

Bid bond error (surety 2000)



Heidi P.
posted this on October 03, 2013 03:08 PM

If a vendor is using Surety 2000 to upload their bid bond and getting the following error, the owner assigned contractor number from bond doesn't match the supplier identifier. This error appears because when the bonding agent whom entered the bid bond information enter incorrectly. The information needs to be entered EXACTLY how it appears in the BidSync system.

To get this corrected the vendor would need to contact the bonding agent that issued the bid bond that issued the bid bond (not surety 2000) and have the bonding agent reenter the bond information.

To prevent this error from happening the supplier should copy and paste the information when supplying it to the bid bonding agent. The supplier should also have the bid bonding agent copy and past the information into the Surety 2000 system.

To get the bid bonding information the supplier will need to bring up the bid details page and click on the see bid bond information (see screenshot below).

The screenshot displays the BidSync interface for a bid titled "Bid #Test Bid PC-0000 / WC-0000 - Test Bid PC-0000 / WC-0000". The header includes the City of Oklahoma City logo and name. The main content area shows bid details such as "Time left: Bid has ended", "Bid started: Sep 30, 2013 7:07:48 AM MDT", and "Bid ended: This bid closed on Oct 03, 2013 9:00:00 AM MDT". A navigation bar contains tabs for "Details", "Documents", "Line items", "Q&A", and "Vendor". Below the navigation bar, the "Bid Bond" section is highlighted with a red box, showing the link "See bid bond information". A modal window titled "Bid Bond" is open, displaying the following information: "Owner obligee: City of Oklahoma City and its Trusts, OK", "Bid security percent: 5%", "Supplier identifier: 8066015823", and "Bid number: Test Bid PC-0000 / WC-0000". A "Close window" link is visible at the bottom of the modal.

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