

## Supported Browsers for BCT MyRide website

ISR Transit makes every effort to test and support the most recent version of major web browsers. Current stable and final release browser versions are supported for use with BCT MyRide.

The following web browsers are supported for use BCT MyRide Website on a Windows OS Version 10 and 8.1:

- Microsoft Edge
- Chrome
- Firefox
- Microsoft Internet Explorer

### Microsoft Edge version 25.10.586; Edge HTML 13.10586

ISR Transit supports Microsoft Edge on BCT MyRide Website.

Presently there are no known restrictions on Windows 10.

### Google Chrome, most recent stable version 50.0.2661.75

Chrome applies updates automatically. There are no configuration recommendations for Chrome.

Presently there are no known restrictions on Windows 10.

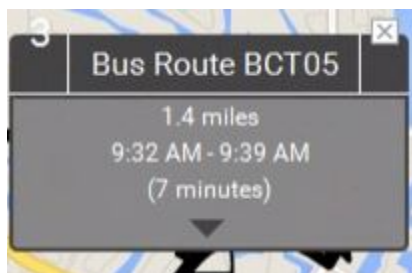
In Windows 8.1, may encounter issues with “Find Bus Stops on Map” selection. Not all bus stops appears.

### Mozilla Firefox, most recent stable version 46

ISR Transit makes every effort to test and support the most recent version of Firefox.

Presently there are the known restrictions.

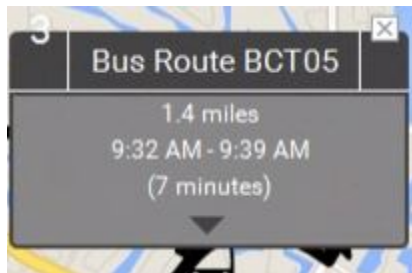
In Windows 10 and 8.1, may encounter issues with “Trip Planner – Direction Window” selection. Sequence Number and Close button out of place. Button is operational;



## Microsoft Internet Explorer versions 11.0.96

ISR Transit makes every effort to test and support the version of Internet Explorer 10 and 11.

In Windows 10 and 8.1, may encounter issues with “Trip Planner – Direction Window” selection. Sequence Number and Close button out of place. Button is operational;



## Recommendations and Requirements for All Browsers

- The minimum screen resolution required to support all features is 1024 x 768. Lower screen resolutions may not always properly display.
- Some third-party Web browser plug-ins and extensions can interfere with the functionality. If you experience malfunctions or inconsistent behavior, disable the Web browser's plug-ins and extensions and try again.
- When encountering issues, clear cache and restart browser.

## NOTE:

- Due to the rapid release cycles for certain browsers, there is a greater chance that compatibility issues with websites can occur.
- If a new browser update introduces an issue, please report it to ISR Transit Support.
- In many cases, simply switching to another or a newer version of the browser can resolve most issues.
- ISR Transit cannot be held responsible for specific browser configuration by certain users.