

Welcome to NewsFLLash Issue #28

In this edition: BCAD lends aid to hurricane-impacted airport, HWO reopens quickly after tornado hit, Kona Big Wave Bar surfs into FLL, airport CEO receives economic development leadership award and more.



Mark E. Gale

CEO/Director of Aviation
Fort Lauderdale-Hollywood
International Airport (FLL)

A Message From the CEO

Welcome to NewsFLLash No. 28. October is in the rearview mirror, and 2022 will be history in two months. The year has flown by fast, and soon we'll be penning resolutions for another new year. So, as the year-end holidays approach, let's try to enjoy the remainder of 2022 and savor the journey.

We continue to pray for southwest Florida communities recovering from Hurricane Ian's rampage over our state in late September/early October. The road to normalcy is still a work in progress for families impacted by the loss of life, livelihood, and personal property due to the massive, destructive storm. To aid our aviation industry colleagues with their recovery, the

Broward County Aviation Department (BCAD) sent a team (pictured above) to Punta Gorda Airport in Charlotte County, Fla., to help restore airfield fencing to resume operations quickly. While South Florida was spared the worst of Ian, tornados spawned by the hurricane as it neared Florida's coastline did cause damage in some areas, including at North Perry Airport (HWO), our general aviation facility in Pembroke Pines. Read more about Ian's impacts and recovery efforts in the stories below.

On October 22, BCAD hosted another Honor Flight South Florida, "Operation Homecoming," to recognize and celebrate the invaluable service of more than 70 U.S. veterans to this country. This was FLL's third Honor Flight homecoming event for 2022. Looking ahead, the Aviation Department is excited to welcome back [Autism in Flight](#) on November 3 after a two-year absence. The signature partnership with Broward County Public Schools and JetBlue Airways provides students on the autism spectrum with a simulated airport experience to help make travel easier.

As we enter the final month of the Atlantic hurricane season, we are hopeful the remaining weeks of November will be less active, if not storm-free. We're also hoping for some cooler fall weather days during the month as we gear up for Thanksgiving Day and other seasonal festivities. Lastly, let's not forget flu season is upon us, so take extra care to bolster your health amid the lingering threat of COVID-19.

All the best,

Mark

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The Sky's the Limit

September passenger traffic recap

Airport Statistics	Current Month	2021 Month	Year-Over-Year Difference	2019 Month
Total Passengers	2,151,853	2,083,563	3.3%	2,192,688
Domestic Passengers	1,657,737	1,718,094	(3.5%)	1,676,264
International Passengers	494,098	365,469	35%	516,424

FLL served approximately 23.5 million travelers from January through September, a 13.4% increase from the 20.7 million people welcomed during the same period in 2021. And that's only about 15% less than the 27.5 million visitors in the 2019 timeframe.

[**View FLL Statistics**](#)



26th Veterans Homecoming

Dozens gather for heroes' welcome

Honor Flight South Florida (HFSF), in partnership with Spirit Airlines and BCAD, hosted its 26th veterans' trip to Washington, D.C., on Saturday, October 22, from FLL. The one-day expedition brought over 70 U.S. veterans from World War II and the Korean and Vietnam conflicts from South Florida to the nation's capital to visit their respective war memorials.

On returning to FLL that same evening, dozens of well-wishers greeted the veterans with heartfelt cheers and patriotic signs thanking them for their invaluable service. In 2022, FLL hosted three Honor Flights, the first of these welcome home events since hiatuses in 2020 and 2021 due to the pandemic.

For future flights, HFSF actively recruits local heroes who served in the military branches. For more information, visit honorflightsouthflorida.org.



Making Global Connections

Exploring business and cultural synergies

The Florida International Trade and Cultural Expo (FITCE) recently concluded its sixth edition at the Greater Fort Lauderdale/Broward County Convention Center in Fort Lauderdale. The October 19-20 event included seminars on trade and commerce and a World Expo Marketplace where over 240 exhibitors and country delegations from 60-plus nations interacted with hundreds of attendees.

CEO/Director of Aviation Mark Gale delivered welcome remarks during the opening ceremony, which included an airport update highlighting the number of daily international departures (64) from FLL and destinations (44 cities in 21 countries) currently served by airline partners. Meanwhile, BCAD representatives fielded questions from attendees at the airport's tabletop display.

FITCE offers an engaging platform for participants to interact with government leaders, global trade experts, and their delegations to discuss international commerce, foreign investment, and cultural issues.



Alliance Leadership Award

Airport CEO/Director of Aviation Mark Gale was recently recognized by the Greater Fort Lauderdale Alliance with a Governor Council 2022 Leadership Award. The economic development agency presented the award to Gale during its October 13 annual dinner meeting at the Signature Grand in Davie.

