

ONE GAME ONE PASSION BROWARD COUNTY

2026 WORLD CUP FANS Be Prepared in Case of an Emergency

Broward County Office of Regional Communications and Technology reminds fans that emergency communication can be different in crowded venues, unfamiliar cities and international travel settings. Fans, especially those from other nations, should know how to get help before an emergency happens.

International visitors should connect to a U.S. network upon arrival, even if they turn off wireless roaming.

In event of an emergency, international visitors should:

- **Place a voice call to 9-1-1:** Other emergency numbers may work, but 9-1-1 is the emergency number in the U.S.
- **Do not text 9-1-1** or any other emergency number.
- **Wait for the call to connect:** It may take longer than expected if the phone is not already connected to a U.S. carrier network.
- **Do NOT hang up:** Stay on the line until your call connects; if the call disconnects, try again.
- **Stay on the line:** Until you are told to hang up.
- **Stay calm and clearly state your location:** including address, landmark, venue, or hotel and room number - *BEFORE* describing the emergency.

What residents can do to assist international visitors during an emergency:

If someone near you is experiencing an emergency and needs help reaching 9-1-1:

- Make the 9-1-1 call for them
- Stay on the line until you are told to hang up
- Describe the location before describing the situation
- If it is safe to do so, stay with the visitor until help arrives

Important things to keep in mind:

- Keep your phone charged and accessible
- Know the stadium's emergency options
- Do not hang up, even if there is a language barrier



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