

VENDOR REFERENCE VERIFICATION FORM

RFP No. GEN2124409P1 Voluntary Emergency Loan Program				
Reference For (hereinafter, "Vendor"):	BMG LOANS			
Reference Date:	08/04/2022			
Organization/Firm Providing Reference:	JACKSON HEALTH SYSTEM			
Contact Name:	RAYMOND MONTALVO			
Contract Title:	TOTAL REWARDS FINANCIAL ADMINISTRATOR			
Contact Email:	RAYMOND.MONTALVO@JHSMIAMI.ORG			
Contact Phone:	786 466-8058			
Name of Referenced Project:				
Contract Number:				
Date Range of Services Provide:	Start Date: 06/01/2013	End Date: current		
Project Amount:				
Vendor's Role in Project:	☒ Prime	☐ Subconsultant/Subcontractor		
Would you use this Vendor again?	☒ Yes	☐ No		
If you answered no to the question above, please specify below: (attach additional sheet if needed)				
Description of services provided by Vendor, please specify below: (attach additional sheet if needed)				
PROVIDE AFFORDABLE LOANS TO JHS EMPLOYEES AND REPAY DEBT IN AFFORDABLE INSTALLMENTS				
Please rate your experience with the referenced Vendor via checkbox:	Needs Improvement	Satisfactory	Excellent	Not Applicable
Vendor's Quality of Service:				
Responsive:	☐	☐	☒	☐
Accuracy:	☐	☐	☒	☐
Deliverables:	☐	☐	☒	☐
Vendor's Organization:				
Staff Expertise:	☐	☐	☒	☐
Professionalism:	☐	☐	☒	☐
Turnover:	☐	☐	☒	☐
Timeliness of:				
Project:	☐	☐	☒	☐
Deliverables:	☐	☐	☒	☐
Project completed within budget:	☐	☐	☒	☐
Cooperation with:				
Your Firm:	☐	☐	☒	☐
Subcontractor(s)/Subconsultant(s):	☐	☐	☒	☐
Regulatory Agency(ies):	☐	☐	☒	☐
All information provided to Broward County is subject to verification. Vendor acknowledges that inaccurate, untruthful, or incorrect statements made in support of this response may be used by the County as a basis for rejection, rescission of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to the Broward County Procurement Code.				
THE SECTION BELOW IS FOR COUNTY USE ONLY				
Verified via: ☒ Email ☐ Verbal	Verified by: Tracey A. Gordon	Division: Human Resources		
		Date: 9/12/2022		

VENDOR REFERENCE VERIFICATION FORM

RFP No. GEN2124409P1 Voluntary Emergency Loan Program					
Reference For (hereinafter, "Vendor"):		BMG Money LoansAtWork			
Reference Date:		8/8/2022			
Organization/Firm Providing Reference:		PORT TAMPA BAY			
Contact Name:		LISA BARBER			
Contract Title:		HUMAN RESOURCE MANAGER			
Contact Email:		LBARBER@TAMPAPORT.COM			
Contact Phone:		813-905-5022			
Name of Referenced Project:					
Contract Number:					
Date Range of Services Provide:		Start Date:	End Date:		
Project Amount:					
Vendor's Role in Project:		☒ Prime	☐ Subconsultant/Subcontractor		
Would you use this Vendor again?		☒ Yes	☐ No		
If you answered no to the question above, please specify below: (attach additional sheet if needed)					
Description of services provided by Vendor, please specify below: (attach additional sheet if needed)					
Loans					
Please rate your experience with the referenced Vendor via checkbox:		Needs Improvement	Satisfactory	Excellent	Not Applicable
Vendor's Quality of Service:					
Responsive:		☐	☐	☒	☐
Accuracy:		☐	☐	☒	☐
Deliverables:		☐	☐	☒	☐
Vendor's Organization:					
Staff Expertise:		☐	☐	☒	☐
Professionalism:		☐	☐	☒	☐
Turnover:		☐	☐	☒	☐
Timeliness of:					
Project:		☐	☐	☒	☐
Deliverables:		☐	☐	☒	☐
Project completed within budget:		☐	☐	☒	☐
Cooperation with:					
Your Firm:		☐	☐	☒	☐
Subcontractor(s)/Subconsultant(s):		☐	☐	☒	☐
Regulatory Agency(ies):		☐	☐	☒	☐
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Verified via: ☒ Email ☐ Verbal		Verified by: Tracey A. Gordon	Division:	Human Resources	
			Date:	9/15/2022	



