

Welcome to the inaugural issue of NewsFLLash



Official Newsletter of Broward County's Fort Lauderdale-Hollywood International Airport





Mark E. Gale

CEO/Director of Aviation
Fort Lauderdale-Hollywood
International Airport (FLL)

A Message from the CEO

As we prepare to bid 2018 farewell, we have many accomplishments to share and many exciting developments ahead. To keep you informed, we're excited to present the inaugural edition of NewsFLLash, our way of sharing all the great things at FLL. Within each issue, we will share recent accomplishments and future developments in a mobile-friendly format you can read on the go. Each story will offer a glimpse inside Broward County's FLL with a combination of human interest stories and details on new destinations, airlines and amenities. Please encourage your friends and colleagues to sign up for NewsFLLash. Welcome aboard flight #001. We hope you enjoy it.

From our FLL family to yours, best wishes for a safe, happy and healthy holiday season.

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The Sky's The Limit!

Congratulations to our FLL team and the entire community, as we all celebrate another year of fantastic passenger growth in 2018. From January through October, passenger traffic at FLL rose 11 percent over the same period in 2017 to approximately 29.7 million travelers. Total passenger traffic during October alone was 2,573,461, a 7.4% year-over-year increase. (That includes a 6.4% boost in domestic traffic and 11.3% in international traffic.) October 2018 also marks the 54th month of increases in total passenger traffic out of the last 55 months. We're on track to reach 36 million passengers by year-end 2018 and mark the fifth consecutive year of double-digit growth in international traffic.

TANTALIZING NEW TREATS AWAIT YOU IN TERMINAL 1



Live Life OFF the grill

Offerdahl's Off-the-Grill is all about food that makes you feel great and gives you the energy to accomplish your goals. Don't miss their newest location opening in December in Terminal 1, Concourse C in time for the holidays. Offerdahl's joins other appealing new eateries that have recently opened in Terminal 1.

Latin Sizzle or Laid-Back Island Fare?

Take a taste tour of Latin American delights at **La Familia** in Terminal 1, Concourse A, including tacos, tequila and arroz con pollo. Just steps past the Terminal 1 Security Checkpoint lies pre-flight island bliss: **Jimmy Buffet's Air Margaritaville**, featuring famous volcano nachos and frozen concoctions. Finish with a stop at **Sweet Indulgences** candy shop in the Terminal 1 near Concourses B and C.





A Splurge Makes the Journey Even Sweeter

Several new retail shops and concessions entice travelers on their next visit, including **Rip Curl**, (Terminal 2), **Broward Duty Free**, (Terminal 4, Concourse G East), **MAC Cosmetics** and **Harley-Davidson Motorcycles** (Terminal 1) near Concourses B and C.

Burger-Fi, Auntie Anne's & Burger King

Burger-Fi presents world-class gourmet burgers and crispy fries. Snacktime favorite **Auntie Anne's** is serving her famous fresh-baked soft pretzels and dips. And the King himself — **Burger King** — landed in March, too. Expect to find a wide variety of food options the next time you travel through Terminal 1.





Stroll Through Our Stunning New "Skywaves"

In August of 2017, FLL debuted its latest public art project: "Skywaves" by artist Laurie Lundquist. Inspired by waves, wind, and motion, the artist communicates enjoyment and celebrates Florida's beaches and climate by creating an open-air crossing. Her vision blends beauty, technology and utility into one signature design.

Curved perforated aluminum railings create an open feeling as visitors walk across the spans. The walking surfaces of the bridges are embellished with colorful wave and water images. The underside of the canopies features a spectral color surface that changes from green to blue, and colored LED uprights that create excitement and visibility at night. Skywaves establishes an iconic visual experience as people travel by car within the terminal loop.



More Non-Stop Adventure On The Way

Nearly two dozen markets, including first-time and existing FLL routes, will see new non-stop service by year-end 2018, offering travelers even more U.S. and international gateway choices. Here's a quick list of what's to come and what's been added:

- Starting Dec. 15 through March 30, 2019, JetBlue Airways will offer seasonal service between FLL and Steamboat Springs, Colorado. JetBlue also added service to Grand Cayman, Cayman Islands, earlier this year.
- Spirit Airlines will begin year-round flights to Cali, Colombia on Dec. 20, marking its fifth Colombian destination from FLL. The airline has expanded several other services already: Asheville and Greensboro, North Carolina, in September; St. Croix, U.S. Virgin Islands, in June; Cap Haitien, Haiti, in April; and Guayaquil, Ecuador, in March.
- In November, Denver, Colorado-based Frontier resumed operations at FLL with year-round flights to Trenton, New Jersey and Islip, New York.
- Allegiant added new service to Flint, Michigan, in October.
- Southwest Airlines added San Antonio, Texas in July and Oranjestad, Aruba in March.
- In May, Brazilian carrier Azul began flying between FLL and Recife, Brazil.