“At FLL, we greatly value our relationship with the Alliance. I am extremely proud to engage daily with their staff, members, and stakeholders at every level in helping make our airport and Broward County a better place to live, work, and play,” Gale noted.

The Alliance’s mission includes creating, attracting, expanding, and retaining high-wage jobs and capital investment in high-value targeted industries, developing more vibrant communities, and improving the quality of life for area citizens.

[GFL Alliance Info](#)



Dine & Shop Updates

The **Kona Big Wave Bar** opened in Terminal 1, lower level, on October 12, courtesy of concessionaire HMSHost. The pre-security bar provides airport guests and visitors with a new pit stop to relax and enjoy their favorite brew or beverage. The casual, island-inspired joint offers a taste of Hawaii culture through its specialty craft beers. It also carries a selection of liquors, rums, and non-alcoholic beverages to suit other tastes.

The Kona beer brand is produced by the [Kona Brewing Company](#), founded in 1994 by Cameron Healy and Spoon Khalsa. The father and son team's vision was to reflect Hawaii's spirit, culture, and beauty in a collection of local island craft beers. Today, Kona Brewing touts its craft beers as among the "best-selling" in the world.

On the international shopping side, **3Sixty Duty Free & More** opened its newest location at FLL in Terminal 3, Concourse E, on October 7. This site is 3Sixty's second store in this terminal, joining an existing store in Concourse F near the security checkpoint.

[Dine & Shop Directory](#)



Celebrating Customer Service

BCAD employee recognition

To mark Customer Service Week, October 3-7, the airport's Guest Experience Team offered a series of activities for FLL employees and tenants around the theme "Celebrating Service." The activities included customer service training and tenant talk exchanges to share new initiatives, best practices, and ideas.

To cap off the week, BCAD hosted an employee appreciation lunch to recognize staff for their dedication to SUNsational customer service and the volunteer hours worked at various FLL events through the Aviation Community Service Program.



Hurricane Relief Efforts

BCAD team members help in storm recovery

Following Hurricane Ian's passage over parts of southwest Florida, BCAD sprang into action deploying a team of emergency management and maintenance personnel to Punta Gorda Airport (PGD) to help repair critical airfield infrastructure. Over three days, from September 30 to October 2, BCAD staff worked with the PGD maintenance team, to successfully restore approximately 1,000 feet of the airport's perimeter fencing, which enabled the facility to resume commercial flights on October 3.

In a report of their recovery assistance, BCAD Airport Manager, Emergency Management Kevin Wu commented: "The Maintenance Team today was absolutely amazing, and I can tell you that they represented BCAD admirably in front of PGD staff with their expertise and efficiency. The Southeast Airport Disaster Operations Group advised that other airports are following our lead and starting to dispatch volunteers."

Hurricane Preparedness



Touched by a Tornado

Aircraft at North Perry overturned by strong winds

Late evening on September 27, strong winds from a tornado created by Hurricane Ian as it neared Florida's coastline caused several planes at [HWO](#) to overturn, resulting in minor to substantial damages.

BCAD subsequently temporarily closed the general aviation airport in an abundance of caution to fully assess the tornado damage and North Perry's operational readiness. By daylight on September 28, it was determined approximately 30 aircraft were heavily damaged or destroyed, and several others sustained minimal damage. Additionally, there was minor damage to some hangars on the airport's north side and some impacts to perimeter fencing along the south side.

Thankfully, early morning on September 29, HWO safely reopened to flight operations due to the airport team's quick response, clean-up efforts, and collaboration with its tenants.



New Meet & Greet Area

Expanded welcome area with high-ceiling floor plan

Terminal 4 now has a new and expanded welcome area for airport visitors to meet arriving international travelers.

The Meet & Greet Area, which opened in mid-September, features comfortable seating for approximately 60 persons with in-seat cell phone charging outlets. The waiting lounge is bordered by floor-to-ceiling windows that allow the natural light to filter through while showcasing the passenger pick-up activity and reunions happening along the terminal curbside.

Suspended from its high ceilings are dramatic light fixture sculptures that complement the acoustic textured architecture panels on the interior walls. These intricate wall designs enhance the room's aesthetics and help to absorb ambient sounds.

WEAPONS & TRAVEL DO NOT MIX.



FLL is committed to providing guests with a safe travel experience through the enforcement of our gun-free protocol.



Stay in the know at [SafetyFirst.FLL.net](https://www.safetyfirst.fll.net)

Don't Mix Weapons & Travel

Pack the fun, not the gun

Did you know that if caught with a weapon while going through the Transportation Security Administration (TSA) passenger screening checkpoints, even if you have a concealed weapons permit, your travel plans will be interrupted?