VENDOR REFERENCE VERIFICATION FORM

RFP No. GEN2124409P1 Voluntary Emergency Loan Program				
Reference For (hereinafter, "Vendor"):	BMG Money			
Reference Date:	08/08/2022			
Organization/Firm Providing Reference:	City of Hialeah			
Contact Name:	Elsa I. Jaramillo Velez			
Contract Title:	Director of Human Resources			
Contact Email:	ejv13196@hialeahfl.gov			
Contact Phone:	305-883-8050			
Name of Referenced Project:	N/A			
Contract Number:	N/A			
Date Range of Services Provide:	Start Date: N/A		End Date: N/A	
Project Amount:	N/A			
Vendor's Role in Project:	☒ Prime	☐ Subconsultant/Subcontractor		
Would you use this Vendor again?	☒ Yes	☐ No		
If you answered no to the question above, please specify below: (attach additional sheet if needed)				
N/A				
Description of services provided by Vendor, please specify below: (attach additional sheet if needed)				
Free Credit Education, Emergency Loans, Employee Financial Needs.				
Please rate your experience with the referenced Vendor via checkbox:	Needs Improvement	Satisfactory	Excellent	Not Applicable
Vendor's Quality of Service:				
Responsive:	☐	☐	☒	☐
Accuracy:	☐	☐	☒	☐
Deliverables:	☐	☐	☒	☐
Vendor's Organization:				
Staff Expertise:	☐	☐	☒	☐
Professionalism:	☐	☐	☒	☐
Turnover:	☐	☐	☒	☐
Timeliness of:				
Project:	☐	☐	☒	☐
Deliverables:	☐	☐	☒	☐
Project completed within budget:	☐	☐	☒	☐
Cooperation with:				
Your Firm:	☐	☐	☒	☐
Subcontractor(s)/Subconsultant(s):	☐	☐	☒	☐
Regulatory Agency(ies):	☐	☐	☒	☐
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Verified via: ☒ Email ☐ Verbal	Verified by:	Tracey A. Gordon	Division:	Human Resources
			Date:	9/14/2022

VENDOR REFERENCE VERIFICATION FORM

RFP No. GEN2124409P1 Voluntary Emergency Loan Program					
Reference For (hereinafter, "Vendor"):		BMG Money			
Reference Date:		8-8-2022			
Organization/Firm Providing Reference:		Miami-Dade County Employee Discount Program			
Contact Name:		Sara Vallazza			
Contract Title:		Employee Engagement Coordinator			
Contact Email:		flogom@miamidade.gov			
Contact Phone:		305-375-1389			
Name of Referenced Project:					
Contract Number:					
Date Range of Services Provide:		Start Date:	End Date:		
Project Amount:					
Vendor's Role in Project:		☐ Prime	☐ Subconsultant/Subcontractor		
Would you use this Vendor again?		☒ Yes	☐ No		
If you answered no to the question above, please specify below: (attach additional sheet if needed)					
Description of services provided by Vendor, please specify below: (attach additional sheet if needed)					
Assist employees with pay day loans.					
Please rate your experience with the referenced Vendor via checkbox:		Needs Improvement	Satisfactory	Excellent	Not Applicable
Vendor's Quality of Service:					
Responsive:		☐	☐	☒	☐
Accuracy:		☐	☐	☒	☐
Deliverables:		☐	☐	☐	☒
Vendor's Organization:					
Staff Expertise:		☐	☐	☒	☐
Professionalism:		☐	☐	☒	☐
Turnover:		☐	☐	☐	☒
Timeliness of:					
Project:		☐	☐	☐	☒
Deliverables:		☐	☐	☒	☐
Project completed within budget:		☐	☐	☐	☐
Cooperation with:					
Your Firm:		☐	☐	☒	☐
Subcontractor(s)/Subconsultant(s):		☐	☐	☐	☒
Regulatory Agency(ies):		☐	☐	☐	☒
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Verified via: ☐ Email ☐ Verbal		Verified by: County Unable to Verify		Division:	
				Date:	

From: Vallazza, Sara (HR) <Sara.Vallazza@miamidade.gov>
Sent: Thursday, September 29, 2022 2:54 PM
To: Gordon, Tracey
Cc: Mitchell, Esther; Parets, Chantel; Porto, Becsaida (HR)
Subject: RE: Request For Vendor Reference Verification For BMG Money, Inc. for Voluntary Emergency Loan Program (GEN2124409P1)

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Good afternoon,

Sorry, I have not. Actually tried someone else there just yesterday.

