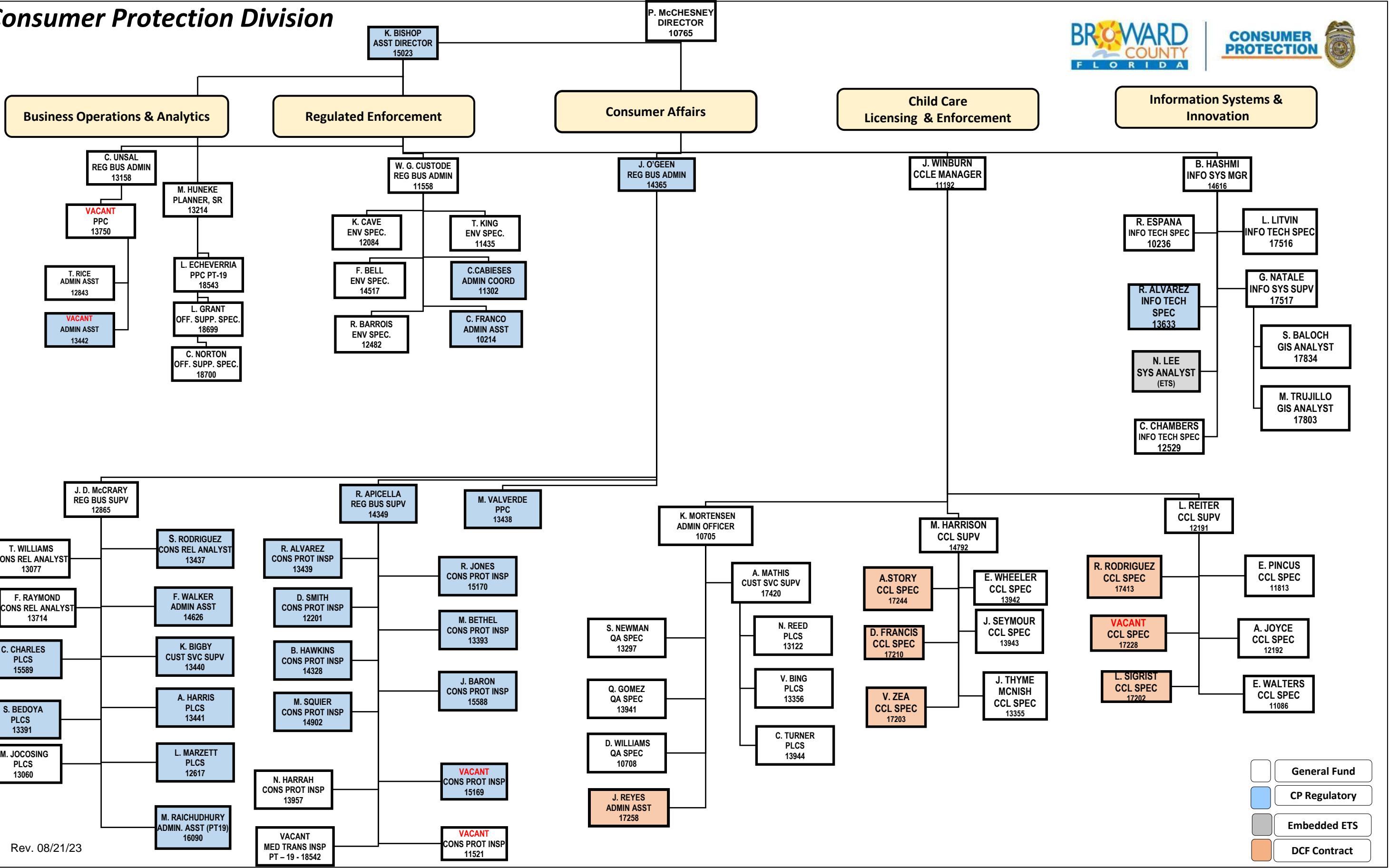


Consumer Protection Division



- General Fund
- CP Regulatory
- Embedded ETS
- DCF Contract

CONSUMER PROTECTION



Resilient Environment Department Consumer Protection Division

OUR VALUES

- ❖ We serve the **Public** and **One Another**, treating all with dignity, courtesy, and respect.
- ❖ We pursue **Excellence** and embrace **Change**.
- ❖ We act with **Integrity** and encourage **Open Communication**.
- ❖ We foster a culture of **Inclusion**, embracing our differences and ensuring fair and equitable treatment for all.
- ❖ We strive for **Compliance**, balancing assistance with enforcement.