



Public Works and Environmental Services Department

## Water & Wastewater Services - Business Operations Division

2555 W. Copans Road. • Pompano Beach, Florida 33069 • 954-831-3250 • [water@broward.org](mailto:water@broward.org)

### MULTI-FAMILY ASSOCIATION APPLICATION GUIDELINE FOR USEPA WATERSENSE® TOILET CREDIT

**Purpose:** This guideline summarizes Broward County Water and Wastewater Services (WWS) procedures to request credit for the installation of USEPA WaterSense® Labeled Toilets for multi-family or condo association customers. Before any request for credit will be approved, WWS requires receipt of the following documents for review: (1) completed, signed, and dated Multi-Family Association Application for USEPA WaterSense® Toilet Credit (2) government photographic identification (ID) of person authorized to apply for the toilet credit program, and (3) supporting documentation verifying the Application (e.g. paid invoice on vendor letterhead identifying WaterSense® Toilet purchased/installed identifying the USEPA WaterSense® Toilet make, model and model number, or copy of paid plumber's bill on letterhead identifying WaterSense® Toilet purchased/installed).

**Overview:** The USEPA has established standards for low flow, high efficiency toilets, and has created the designation of WaterSense® for toilets that meets its low flow criteria of 1.28 gallons per flush. Under the WWS Toilet Credit Program, WWS will provide a \$125 credit to the bill of a WWS multi-family or condo association water customer who replaces an existing toilet in the units with a new USEPA WaterSense®-certified unit. Each property is limited to up to fifty (50) \$125 credits per multi-family/condo structure/unit. Replacing the existing, older, low-efficiency toilet with a USEPA WaterSense®-certified model could save approximately 11,000 to 18,000 gallons per year per household. Toilets with USEPA WaterSense® certification are available at most local home improvement stores.

**Authority:**

- U.S. Department of Environmental Protection Agency (USEPA) WaterSense® Labeled Toilets at [www.epa.gov/watersense](http://www.epa.gov/watersense) or (866) WTR-SENS (987-7367) or [watersense@epa.gov](mailto:watersense@epa.gov).
- Florida Statutes Title XI (County Organization and Intergovernmental relations), Chapter 153 (Water and Sewer Systems) – establishes the County's rights and obligations for the operation of a water and sewer system.
- Broward County Code, Chapter 34 (Water and Sewers)
- Broward County Administrative Code, Chapter 38 Section 38.18 (WWS Rates, Fees and Charges)
- Broward County Resolution pertaining to the Toilet Replacement Credit Program - Adopted February 2024

#### Requirements:

1. Multi-Family Association Application for USEPA WaterSense® Toilet Credit – Submit a fully completed, signed, and dated application by the person authorized to assume responsibility for WWS multi-family/condominium services and charges for the multi-family/condominium development and related units. Per County Resolution, to receive the credit, an application must be submitted no later than one year after the completed installation.
2. Government photographic identification (ID) of person authorized to apply for the multi-family/condo account toilet credit to assume responsibility for utility services and bills.
3. Supporting documentation: Verification of purchase and installation of new USEPA WaterSense®-certified toilets (e.g. copy of dated, paid invoice on vendor or plumber letterhead identifying purchase in full of WaterSense® - certified Toilet(s) units).

#### Note:

Multi-Family/Condominium water utility account credits for USEPA WaterSense® Toilet are subject to the review and approval of Water and Wastewater Services Management. If approved, the credit(s) will be reflected in the next billing for the primary Multi-Family/Condominium premise account. There will be no additional notification.