The BMG team participated in our 5K event on Saturday too.

I just cannot speak to any contractual performance questions.

From: Gordon, Tracey [mailto:trgordon@broward.org]
Sent: Thursday, September 29, 2022 2:42 PM
To: Vallazza, Sara (HR) <Sara.Vallazza@miamidade.gov>
Cc: Mitchell, Esther <EMITCHELL@broward.org>; Parets, Chantel <cparets@broward.org>; Porto, Becsaida (HR) <Becsaida.Porto@miamidade.gov>
Subject: RE: Request For Vendor Reference Verification For BMG Money, Inc. for Voluntary Emergency Loan Program (GEN2124409P1)

EMAIL RECEIVED FROM EXTERNAL SOURCE

Good afternoon Ms. Vallazza:

I appreciate you responding to this inquiry. Have you received any feedback from your payroll information management division?

Thank you,

Tracey



Tracey A. Gordon
Senior Program/Project Coordinator
Human Resources Division, Employee Benefit Services
115 S. Andrews Avenue, Fort Lauderdale, FL 33301
Ph: 954-357-6726, Fax: 954-728-2777
www.broward.org/benefits

Top 5 Strengths | Strategic | Relator | Connectedness | Analytical | Developer

Have questions or need assistance with UnitedHealthcare's health or vision plans? Contact your onsite Healthcare Advocates at 954-357-7191 or 954-357-7192.

Customer Care is my priority. How am I doing? Please contact my manager, Lisa Morrison, at lmorrison@broward.org with feedback.

From: Vallazza, Sara (HR) <Sara.Vallazza@miamidade.gov>

Sent: Thursday, September 15, 2022 8:27 AM

To: Gordon, Tracey <trgordon@broward.org>

Cc: Mitchell, Esther <EMITCHELL@broward.org>; Parets, Chantel <cparets@broward.org>; Porto, Becsida (HR) <Becsida.Porto@miamidade.gov>

Subject: RE: Request For Vendor Reference Verification For BMG Money, Inc. for Voluntary Emergency Loan Program (GEN2124409P1)

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Good morning, Ms. Gordon,

I referred the form to our payroll information management division because I do not contract with BMG Money. My role is get the information about their product and services to our workforce.

As such, I have had the opportunity to work with Carlos Ramos and Tom McCormick. I have found the team at BMG professional and accessible. They respond quickly to emails and calls. They have attended several in-person events to conduct outreach as well.

To my knowledge they have engaged with our workforce without issue. I have not received any negative feedback.

I hope this is helpful. Realize you have a deadline and I am not certain you will have the form back accordingly.

Contact me should you have other questions. I am happy to be of assistance within the limits of my experience.

Warmly, Sara

Sara Vallazza, MPA
Employee Engagement Coordinator
Benefits and Employee Support Services Division
Miami-Dade County Human Resources Department
111 NW 1st Street, 23rd floor
305.375.1389
flogom@miamidade.gov
miamidade.gov/humanresources

From: Gordon, Tracey [<mailto:trgordon@broward.org>]
Sent: Monday, September 12, 2022 3:02 PM
To: Vallazza, Sara (HR) <flogom@miamidade.gov>
Cc: Mitchell, Esther <EMITCHELL@broward.org>; Parets, Chantel <cparets@broward.org>
Subject: Request For Vendor Reference Verification For BMG Money, Inc. for Voluntary Emergency Loan Program (GEN2124409P1)

EMAIL RECEIVED FROM EXTERNAL SOURCE

Good afternoon Sara Vallazza:

I hope this email finds you well!

Your name and the attached Vendor Reference Verification Form was provided to us by BMG Money, Inc. as part of their response to our recent RFP for Voluntary Emergency Loan Program (GEN2124409P1).

