If a vendor is using Surety 2000 to upload their bid bond and getting the following error, the owner assigned contractor number from bond doesn’t match the supplier identifier.

This error appears because when the bonding agent whom entered the bid bond information enter incorrectly. The information needs to be entered EXACTLY how it appears in the BidSync system.

To get this corrected the vendor would need to contact the bonding agent that issued the bid bond that issued the bid bond (not surety 2000) and have the bonding agent reenter the bond information.

To prevent this error from happening the supplier should copy and paste the information when supplying it to the bid bonding agent. The supplier should also have the bid bonding agent copy and past the information into the Surety 2000 system.

To get the bid bonding information the supplier will need to bring up the bid details page and click on the see bid bond information (see screenshot below).