years as a member of a Joint Venture. The Vendor attests to the following:

Item No.	Project Title	Solicitation/ Contract Number:	Department or Division	Date Awarded	JV Equity %	Paid to Date Dollar Amount
1						
2						
3						
4						
5						
Grand Total					0	

Vendor is required to submit an executed Joint Venture agreement(s) and any amendments for each project listed above. Each agreement must be executed prior to the opening date of this solicitation.

**Vendor Name: Nobox Marketing LLC** 

Sergio Montes CFO 3/10/2018 Authorized Signature/ Name Title Date

#### SCRUTINIZED COMPANIES LIST REQUIREMENT CERTIFICATION FORM

The completed and signed form(s) should be returned with the Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Vendor may be deemed non responsive for failure to fully comply within stated timeframes.

Any company, principals, or owners on the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List is prohibited from submitting a response to a solicitation for goods or services in an amount equal to or greater than \$1 million.

The Vendor, by virtue of the signature below, certifies that:

- a. The Vendor, owners, or principals are aware of the requirements of Sections 287.135, 215.473, and 215.4725 Florida Statutes, regarding Companies on the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List; and
- b. The Vendor, owners, or principals, are eligible to participate in this solicitation and are not listed on either the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List; and
- c. If awarded the Contract, the Vendor, owners, or principals will immediately notify the County in writing if any of its principals are placed on the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List.

Sergio Montes CFO Nobox Marketing LLC 3/12/19
Authorized Signature/Name Title Vendor Name Date

## **Security Requirements**

## A. General Security Requirements and Criminal Background Screening:

- 1. All contractor and sub-contractor personnel requiring unescorted access to Broward County facilities must obtain a County issued contractor identification badge (contractor ID badge); except as specifically stated herein.
- 2. The background screening requirements for obtaining a contractor ID badge will depend on the facility to which unescorted access is being requested. Contract Administrators or designees and contractors may contact Broward County Security at (954) 357-6000 or FMsecurity@broward.org for the required background screening requirements associated with access to specific facilities. Contract Administrators will communicate all current and appropriate requirements to the contractor and sub-contractor throughout the contract period.

#### B. General Facilities:

- 1. Contractor and sub-contractor personnel servicing and requiring unescorted access to General Facilities must have a County issued contractor ID badge (contractor ID badge) which will be the responsibility of the contractor to obtain. Depending upon the request, the badge may carry electronic access privileges. The badge must be visible and worn at all times together with the contractor's company/business contractor ID badge. Similar to employee security/ID badges, requests for contractor ID badges are initially approved by the requesting agency director or designee and then submitted to Facilities Management Division (FMD) Security for final approval.
- 2. The issuance of a contractor ID badge for unescorted access to General Facilities requires a "Level 1" FDLE background check, which can be conducted by the Florida Department of Law Enforcement (FDLE). This "Level 1" FDLE background check is the contractor's responsibility and should be included in the bid price. FDLE background checks can be done by the contractor by phone at (850) 410-8109 or online at https://web.fdle.state.fl.us/search/app/default\_
- 3. Upon completion of the background check, the contractor must attach a copy of the results to the contractor's application for a contractor ID badge. The Project Manager or designee utilizing the service of the contractor will be the "Sponsor" and will either provide the contractor with a Contractor ID Badge Request Form or assist the contractor in completing an on-line application for the County issued contractor ID badge.
- 4. Requests for a contractor ID badge requiring an FDLE background check may require lengthy processing and review by the Broward Sheriff's Office (BSO). Contractors and subcontractors must therefore submit the request to Broward County Security at least two (2) weeks prior to the start of service by the contractor. When identification badges are ready, Broward County Security will contact the contractor to arrange pick up. Upon pick up, the applicant must present a valid Florida identification and must be accompanied by his or her supervisor. Broward County Security will then supply contractor ID badge valid for the anticipated period within which the work will be performed. The validity period must be clearly stated on the Contractor ID Badge Request Form; however, the period of validity will not exceed one (1) year. Background checks will be required for renewal of contractor ID badge. At the termination of the contract and separation of employee services, the contractor is responsible for the collection and return of all contractor ID badge to the Project Manager and/or to Broward County Security.
- 5. Compliance with the County's security requirements is part of the overall contract performance evaluation. Final payment will, in part, be contingent on the return of all contractor ID badges issued to contractor personnel.
- 6. Broward County Security is located at Governmental Center East, 115 South Andrews Avenue Fort Lauderdale, FL 33301. Telephone (954) 357-6000.
- 7. All contractors must wear distinctive and neat appearing uniforms with vendor's company

name. Sub-contractor personnel must also have Broward County issued contractor IDs and meet the same security requirements and uniform standards as the primary contractor.

