

BROWARD COUNTY
BOARD OF COUNTY COMMISSIONERS
CONSUMER ADVOCACY COMMITTEE
February 4, 2019
FINAL
MINUTES

Time Called to Order: 10:09am

Time Adjourned: 11:00am

Location: Governmental Center Annex, A-337

Minutes by: Ebony Dorcelus

Members Present: **Danny Osley**, Director of Residential Services, Broward Partnership; **Marc Esko**, Broward Behavioral Health Coalition;

Guests Present: **Natasha Grant**, Department of Children and Family; **Mickey Singletary**, HOPE South Florida; **Richard Campien**, Guest

Staff Present: **Lorraine Gary**, Homeless Initiative Partnership; **Kenisha Anthony**, Homeless Initiative Partnership; **Ebony Dorcelus**, Homeless Initiative Partnership; **Susan Batchelder**, Homeless Initiative Partnership

Welcome & Introductions:

Danny Osley called the meeting to order, and attendees introduced themselves; quorum was confirmed.

Approval of Minutes:

Approval of Minutes January 7, 2019 minutes.

Motion: Marc Esko

Second: Danny Osley

Result: Approved

New Business: ***a. Discussion on the 2018 Consumer Symposium Report***

Committee agreed that the 2018 Consumer Symposium Report should be presented to the HSPC meeting on during Wednesday's meeting.

Consumer Advocacy Committee acknowledged HOPE South Florida for their outstanding services during the 2018 Symposium.

Group Discussion on the 2018 Consumer Symposium Report and Feedback:

Based on the report, has there been a significant change from last year's Symposium compared to this year's symposium.

How can we get the word out for those in the community that do not have access to phones and emails?

Clients need better drop in locations, that allows them to feel a sense of dignity and respect.

Day Respite is an issue that is constantly mentioned during the symposiums. Currently the Salvation Army and HOPE South Florida are working on implementing a Day Respite for the person's experiencing homelessness.

Suggestion: Is it possible that to create a Care Team, with different providers that will

help clients navigate through the system.
What is it that the committee wants to know?

How to formalize the questions, based on the need for new goals?

How can we set up a system where there is warm hand off with case managers?

Strengthen the process of warm hand offs with clients, case managers, and providers ensuring that clients are getting the best care and assistance navigating through the system.

b. Update on Low Barrier Shelters

The agency has been experiencing different levels of client entry that is manageable. The agency has not experienced any safety problems.

c. Website Posting

What do clients want to see on the website?

- Homeless Helpline Information
- TaskForce
- SPDAT Assessment by Taskforce
- Client Entry into shelter

A quick reference guide was presented to the committee by Richard. This reference guide is to help consumers have a clear list of what locations will be serving meals and showers. The goal is to have the document posted on the County website, HOPE South Florida website, and different churches in the community.

Old Business:

a. Membership Recruitment-Strategy/Plan to recruit members.

The committee needs a head of household and transgender member.

Good of the Order:

Adjournment & Next Meeting:

Meeting was adjourned at 11:00am; next meeting will be held on March 4, 2019.