New Value Carrier Swoops Into FLL

Swoop, an ultra-low-cost subsidiary of Canadian airline WestJet, began new seasonal service between FLL and Hamilton, Ontario, on October 26th. The Hamilton flights operate with Boeing 737-800 aircraft from Terminal 1 at FLL. For schedule and fares, visit FlySwoop.com.



Terminal Two: The Transformation Continues...

Exciting Terminal 2 progress continues, as our Modernization Project kicks into high gear. Preliminary work started this past summer, with several areas already debuting this fall/winter:

A new Inflight Lounge for Delta Air Lines employees has opened on the concourse level, as well as an “interim” Delta Sky Club. Both are just the start of many improvements to come. Future enhancements include: new and redesigned dining and shopping venues; modernized passenger restrooms; a new terminal security checkpoint; dome-shaped roof; central passenger waiting area; and permanent Sky Club on the mezzanine level. In addition, new enclosed connectors linking Terminals 1, 2 and 3 will enable travelers to move freely among all three without needing to exit and re-enter security checkpoints.

The project, including terminal connectors, is slated to be substantially completed by October 2021.

MAKING STRIDES TO A BETTER TERMINAL 4

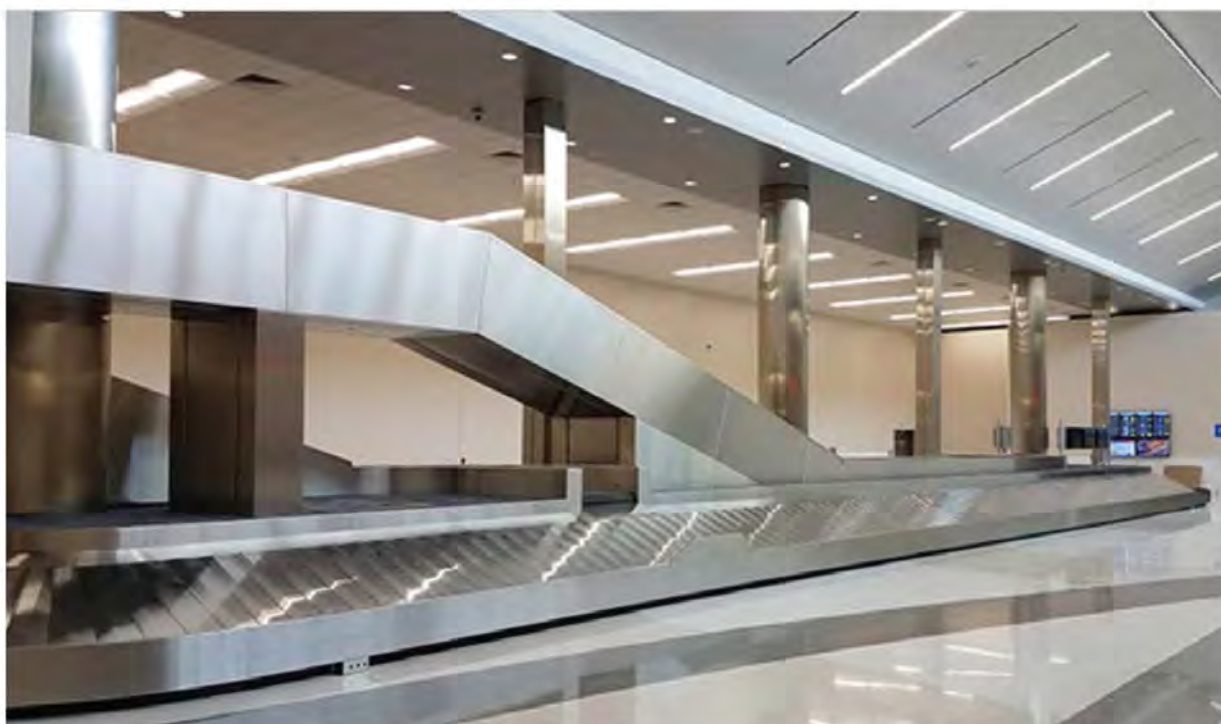


New International Efficiencies

We're always striving to improve operations and the guest experience at FLL. In recent years, Terminal 4 has added 12 new gates to provide more destination options for passengers as part of an ongoing modernization and expansion project.