Contractors will not be allowed unescorted on the job site without proper County issued contractor ID badges.

## C. Facilities Critical to Security and Public Safety:

Many Broward County government facilities will have areas designated as critical to security and public safety, pursuant to Broward County Ordinance 2003-08 Sections 26-121 and 26-122, as may be amended. The issuance of a contractor ID badge for unescorted access to facilities critical to security and public safety may entail a comprehensive statewide and national background check. Unescorted access to certain facilities occupied by the Broward Sheriff's Office (BSO) and the State Attorney's Office will require a national fingerprint-based records check per the Criminal Justice Information System (CJIS) policy.

A contractor employee found to have a criminal record consisting of felony conviction(s) shall be disqualified from access to the State Attorney's Offices and certain BSO facilities. A contractor employee with a record of misdemeanor offense(s) may be granted access if the System Security Officer (CSO), Terminal Access Coordinator (TAC), and FDLE determines that the nature of the offense(s) do not warrant disqualification. Applicants shall also be disqualified on the basis of confirmations that arrest warrants are outstanding for such applicants.

#### D. Contractor Work Crews:

Background investigations are generally not required for each member of a contractor work crew working on county premises and outside a building or structure. Examples are landscape crews and roofers. If it is necessary to enter the building or structure unescorted, these work crew members should obtain a contractor ID badge. If not, work crew members must be escorted at all times by the project manager, or designee, and must be under the direct supervision of a foreperson for the contractor. The foreperson must be aware of the crew members' whereabouts, has completed the appropriate background check for the location and type of work being undertaken, and has been issued and is displaying a contractor ID badge.

All members of a night cleaning crew must complete a background investigation appropriate to the requirements of the facility and so should all work crew members not escorted when working at a critical county facility.

Notwithstanding, the using agency is best positioned and suited to determine the safeguards and requirements that should be in place to manage the risks and consequences associated with the roles and activities of contractor, subcontractor, and work crews, when requesting a contractor ID badge. The agency is aware of the characteristics of the client population being served by the classes of persons, the need to safeguard high-value assets, and the requirement to comply with all statutory requirements governing background investigations.

### E. Other Vendors:

Consultants, delivery personnel, and vending machine operators, without a County issued contractor badge, may obtain a Visitor pass and should be escorted by County personnel when accessing and working in designated non-public and employee work areas at both general facilities and facilities critical to security and public safety.

## F. Port Everglades Locations:

1. The Port Everglades Department requires persons to present, at port entry, a valid driver's license, and valid reason for wishing to be granted port access in order to obtain a temporary/visitor ID badge. For persons who will visit the Port more than 15 times in a 90 day period, a permanent identification badge must be obtained and paid for by the contractor for all employees, subcontractors, agents and servants visiting or working on the port project. A restricted access badge application process will include fingerprints and a comprehensive background check. Badges must be renewed annually and the

fees paid pursuant to Broward County Administrative Code, Section 42.6. For further information, please call 954-765-4225.