Please confirm that you provided this reference, and complete the following:

1. Name of Reference Project
2. Contract Number
3. Date Range of Services Provided
4. Project Amount
5. Vendor's Role in Project

Your response will be greatly appreciated by 5:00 p.m. Thursday, September 15, 2022.

If you have any questions regarding this email, please let me know. Thanks so much for your time.

Respectfully,

Tracey



Tracey A. Gordon
Senior Program/Project Coordinator
Human Resources Division, Employee Benefit Services
115 S. Andrews Avenue, Fort Lauderdale, FL 33301
Ph: 954-357-6726, Fax: 954-728-2777
www.broward.org/benefits

Top 5 Strengths | Strategic | Relator | Connectedness | Analytical | Developer

Customer Care is my priority. How am I doing? Please contact my manager, Lisa Morrison, at lmorrison@broward.org with feedback.

VENDOR REFERENCE VERIFICATION FORM

RFP No. GEN2124409P1 Voluntary Emergency Loan Program				
Reference For (hereinafter, "Vendor"):	CreditWorks LLC			
Reference Date:	08/08/2022D			
Organization/Firm Providing Reference:	Ochsner Clinic Foundation			
Contact Name:	Donna Prinz			
Contract Title:	VP, HR Benefits			
Contact Email:	dprinz@ochsner.org			
Contact Phone:	504-842-9667			
Name of Referenced Project:	Credit4Work! Loan Program			
Contract Number:	N/A			
Date Range of Services Provide:	Start Date: August 2018	End Date: Ongoing		
Project Amount:	N/A			
Vendor's Role in Project:	☒ Prime	☐ Subconsultant/Subcontractor		
Would you use this Vendor again?	☒ Yes	☐ No		
If you answered no to the question above, please specify below: (attach additional sheet if needed)				
Description of services provided by Vendor, please specify below: (attach additional sheet if needed)				
Access to several different loan types via payroll deduction to support employees with debt management				
Please rate your experience with the referenced Vendor via checkbox:	Needs Improvement	Satisfactory	Excellent	Not Applicable
Vendor's Quality of Service:				
Responsive:	☐	☐	☒	☐
Accuracy:	☐	☐	☒	☐
Deliverables:	☐	☐	☒	☐
Vendor's Organization:				
Staff Expertise:	☐	☐	☒	☐
Professionalism:	☐	☐	☒	☐
Turnover:	☐	☐	☒	☐
Timeliness of:				
Project:	☐	☐	☒	☐
Deliverables:	☐	☐	☒	☐
Project completed within budget:	☐	☐	☒	☐
Cooperation with:				
Your Firm:	☐	☐	☒	☐
Subcontractor(s)/Subconsultant(s):	☐	☐	☐	☒
Regulatory Agency(ies):	☐	☐	☐	☒
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		Date: 9/22/2022		

VENDOR REFERENCE VERIFICATION FORM

RFP No. GEN2124409P1 Voluntary Emergency Loan Program				
Reference For (hereinafter, "Vendor"):	CreditWorks LLC			
Reference Date:	08/08/2022			
Organization/Firm Providing Reference:	Ochsner LSU Health System			
Contact Name:	Jennifer Taffaro			
Contract Title:	Director, Benefits			
Contact Email:	jennifer.taffaro@ochsner.org			
Contact Phone:	504-703-0741			
Name of Referenced Project:	Credit4Work! Loan Program			
Contract Number:	N/A			
Date Range of Services Provide:	Start Date: June 2019		End Date: Ongoing	
Project Amount:	N/A			
Vendor's Role in Project:	☒ Prime		☐ Subconsultant/Subcontractor	
Would you use this Vendor again?	☒ Yes		☐ No	
If you answered no to the question above, please specify below: (attach additional sheet if needed)				
Description of services provided by Vendor, please specify below: (attach additional sheet if needed)				
Access to several different loan types via payroll deduction to support employees with debt management				
Please rate your experience with the referenced Vendor via checkbox:	Needs Improvement	Satisfactory	Excellent	Not Applicable
Vendor's Quality of Service:				
Responsive:	☐	☐	☒	☐
Accuracy:	☐	☐	☒	☐
Deliverables:	☐	☐	☒	☐
Vendor's Organization:				
Staff Expertise:	☐	☐	☒	☐
Professionalism:	☐	☐	☒	☐
Turnover:	☐	☐	☒	☐
Timeliness of:				
Project:	☐	☐	☒	☐
Deliverables:	☐	☐	☒	☐
Project completed within budget:	☐	☐	☒	☐
Cooperation with:				
Your Firm:	☐	☐	☒	☐
Subcontractor(s)/Subconsultant(s):	☐	☐	☐	☒
Regulatory Agency(ies):	☐	☐	☐	☒
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		Date: 9/12/2022		