Next year, two more will open for a total of 12 international and two domestic gates overall. Another recent milestone was the opening of the new Concourse G with its modern guest amenities and enhanced shopping and dining venues. And more improvements are coming in 2019 including new U.S. Customs and Border Protection functionality, advanced baggage handling system equipment, a new "meet-and-greet" area and additional passenger queuing space.

Work is underway now on the final phase of the U.S. Customs Federal Inspection Services (FIS) Facility Project slated for substantial completion by September 2019. By next fall, we'll be able to operate all 12 international gates in Concourse G and process more than 1,800 passengers per hour.



Celebrating New Leading-Edge Baggage Claim Capabilities

International passengers will now enjoy faster, smoother baggage processing, thanks to the new multimillion-dollar U.S. Customs and Border Protection (CBP) Baggage Claim Hall in Terminal 4. This new system is twice the size of the previous equipment: significantly increasing the capacity to process and deliver bags to arriving passengers, especially during peak travel periods.

Airport officials hosted a dedication and opening ceremony May 14th to commemorate the occasion and help share the news of these enhancements. The project is one phase of a multimillion-dollar modernization program now underway in Terminal 4, slated to be substantially complete in late 2019.

More good news: 25 CBP officers

FLL and Port Everglades are slated to receive 25 additional CBP officers, shared by both ports of entry and phased in over the next year. The addition of the new officers will help to process passengers faster and more efficiently, improving the guest experience.



Biometrics Lands at FLL

A CLEAR Win for Passengers

We're pleased to report that the new secure identification program, CLEAR, officially launched October 10 at FLL. The service is currently available for travelers using Delta and Air Canada in Terminal 2, but there are plans to expand to other FLL locations in the future.

CLEAR uses biometrics, including fingerprints and iris scans, to verify identities of enrolled members, before moving them through a dedicated security checkpoint lane.

CLEAR requires a membership enrollment. Membership is open to U.S. citizens and legal residents 18 years and older who register at Clearme.com or at a participating airport. The annual membership fee is \$179.

FLL is one of three Florida airports, along with Orlando and Miami International, to offer CLEAR. The program is now available in 26 airports nationwide, with more than 2.5 million members.

DEDICATED TO PASSENGER CONVENIENCE & SAFETY



Bigger & Brighter: New Terminal 1 Security Checkpoint

In February, the Broward County Aviation Department dedicated the new Terminal 1 B/C Concourse Connector and Security Checkpoint. This \$95 million multi-story building expansion spans 80,000 sq. ft. and features floor-to-ceiling glass windows offering bright and beautiful airfield views as well as new shops, eateries and amenities for travelers' enjoyment.

On Time. On Budget. On The Ball.

The Terminal 1 B/C Concourse Connector and Security Checkpoint Improvements include a centralized 12-lane TSA security checkpoint, two new enlarged restrooms, new concessions, and improved wayfinding signage that connects passengers to Concourses A, B and C. Best of all: it was completed within the original schedule and budget.



ARTFUL INSPIRATION



Unveiling FLL's Artistic Side: Who Knew?

Discover the artful side of FLL employees. More than 40 artworks created by FLL employees are on display in the walkway connector between Terminals 3 and 4 for everyone to enjoy.

This inaugural exhibition titled "I Bet You Didn't Know," is a collaborative effort by FLL and Broward Cultural Division's Public Art & Design program to showcase the hidden creative talents of 22 team members working as flight attendants, customer service representatives, project managers, executives and in other airport roles.

"I Bet You Didn't Know" includes oil, pastel, acrylic, watercolor and silk paintings, wood sculptures, collages, jewelry, photography, blown glass objects, mixed media installations, and a dance video.

The exhibition is an opportunity for those of us with hidden artistic passions to share our creativity with the millions of travelers passing through FLL each year.



EN PLANE AIR Student Artwork Exhibition



Colorful Comfort During The Storm— "En Plane Air"

An exhibition of student artwork titled "En Plane Air," was also recently added in Terminal 2. The colorful collection of 27 umbrellas was crafted from paper plates and pipe cleaners by children aged 4-13, as their parents – all Broward County employees worked through Hurricane Irma at the County's Emergency Operations Center. The umbrellas symbolize shelter and safety from hurricane-force rain and wind.