[TSA penalties](#) for firearms may cost more than \$10,000, as well as an arrest. Watch the TSA's "[Traveling with Firearms](#)" video to learn more.

If you plan to travel with a licensed firearm, the TSA says it should be unloaded, packed in a special locked container, declared with your airline, and transported as checked luggage.

FLL BY THE NUMBERS: SEPTEMBER 2022

TOTAL TRAFFIC WAS
2,151,835

UP 3.3%
FROM SEPTEMBER 2021

DOMESTIC
TRAFFIC
1,657,737



DOWN 3.5%
OVER LAST YEAR

INTERNATIONAL
TRAFFIC
494,098

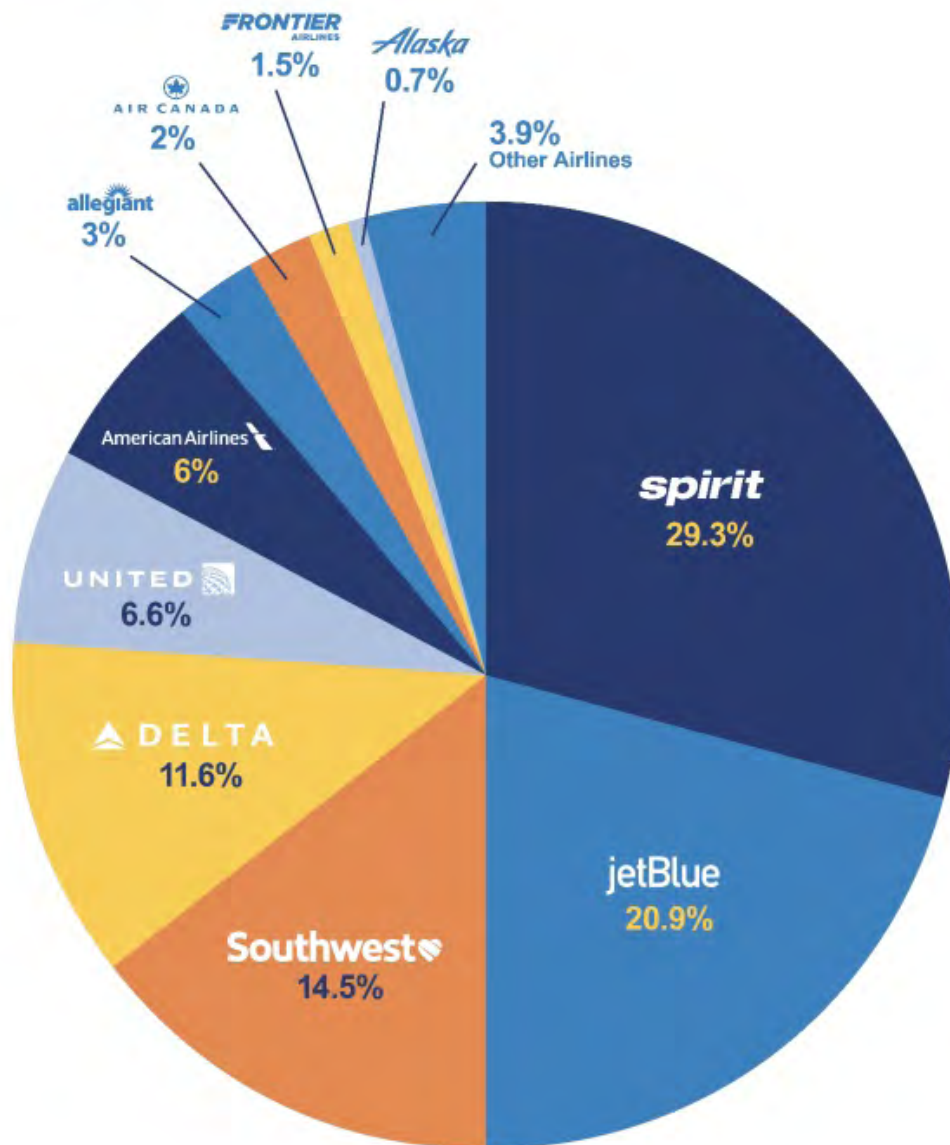


UP 35%
OVER
LAST
YEAR



Top 10 Airline Market Share

Year-to-date: September 2022



FLL's eNewsletter

Read the latest airport developments in *NewsFLLash*, the official newsletter of Broward County's Fort Lauderdale-Hollywood International Airport.

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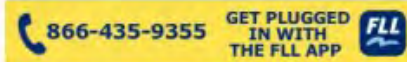


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