VENDOR REFERENCE VERIFICATION FORM

RFP No. GEN2124409P1 Voluntary Emergency Loan Program				
Reference For (hereinafter, "Vendor"):		CreditWorks LLC		
Reference Date:		08/10/2022		
Organization/Firm Providing Reference:		Lake Charles Memorial Health		
Contact Name:		Mary Matte		
Contract Title:		Human Resources Manager		
Contact Email:		mmatte@lcmh.com		
Contact Phone:		337-494-3257		
Name of Referenced Project:		Voluntary Emergency Loan Program		
Contract Number:		GEN2124409P1		
Date Range of Services Provide:		Start Date: March 2020	End Date: Ongoing	
Project Amount:		n/a		
Vendor's Role in Project:		☒ Prime	☐ Subconsultant/Subcontractor	
Would you use this Vendor again?		☒ Yes	☐ No	
If you answered no to the question above, please specify below: (attach additional sheet if needed)				
Description of services provided by Vendor, please specify below: (attach additional sheet if needed)				
Credit4Work! financial wellness program including personal loans without a credit check repaid through payroll deduction.				
Please rate your experience with the referenced Vendor via checkbox:	Needs Improvement	Satisfactory	Excellent	Not Applicable
Vendor's Quality of Service:				
Responsive:	☐	☒	☐	☐
Accuracy:	☐	☒	☐	☐
Deliverables:	☐	☒	☐	☐
Vendor's Organization:				
Staff Expertise:	☐	☒	☐	☐
Professionalism:	☐	☒	☐	☐
Turnover:	☐	☒	☐	☐
Timeliness of:				
Project:	☐	☒	☐	☐
Deliverables:	☐	☒	☐	☐
Project completed within budget:	☐	☒	☐	☐
Cooperation with:				
Your Firm:	☐	☒	☐	☐
Subcontractor(s)/Subconsultant(s):	☐	☒	☐	☐
Regulatory Agency(ies):	☐	☒	☐	☐
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		Date:	9/12/2022	



VENDOR REFERENCE VERIFICATION FORM

RFP No. GEN2124409P1 Voluntary Emergency Loan Program				
Reference For (hereinafter, "Vendor"):		Employee Loan Solutions LLC dba TrueConnect		
Reference Date:		8-6-2022		
Organization/Firm Providing Reference:		City of Albuquerque, NM		
Contact Name:		Tim Rivera		
Contract Title:		Senior Benefits and Insurance Director		
Contact Email:		timrivera@cabq.gov		
Contact Phone:		5057683733		
Name of Referenced Project:		TrueConnect		
Contract Number:				
Date Range of Services Provide:		Start Date: 7/2017	End Date: Current	
Project Amount:				
Vendor's Role in Project:		☒ Prime	☐ Subconsultant/Subcontractor	
Would you use this Vendor again?		☒ Yes	☐ No	
If you answered no to the question above, please specify below: (attach additional sheet if needed)				
Description of services provided by Vendor, please specify below: (attach additional sheet if needed)				
Provides short term loans for City employees.				
Please rate your experience with the referenced Vendor via checkbox:	Needs Improvement	Satisfactory	Excellent	Not Applicable
Vendor's Quality of Service:				
Responsive:	☐	☐	☒	☐
Accuracy:	☐	☐	☒	☐
Deliverables:	☐	☐	☒	☐
Vendor's Organization:				
Staff Expertise:	☐	☐	☒	☐
Professionalism:	☐	☐	☒	☐
Turnover:	☐	☐	☒	☐
Timeliness of:				
Project:	☐	☐	☒	☐
Deliverables:	☐	☐	☒	☐
Project completed within budget:	☐	☐	☒	☐
Cooperation with:				
Your Firm:	☐	☐	☒	☐
Subcontractor(s)/Subconsultant(s):	☐	☐	☒	☐
Regulatory Agency(ies):	☐	☐	☒	☐
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Verified via: ☒ Email ☐ Verbal	Verified by: Tracey A. Gordon	Division: Human Resources Date: 9/29/2022		