- 2. All vehicles that are used regularly on the dock apron must have a Dockside Parking Permit. Only a limited number of permits will be issued per business entity. The fee is \$100.00 per permit/vehicle. Individuals requesting a permit must possess a valid Portissued Restricted Access Area badge with a "Dock" destination. Requests for Dockside Parking Permits must be submitted in writing, on company letterhead, to the ID Badge Office. Applicants must demonstrate a need for access to the dock apron. Requests shall be investigated, and approved, if appropriate justification is provided. Supporting documentation must be supplied, if requested. Dock permits are not transferable and must be affixed to the lower left corner of the permitted vehicle's windshield. Should the permit holder wish to transfer the permit to another vehicle during the term of issuance, the permit will be removed and exchanged at no charge for a new permit. Only one business entity representative will be permitted on the dock at a time at the vessel location.
- 3. The Federal Government has instituted requirements for a Transportation Worker Identification Credential (TWIC) for all personnel requiring unescorted access to designated secure areas within Port Everglades. The contractor will be responsible for complying with the applicable TWIC requirements. For further information, please call 1-855-347-8371, or go on line to https://www.tsa.gov/for-industry/twic.

## G. Airport Security Program and Aviation Regulations:

- 1. Consultant/contractor agrees to observe all security requirements and other requirements of the Federal Aviation Regulations applicable to Consultant/contractor, including without limitation, all regulations of the United States Department of Transportation, the Federal Aviation Administration and the Transportation Security Administration, and the Consultant/contractor agrees to comply with the County's Airport Security Program and the Air Operations area (AOA) Vehicle Access Program, and amendments thereto, and to comply with such other rules and regulations as may be reasonably prescribed by the County, and to take such steps as may be necessary or directed by the County to insure that sub lessees, employees, invitees and guests observe these requirements. If required by the Aviation Department, Consultant/contractor shall conduct background checks of its employees in accordance with applicable Federal regulations.
- 2. If as a result of the acts or omissions of Consultant/contractor, its sub lessees, employees, invitees or quests, the County incurs any fines and/or penalties imposed by any governmental agency, including without limitation, the United States Department of Transportation, the Federal Aviation Administration or the Transportation Security Administration, or any expense in enforcing any federal regulations, including without limitation, airport security regulations, or the rules or regulations of the County, and/or any expense in enforcing the County's Airport Security Program, then consultant/contractor agrees to pay and/or reimburse the County all such costs and expenses, including all costs of administrative proceedings, court costs, and attorneys' fees and all costs incurred by County in enforcing this provision. Consultant/contractor further agrees to rectify any security deficiency or other deficiency as may be determined as such by the County or the United States Department of Transportation, Federal Aviation Administration, the Transportation Security Administration, or any other federal agency. In the event consultant/contractor fails to remedy any such deficiency, the County may do so at the cost and expense of consultant/contractor. The County reserves the right to take whatever action is necessary to rectify any security deficiency or other deficiency.
- 3. Operation of Vehicles on the AOA: Before the consultant/contractor shall permit any employee of consultant/contractor or any sub consultant/subcontractor to operate a motor vehicle of any kind or type on the AOA (and unless escorted by an Aviation Department approved escort), the consultant/contractor shall ensure that all such vehicle operators possess current, valid, and appropriate Florida driver's licenses. In addition, any motor vehicles and equipment of consultant/contractor or of any sub consultant/subcontractor operating on the AOA must have an appropriate vehicle identification permit issued by the Aviation Department, which identification must be

- displayed as required by the Aviation Department.
- 4. Consent to Search/Inspection: The consultant/contractor agrees that its vehicles, cargo, goods, and other personal property are subject to being inspected and searched when attempting to enter or leave and while on the AOA. The consultant/contractor further agrees on behalf of itself and its sub consultant/subcontractors that it shall not authorize any employee or other person to enter the AOA unless and until such employee other person has executed a written consent-to-search/inspection form acceptable to the Aviation Department. Consultant/contractor acknowledges and understands that the forgoing requirements are for the protection of users of the Airport and are intended to reduce incidents of cargo tampering, aircraft sabotage, thefts and other unlawful activities at the Airport. For this reason, consultant/contractor agrees that persons not executing such consent-to-search/inspection form shall not be employed by the consultant/contractor or by any sub consultant/contractor at the Airport in any position requiring access to the AOA or allowed entry to the AOA by the consultant/contractor or by any sub consultant/contractors.
- 5. The provisions hereof shall survive the expiration or any other termination of this contract.

