



BOARD OF COUNTY COMMISSIONERS
WATER AND WASTEWATER SERVICES (WWS)
BUSINESS OPERATIONS DIVISION
 2555 WEST COPANS ROAD, BLDG. 1
 POMPANO BEACH, FL 33069
 (954) 831-3250 • water@broward.org

ATTACHED:
 ① PHOTO ID (S)
 ② SUPP DOCS
 By _____
 Date _____

POOL CREDIT REQUEST

Broward County Water and Wastewater Services (WWS) allows a credit once every two years for a swimming pool that is fully emptied and re-filled. The sewer portion of your bill will be adjusted for the amount of water consumed beyond your monthly average consumption. Residential sewer accounts cap out at 15K per month. Any usage beyond this threshold, no additional credit will be granted.

Once the completed request is received, the credit will be applied within the next two to three billing cycles. Please pay your current bill in full to avoid any late fees or interruption of water service. Accounts that are billed for water only and premises with a sub-meter or separate sprinkler meter do not qualify for a pool credit.

After the swimming pool is emptied and re-filled, please complete the following information and return it via mail or email as listed above. To return the completed form in person, please visit one of our two Customer Service Centers. Visit us at www.broward.org/waterservices for the center locations and hours of operations.

Please be advised that splasher pools also known as “kiddie” pools do not qualify for a pool credit.

(1) <u>CUSTOMER INFORMATION</u>	CUSTOMER NUMBER: _____
ACCOUNT HOLDER: _____	
CONTACT NAME (if applicable): _____	
PROPERTY ADDRESS: _____	
STREET	CITY
STATE	ZIP + 4
MAILING ADDRESS: _____	
SAME AS ABOVE	
STREET	CITY
STATE	ZIP + 4
PHONE: HOME: (____) _____ WORK: (____) _____ MOBILE: (____) _____	
E-MAIL ADDRESS: _____	

(2) <u>POOL INFORMATION</u>			
DATE POOL FILLED: _____		HOW MANY GALLONS IS THE POOL? _____	
TYPE OF LICENSE (if applicable):	STATE OF FLORIDA	BROWARD COUNTY	OTHER _____
DESCRIPTION OF REPAIR(S): _____			

I UNDERSTAND THAT I MAY BE CONSIDERED FOR A LEAK ADJUSTMENT CREDIT ONLY IF ALL REPAIRS CAUSING THE LEAK(S) HAVE BEEN REPAIRED AND CONSUMPTION HAS DECREASED BACK TO NORMAL.

X _____ **DATE** _____

FOR INTERNAL USE ONLY:			
_____	_____	_____	_____
CUSTOMER NO.	UAZ	PREMISE NO.	CS REP