



Broward County A Way Home Plan Update Summary

In June of 2018, Broward County CoC began the process of revising their Plan to End Homelessness, *A Way Home*. The goal is to build on the work that has been done and identify the gaps and services, housing interventions, policies and procedures where there is work that is still needed. Broward County CoC engaged the Corporation for Supportive Housing (CSH) to facilitate a data-driven process in which stakeholders from every sector of the community were invited to give input and share their knowledge and experience in shaping the updated *A Way Home Plan*. After comprehensive system mapping, needs assessment, and gaps analysis, CSH has consolidated prior and current findings and developed a streamlined set of Recommendations. These Recommendations will be presented and vetted in a full day of intensive community meetings facilitated by CSH to develop a concrete Action Plan including specific steps, timelines, and leadership accountability for each focus area. The developed Action Plan will be assigned to specific committees to implement and report out accomplishments and barriers to the CoC on a monthly basis.

A Way Home Plan Recommendations Summary		
	FOCUS AREA	STRATEGY RECOMMENDATIONS
1.	Coordinated Entry	<p>Implement a Robust Coordinated Entry System (Coordinated Assessment and Housing Placement (CAHP) system in Broward)</p> <ul style="list-style-type: none"> • Assess and allocate appropriate staffing levels • Implement community-wide training • Implement system-wide accountability <ul style="list-style-type: none"> ○ Develop and refine a CAHP flowchart ○ Develop CAHP Dashboard for monthly outcomes tracking • Implement CAHP across all systems
2.	Shelter System	<p>Shift from a Crisis Response System to a Long Term Homeless Response System</p> <ul style="list-style-type: none"> • Redesign homeless service system to shift resources appropriately to the need • Engage crisis response system providers to a shared vision and adoption of guiding principles for a long term homeless response system • Investigate shifting a percentage of crisis response beds/units to bridge housing • Implement comprehensive diversion strategy
3.	Housing First/Housing Focused Culture	<p>Develop a Supportive Housing Pipeline</p> <ul style="list-style-type: none"> • Develop Supportive Housing Pipeline Committee • Increase Supportive Housing and Rapid Rehousing inventory • Engage and recruit landlords and property owners • Adopt Housing First Best Practices and implement community-wide training
4.	Systems Change/HMIS	<p>Utilize Data to Drive Decisions and Allocate Resources</p> <ul style="list-style-type: none"> • Develop an HMIS dashboard to track need, utilization, and outcomes on a monthly basis • Increase transparency, communication and accountability by providing public access to community dashboards • Utilize dashboard data to continually review and assess utilization of resources and to drive reallocation • Implement community-wide training on data quality standards and develop strategies to increase HMIS participation



This is a summary of high level recommendations. A detailed system map, resource map and gaps analysis will be included in the final report.

Implement a Robust Coordinated Entry System (CAHP)

In a coordinated entry system (Coordinated Assessment and Housing Placement (CAHP) system in Broward), all providers of homeless housing and services in the community work together to ensure that from the moment a household first presents a housing crisis, there is a clear and consistent path to ending their homelessness. CAHP provides a critical opportunity to intentionally collect and analyze system level data to inform and enhance decision-making and function. To this end, **an appropriate level of access, staffing and training is critical to the success of the system, as is system-wide accountability.** A CAHP flowchart should be developed, refined and understood across the system, and a set of **CoC CAHP goals should be established and should be part of a CAHP dashboard that tracks outcomes on a monthly basis.**

Shift from a Crisis Response System to a Long Term Homeless Response System

Broward County can make significant progress in reducing homelessness by redesigning their homeless service system to promote more efficient and effective use of resources. For the CoC to improve its functioning and outcomes, the CoC and homeless crisis response system must have a shared vision and guiding principles. Data analysis clearly shows that **Broward has a disproportionate level of crisis response slots in comparison to permanent housing (PSH and RRH).** It is recommended that Broward utilize the mapping assessment of existing community resources and utilization and **develop a plan to effectively shift resources and increase supply to appropriately meet the need.** To reduce inflow into the homeless system and provide support for those not experiencing literal homelessness, Broward should develop and incorporate a comprehensive diversion strategy. Additionally, Broward should investigate the feasibility of shifting a percentage of crisis response beds/units to bridge housing.

Develop a Supportive Housing Pipeline

To end literal homelessness in Broward County there is a clear need for additional supportive and affordable housing inventory, particularly Rapid Rehousing stock. To accomplish this goal it is recommended that the Broward CoC **develop Supportive Housing Pipeline Committee charged with developing and executing a short and long term strategy to develop supportive housing inventory that will effectively meet the need.** The committee should complete and utilize a Financial Model to enable them to articulate the need and cost associated with the need, as well as develop and implement strategies to effectively engage and recruit landlords and property owners to participate in homeless response system housing programs. Additionally, county-wide adoption of Housing First Best Practices should be implemented.

Utilize Data to Drive Decisions and Allocate Resources

Data quality and evaluation on a consistent basis is critical to understanding the trends and ongoing needs in a community and in making appropriate course corrections to adjust the homeless response system accordingly. To ensure effective resource utilization, Broward should **review the gaps and needs analysis provided by CSH and utilize the information to drive the above tasks.** Dashboard data should be utilized to continually review and assess appropriate distribution of resources and to drive reallocation. Complete an analysis of inflow and outflow rates on a monthly basis, and analyze CES data monthly to make capacity and need adjustments. In order to increase transparency, improve communication and establish accountability, Broward should enable public access to community dashboards on their website. **Community-wide training on data quality standards and system performance measures should be implemented** and strategies to increase accountability and broaden participation of HMIS should be developed.