## H. Water and Wastewater Services (WWS):

- 1. Contractors/Consultants may receive a WWS ID Badge and/or Access Card and/or Keys while working at WWS facility work sites. These items provide modified access to certain areas and systems otherwise restricted to non-WWS employees and can only be obtained from the WWS Security Manager. These items may be rescinded at the discretion of the WWS Security Officer. The WWS ID Badge, Access Card and/or Keys remain the property of Broward County and must be returned to your WWS contact person at the end of the contract/project.
- All contractors will complete and sign the WWS Contractor/Consultant Security Memorandum and provide a copy of their Driver's License to be recorded on Schlage Card Access System Profile.
- A lost or stolen ID Badge and/or Access Card and/or Keys must be reported to the Security Manager immediately.
- 4. WWS may terminate access to any contractor who acts inappropriately while on County property and has the right to contact BSO if necessary to have the contractor removed and/or file charges against them.

#### I. Additional Security Requirements for Parks and Recreation:

- Contractor expressly understands and agrees that a duty is hereby created under this Contract that requires contractor to provide ongoing disclosure throughout the term of this Contract as provided for herein relative to the criminal background screening required by this Section.
- 2. Contractor shall perform criminal background screening as identified in Item 3 below on its officers, employees, agents, independent contractors and volunteers who will be working under this contract in any County park ("collectively referred to as "County Park Property"). Further, if contractor is permitted to utilize subcontractors under this contract, contractor shall perform or ensure that the background screening as required in Item 3 below is conducted on any permitted subcontractor, which term includes the subcontractor's officers, employees, agents, independent contractors and volunteers who will be working under this contract on County Park property.
- 3. Contractor shall not permit any person who is listed as a sexual predator or sexual offender on the Florida Department of Law Enforcement, Sexual Offenders and Predators Website or the United States Department of Justice, National Sex Offender Public Website, to provide any services for contractor on County Park Property. All persons subject to the criminal background screening under this contract shall be rescreened annually based on the date of initial screening.
- 4. Contractor shall maintain copies of the results of the criminal background screening required by this Section for the term of this contract and promptly forward copies of same to County, upon its request.
- Contractor shall be required to furnish to County's Parks and Recreation Project Manager, on a monthly basis, an Affidavit affirming the persons listed in the Affidavit have been background screened as required in Item 3 above and have been deemed eligible by

- contractor to work on County Park property. Contractor's monthly Affidavit shall update information from the previous Affidavit by reconfirming the status of persons who have previously been deemed eligible as provided for above and updating the list, when applicable, to specifically identify new persons providing services for contractor under this Contract who have been background screened as required in Item 3 above and deemed eligible to work on County Park Property. The Contract Administrator may, in his or her discretion, permit contractor to furnish the monthly Affidavit in an electronic format.
- 6. In the event contractor obtains, or is provided, supplemental criminal background information, including police reports and arrest information, which potentially disqualifies a person previously deemed eligible by contractor to provide services under this contract, contractor shall take immediate action to review the matter; however, during such review time and until a determination of eligibility is made by contractor based on the requirements of this Section, contractor shall immediately cease allowing the person to work on County Park Property. Additionally, contractor shall be required to inform any person background screened pursuant to this Section who is providing services under this contract, to notify contractor within forty-eight (48) hours of any arrest related to sexual misconduct which has occurred after the person was deemed eligible to work on County Park Property.
- Contractor shall, by written contract, require its permitted subcontractors to agree to the requirements and obligations of this Section.
- 8. County may terminate this contract immediately for cause, with Notice provided to contractor, for a violation related to contractor's failure to perform the required background screening on its officers, employees, agents, independent contractors and volunteers who will be working under this Agreement on County Park Property. County may also terminate this contract immediately for cause, with Notice provided to contractor, if County determines contractor failed to ensure that its permitted subcontractors, as defined in Item 2 above, have been background screened as required in this section prior to performing any services under this Agreement on County Park Property. Contractor will not be subject to immediate termination in the event County determines a violation of this Section was outside the reasonable control of contractor and contractor has demonstrated to County compliance with the requirements of this Section.
- 9. County may terminate this contract for cause if contractor fails to provide the monthly Affidavit to County as provided for under Item 5 above, and contractor does not cure said breach within five (5) days of Notice provided to contractor.