VENDOR REFERENCE VERIFICATION FORM

RFP No. GEN2124409P1 Voluntary Emergency Loan Program				
Reference For (hereinafter, "Vendor"):	Employee Loan Solutions LLC dba TrueConnect			
Reference Date:	8-6-2022			
Organization/Firm Providing Reference:	City of Phoenix, AZ			
Contact Name:	Tristin Sullivan-Leppa			
Contract Title:	Deputy Human Resources Director			
Contact Email:	tristin.sullivan-leppa@phoenix.gov			
Contact Phone:	(602) 706-4777			
Name of Referenced Project:	TrueConnect			
Contract Number:	Cooperative Purchasing Agreement between the City of Phoenix and			
Date Range of Services Provide:	Start Date: 1/2019	End Date: Current		
Project Amount:	N/A			
Vendor's Role in Project:	☒ Prime	☐ Subconsultant/Subcontractor		
Would you use this Vendor again?	☒ Yes	☐ No		
If you answered no to the question above, please specify below: (attach additional sheet if needed)				
Description of services provided by Vendor, please specify below: (attach additional sheet if needed)				
Employee Loan Program via payroll deduction. If employee leaves the City, the employee becomes responsible for any loan balance. The City is not responsible for recouping unpaid loan balance at time of separation.				
Please rate your experience with the referenced Vendor via checkbox:	Needs Improvement	Satisfactory	Excellent	Not Applicable
Vendor's Quality of Service:				
Responsive:	☐	☐	☒	☐
Accuracy:	☐	☐	☒	☐
Deliverables:	☐	☐	☐	☒
Vendor's Organization:				
Staff Expertise:	☐	☐	☒	☐
Professionalism:	☐	☐	☒	☐
Turnover:	☐	☐	☒	☐
Timeliness of:				
Project:	☐	☐	☐	☒
Deliverables:	☐	☐	☐	☒
Project completed within budget:	☐	☐	☐	☒
Cooperation with:				
Your Firm:	☐	☐	☒	☐
Subcontractor(s)/Subconsultant(s):	☐	☐	☐	☒
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		Date: 9/22/2022		



Contracts Central

Broward County Purchasing Division

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 - ▷ Work Auth
 - ▷ Projects
 - ▼ PURCHASING
 - ▷ Procurement
 - ▷ FileRoom DashBoard
 - ▷ FileRoom Insert
 - ▷ Debarment Dashboard
 - ▼ Favorites
 - ▷ Prime Vendor
 - ▷ Sub Vendor
 - ▷ Purchase Order
 - ▷ Evaluation
 - ▷ Log Off

Prime Vendor Dashboard - BMG MONEY, INC.

Finish

Proj/Contract/Agreement/WA Legend: Proj Nbr: = Project Number FC Nbr: = Fixed Contract Number OE Nbr: = Open End Contract Number WA Nbr: = Work Authorization Number

[Export To Excel](#)

Final/Complete/Renewal Vendor Performance Evaluations - Past 5 Years

Proj/Contract/Agreement/WA	Using Div	Evaluation Type	Locked Dt	Future	Score		
OE Nbr: N2111734P1	Human Resources	Renewal Service Evaluation 06/30/2020 - 06/29/2021	12/6/2021	YES	4.73	View	Docs (0)



Contracts Central

Broward County Purchasing Division

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 - ▷ Projects
 - ▼ **PURCHASING**
 - ▷ Procurement
 - ▷ FileRoom DashBoard
 - ▷ FileRoom Insert
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Prime Vendor Dashboard

Enter Vendor Name (or a portion of) Then Click Search: -
Wildcards Are Permitted (ie. wa*, *wa*,wa*inc)

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 - ▼ **PURCHASING**
 - ▷ Procurement
 - ▷ FileRoom DashBoard
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