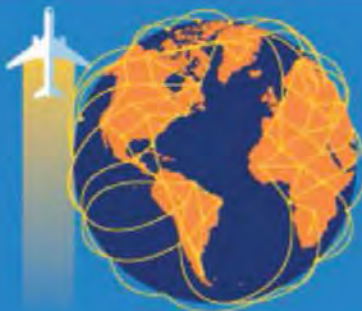
FLL BY THE NUMBERS (JANUARY - OCTOBER 2018)

FLL BY THE NUMBERS

TOTAL TRAFFIC WAS
29,684,765
1/1/18 - 10/31/18

UP 11% OVER
THE
SAME TIME LAST YEAR

INTERNATIONAL
TRAFFIC
WAS UP
21.1%



AND IS NOW
24%
OF TOTAL
PASSENGER
TRAFFIC



THERE WERE **245,355**
COMMERCIAL TAKE
OFFS AND LANDINGS

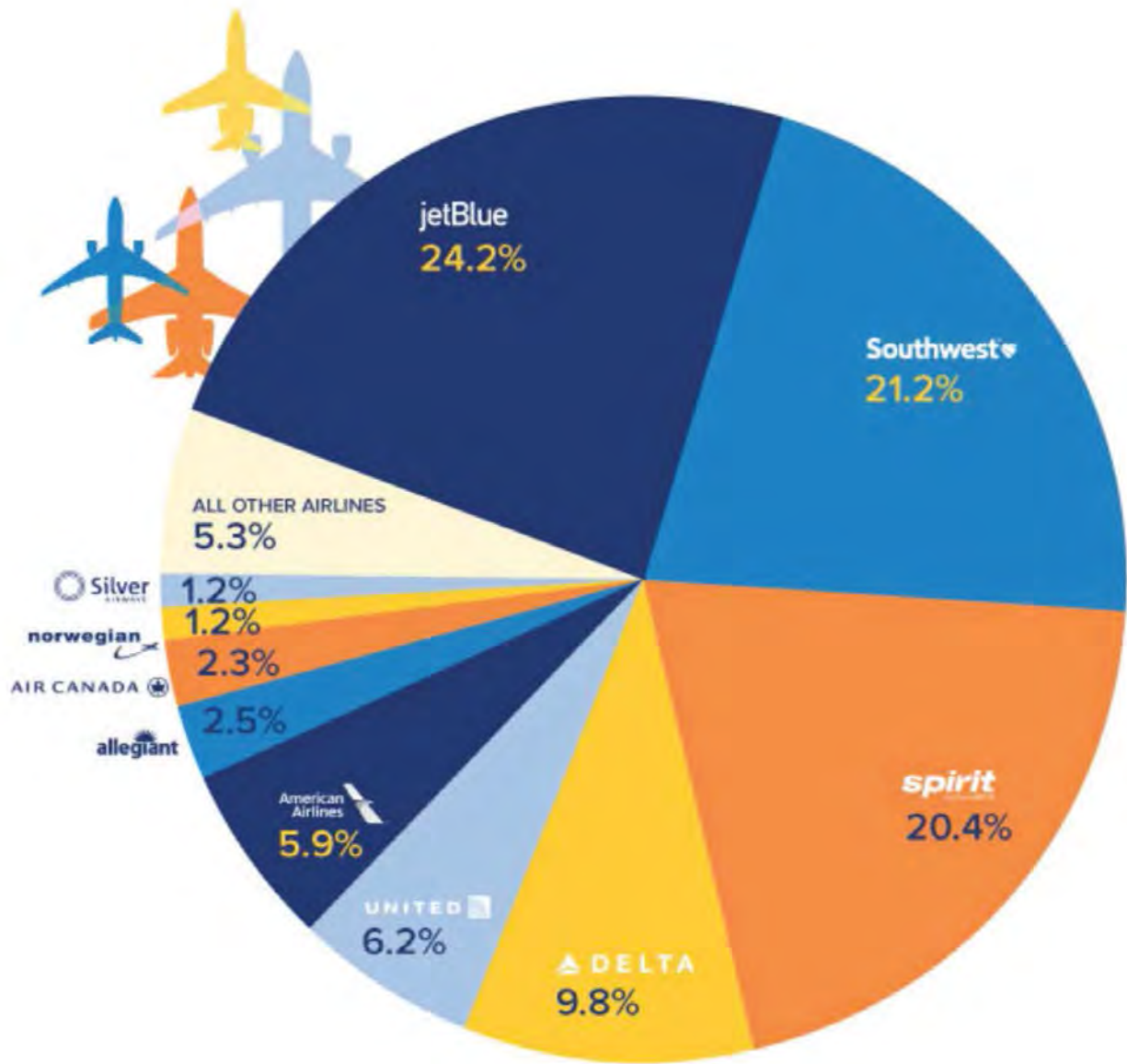
UP 8.8%
OVER LAST YEAR.



THAT'S AN INCREASE OF
62 DEPARTURES
A DAY!

COMPARED TO SAME
TIME LAST YEAR





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NewsFLLash provides updates on airport construction, new services and initiatives, upcoming events and more.