

# Performance, Outcomes, Needs, Gaps, Committee

## FY2020 System Performance Measures

March 17, 2021



# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

**Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.**

**Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.**

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2019	FY 2020	Submitted FY 2019	FY 2020	Difference	Submitted FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	3556	2416	92	101	9	61	69	8
1.2 Persons in ES, SH, and TH	4181	2826	115	150	35	74	105	31



# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 1b: Length of Time Persons Remain Homeless

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	Submitted FY 2019	FY 2020	Submitted FY 2019	FY 2020	Difference	Submitted FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	3633	2999	478	656	178	217	369	152
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4265	3255	503	671	168	252	385	133

# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measure reports on clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY 2020	% of Returns	FY 2020	% of Returns	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	101	9	9%	5	5%	9	9%	23	23%
Exit was from ES	1031	222	22%	83	8%	78	8%	383	37%
Exit was from TH	366	48	13%	24	7%	23	6%	95	26%
Exit was from SH	24	2	8%	1	4%	1	4%	4	17%
Exit was from PH	1296	99	8%	60	5%	90	7%	249	19%
<b>TOTAL Returns to Homelessness</b>	<b>2818</b>	<b>380</b>	<b>13%</b>	<b>173</b>	<b>6%</b>	<b>201</b>	<b>7%</b>	<b>754</b>	<b>27%</b>

# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 3: Number of Homeless Persons

### Metric 3.1 – Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	<b>January 2019 PIT Count</b>	<b>January 2020 PIT Count</b>	<b>Difference</b>
Universe: Total PIT Count of sheltered and unsheltered persons	2803	2211	-592
Emergency Shelter Total	896	857	-39
Safe Haven Total	33	32	-1
Transitional Housing Total	524	338	-186
Total Sheltered Count	1453	1227	-226
Unsheltered Count	1350	984	-366

# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 3: Number of Homeless Persons

### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	<b>Submitted FY 2019</b>	<b>FY 2020</b>	<b>Difference</b>
Universe: Unduplicated Total sheltered homeless persons	4212	3147	-1065
Emergency Shelter Total	3478	2610	-868
Safe Haven Total	66	62	-4
Transitional Housing Total	986	698	-288



# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	601	646	45
Number of adults with increased earned income	57	57	0
Percentage of adults who increased earned income	9%	9%	0%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	601	646	45
Number of adults with increased non-employment cash income	356	352	-4
Percentage of adults who increased non-employment cash income	59%	54%	-5%

# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

### Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	601	646	45
Number of adults with increased total income	386	376	-10
Percentage of adults who increased total income	64%	58%	-6%

### Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	272	315	43
Number of adults who exited with increased earned income	69	61	-8
Percentage of adults who increased earned income	25%	19%	-6%





# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

### Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	272	315	43
Number of adults who exited with increased non-employment cash income	48	55	7
Percentage of adults who increased non-employment cash income	18%	17%	-1%

### Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	272	315	43
Number of adults who exited with increased total income	109	102	-7
Percentage of adults who increased total income	40%	32%	-8%



# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	3739	2656	-1083
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1219	958	-261
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2520	1698	-822



# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 5: Number of persons who become homeless for the 1st time

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	5053	3770	-1283
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1683	1305	-378
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3370	2465	-905



# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

### Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	3842	1654	-2188
Of persons above, those who exited to temporary & some institutional destinations	1478	1042	-436
Of the persons above, those who exited to permanent housing destinations	128	32	-96
% Successful exits	42%	65%	23%

# FY2020 SYSTEM PERFORMANCE MEASURES

## Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

### Metric 7b.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3812	3382	-430
Of the persons above, those who exited to permanent housing destinations	1641	1657	16
% Successful exits	43%	49%	6%

### Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	894	956	62
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	870	945	75
% Successful exits/retention	97%	99%	2%

# Q & A



**Need Help? Email us:**  
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